Dundee City Council Transport Public Inquiries Local Authority Lessons Learnt



Gary McRae Corporate Fleet Manager Dundee City Council Wednesday 18th May 2016

Background

- * Wheel Loss on 23rd October 2013
- * VOSA Visit on 25th October Notice of Shortcomings Issued
- * Sherriff Court Appearance March 2014

* Original Public Inquiry – June 2014 – delayed – Actual Date November 2014

Took Initiative

- * Full Management Buy In
- * Opportunity to review all aspects
- Utilised External Consultants
- * Appointed Expert Solicitor



* Determined to attend PI with actions not promises!

Lessons Learned

* Constantly refresh training

- * O Licence Inspection
- * Walk Round Checks
- * Wheel Removal & Fitment
- * O Licence Awareness Training
- * CPC Refresher

* Go back to basics

- * Guide to Roadworthiness
- Review all systems



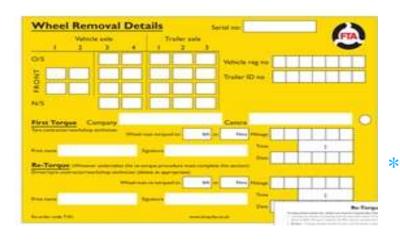
Internal & External Audits

- Opened doors to expert external auditors
 - * Reviewed top to bottom
 - Follow up reviews on specific areas
- * Introduced Internal Audits
 - * Paperwork
 - * Procedures
 - * Quality
- * External Verification
 - Gate Check Audits
 - * Roadworthiness Inspection reports



Recommendations from Public Inquiry

- * Wheel Loss is avoidable
- Systems in place but areas of weakness
- * Reaction to incident was more than sufficient



- * Careful not to over regulate
- Increased Transport Manger provision

Summary

- * Never assume systems are working
- * Continual Monitoring Internal & External
- * Open and honest approach
- * Not bare minimum
- * AVOID AT ALL COSTS

