



ENVIRONMENTAL HEALTH ADVISORY GROUP

Manchester , 30th March 2016

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Scotland



Information is power: Understanding performance to make critical decisions

- Practitioner led
- Better as a whole group
- Recognise the progress made
- Information in one place

Project Benefits

- Here to stay
- Complexity/Simplicity
- The protective pound

Year 1-The process

- Launched this year after a successful pilot in 2013/14.
- Provides performance indicators for a range of environmental health indicators for the service throughout the UK.
- To be developed through performance networks working groups and other forums including the new National Environmental Health advisory group.

The Purpose

- Focus on performance measurement and management continues to be at centre stage.
- The need to know your own service and to learn from others has never been greater.
- Demonstrating value for money
- Service change needs to be underpinned by data intelligence, to establish a starting point and to identify future targets

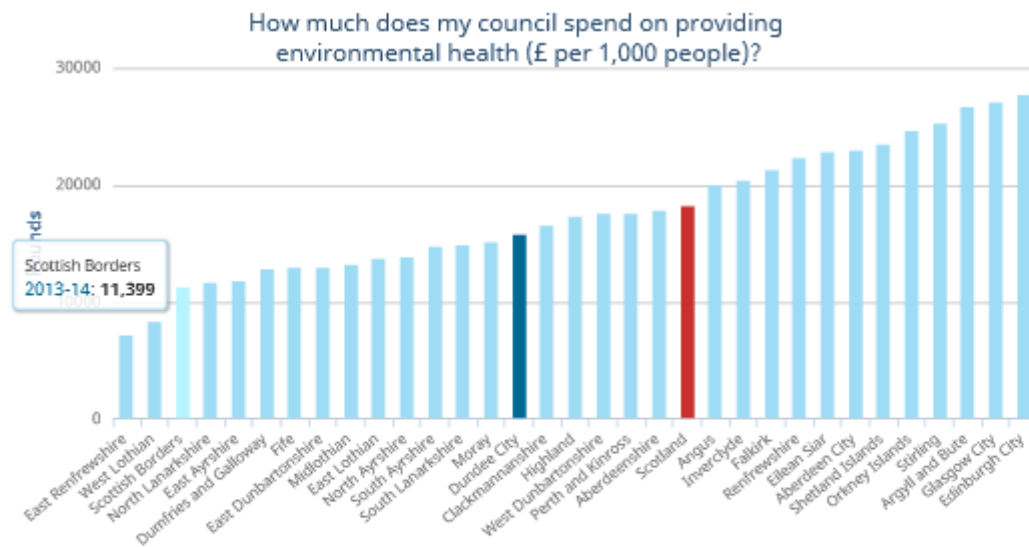
UK emerging trends

- England - focus on a more decentralised approach following the abolition of the previous national performance framework.
- Wales- self and sector-led improvement remains a central feature of performance management
- Northern Ireland- Part 12 of the Local Government Act has promoted the issue of performance improvement in local government

Scotland-Public Performance Reporting

- Local Government Benchmarking Framework
- Audit Scotland direction-each council will use the framework
- Represents 70% of spend in 2013/2014
- Audit Scotland Direction-Complying with LGBF not enough
- LAs must evidence they are using benchmarking

LGBF



[Public reporting tool](#)

LGBF Public Tool

- <http://scotland.mylocalcouncil.info/Data.aspx?id=S12000042&lang=en-GB>

Participation-year 1

- 27 local authorities
- Mainly Scottish but a meaningful size
- 35 or so PIs –potential for more
- 11 Whole service-rest spread across main functions

Headline figures per head of population

- Average net cost of EH services £8.83
- With central charges £10.90
- Food hygiene net cost £2.04
- Food standards £0.99

Health & Safety

- Net cost of H&S service- average-£ 0.81
 - Highest net cost-£ 1.94
 - HSE-Cost to Britain of injuries and ill health relating from current day working conditions 2013/2014:
 - Individual £8.2 bn
 - Employer £2.8 bn
 - Govmnt £3.4bn
- <http://www.hse.gov.uk/statistics/cost.htm>

Food stats pocketbook 2015

- Produced by DEFRA
- **£103bn** The agri-food sector contributed £103 billion, or 6.9% to national Gross Value Added in 2013
- **3.8m** People employed in the sector in 2014- 13% of national employment
- **£198m** Total consumer expenditure on food, drink and catering in 2014. Around 11% of all household spending is on food.

Performance in action

- Demonstrate best value
- Cost awareness
- Internal analysis
- Place a value on the protective/preventative pound

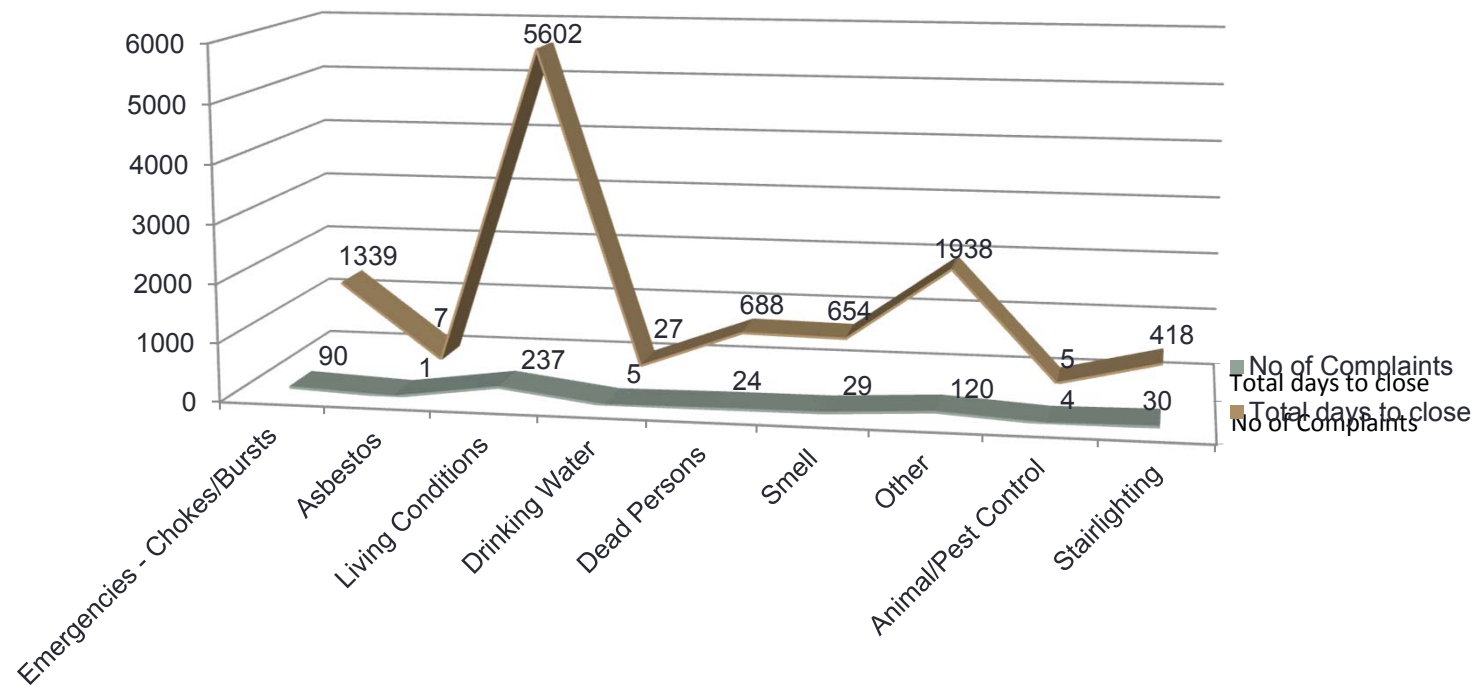
Year 1 Development

- Embedding the collection procedures
- Definitions
- Differences in terms
- Separating costs
- What is performance in public health?

Public health/Environmental nuisances

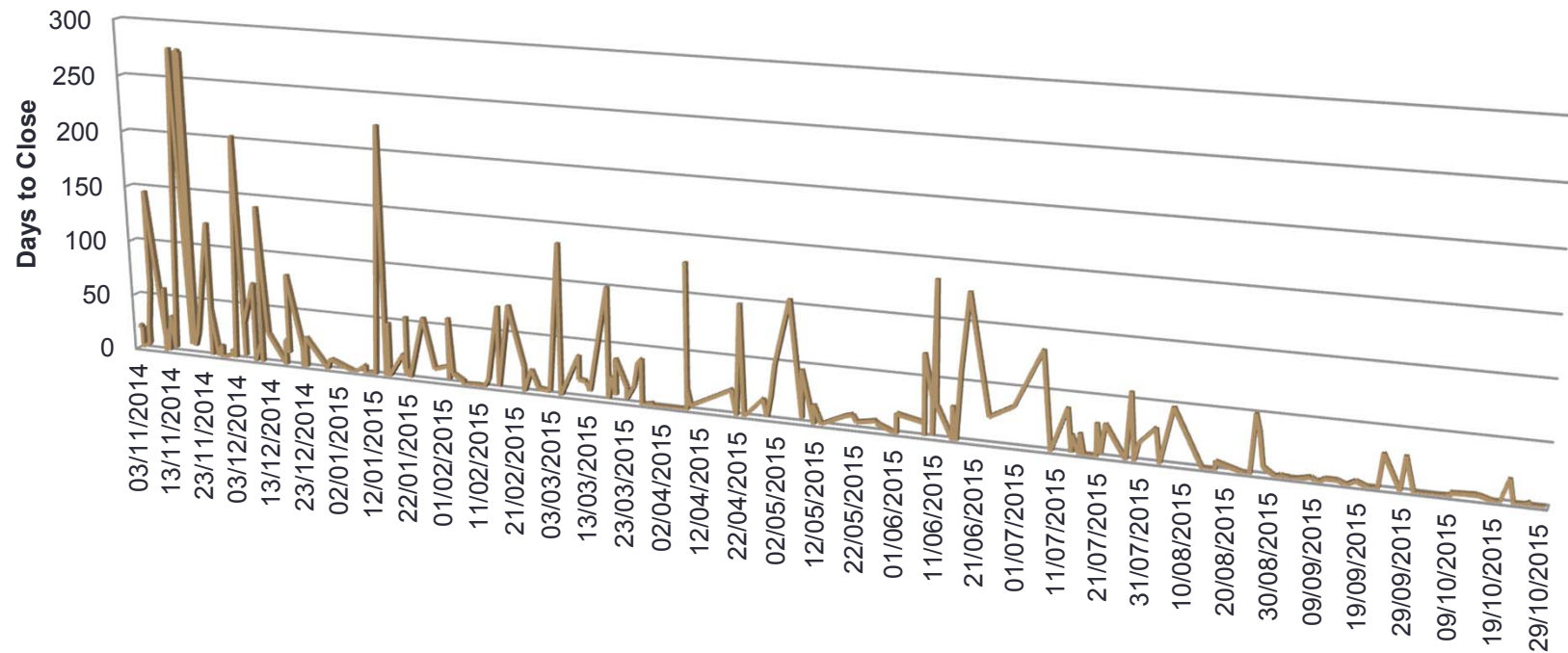
- What matters to the service user
- Averages and variations
- Local environments indicators-themes

Public health service



Days to close

Living Conditions



Development issues

- Average time: anti-social behaviour noise
- Shared response-Pest control treatments/investigations
- Licensing-drinks only. Different terms either side of borders
- Absence levels. Relevance and breakdown of figures
- Various others