

Dundee City Council Transport Public Inquiries Local Authority Lessons Learnt



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Background

- * Wheel Loss on 23rd October 2013
- * VOSA Visit on 25th October – Notice of Shortcomings Issued
- * Sherriff Court Appearance – March 2014
- * Original Public Inquiry – June 2014 – delayed – Actual Date November 2014



Took Initiative

- * Full Management Buy In
- * Opportunity to review all aspects
- * Utilised External Consultants
- * Appointed Expert Solicitor

The image shows a screenshot of a 'VCDI NOR - Driver Vehicle Check and Defect Report (duplicate)' form. The form is green and white, with the FTA logo in the top right corner. It contains several sections for data entry, including fields for 'Registration number', 'Driver name', 'Date', and 'Time'. There is a large table with multiple columns and rows, likely for recording vehicle details and defects. The form is partially filled out with text.

- * Determined to attend PI with actions not promises!

Lessons Learned

- * Constantly refresh training
 - * O Licence Inspection
 - * Walk Round Checks
 - * Wheel Removal & Fitment
 - * O Licence Awareness Training
 - * CPC Refresher
- * Go back to basics
 - * Guide to Roadworthiness
 - * Review all systems



Internal & External Audits

- * Opened doors to expert external auditors
 - * Reviewed top to bottom
 - * Follow up reviews on specific areas
- * Introduced Internal Audits
 - * Paperwork
 - * Procedures
 - * Quality
- * External Verification
 - * Gate Check Audits
 - * Roadworthiness Inspection reports



Recommendations from Public Inquiry

- * Wheel Loss is avoidable
- * Systems in place but areas of weakness
- * Reaction to incident was more than sufficient

The image shows a yellow form titled "Wheel Removal Details" with a "Serial no:" field and an "FTA" logo. It contains several tables for recording wheel removal data. The first table is for "FRONT" wheels, with columns for "Vehicle axle" (1-4) and "Trailer axle" (1-3), and rows for "O/S" and "N/S". The second table is for "REAR" wheels, with columns for "Vehicle axle" (1-4) and "Trailer axle" (1-3), and rows for "O/S" and "N/S". Below these tables are sections for "First Torque" and "Re-Torque", each with fields for "Company", "Centre", "What was tightened to", "M", "K", "H", "T", "D", and "E".

- * Careful not to over regulate
- * Increased Transport Manger provision

Summary

- * Never assume systems are working
- * Continual Monitoring – Internal & External
- * Open and honest approach
- * Not bare minimum

- * **AVOID AT ALL COSTS**

