

International Development Strategy



# Management





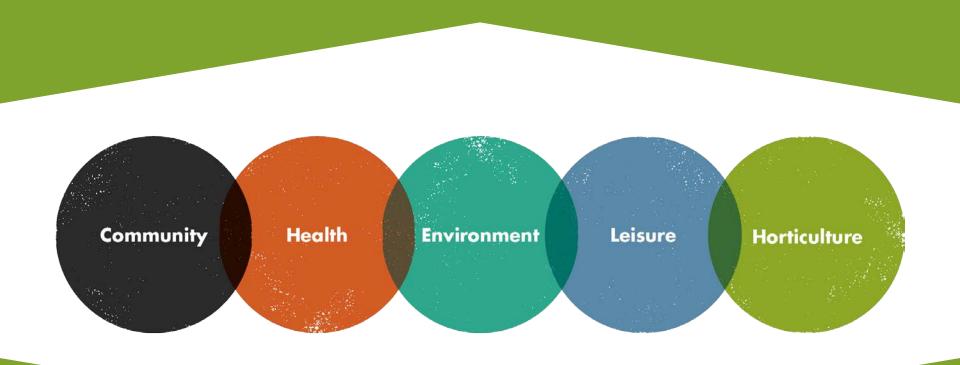


# 2017+

Keep Britain Tidy authorised by UK.Gov to sub-licence the scheme to international partners



# Themes



# Aims







# Benefits

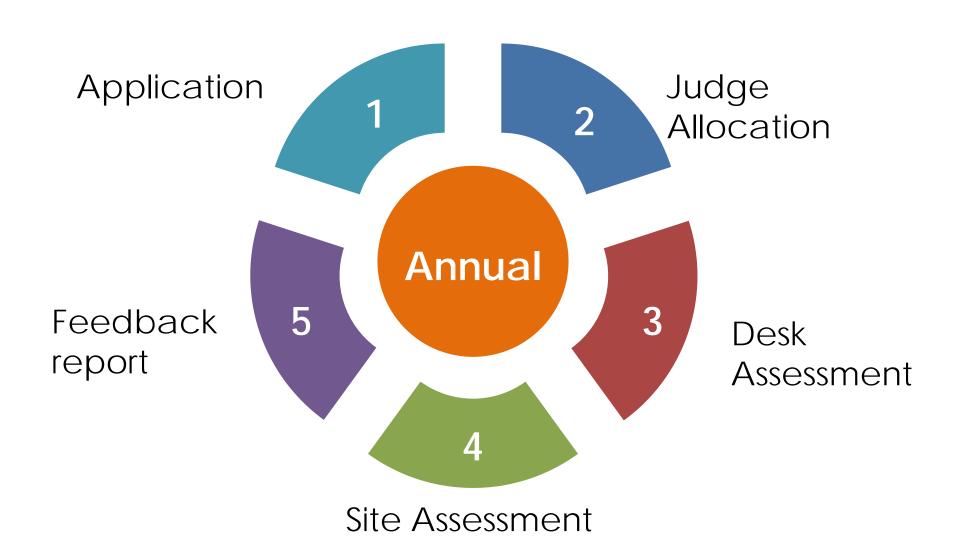








# Process





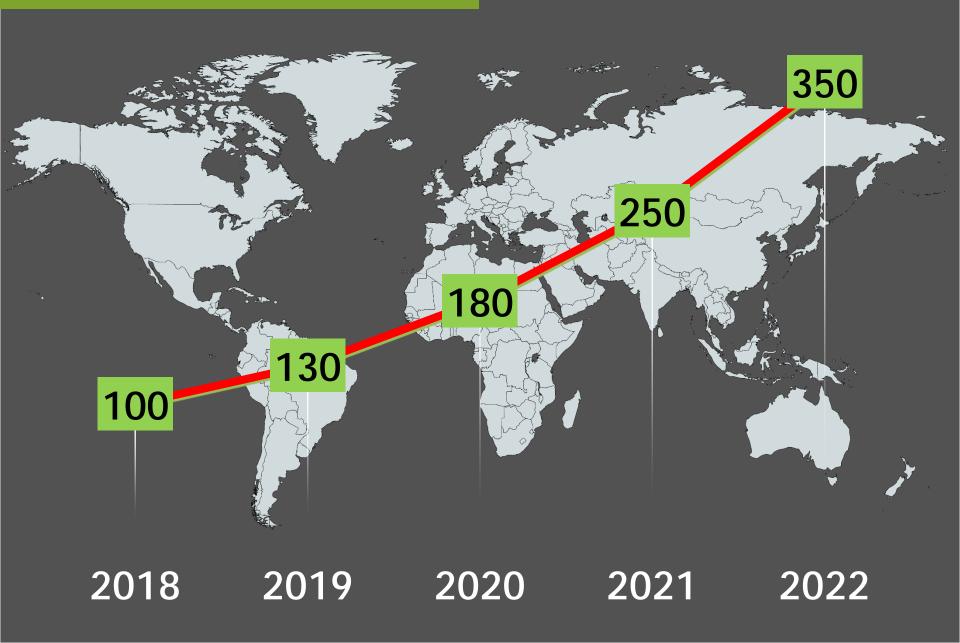
# International



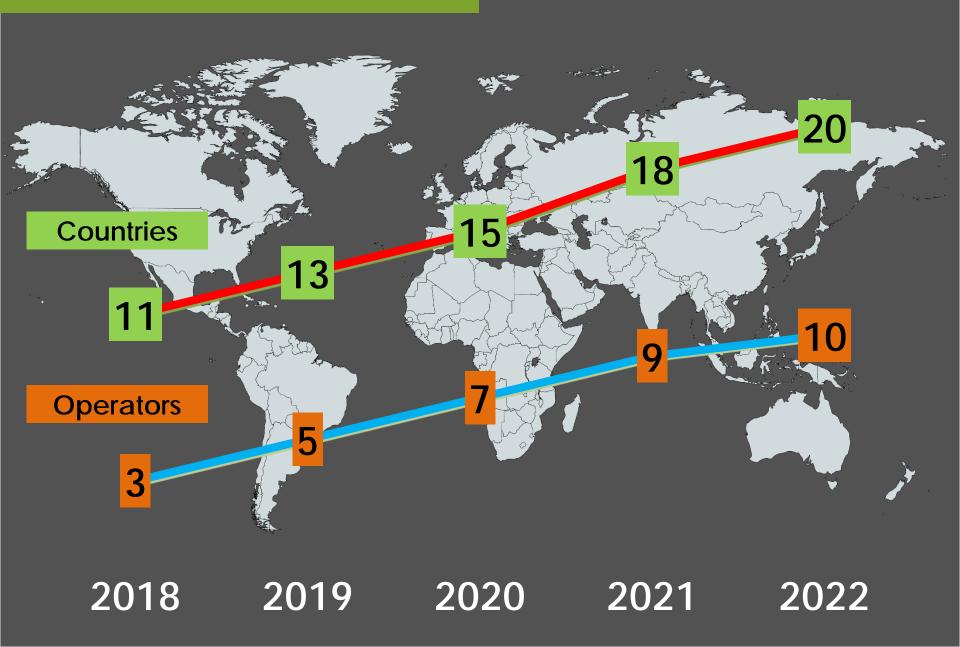
12. United Kingdom

11. United Arab Emirates

# Awards outside UK



# Network outside UK



# Where next?

# Methods

National Operator

Full administration

Green Space Network

National awareness & promotion

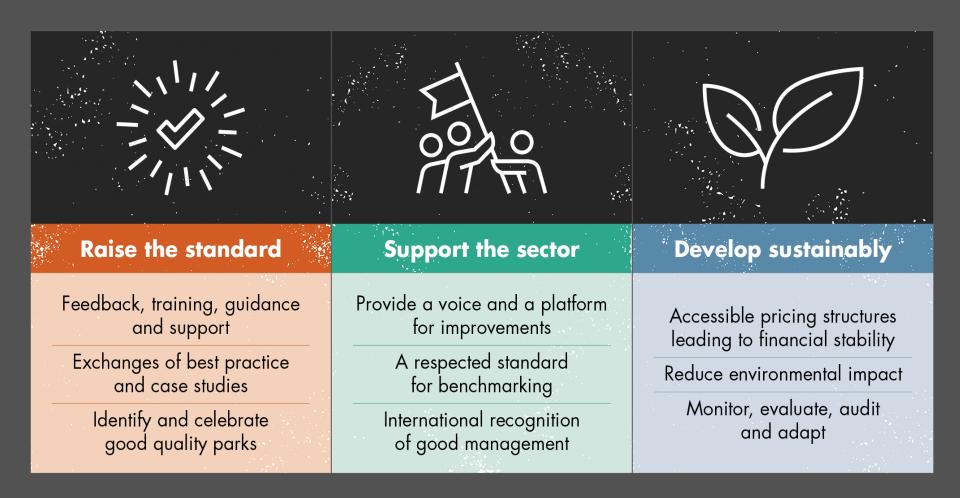
Presentation/Conference

Regional events or national conference

Direct Contact

Parks and green space managers

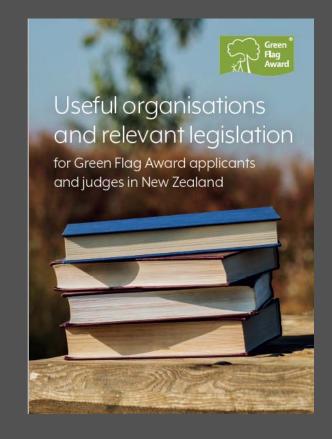
# Strategic objectives



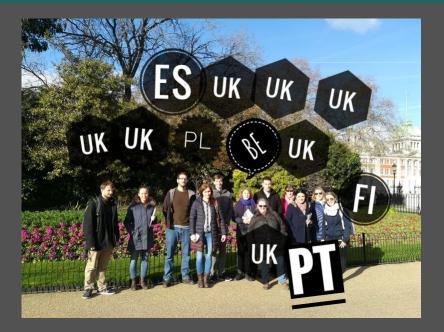
# International







# Judges exchange









# A Welcoming Place











# Well Maintained and Clean Viherympäristöliitto

Courtyards of important public buildings, main city parks, gardens and squares or parts of these.



LANDSCAPE FIELD

B<sub>2</sub> FIELD FOR OUTDOOR

**OPEN GREEN AREAS** 

NEIGHBOURHOOD WOODLAND

> C2 RECREATIONAL WOODLAND

**C**3

PROTECTIVE WOODLAND

WOODLANDS

C4 PRODUCTIVE FOREST/ FOREST MANAGEMENT

**C**5 FOREST WITH IMPORTANT

RECREATIONAL AND FUN-CTIONAL GREEN ARE AS AND PARKS

FUNCTIONAL GREEN

AREAS AND EXCLUSION

A<sub>2</sub>

**A3** 

AREAS

City parks and squares, playgrounds, main green traffic areas (city centres), courtyards and areas for recreation and functions.

Generally extensive parks,

exclusion areas and natu-

ral gardens, recreation areas

and green traffic areas out-

side city centres.





B3 LANDSCAPE MEADOW AND PASTURE

OPEN AREA AND OPEN

**B**5

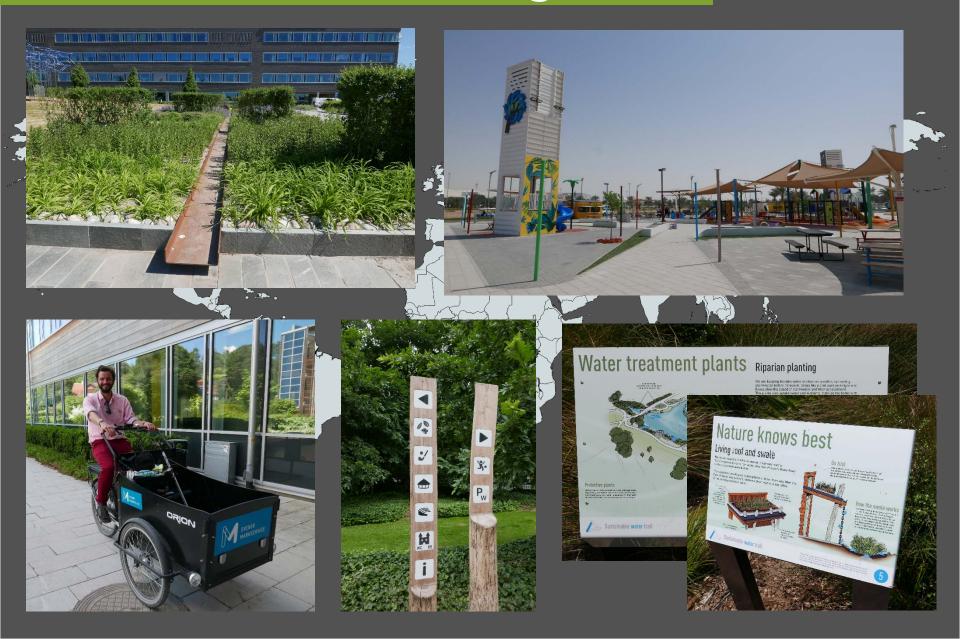
MEADOWS OF IMPORTANT



PARKS AND OTHER DEVELOPED

GREEN AREAS

# Environmental Management



# Network



















ASOCIACIÓN ESPAÑOLA

DE PARQUES
Y JARDINES PÚBLICOS

Viherympäristöliitto Finnish Association of Landscape Industries







International Development Strategy



# Community engagement to drive service improvement

Paul Naylor
Head of Direct Services
Eastleigh Borough Council



# A strategic approach to community engagement

- All Volunteers managed by Direct Services
- One Database of all Volunteers and activities
- Planned engagement with local communities



# The benefits and outcomes of implementing Local Area Teams

- Increased staff ownership
- Staff Pride in their Area
- Increased Local Knowledge
- Publicity Opportunities Working with Community & Voluntary Groups



# Building on resident feedback to invest in customer priorities

- Customer Engagement Quarterly information forums with local Members, Parish Councils & Residents promote our services
- Local area lunches twice per year to meet local staff and residents staff
- Increased Profile in the community



# **Impacts on Service Provision**

- Increased Customer Satisfaction
- Reduced Operational Costs
- Improvement Projects in each Local Community

Positive Council Reputation



# **Questions?**

# Paul Naylor paul.naylor@eastleigh.gov.uk

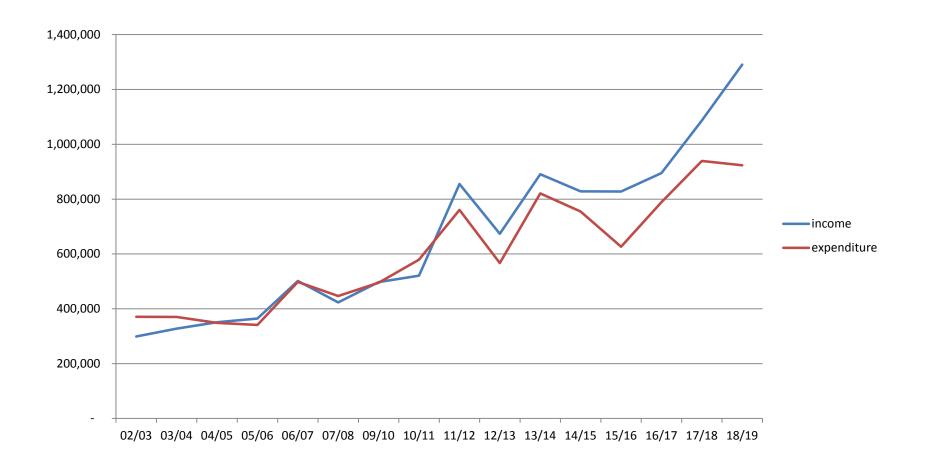
# **Filming in Country Parks**



Andrew Fowler Head of Country Parks & Green Spaces

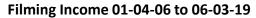


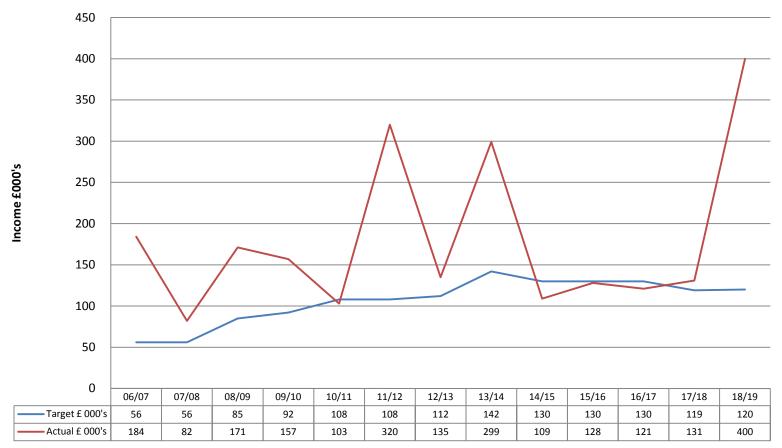
# **Country Parks Income**

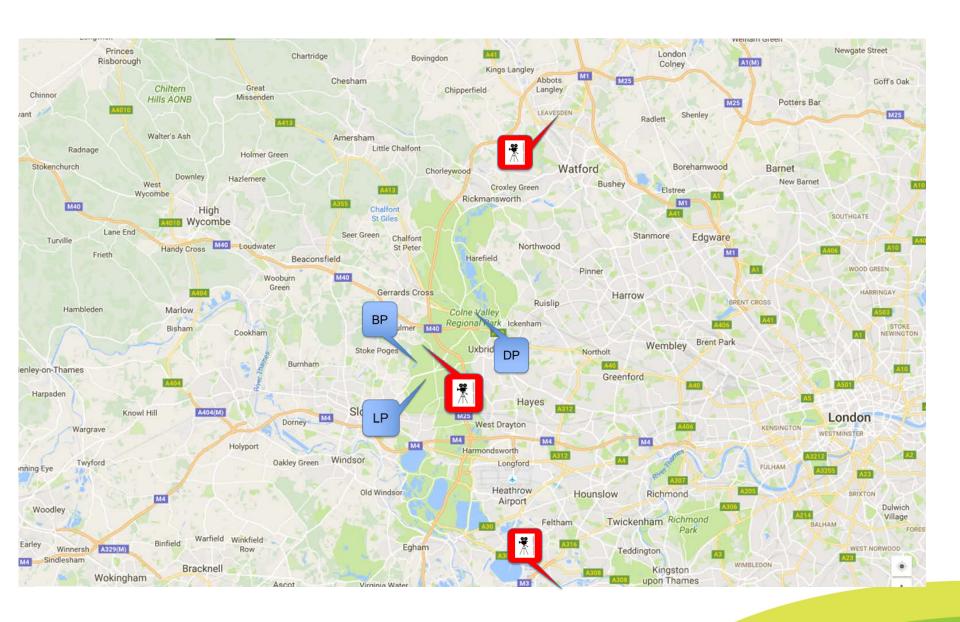


# Filming Income - regular but unreliable!

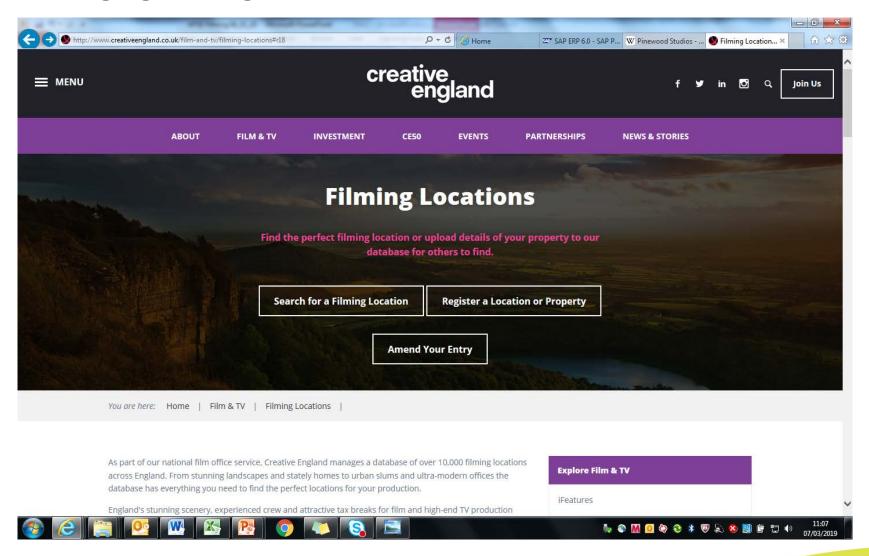
	P1	P2	Р3	P4	P5	P6	P7	P8	P9	P10	P11	P12	
Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
2007/08	1,930	9,158	1,475	7,385	4,619	37,710	8,780	2,416	2,235	1,454	2,659	2,200	82,021
2008/09	10,069	86,965	3,390	19,985	1,466	1,205	16,269	3,925	13,506	1,110	4,257	8,462	170,608
2009/10	37,190	27,045	20,088	6,452	16,660	16,613	8,185	10,662	5,605	1,196	6,695	3,765	160,156
2010/11	5,525	85	8,630	2,100	24,428	25,345	26,510	4,795	1,393	850	699	2,265	102,625
2011/12	200	3,535	13,105	19,325	27,650	107,519	41,621	64,098	47,356	18,656	849	750	344,663
2012/13	25,220	6,728	5,420	10,435	5,263	5,450	24,203	29,023	9,645	1,900	4,716	6,673	134,676
2013/14	3,515	1,497	37,661	58,542	42,538	19,016	53,830	48,735	31,684	7,150	-	5,914	310,082
2014/15	23,813	11,125	5,780	16,984	3,735	10,441	6,430	3,560	9,145	1,150	4,440	12,515	109,118
2015/16	10,165	11,780	17,550	15,600	6,095	-	20,570	-	6,950	-	31,605	9,290	129,605
2016/17	12,517	13,843	360	28,845	32,442	5,450	4,342	4,322	2,805	180	802	14,823	120,729
2017/18	9,038	15,625	15,917	3,690	6,450	5,070	10,200	16,080	2,240	36,600	7,700	2,115	130,725
2018/19	5,785	1,450	174,320	4,208	56,750	32,925	12,200	43,725	32,640	1,250	32,240	2,640	400,133







# **Managing Filming on site**





#### And some great views



including Windsor Castle

But generally its just nice countryside



Lowland heath



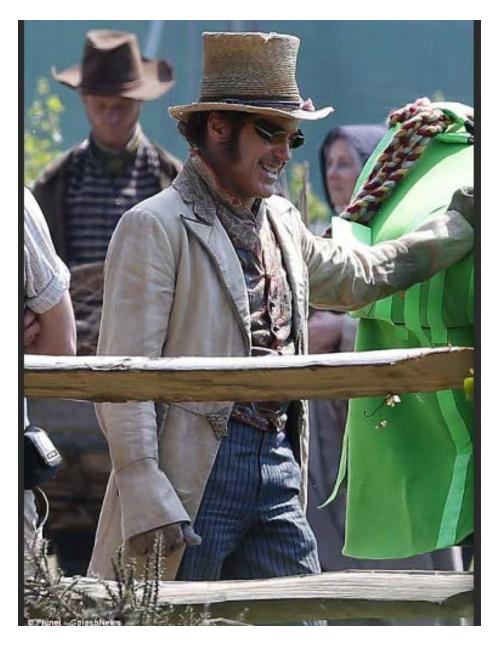






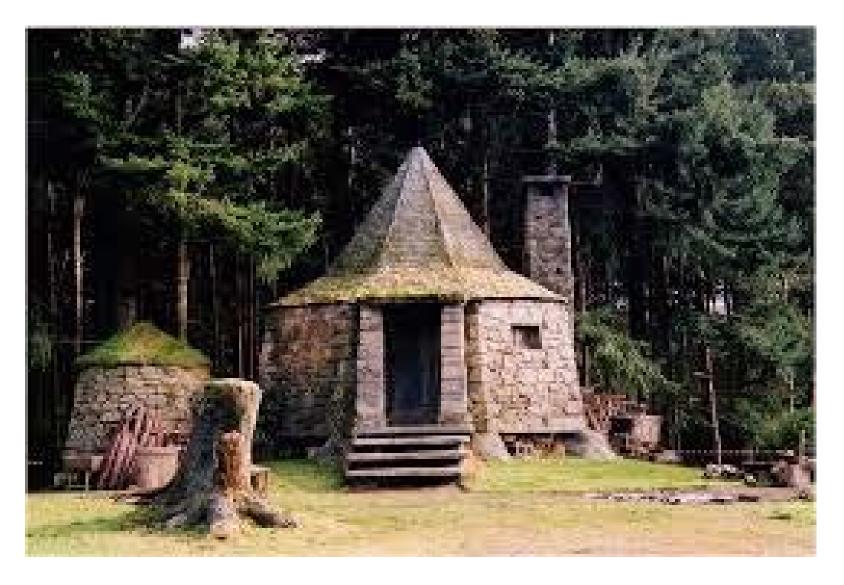
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#### It depends how far you are willing to go!



# While we have a history of working with the film industry we do work hard at maintaining our unique place in the market







#### Contact: info@filmapp.org + 44 (0)207 620 0391

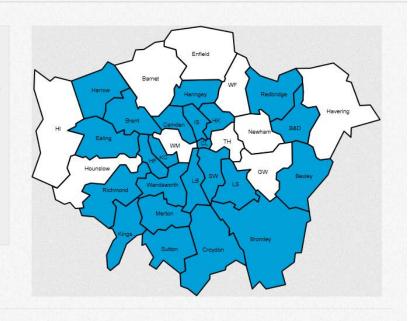


#### London

You can now apply directly to many London Boroughs who are using Filmapp.

London Boroughs using Filmapp are coloured blue, click on the borough to go to the correct application page.

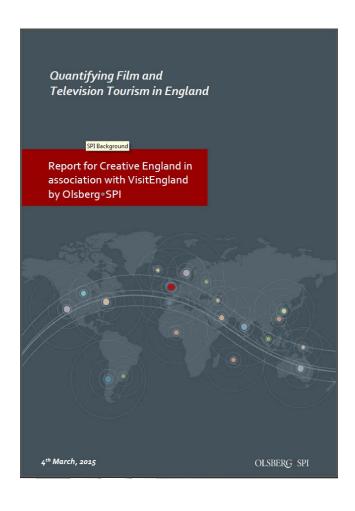
London Boroughs not using FilmApp are coloured white, if you click on these boroughs you will go to a web page containing their application form.



#### Other useful links

Alexandra Palace Battersea Power Station Black Park Borough market English Heritage Forestry Commission Grosvenor Estates Heathrow Airport National Gallery National Portrait Gallery National Trust Natural History Museum Southwark Cathedral Stansted Airport St Pauls Cathedral Tower Bridge

Television location filming can boost the local economy by up to £22,000 per day for a high end TV drama.



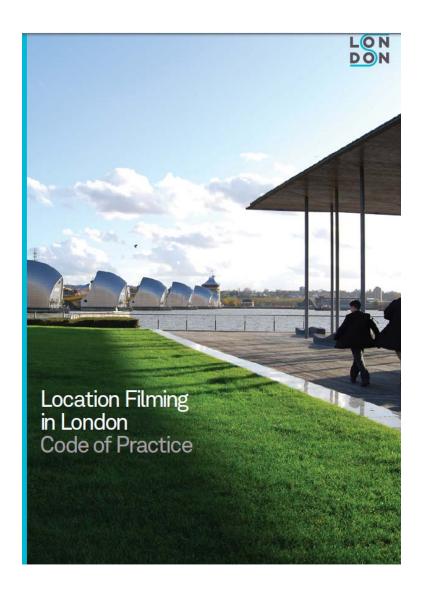
This figure rises to £42,000 per day if you manage to attract a major feature

In 2018 screen tourism was worth an estimated £579m to the UK economy

http://www.creativeengland.co.uk/film-and-tv/filming-locations

http://applications.creativeengland.co.uk/assets/public/resource/140.pdf

#### There's plenty of guidance out there



Speak your your local studio – engage with their marketing team

Get your locations onto the Creative England database

Be prepared!

http://core.filmlondon.org.uk/library/documents/CodeOf/Practice\_.pdf

### **The future of UK Parks**

Paul O'Brien, Chief Executive, APSE

# What has happened to Parks services?

- Average cuts v's areas of deprivation
- Parks £1B
- Average cut 26% unadjusted, 32% inflation 353 parks authorities

# The Parks Action Group

- Communities and local government select committee public parks inquiry – examine impact of reduced L.A. budgets on parks & open spaces Feb 17
- MHCLG tasked with reporting on ensuring future sustainability of parks
- Parks Action Group (PAG) launched Sept 17 by Government
- Government MHCLG, Defra, DoH, Home Office, DCMS, DoE
- Sector APSE, Parks Alliance, NFPGS, Fields in Trust, LGA, HLF, National Trust, Natural England, KBT, Groundwork
- Joint launch meeting
- Meetings and workshops

#### **Workstreams**

- Vision and values
- Finance
- Knowledge and skills
- Standards
- Increasing usage
- Empowering communities

# Knowledge and skills

- No two places the same
- Context and skills can't be separated
- Traditional horticultural skills important
- Skills gaps
- Framework of competencies
- Training provision
- Career paths
- Apprenticeship levy
- Sharing best practice and knowledge
- Overall business case

# £13 million new funding

- £9.7m to LA's for essential repair and creation of new green spaces
- £2.75m Pocket Parks Plus Fund
- £1.2m Future Parks Accelerator Initiative

Estimated 32% losses to parks budgets since 2010 Still a long way to go!

# **NEW MUNICIPALISM**

Delivering for local people and local economies

# Contact details Paul O'Brien, Chief Executive

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**GB 11409** 



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#### **Association for Public Service Excellence**

3rd floor, Trafford House, Chester Road, Old Trafford, Manchester M32 0RS.

telephone: 0161 772 1810

web:www.apse.org.uk

# **APSE Innovation Awards 2018**









# APSE Environmental Services Innovation Awards

Created to promote examples of Innovation and best practice to local authorities

Waste and Recycling

Parks and Greenspaces

Street scene

# Parks and Greenspaces 2018

- Bath and North East Somerset
- Birmingham
- Dudley
- East Riding of Yorkshire
- Wakefield

# **Bath and North East Somerset**

- Innovative approach to every element of their service, in order to address the challenge of finding significant savings (15%) whilst delivering an excellent service
- Collecting and building on feedback from park users
- Team completed a benchmarking exercise and found that several local providers were charging 30% less
- Applied for a Nesta Grant, partnered by Bristol
  City Council, to form a parks foundation aimed at
  increasing charitable giving.
- Improved service offer re commercialisation weddings particular growth area
- Utilised under-used parks buildings/second hand marquee improved catering offer in park
- Increased volunteering opportunities which is now key part in delivering parks.



# Birmingham

- Backdrop of severe budget cuts 27.72% reduction in head count and 38.1% reduction in net revenue budget.
- Worked collaboratively with partners to deliver projects across the city.
- Birmingham Open Spaces Forum (BOSF), 120
   Friends of Parks Groups, the Birmingham & District Allotment Confederation
- BDAC), the Wildlife Trust for Birmingham and the Black Country, National Trust, Princes Trust, Natural England, Birmingham Tree People (BTP), Birmingham Trees for Life (BTFL), Thrive, DATUS and Be Active, to delivery numerous projects across the city.
- 19,932 days of volunteering in 2017/18 with financial savings to the Service equivalent to £780,338.



# **Dudley**

- Built the capacity of Parks Friends groups over the last 15 years
- Work closely with the Council to assist with the restoration of buildings and park structures and now take on greater responsibility for their maintenance.
- Asset transfer arrangements have meant a more focused effort for the parks service on improving the sustainability of parks and open spaces.
- Submitted a Lottery fund bid for a park in another area of deprivation
- Victorian Farmhouse will be restored and leased to a charitable organisation, which recycles metal and bikes, and provides training in horticulture for people with learning difficulties.
- Council now works with 38 different Parks Friends groups (about 430 people) and other community organisations to help deliver parks services. This roughly estimates as 15,500 hours annually or £110,400 per year.



## Wakefield

- Rewarding project has brought life back to a forlorn and dilapidated nursery
- Street Scene officers have worked with Wakefield Tree Wardens volunteers and Family Services Day Opportunities Team on various activities that have breathed new life into the nursery delivering numerous benefits to the wider community.
- Rose Garden Nursery Shop sells fruit and vegetables grown in the nursery.
- All income is re-invested into the project and the park
- Project has become a hub of support for other groups who can source plants, benches and tools to carry out their projects



# **East Ridings of Yorkshire - Winner**

- CCT charges to price for the maintenance of council assets proved to be outdated limited grounds services' ability to accurately monitor and manage maintenance costs and performance.
- The service is under increasing budget pressures limited ability to provide accurate service provision costs making it difficult for the service to defend against any budget reductions
- Tasked with accurately recording all areas of grassland maintained by the service, as well
  as the time taken to maintain those areas and also to calculate a cost of the service
  provision.
- Tracking devices were fitted to all the grounds team's vehicles ideal tool to measure assets through the monitoring of vehicle activity.
- Areas maintained by a mower were electronically mapped and added to a map layer file.
   Each data point had a time stamp and so the duration of maintenance for each area was calculated.
- This enabled more efficient work patterns to be created.
- Structured work schedules have increased productivity levels by 25% and increased the frequency of cuts, improving overall appearance of grassed areas.
- 35% reduction in complaints and an increase in compliments from local residents.

## How to be a winner and the benefits

- Transferability and practicality are key elements
- Clear and concise explanations
- Don't throw the kitchen sink in!
- Awards presented at the annual Waste, Recycling, Street Cleaning and Parks seminar in October
- Finalists and winners promoted by APSE.
- Quedos internal and external
- Making a difference



# Contact details Shami Scholes, Research & Administration Officer

Email: sscholes@apse.org.uk





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