



Driver & Vehicle
Standards
Agency

The Driver & Vehicle Standards Agency

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Who we are.....

- December 2012 to March 2013 - Motoring Services strategy consultation proposal rationalising the roles and numbers of agencies.
- 20 June 2013 - Announcement by Stephen Hammond of a new single agency joining DSA and VOSA.
- November 2013 – Announcement by Stephen Hammond of new name - Driver and Vehicle Standards Agency
- April 2014 – Launch of DVSA

And what we do ...



Merger Benefits

- **Putting customers at the heart of our services**
- **Providing a more coherent approach to service delivery**
- **Making testing and inspection more flexible and convenient for customers**





Merger Benefits



- **Continuing to keep pace with customers' needs**
- **Delivering services in a way which is both convenient and cost effective**
- **Establishing an organisation that can help to improve standards and compliance**



Driving Compliance Forward

Did you know?

There are over 730,000 highway code books sold every year with over 27,000 followers on Twitter....

We carry out over 15,000 checks per year on Approved Driving Instructors (ADI's)

We analyse 2.4m tachograph records every year.

Each year we train almost 5,000 new car testers and 600 motorcycle testers



DVSA Vehicle Statistics

762,000 annual
test inspections
carried out

Around 230,000
roadside
inspections
carried out

Over 91% of testing
undertaken at
Authorised Testing
Facilities

Over 6000 car
MOT site
assessments.



DVSA Driver Statistics

Practical car
driving tests
carried out –
over 1,580,000

Motorcycle
practical riding
tests carried out –
over 52,000

HGV practical
driving tests
carried out –
57,483

PSV practical
driving tests
carried out - 8526



Next Generation Testing

Taking testing closer to the customer....



Flexible deployment of staff

- piloted successfully
- new set of Terms & Conditions
- starting to recruit staff on these T&Cs
- able to offer 24/7 service to industry

New culture/values

- rigorous selection for new roles
- re-skilling – Civil Service competences plus commercial awareness behaviours
- maintaining CPD – with Industry recognised qualifications – QAA
- performance management – regular

Maintaining connectivity

- IT enablement

....reducing costs; increasing choice and flexibility.



DVSA's Vision – Drivers and Riders

A developing vision for driver & rider training & testing...

- **Raising the standards of driving and riding
Instructors**
- **Supporting learner drivers and riders**
- **Engaging with those who support learners**
- **Reform of the theory and practical test**

...focus on competence for lifelong driving and riding – not short term success.



Next Generation Enforcement

Ensuring that non-compliance is no longer a cost effective option and that compliance will equate to good business value



- Introduce a wider range of enforcement interventions taking a proportionate and graduated approach, with sanctions designed to change behaviour (includes the Remote Enforcement Office - interacting with operators).
- Exploit technology used in the transport industry (includes remote access to compliance records)
- Exploit traffic management technology to better target the non-compliant (includes networked ANPR technology).
- Industry stakeholders actively involved in design of “Earned Recognition” for exemplar operators (includes FTA,RHA,CPT and BVRLA).

Well trained, highly skilled examiners, able to use new technology to identify non-compliance and ensure that dangerous operators, vehicles and drivers have no place in our industry.



MOT Scheme - Joint Vision

A modernised industry empowered to use the best technology to deliver high quality tests where...



Test quality is the default



Competitive and profitable industry



Consumer confidence in service



Professional MOT scheme



Public safety and value for money



Corruption and fraud driven out



Switching to the New Service

- **18,320+ AEs at 22,720+ VTS with 80,000 users**
- **Ready to switch well before 23 Sep 2015**
- **AEs confirm have right IT in place (ie via survey)**
- **Survey emailed x8, VTS messages, SNs x2, several blog posts with full info on GOV.UK**
- **97% AEs responded with 93% ready**
- **Confirm by 3 Jul 15 - otherwise suspension!**



MOT Comp v MOT Testing Service

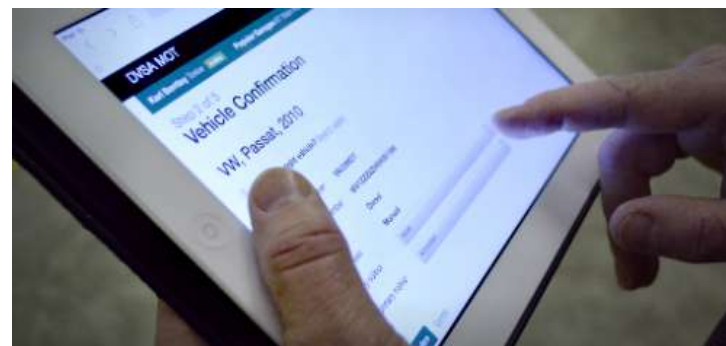
MOT Comp

- **Expensive**
- **Difficult to update**
- **Restrictive**



MOT testing service

- **Cost-effective**
- **Easy to update**
- **Agile**





New MOT Testing Service

main focus...

**build a service which testers can use
no interruption to testing for public**

- **must make sure testing continues and customers can still get MOTs**
- **instructions, links and login info will be emailed to new service users**