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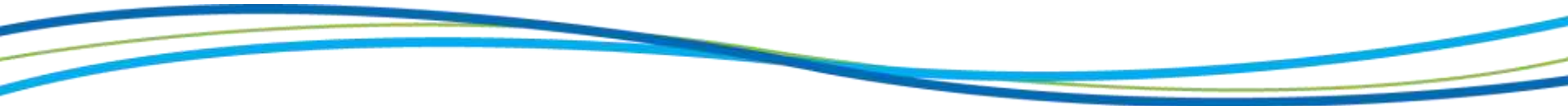
Apse Soft Fm Seminar  
23 November



North Ayrshire Council  
Comhairle Siorrachd Àir a Tuath



# Additional Commercial Opportunities



# Void House and Kitchen Duct Cleaning

- Previously outsourced
- Cleaning teams were being reviewed
- Efficiencies of £600k planned over a two year period
- Improve our Council returns to Scottish Social Housing Charter PI's (best performer in Scotland 2015/16)
- Kitchen commercial opportunity to re-let trade units .

## Previously outsourced

- Churn of around 120 properties per month
- Easier link in with council trades
- Quicker turnaround of properties available to rent
- £180 k per annum

Right first time  
visits

## Cleaning teams being reviewed

- Re-training of teams
- Qualified work force in void cleaning
- 9100 staff hours recycled from efficiencies
- Protected jobs in our communities

5 full-time posts  
created

## Improve our Council returns

- Improved our re-letting of tenants houses to best performer in Scottish social housing charter
- Coordinated approach between building services (especially wet trades ) and housing officers
- 90% of houses are available for re-let in 5 days
- Better service to citizens of North Ayrshire

# Kitchen duct cleaning

- Training of operatives to a national level
- Internal cleaning of kitchens be-spoked to kitchen type and use
- Created a commercial duct cleaning to council owned and rented units.
- Improved re-letting of council units

## Next steps

- Increase commercial capacity and turnover.
- Consider insurance work for council dwellings.
- Team will be available to react to emergencies reducing any further risk to council property





Lets discuss!!

Questions?



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