

# **MOT Appeals & Complaints**

Local appeals came in on 28th February 2022, allowing you to ask DVSA to review part of a test or the test result, without having to make a statutory appeal.

**Making a local appeal:** You can either:

- email [technicalofficers@dvsa.gov.uk](mailto:technicalofficers@dvsa.gov.uk)
- phone DVSA's Customer Service Centre (0300 123 9000, option 1)

The local appeal should be made within 2 working days of the test result. If made by email, to include:

- the vehicle registration/trailer ID and VIN number
- the date and time of test
- the ATF name
- the address and phone number of the presenter/operator
- details of the disagreement and the customer's name and address

DVSA will contact you within 2 days to arrange a reinspection (if one is needed) and aim to complete the local appeal within 5 days. A report will be produced, with either the original decision standing, or a new decision – the outcome will be recorded against the vehicle or trailer and sent to the person who made the appeal.

**DO NOT  
REMOVE YOUR VEHICLE  
FROM THE ATF**

**This will invalidate your appeal**

# Braking performance assessment requirements from April 2025

There is an expectation that every safety inspection will include a **brake performance assessment** using either:

- A Roller Brake Tester
- A suitable electronic brake performance monitoring system (EBPMS), or
- A decelerometer with temperature readings.

If EBPMS is not used, it is expected there is a minimum of **four laden brake tests** per annum.

Where laden brake tests are not carried out, **then a risk assessment must be available.**

If EBPMS used, report must be evaluated **before safety inspection, signed, dated, and retained.**

Brake tests **can be conducted up to 14 days before the safety inspection date** – to allow operators to conduct a **laden brake tests** during the vehicle/trailer normal activities, without the need to specially load it

# **Guide To Maintaining Roadworthiness: Changes in October 2024**

Section 5 Safety inspection and repair facilities

Section 5.1 Safety inspection facilities, wheels and tyres

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Section 5.3a Brake performance assessment requirements from April 2025

Section 5.4 Electronic brake performance monitoring systems (EBPMS)

Section 6.2 Annual test results

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Section 6.5 Vehicle safety recalls

Annex 7 Example of a brake risk assessment template