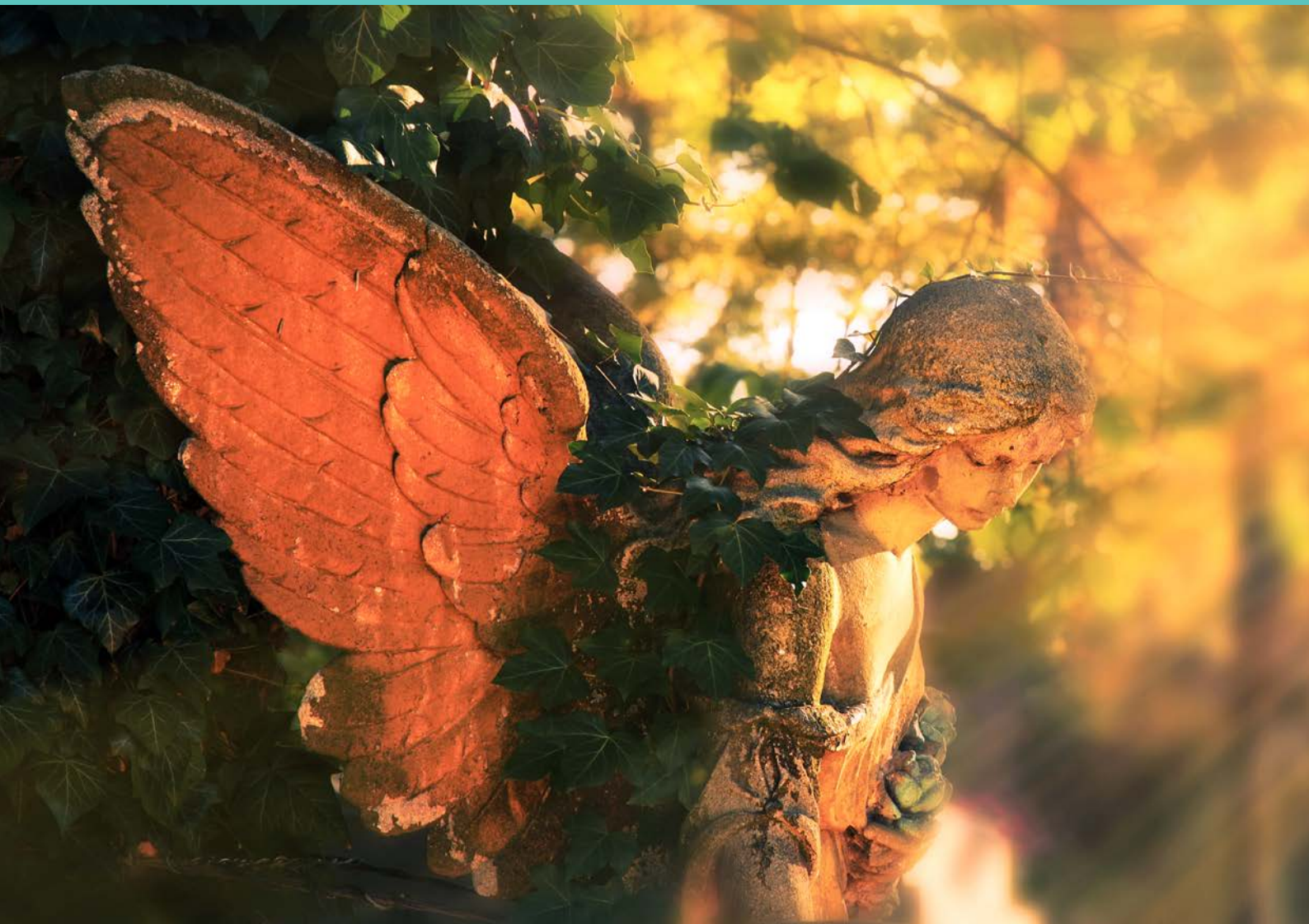




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APSE Cemeteries and Crematoria Seminar 2021



Thursday 18 November 2021

The National Motorcycle Museum, Coventry Road,
Bickenhill, Solihull, B92 0EJ

Programme

9:00 Registration and exhibition viewing

10:00 *Session One*

Recreating a historic cemetery for the 21st century

- Developing and implementing a 25 year masterplan
- Balancing the needs of a historical and culturally significant cemetery with contemporary requirements
- What we hope to achieve.

Dr. Ian Dungavell, FSA AICCM, architectural historian and chief executive of Highgate Cemetery

Planning for Death - the lack of a strategic vision.

- Provision of municipal cemeteries the pressures and the need for strategic planning
- Options for burials and the sustainability of burial space
- Reflections and Recommendations

Julie Greaves, Head of Sustainability, Environment & Infrastructure Department, Hertfordshire County Council

Designs on Death: The architecture and cultural significance of crematoria

- An exploration of the architectural challenges presented by crematoria
- The cultural value of crematoria
- What these, often contested, buildings reveal about our complex and changing attitudes to death and funeral rituals

Professor Hilary J Grainger OBE, PhD, FRSA, PFHEA, Professor Emerita of Architectural History at University of the Arts London; Honorary Professor in the Department of Theology and Religion at Durham University and Chair of the Cremation Society

Audience question and answer session

11:15 Coffee and exhibition viewing

11:45 *Session Two*

How Resomation can assist with a council's Net Zero strategy

- Update on UK and International introduction of Resomation
- The scientific data behind the process
- How local authorities can benefit from offering the process

Howard Pickard, Managing Director, Resomation Ltd.

'Crem of the Crop' APSE'S Cemeteries and Crematoria Best Service Award Winner 2021

- Delivering a new crematorium during a pandemic
- Improving partnerships, service effectiveness and customer service
- Redesigning infrastructure for both families and wildlife

Dale Rowbotham, Service Manager Bereavement Services, Stockton-on-Tees Council

Audience question and answer session

13:00 Lunch and exhibition viewing

13:45 *Session Three*

Bringing innovation to Cemetery and Crematorium Administration

- The problems of having an outdated and unsupported Bereavement administration software system
- Identifying what was needed and the challenges faced in delivering a modern digitally focused Bereavement service during a pandemic.
- The benefits achieved for partners, staff, and service users.

Lisa Parkes, Cemeteries and Crematorium Manager, Wirral Council

Moving Forward – Middlesbrough Council Bereavement Services

- Dealing with a pandemic and developing a transformation programme.
- Creating and delivering a list of service areas for improvement
- The importance of people in delivering the changes.
- Future improvements

Marcus Vickers, Operations Manager, Middlesbrough Council

New Developments in APSE's Performance Networks Cemeteries and Crematoria Service - A discussion

- Creating performance indicators for climate change declarations
- COVID indicators
- The Memorial App

Debbie Johns, Head of Performance Networks, APSE

Audience question and answer session

15:30 Seminar close

Seminar Objectives

About the Seminar

Bereavement Services is a high-profile council service which, as well as meeting the needs of the bereaved, is under increasing pressure to become commercially self-sustaining whilst ensuring value for money.

The service area is also facing changing cultural and physical constraints and requirements. As well as facing competing land-use demands, what land cemeteries do occupy is expected to be managed in a way which conserves and preserves historical and cultural assets as well as providing increased opportunities for biodiversity.

More recently the service has played a central role in dealing with the impact of the current pandemic – being referred to as the 4th emergency service by many.

Whilst these challenges have to be met, the heart of the service is still to ensure it considers its customers' needs at the most vulnerable time in their lives.

In a time of austerity, local authorities continue to find their budgets shrinking and, as such, managers and staff alike are having to look for ways to compensate against these losses, either through service efficiencies, generating new sources of income, or innovative service delivery methodologies such as partnership working.

Service delivery is, therefore, having to change. APSE recognises this need and, through the provision of this seminar and its wider networking services, APSE can help elected members, managers and officers hear examples of how these changes can be brought about.

Therefore, the aim of the seminar is to highlight best practice and innovation, which, together, will prove invaluable to the development of future Bereavement Services.

Therefore, this seminar is a **MUST ATTEND EVENT** for those officers and members who want to look at new ways of understanding and coping with cemetery and crematoria issues, whether these be financial, environmental, technological or social.

Speakers will include:

- **PROFESSOR HILARY GRAINGER** OBE, PhD, FRSA, PFHEA, Professor Emerita of Architectural History at University of the Arts London; Honorary Professor in the Department of Theology and Religion at Durham University and Chair of the Cremation Society. Professor Grainger the leading authority on architecture of British crematoria will be speaking on: the architecture and cultural significance of crematoria and considering the architectural challenges presented by crematoria and what these, often contested, buildings reveal about our complex and changing attitudes to death and funeral rituals.
- **DRIAN DUNGAVELL**, FSA AICCM, architectural historian and chief executive of Highgate Cemetery who will be outlining a new 25-year masterplan for the site, which will secure its future and ensure it remains a historic, and sustainable, 21st century cemetery. The plan will transform the cemetery into a place fit for the social, historical, cultural and environmental needs of the 21st century.
- **HOWARD PICKARD**, Managing Director at LBBC Group, who will be updating delegates on the progress of the Resomation or water cremation process, and how it can help Bereavement Services Managers to considerably reduce their carbon emissions, critical to achieving local authority climate change declaration targets.
- **JULIE GREAVES**, Head of Sustainability at Hertfordshire Council, will be looking at why the lack of joined up planning for cemeteries is a problem, the potential options for burial and cremation disposals and also consider how we can better plan for future municipal cemeteries.
- **DALE ROWBOTHAM**, Bereavement Services Manager at Stockton-on-Tees will be outlining the work which has made his service receive APSE's Best Service of the Year - Cemeteries and Crematoria 2021 award.
- **LISA PARKES**, Cemeteries and Crematorium Manager from Wirral Council will be outlining how her service has moved from being a paper-based service, to a more digitally focused service, and how this has reaped benefits for staff, partners and the public alike.
- **MARCUS VICKERS**, Operations Manager at Middlesbrough Council Bereavement Services will detail how his service has implemented a wide range of cross-cutting improvements which have brought significant benefits to both staff and customers alike.

Booking Information

Who should attend?

- Service Directors
- Managers and officers (bereavement services, funeral services, cemeteries and crematoria, grounds maintenance, greenspace, climate change and environmental services)
- Policy advisors, accountants and lawyers
- Performance Management officers
- Health and Safety Managers
- Sustainability and environmental officers
- Trade Union representatives
- Contractors and suppliers
- Voluntary organisation

Venue

**The National Motorcycle Museum,
Coventry Road,
Bickenhill,
Solihull,
B92 0EJ**

Delegate Packages Exclusive of VAT

What's included?

The delegate fee covers attendance, delegates' documentation, lunches and light refreshments.

APSE member delegate fee: **£179 + VAT**

Non member delegates fee: **£265 + VAT**

Commercial delegates: **£375 + VAT**

Click [here](#) to reserve your place on this event

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by email to NHorrocks@apse.org.uk. Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for nonattendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or mode of delivery should this become necessary. If due to emergency action by UK Governments/Administrations or Public Agencies this event is postponed, for example for reasons of public health and safety, the organisers will transfer your booking to the replacement event or provide a credit voucher against a future event booking.