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The present and future of local authority FM, catering and cleaning management

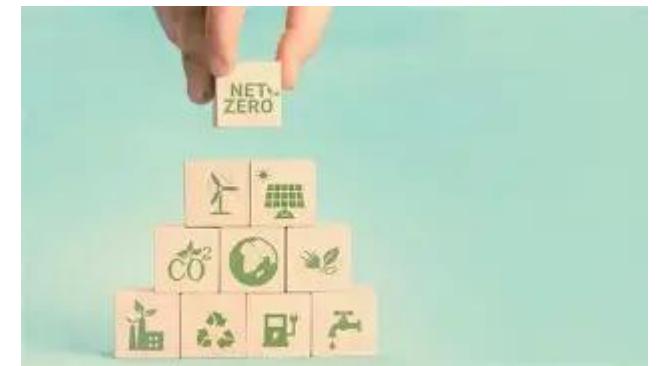


- The current local government context
- Exploring the key findings of the APSE State of the Market surveys
- Looking to the future and takeaways



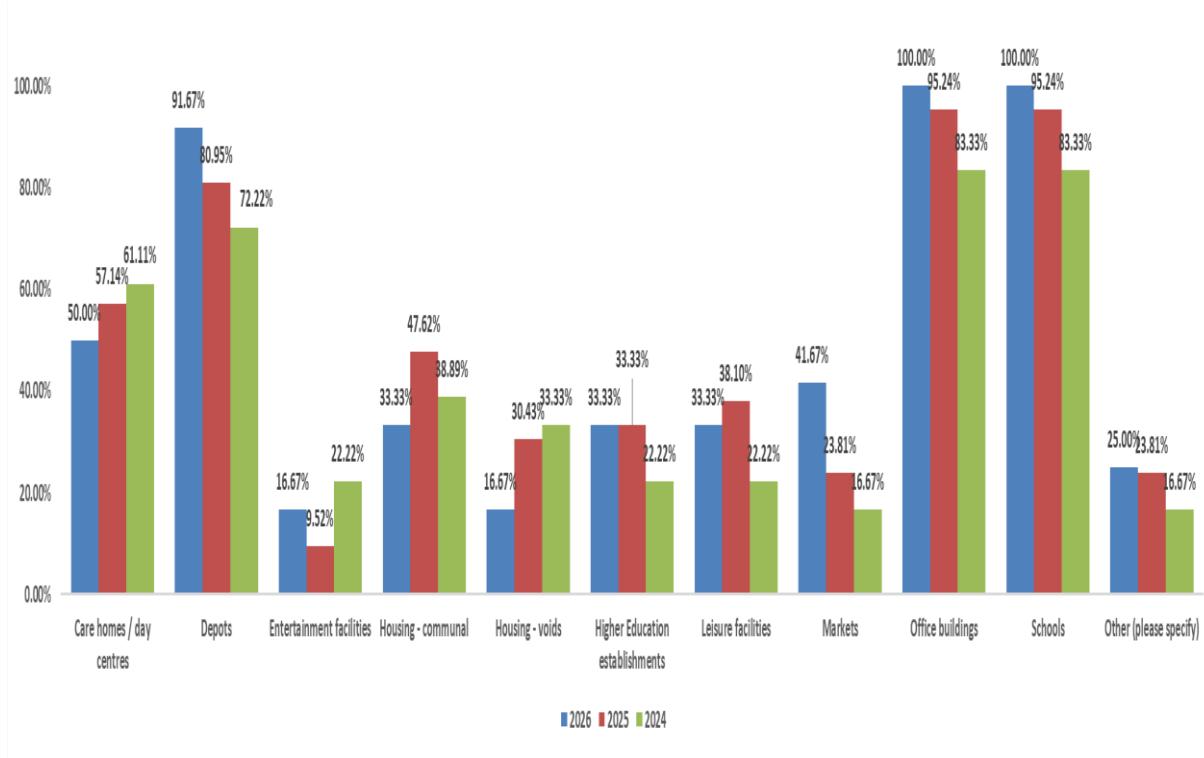
Current context

- Changes in government policy
- Financial pressures
- Net zero targets
- Workforce
- Supply change
- Contracts and SLA's

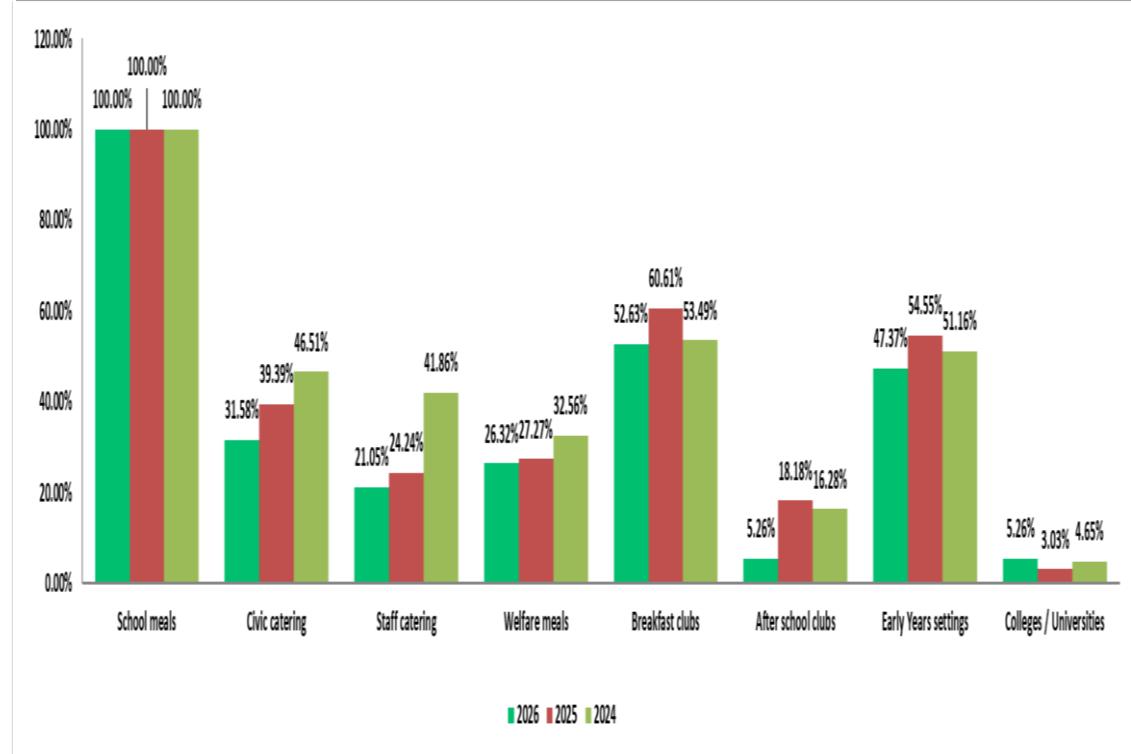


Scope of the service

Building cleaning

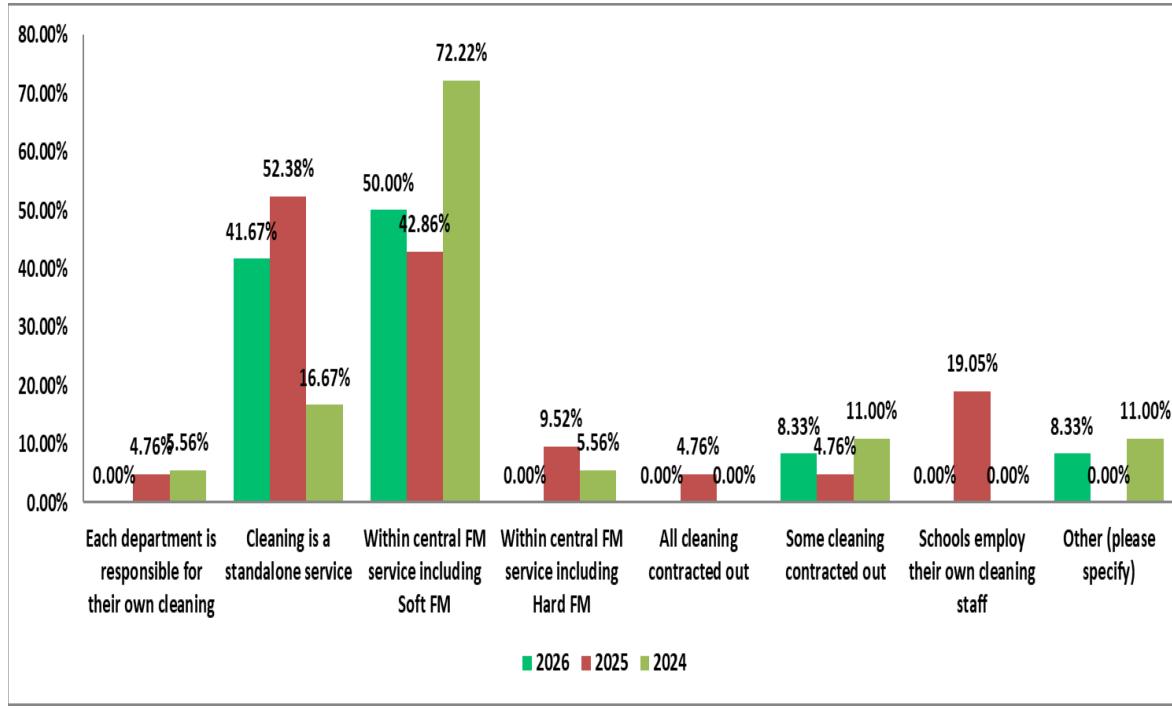


Catering

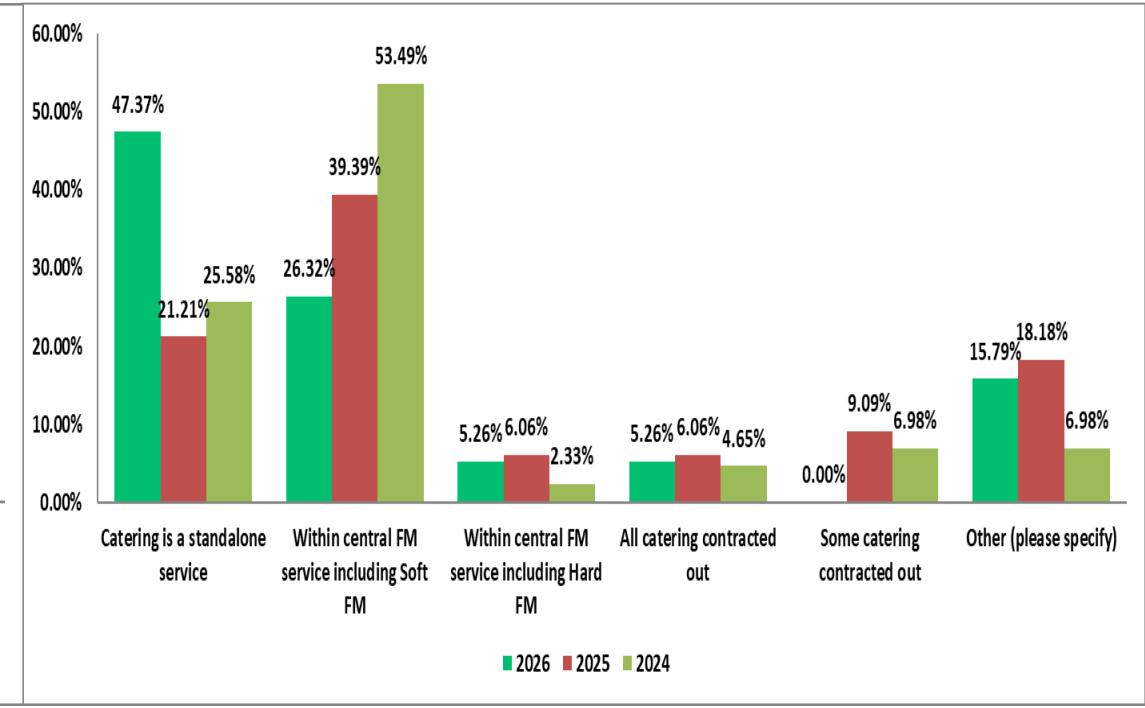


How are services organised

Building cleaning

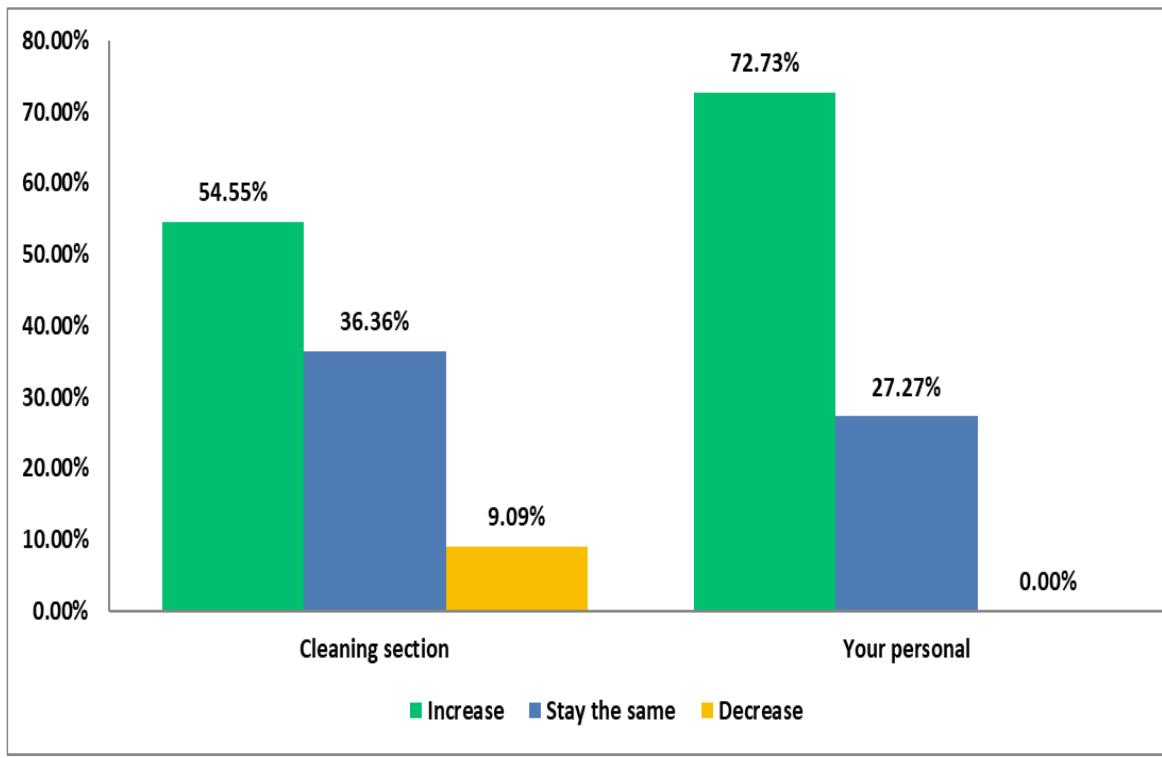


Catering

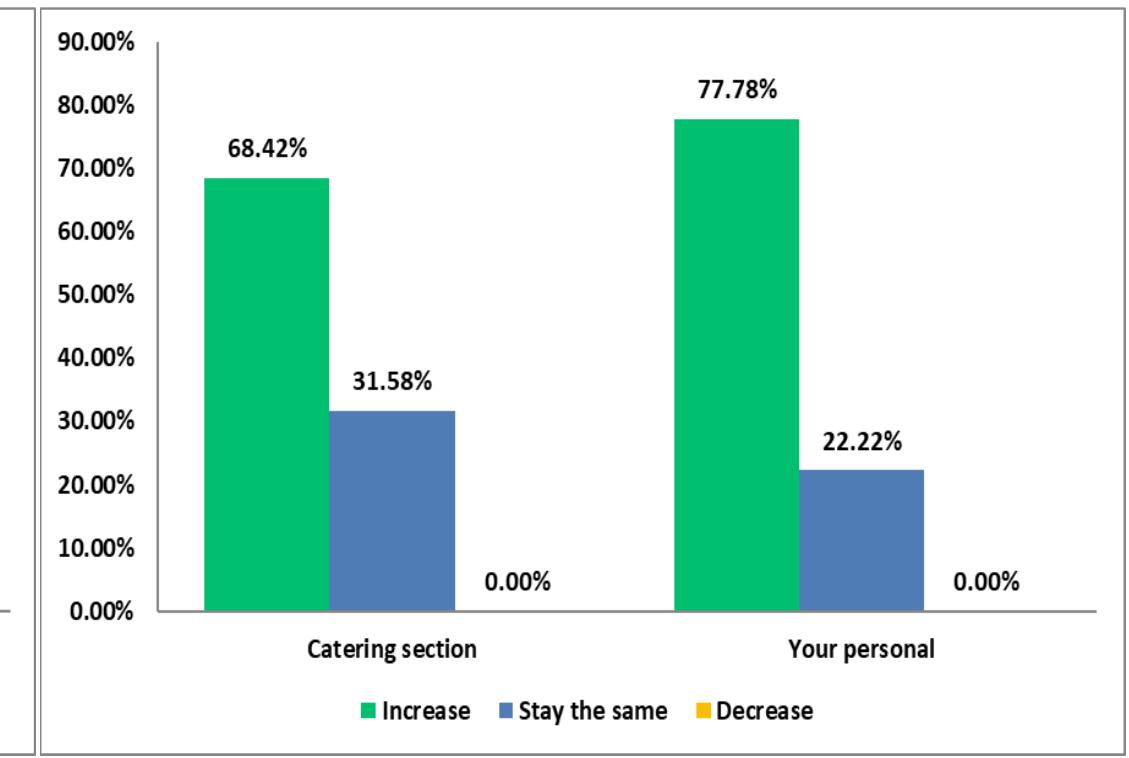


Workload

Building cleaning

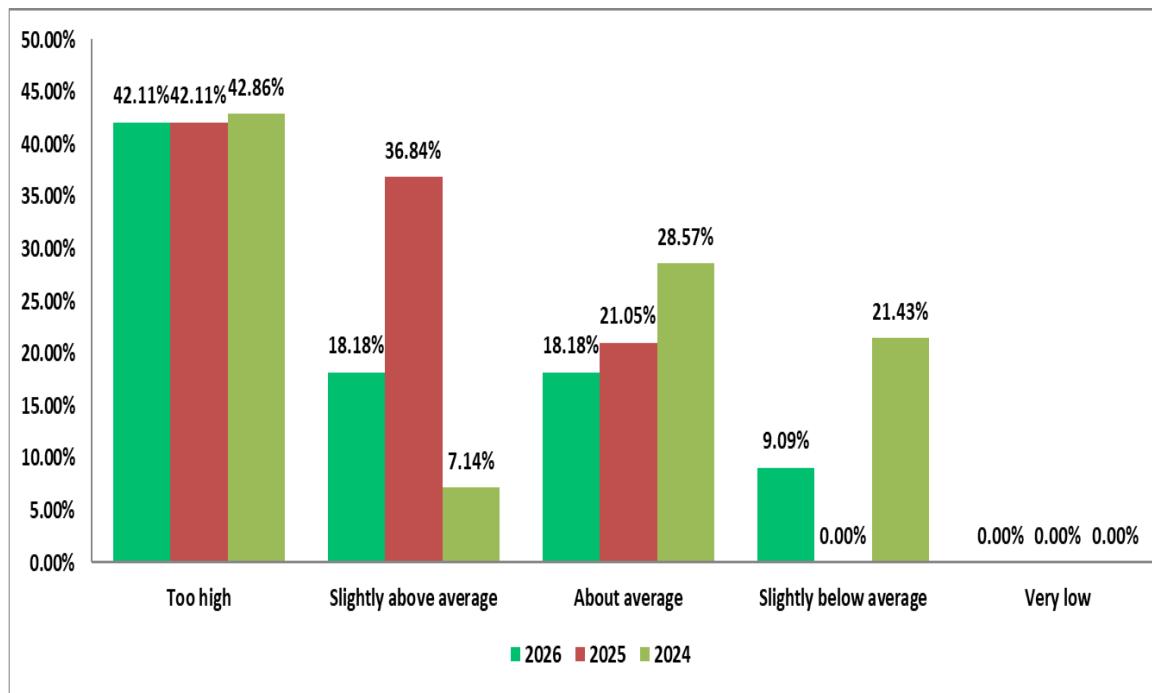


Catering

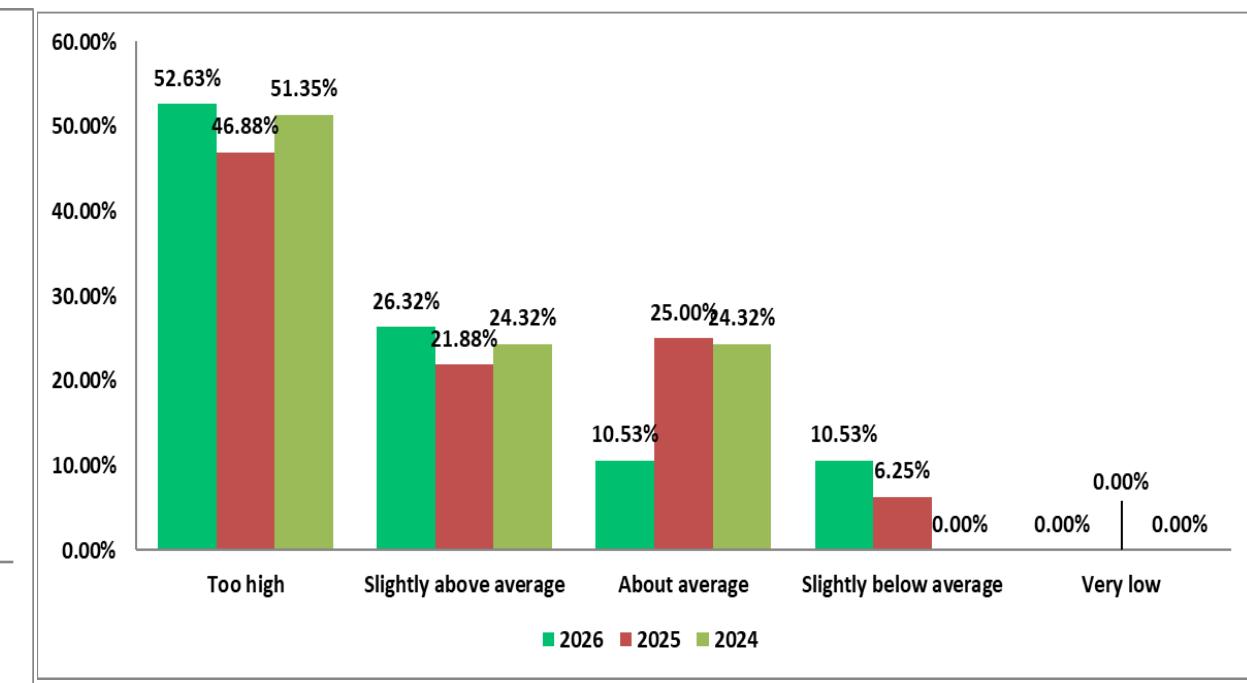


Attitudes to absence

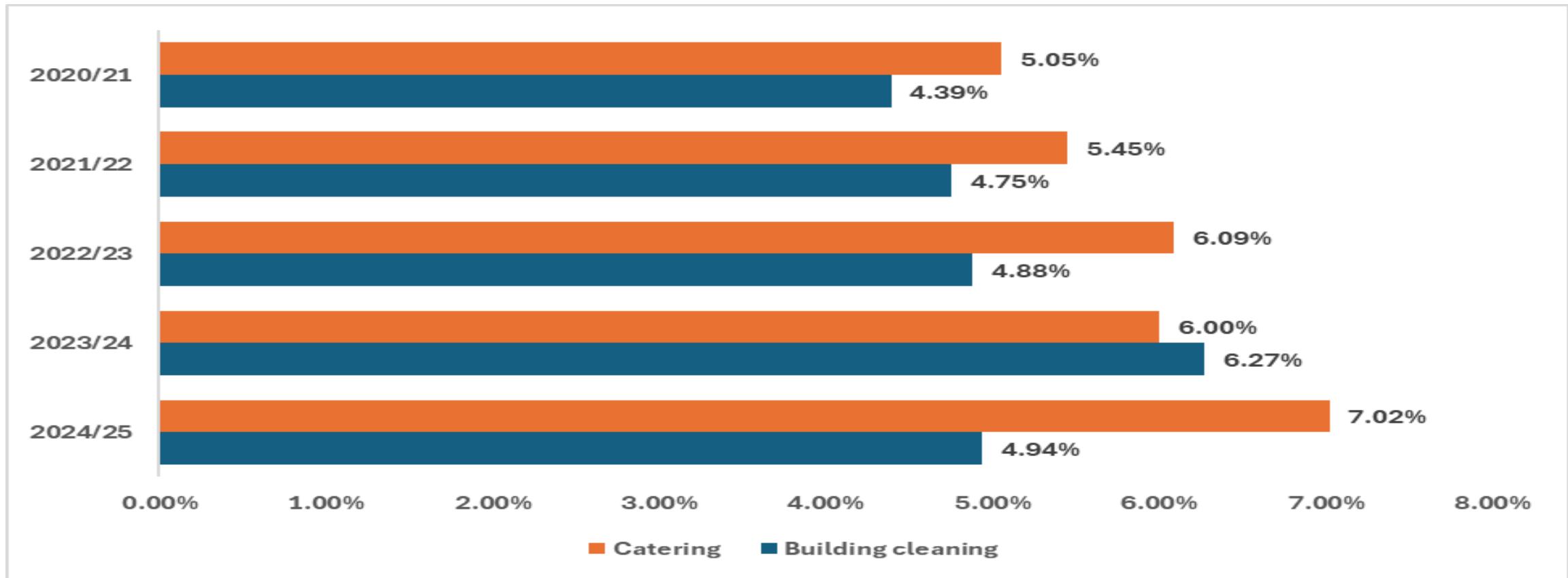
Building cleaning



Catering

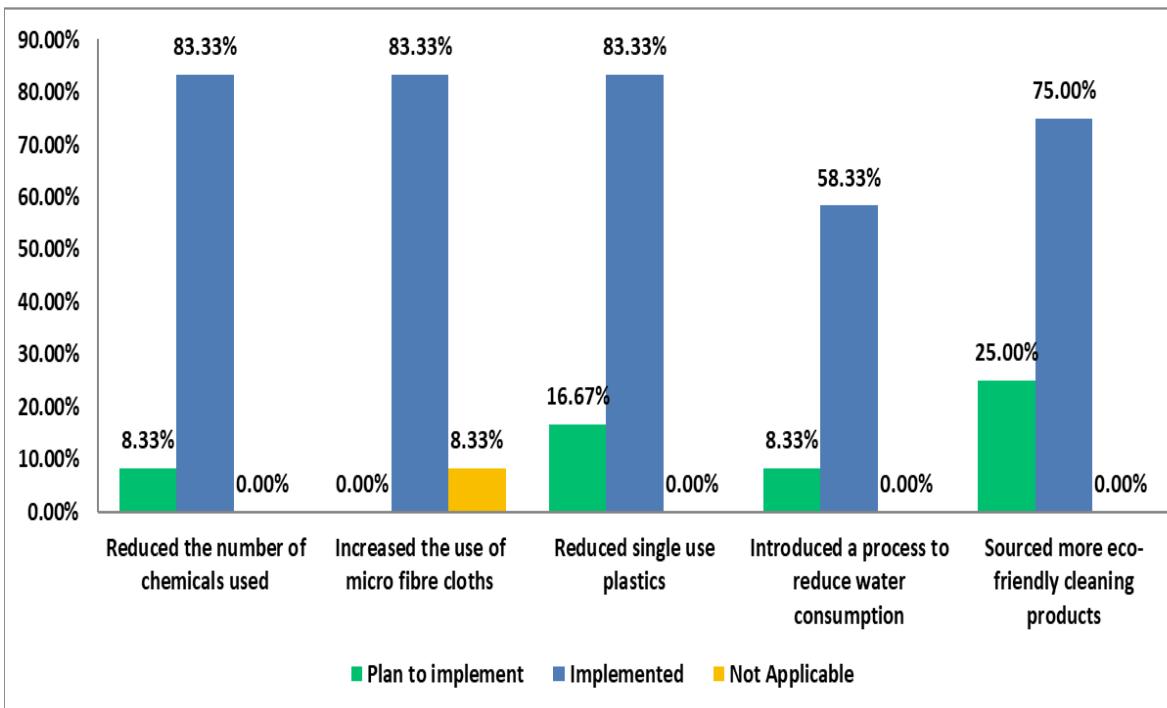


Does the data match perception?

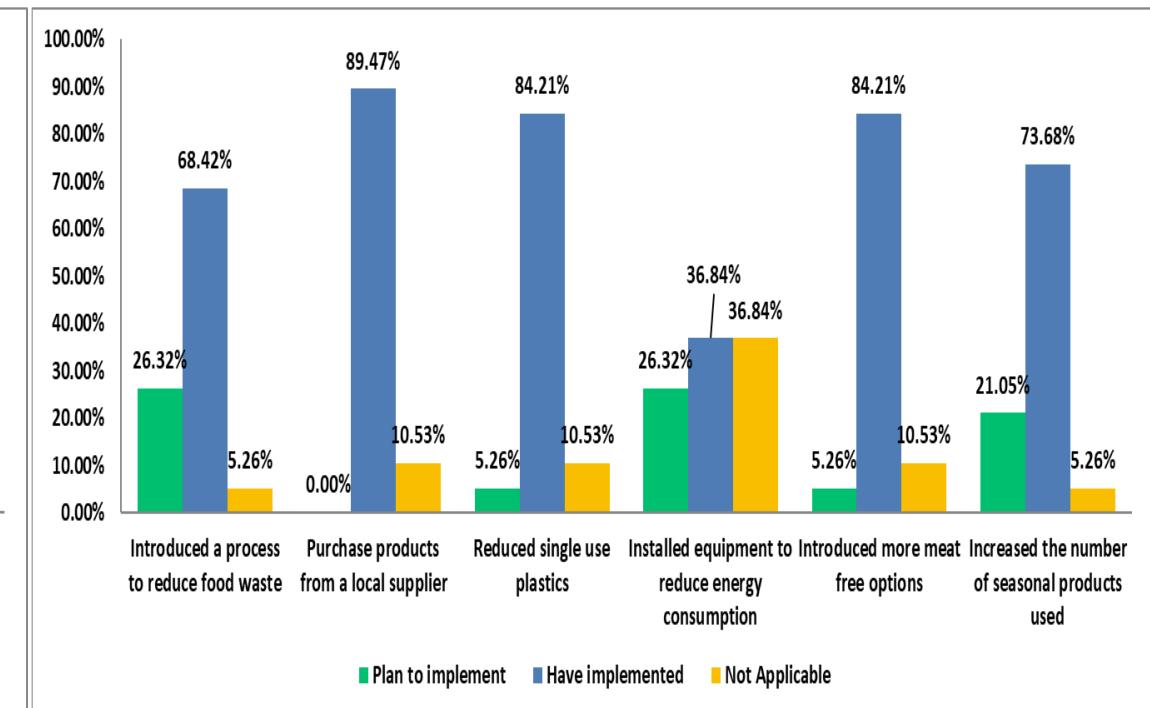


Sustainability

Building cleaning

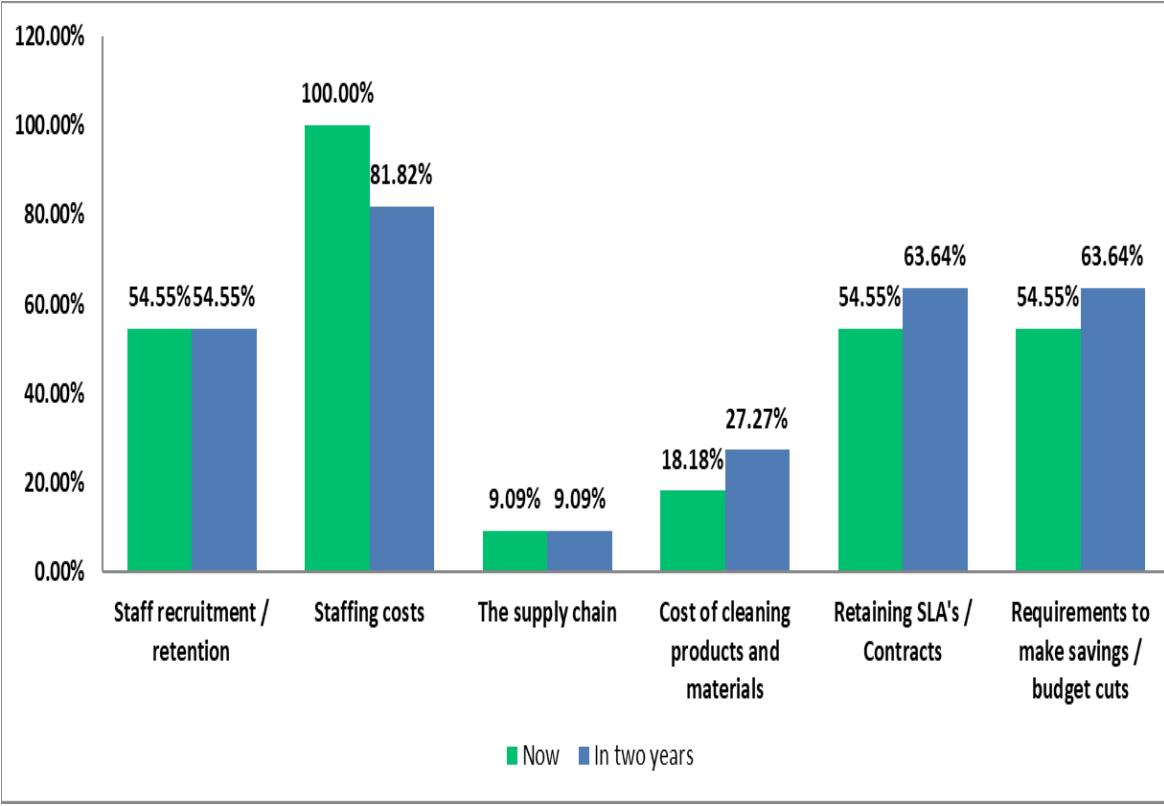


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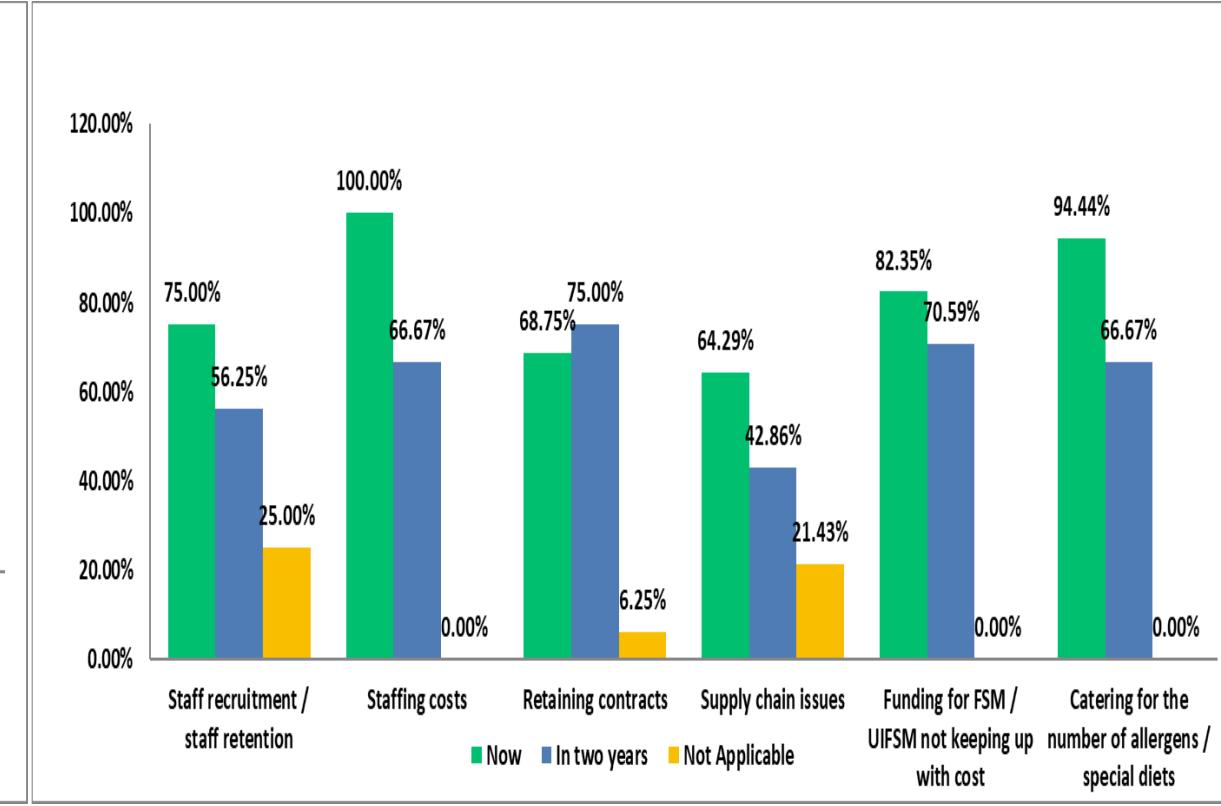


Challenges

Building cleaning

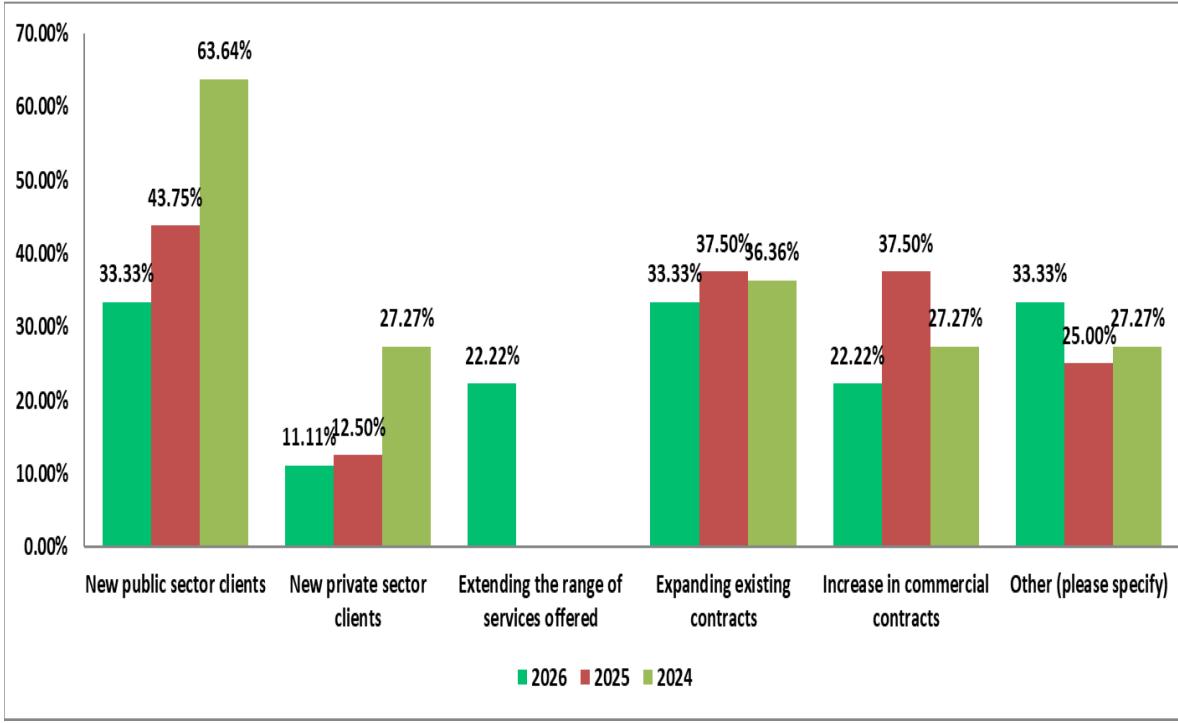


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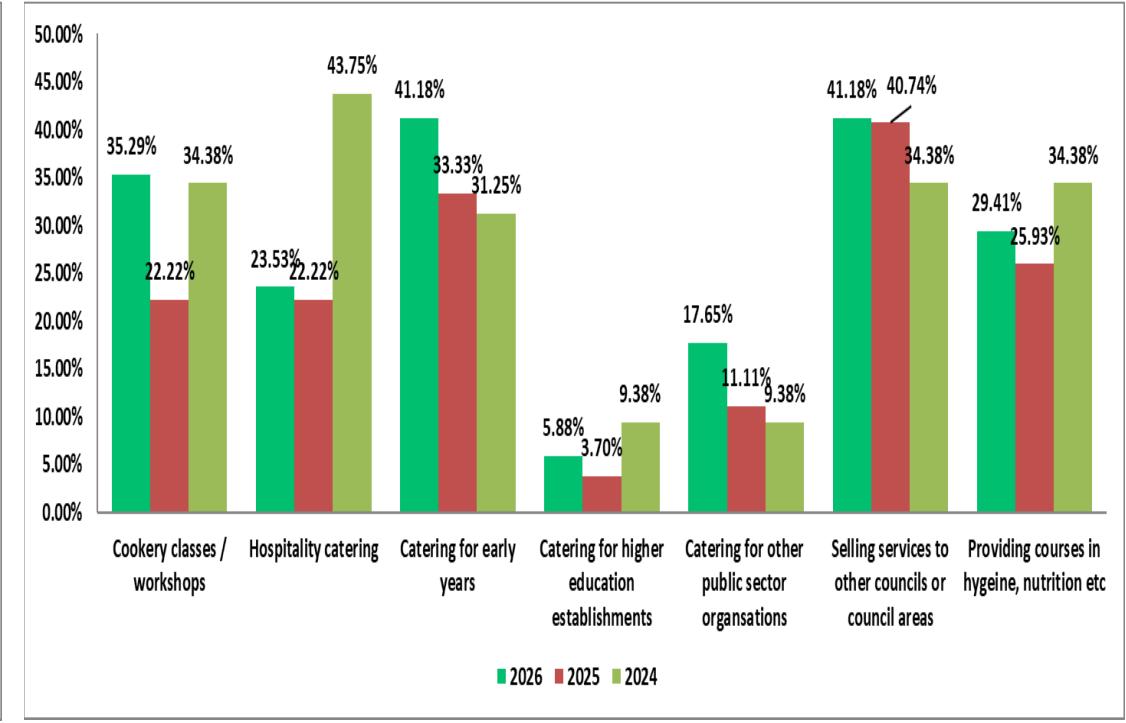


Areas of growth

Building cleaning

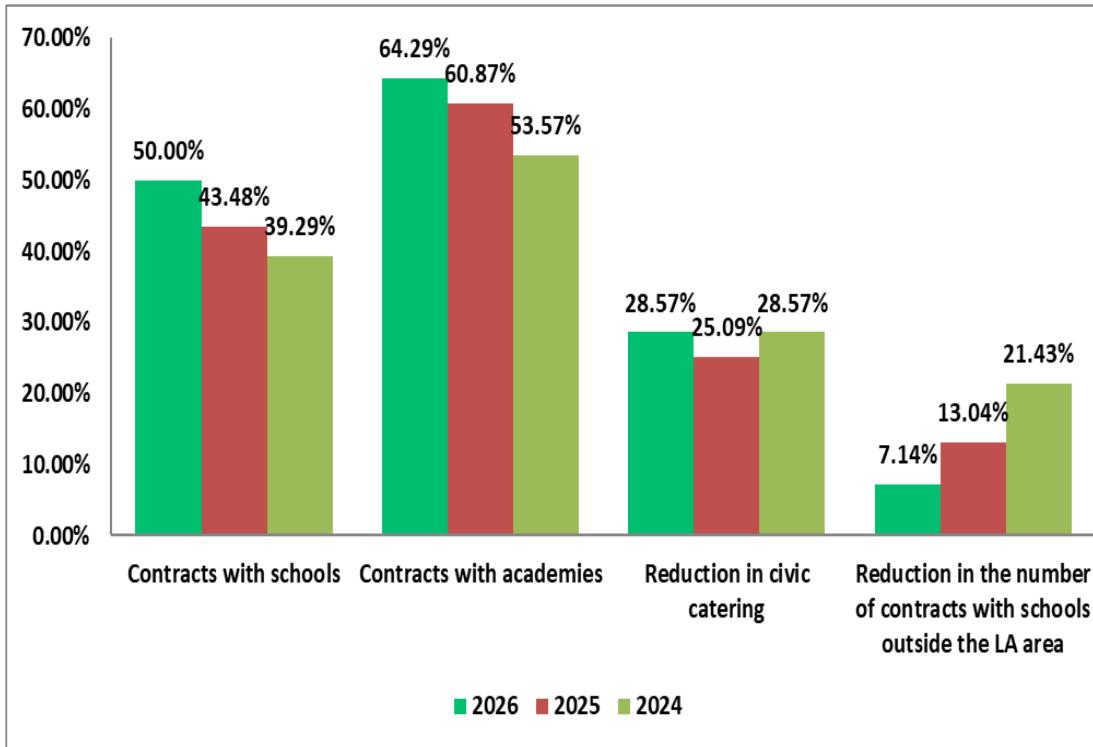


Catering

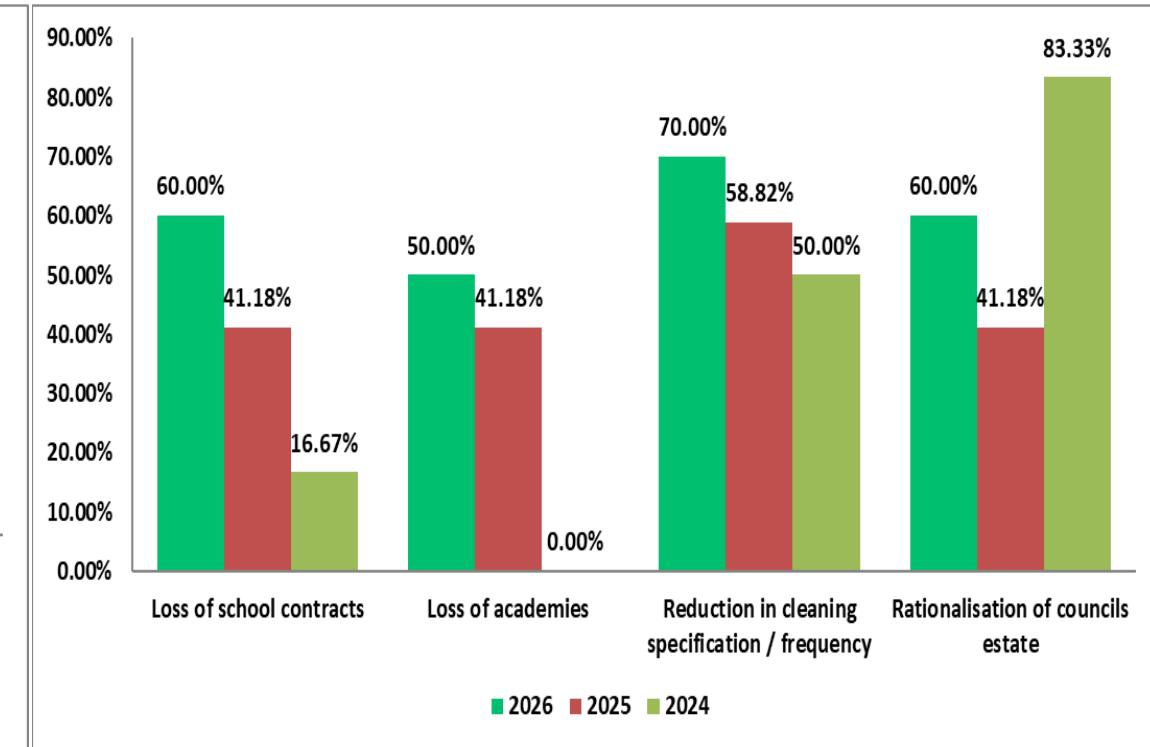


Areas of decline

Building cleaning



Catering





Looking to the future and takeaways

- Perfect storm impacting local authority FM services
- The recognition from the pandemic quick forgotten
- Local government reorganisation
- FM are more than just services
- The time is now!



Association for Public Service Excellence

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