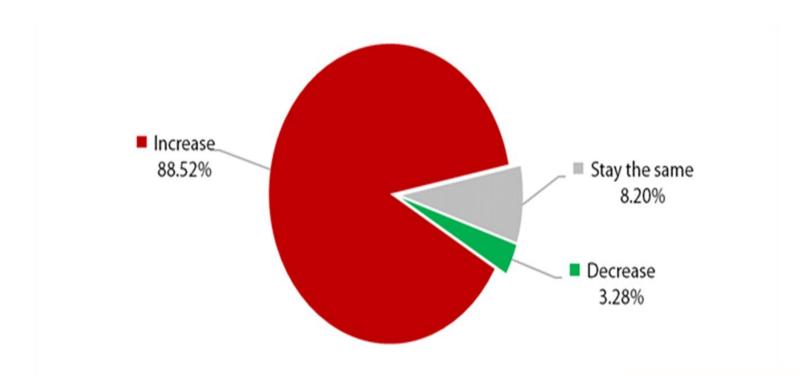


# **APSE State of the Market - Local Authority Sports and Leisure 2022**



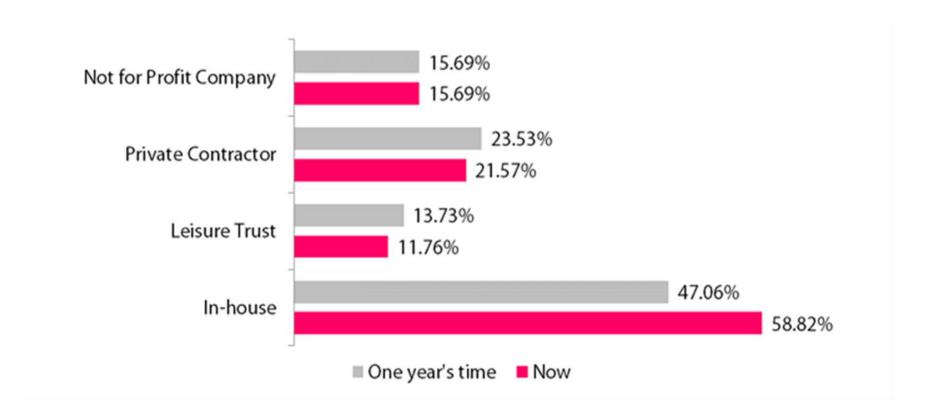


## How do you expect the workload of the leisure section to change over the next 12 months?

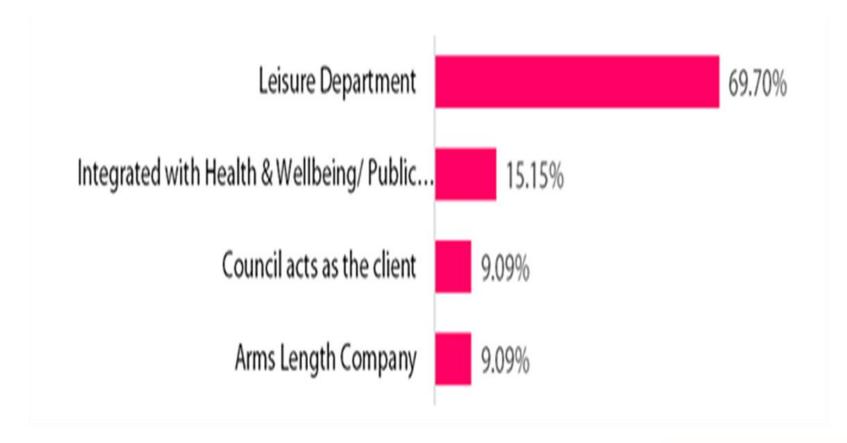




#### Who manages leisure now and in 12 months' time?

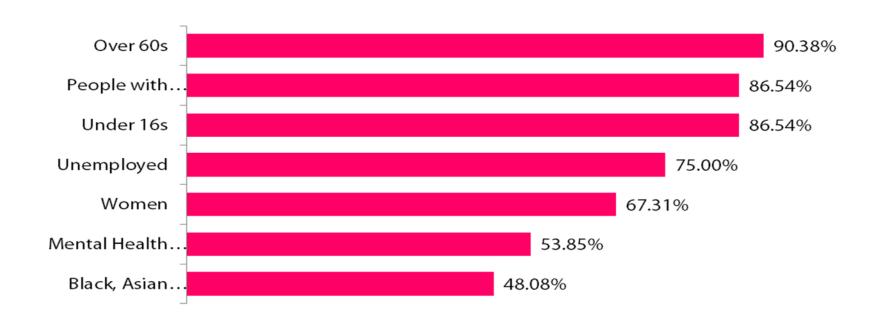


### If in-house, which of the following apply?



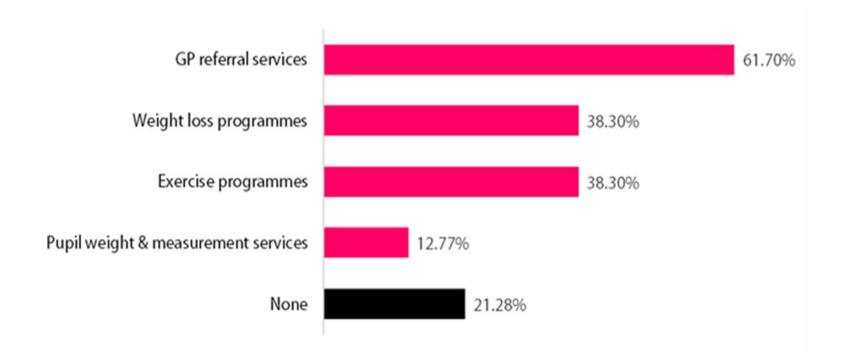


## Do you actively encourage participation from particular groups within the community?



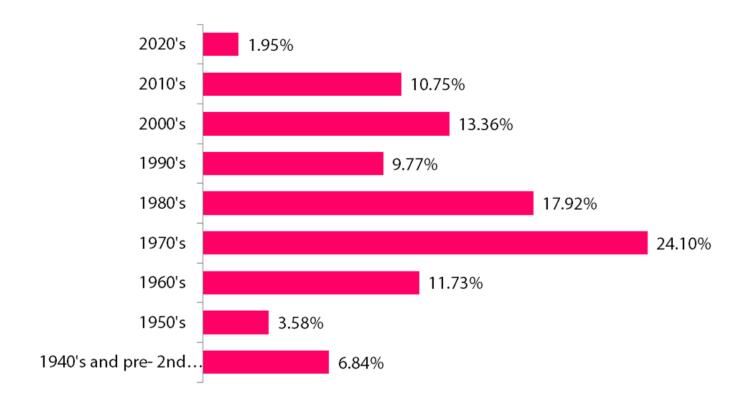


## Have you been commissioned by your local Health Board to provide any of the following?



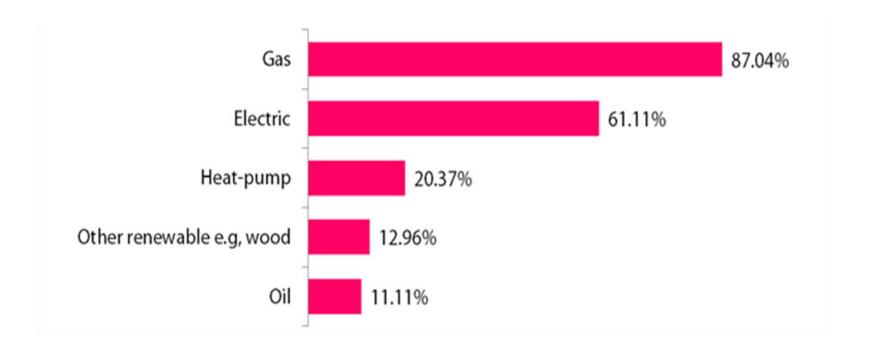


### When were your leisure facilities



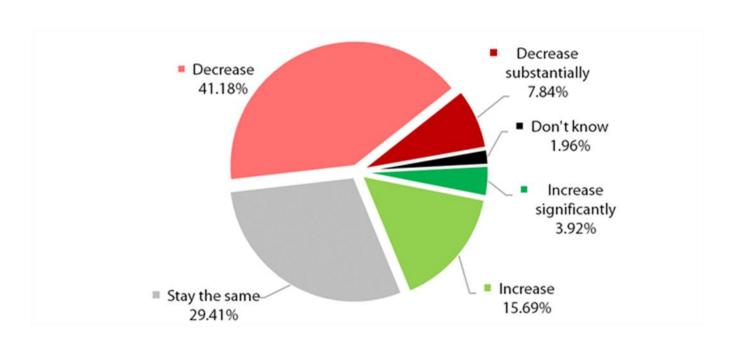


#### How are your facilities heated?



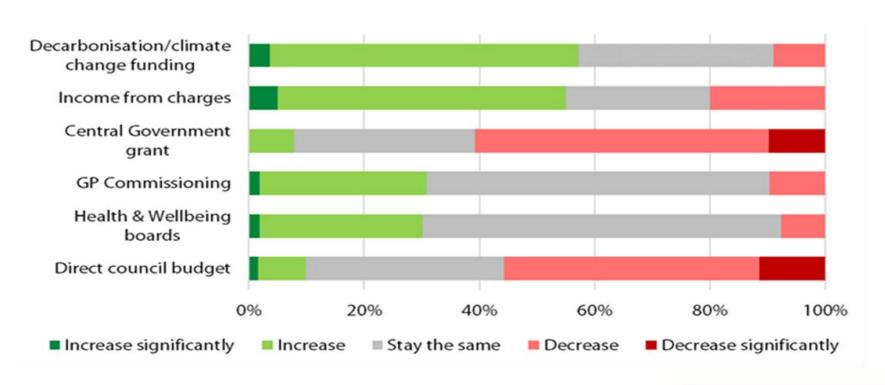


## Overall – How do you expect the leisure budget to change next year?





## How do you expect leisure funding to change over the next 2 years?



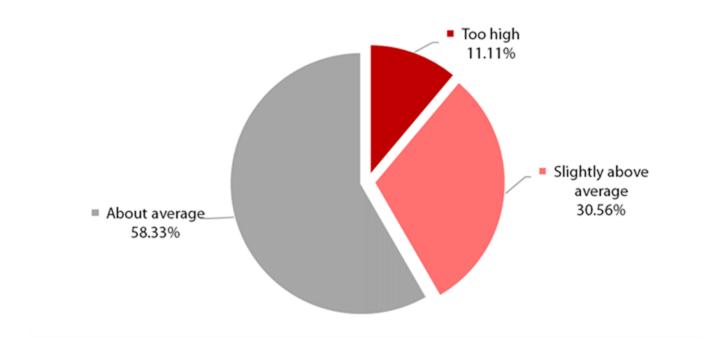


# With the continuing pressures on value for money and productivity, how do you expect the service to change over the next year?





#### Are staff absence levels at an acceptable level?





#### Staff training and engagement

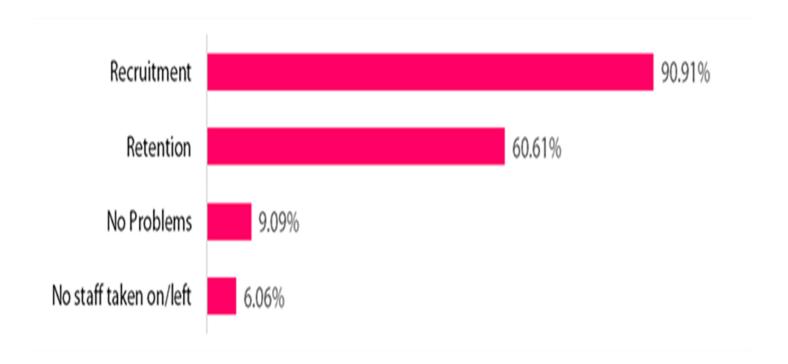




## Where have you had difficulty recruiting or retaining staff (over the last 12 months)?

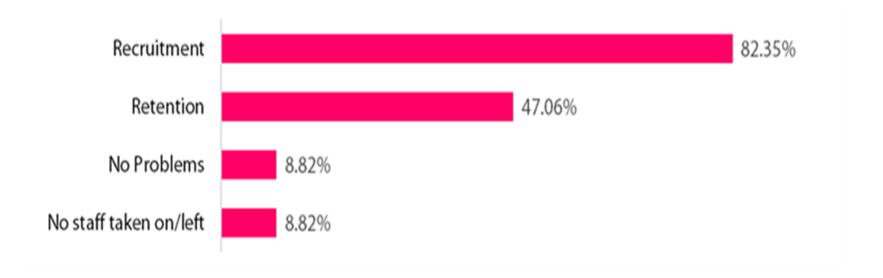


### Lifeguards



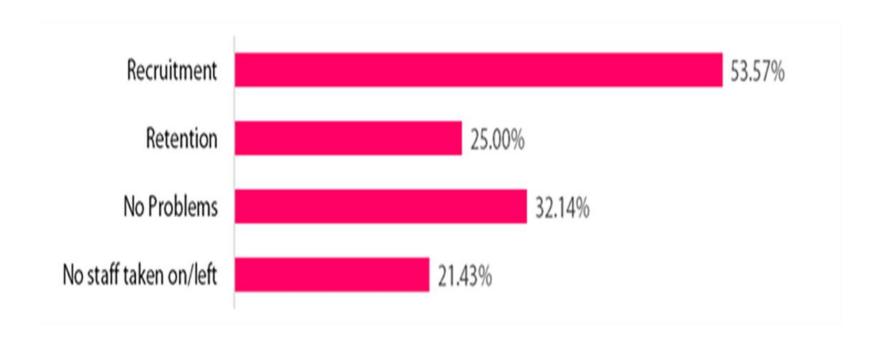


#### **Instructors**





### **Technical / Managerial staff**





### **Typical monthly membership fees**

Full membership fee Average price: £35.75

Off-peak membership Average price: £30.97

Swim only Average price: £27.28

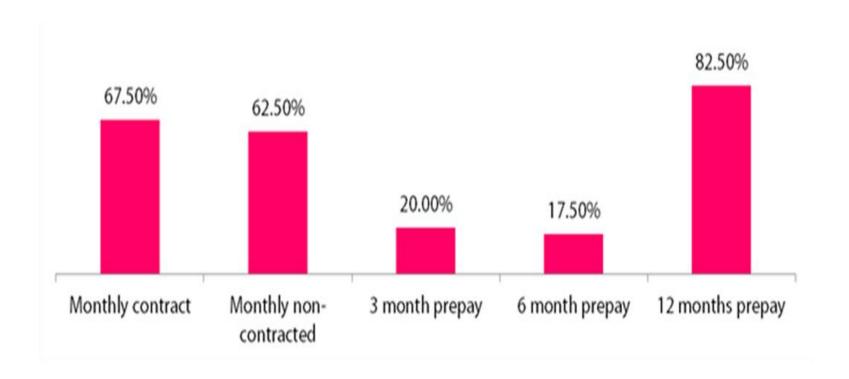
Gym only Average price: £33.01

Fitness classes Average price: £34.90

Single adult swim Average price: £5.07



#### What membership payment types do you offer?



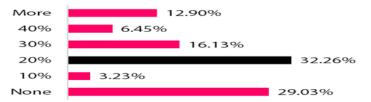


### Membership package discounts offered

#### Low incomes



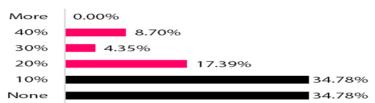
#### Over 65s



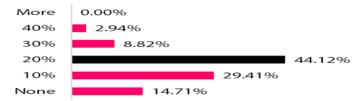
#### **People with a Disability**



#### Couples



#### Corporate

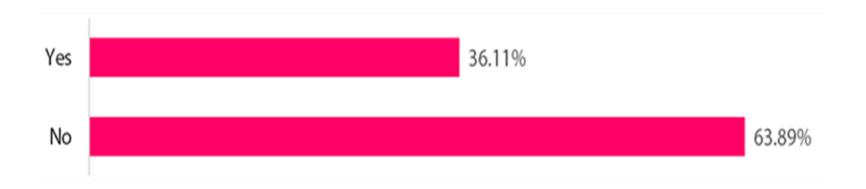


#### Students



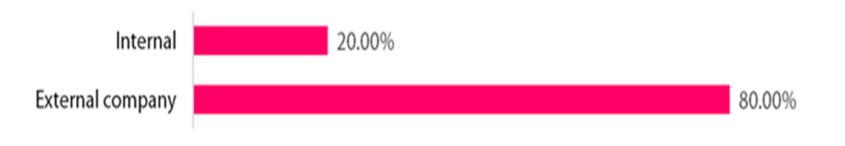


### Do you charge for parking at any of your leisure centres?

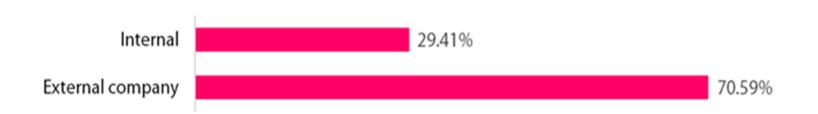




#### Who manages the direct debit administration?

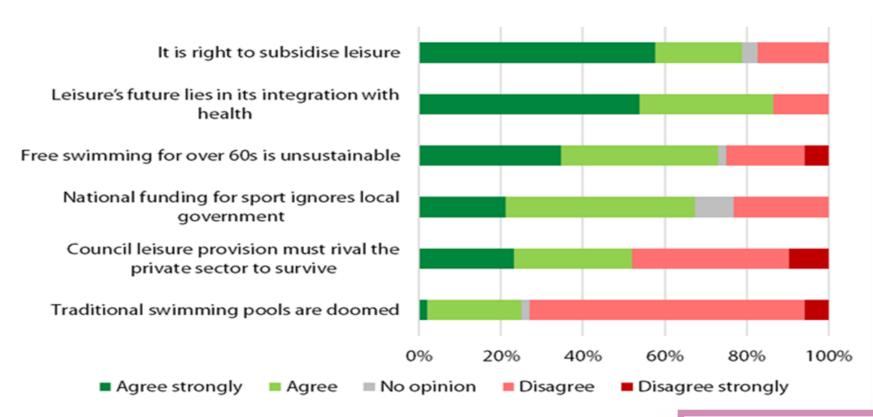


#### Who chases debtors?





### Please give your opinion on the following statements:





### Where do you see growth for leisure services over the next 12 months?

Some of the areas identified as areas for growth by respondents included:

- Public health partnership working
- Group exercise
- GP referrals
- Private hire
- Off-peak market
- Memberships
- Casual leisure (e.g. soft play)
- Supporting those in poverty

- Swimming
- Outdoor swimming
- Sports lessons and courses
- Children's activities
- Families
- Digital solutions
- Active travel
- General health & wellbeing



## Where do you see future decreases in work for the service?

#### Areas of future decreases identified by survey respondents included:

- Traditional indoor sports and sports halls
- Creches
- Children's soft play
- Opening hours due to energy price increases
- Health initiatives
- Public swimming
- Leisure facility closures
- Devolving smaller sites to town councils

- Reduced timetables
- Catering
- Memberships
- Customer facing tasks due to digital improvements
- Lifeguarding
- Gyms
- Less face-to-face service, more self-service models
- Reducing reliance on staff



### **Contact details**

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