



**Association for Public Service Excellence**

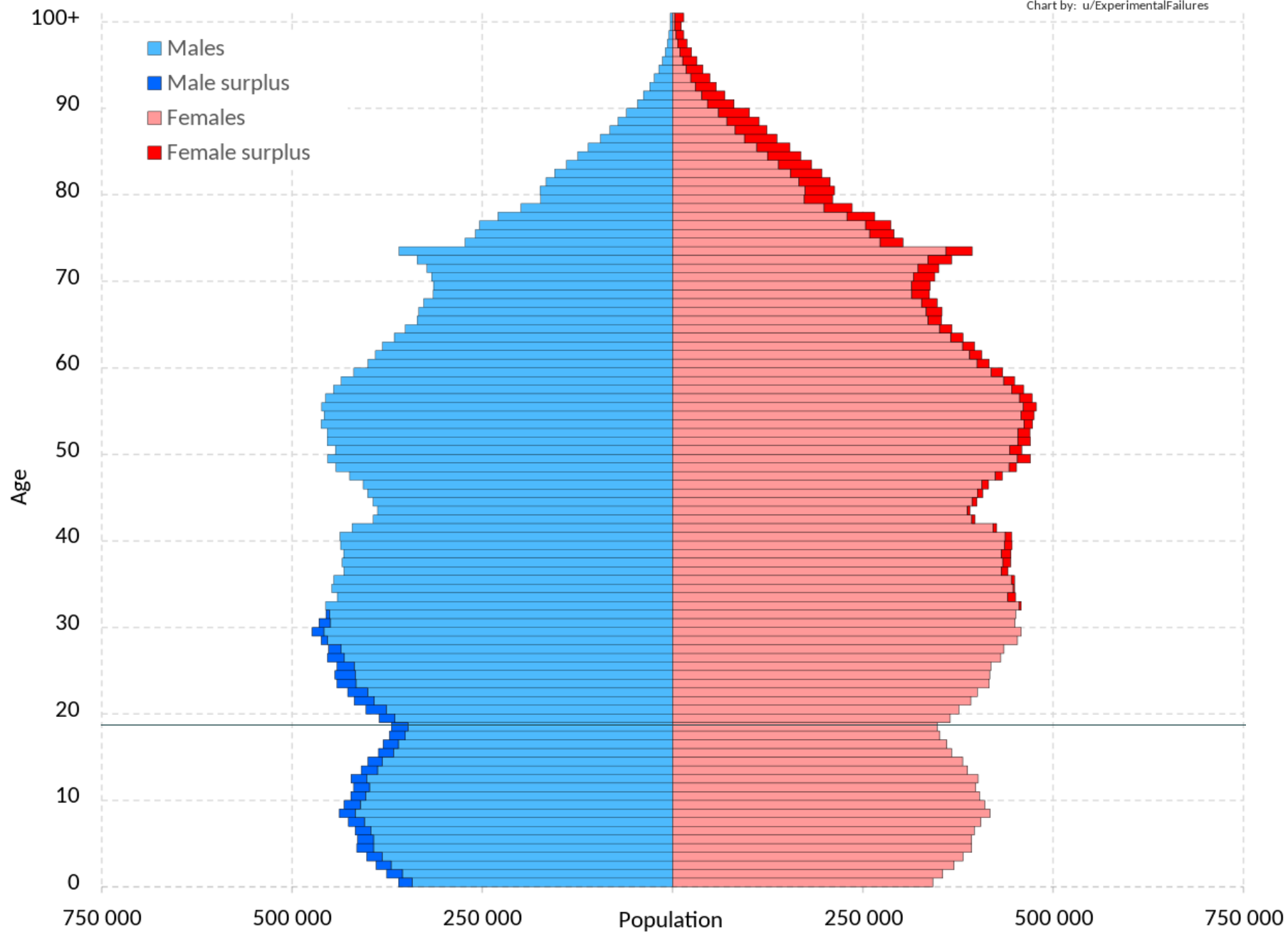
# **State of the Market 2022**

## **Transport & Vehicle Maintenance**

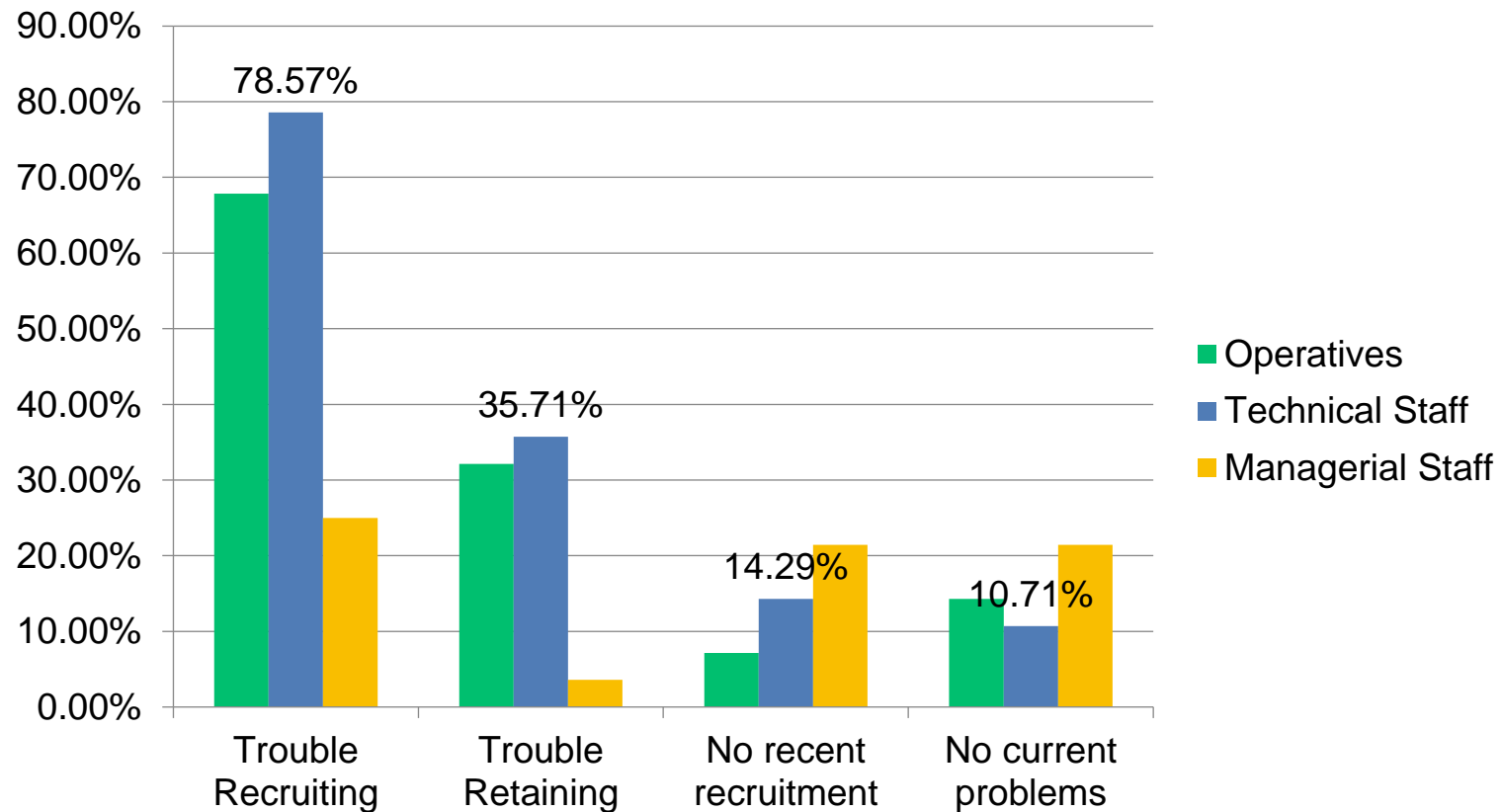
Rob Bailey,  
Principal Advisor, APSE

# United Kingdom - Mid 2020

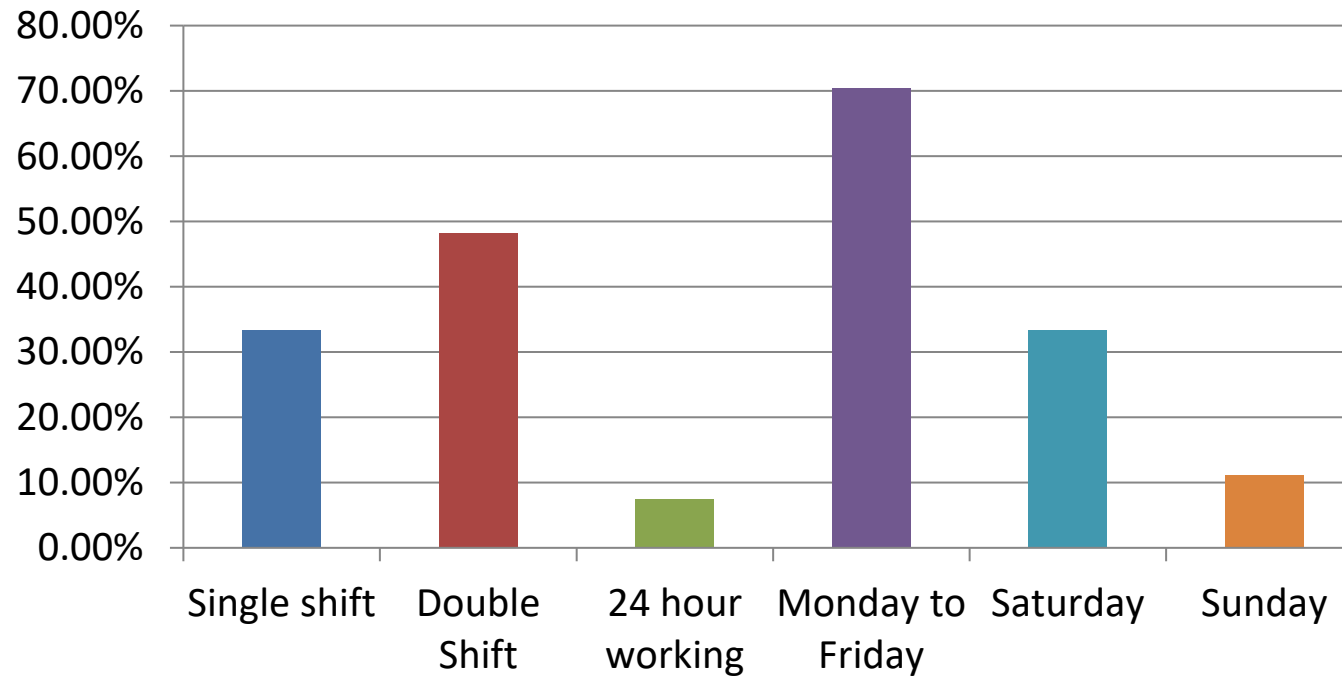
Source data: Office for National Statistics  
90+ age distribution estimated  
Chart by: u/ExperimentalFailures



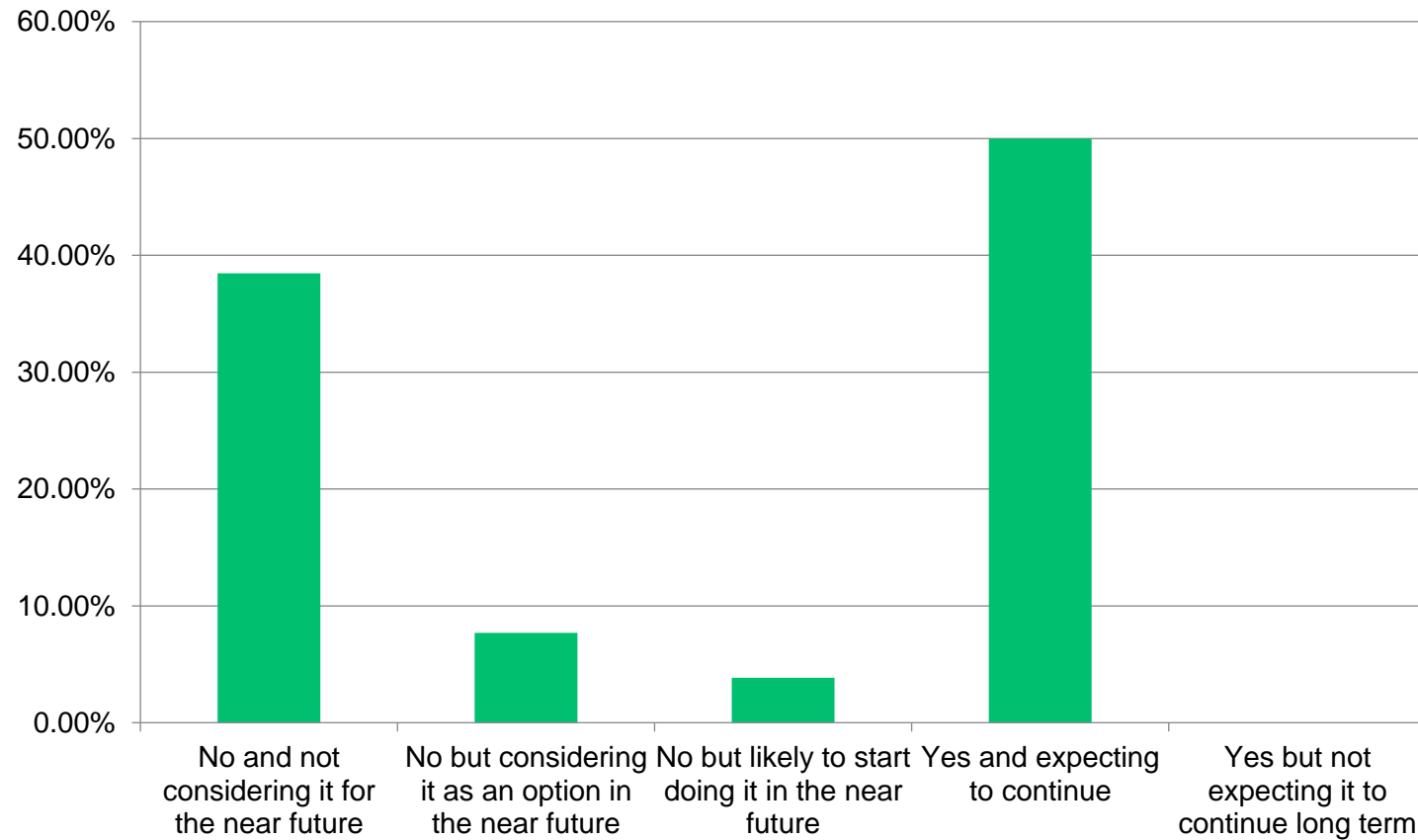
## Are you having trouble recruiting or retaining staff? (over the past 12 months)



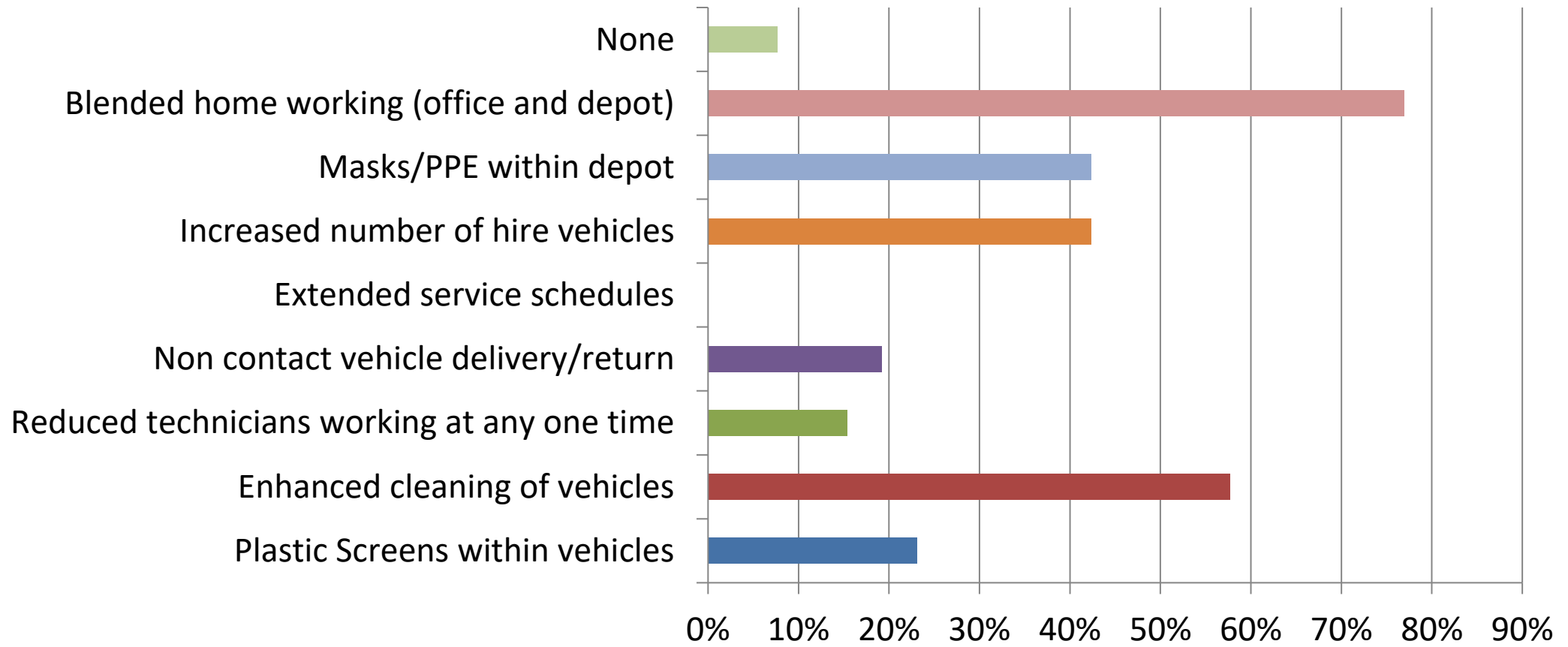
Do you operate a shift system for the maintenance garage?(Please tick all that apply)



## Do you currently sell your services to organisations external to the council?



What changes have been retained that were originally implemented as a response to Covid-19?



## UK pump and wholesale fuel prices over time

Latest prices in pence per litre for **unleaded petrol** and diesel



Errors and omissions excepted Based on latest available data

Source: [RAC Fuel Watch](#) • [Embed](#)

RAC







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[www.apse.org.uk](http://www.apse.org.uk)



# **Trust and Confidence in Councils**

***What the public think***

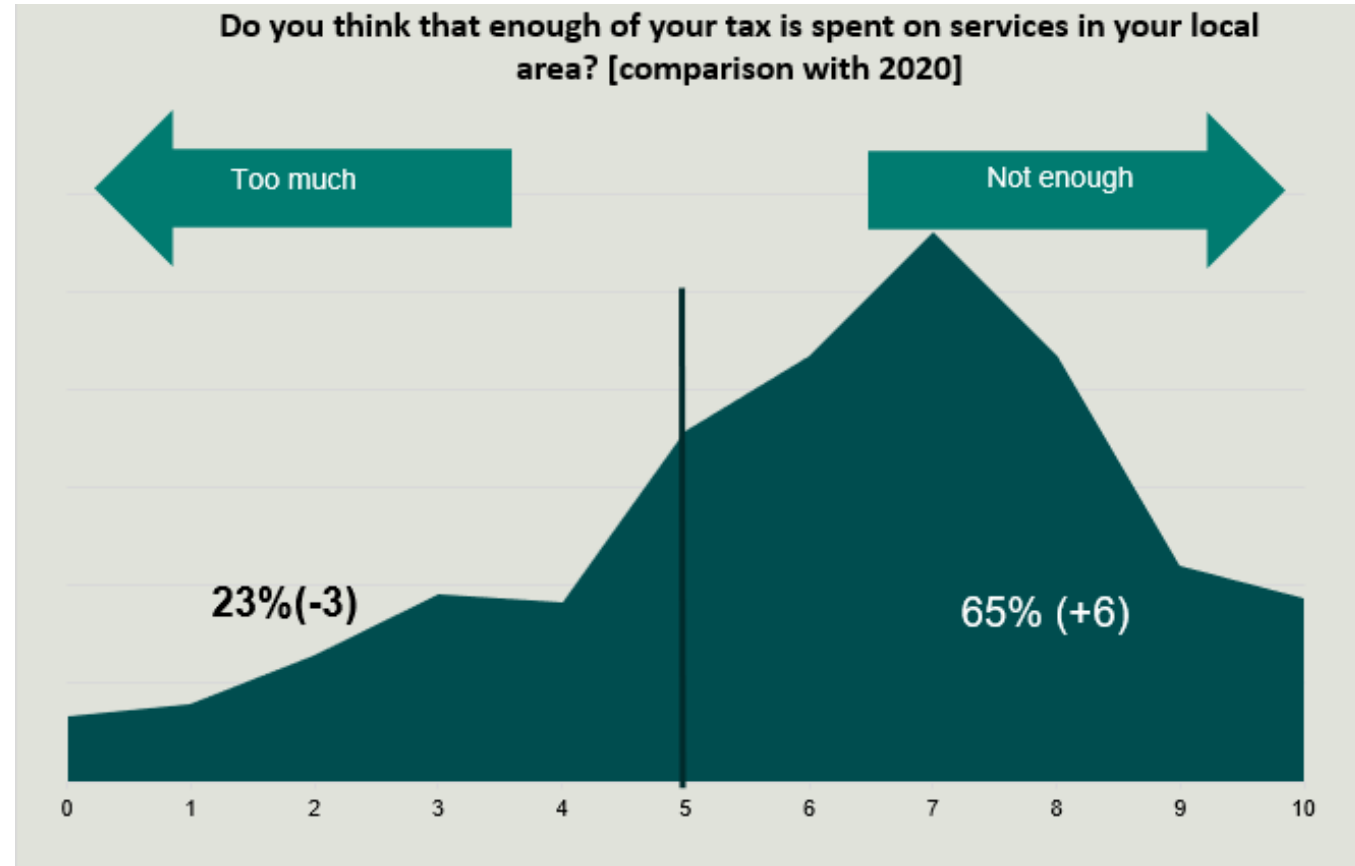
## **Key Points: Trust and Satisfaction**

- 1. Public trust marginally smaller than last year but remains high vs national government.**
- 2. They trust you much more to spend their taxes than national government.**
- 3. Satisfaction levels with many specific services remain high, despite this year's challenges**

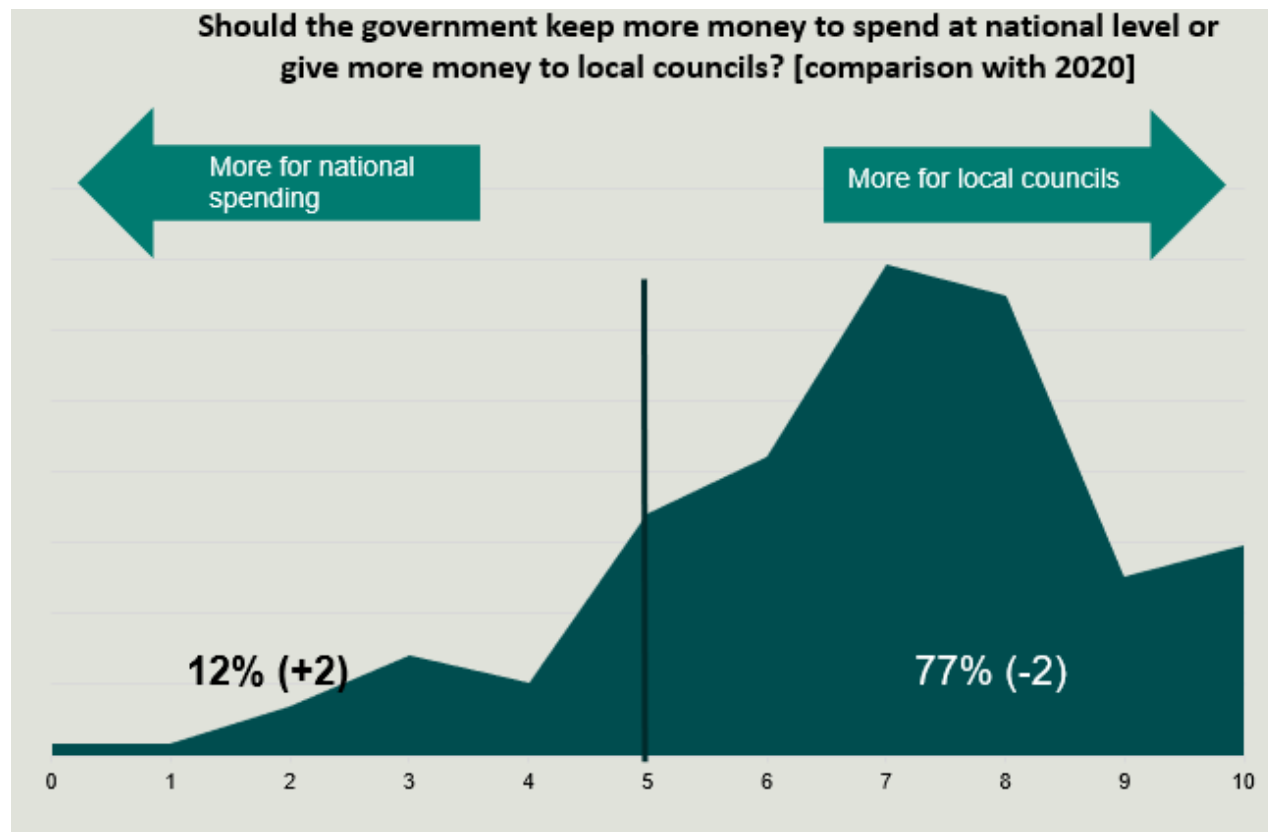
## **Key Points: Current and future challenges**

- 1. Councils are the most trusted to provide and deliver services in people's local area.**
- 2. Councils also the most trusted to make decisions regarding local planning.**
- 3. Climate change still a high priority, closely following affordable housing, social care, and road maintenance.**

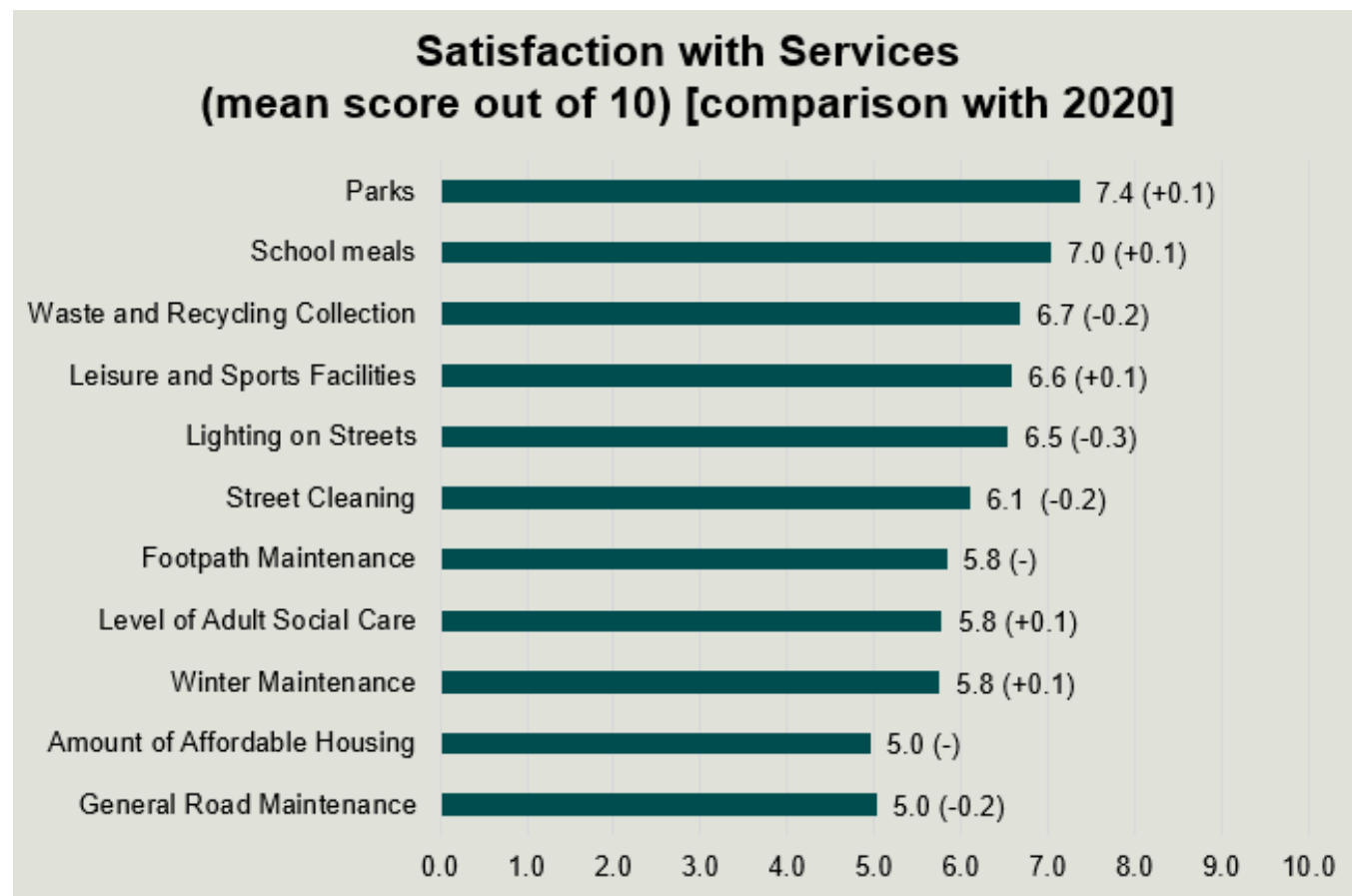
## Enough of your taxes spent in your area?

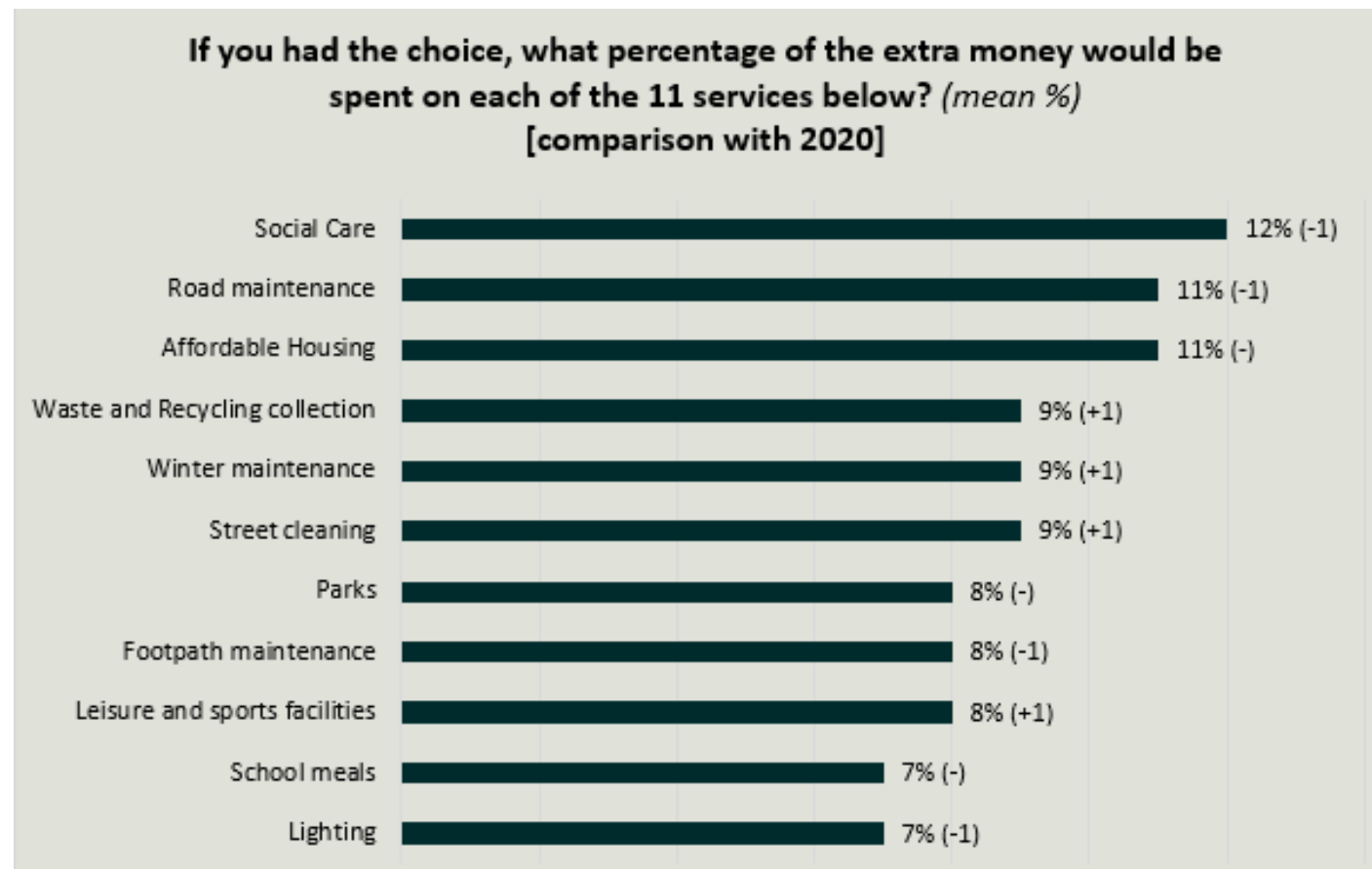


## Key fact 2 : People trust Councils with their tax



## Satisfaction levels vary between services









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LOCAL GOVERNMENT  
COMMISSION  
2030



# The final report: Local by default

[Local by default – APSE's Local Government Commission Report 2030](#)



## Context

- Decades of centralisation
- Policy pressure build-up
- Austerity reducing resources
- COVID
- Breaking point
- Fix system

## Revitalising Local Government

- Constitutionally enshrined
- Clarity over spheres of governance
- Clear devolution framework
- Devolution bills
- National Governance Committees

## Roles and Powers

- LG determines its own structures, service delivery etc.
- In England standing commission on reorganisation to hear proposals
- All place-based services should be under LG

## Sustainable Finance

- A long-term sustainable finance settlement
- Minimum guaranteed % of GDP
- LG sector decides how funding is allocated
- Revaluation of council tax and business rates
- Ability to raise local tax base hypothecated
- During transition multi-year settlement
- No competitive bidding - formula

## Local Democracy

- Political models, local decision
- Strengthen scrutiny local public accounts committees
- Cllrs truly representative of diverse communities
- Better remuneration, training and support

## Workforce

- Duty for workforce to be representative of local communities by 2030
- Natural linked system of pay across public sector
- New career pathways for sector
- Direct delivery, default option

## Inequality and communities

- Adopt a principle of care
- Long-term impact, future generations
- Public sector equality duty meaningful impact assessments
- Individual Cllr budgets
- Council spend for CWB

Fix the system - step change - or incrementally

# Conclusions

- Budgets appear more stable but cumulative effect
- Sector response been good in terms of cost reduction, efficiency and improving productivity
- Public **currently** supportive of most services
- Society changing and adapting
- Need to fight for funding
- And better system of funding



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# **NEW MUNICIPALISM**

Delivering for local people and local economies



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