## GLASGOW CITY COUNCIL TAXI TESTING & COMPLIANCE



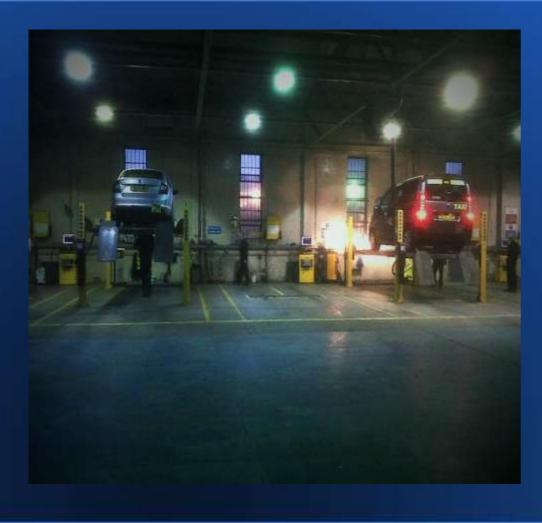
WHAT HAS TO BE **CONSIDERED** MAINTAINING HIGH STANDARD OF INSPECTION **ENFORCEMENT OF THE** LICENCE CONDITIONS

# CONSIDERATIONS

LICENSING POLICY AGE LIMIT **ENGINE CAPACITY M1 APPROVED** TAXI CONVERSIONS **INTERNAL DIMENSIONS** TARIFF RATES



# TAXI TEST CENTRE DOES 10,000 TESTS PER YEAR



**TESTING SINCE 1992 PURPOSE BUILT** FACILITY **1423 TAXIS 2571 PRIVATE HIRES TESTED TWICE PER** YEAR **WORKING TO HAVE A** SAFE TAXI FLEET

# **TEST STANDARDS**

#### INSPECTED TO DVSA STANDARD + ADDITIONAL CHECKS

FAILURE RATE 35% = TAXI 20% = PH



# TAXI ENFORCEMENT AIMS & RESPONSIBILITIES



**VEHICLE SAFETY ENFORCING THE CONDITIONS OF THE** LICENCE INVESTIGATING **COMPLAINTS & WORK WITH POLICE** 

# 9,000 ROADSIDE CHECKS PER YEAR

#### 10% VEHICLES FAIL ROADSIDE CHECK

CONFISCATE PLATES IF VEHICLE UNSAFE

REPORT CASES TO THE LICENSING COMMITTEE

24 JOINT POLICE EXERCISES THIS YEAR



# **500 COMPLAINTS PER YEAR**



COMPLAINTS **INVESTIGATED BY ENFORCEMENT OFFICERS ASSESS QUALITY OF INFORMATION CONDUCT INTERVIEWS REPORTS ARE ESCALATED TO** LICENSING COMMITTEE

### LICENSING COMMITTEE



**RESPONSIBLE FOR** LICENSING & REGULATION WILL HEAR REPORTS **FROM ENFORCEMENT SUSPEND LICENCE REVIEW POLICY** 

## **TARIFF REVIEW**

CIVIC GOVERNMENT ACT FORMULA = COST OF RUNNING A TAXI DRIVER WAGES CONDUCTED BY NAPIER UNIVERSITY



## **POLICY REVIEW**



**CONSULT WITH TAXI ORGINISATIONS** AGE LIMITS **ENGINE SIZE** SAME VEHICLE LICENCE **CCTV CAMERAS**