



seminars

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Delivering and maintaining sustainable housing for all

APSE Scotland Building and Housing Seminar 2022



Programme

Thursday 17 February 2022

09:00 - 10:00 Registration

10:00 - 11:15 **Session 1: "Question Time"**

Question Time - Local By Default

A panel discussion featuring senior local authority leadership figures discussing "Local By Default", their thoughts about the recommendations from the APSE Local Government Commission 2030 Findings Report and how this can help local authorities to deliver on climate and ecological action (with a particular focus on building and housing).

- Andrew Kerr, Chief Executive, City of Edinburgh Council & Chair of SOLACE
- Joyce White, Chief Executive, West Dunbartonshire Council
- Katie Kelly, Depute Chief Executive, East Ayrshire Council
- Chaired by: Paul O'Brien, Chief Executive, APSE

11:15 - 11:45 Refreshments and exhibition viewing

11:45 - 13:15 **Session 2: The importance of sustainable housing**

Heat in Buildings Strategy – achieving net zero emissions in Scotland's buildings

- Outline of the Heat in Buildings Strategy
 - Helping to tailor local solutions via Local Heat and Energy Efficiency Strategies
 - The use of low and zero emissions heating systems including hydrogen
- Speaker: Drew Murphy, Senior**

Heat Policy Manager, Scottish Government

A blueprint for energy – efficient traditional tenements in Glasgow

- Background to the Govanhill tenement sustainable housing project
- Helping to meet challenging issues such as common repairs, affordability and maintenance
- The importance of exchanging knowledge and learning

Speaker: Professor Ken Gibb, Director, UK Collaborative Centre for Housing Evidence

Sustainability – at the heart of North Lanarkshire's new house building programme

- Aligning our house building strategy with new construction methods and technology
- Examples of how the council is building greener
- The opportunity and challenges for in-house maintenance of these new technologies

Speaker: Tony Mallaghan, Housing Development Manager, North Lanarkshire Council

Audience question and answer session

13:15 - 14:15 Lunch and exhibition viewing

Programme

14:15 - 15:15 **Session 3: Our workforce – retention, recruitment and skills**

APSE Scotland process benchmarking e-survey: workforce challenges facing local authorities

- What are the main challenges facing local authorities?
- Are these challenges across all trades?
- The importance of continuing apprenticeship programmes

Speaker: Colin McInnes, Associate, APSE

East Ayrshire's workforce journey

- Why we decided to look at multi-skilling within Housing Asset Services
- What we hoped to achieve versus what was achieved
- Where do we go next?

Speaker: Gary Craig, Acting Housing Asset Services Manager, East Ayrshire Council

Audience question and answer session

15:15 - 15:45 Refreshments and exhibition viewing

15:45 - 16:45 **Session 4: Building maintenance innovation case studies**

In-house training for the Construction Skills Certification Scheme equivalent

- Why we took the decision to undertake this type of in-house training
- Benefits for the workforce and the

building services department

- Could others benefit from something similar?

Speaker: Rob Robertson, Safety Manager, Fife Council

Tolerable Standard: Explained, Understood and Complete

- Case study: Clydebank Housing Association
- What were the challenges and how were they overcome?
- Innovative technologies and what does the future hold?

Speaker: Gregor Morrison, Regional Specification Manager - Scotland West, Aico Ltd

South Ayrshire's building maintenance best performer journey

- The background and context to the service
- Our main areas of focus
- The importance of using data to ensure high levels of performance

Speakers: William Andrew, Service Lead – Property Maintenance and Heather Michael, Systems Technician – Property Maintenance, South Ayrshire Council

Audience question and answer session

Programme

Thursday 17 February 2022 (evening)

19:00 Pre-dinner welcome reception

19:30 Annual dinner and Overall apprentice of the year / Margo Blair innovation awards (sponsored by Aico Ltd)



Friday 18 February 2022

09:30 - 11:30 **Session 5: Building Maintenance & Housing Clinic**

Topics including:-

Innovation in building inspections – Using Drone Technology from Liam McGrath, Director, Professional Drone Training Ltd and APSE Approved Partner

Chaired by: Colin McInnes, APSE Associate and Louise Melville, Principal Advisor, APSE

Speakers



Katie Kelly
Depute Chief Executive
East Ayrshire Council

Katie Kelly is the Depute Chief Executive with East Ayrshire Council. She has been employed in the public sector in Ayrshire for over 30 years working in various roles including Head of Housing, Communities and Transformation and in other sectors including community sport, health improvement, events, community planning, strategy and policy development and transformational change. Over the years Katie has developed and led a range of innovative and community focused services. Responding directly to the findings of the Christie Commission, greatly influenced ABCD and coproduction based approaches and embracing the views of local people and stakeholders Katie led and implemented the innovative and nationally acclaimed Vibrant Communities approach as part of East Ayrshire's Transformation Strategy. Katie is passionate about community power, reducing inequalities, servant and collaborative leadership, coaching approaches and helping to make a positive and lasting difference to people lives.



Joyce White
Chief Executive
West Dunbartonshire Council

Joyce White is the Chief Executive of West Dunbartonshire Council, responsible for the management of Council operations and a wide range of key services, as well as working closely with Elected Members to ensure strong and visible leadership and direction.

Joyce is an accredited executive coach and mentor and has led leadership development programmes across public, private and voluntary sector. She has served on various boards in a non-executive role including being a current board member at Youthlink Scotland and Inspiring Scotland.

A previous Chair of SOLACE Scotland (Society of Local Authority Chief Executives), she is also involved in SOLACE in Business in a non-executive director role, and is a Fellow with both the Chartered Institute of Management Accountants and the Chartered Institute of Personnel Development.

Joyce has been involved with Girl Guiding for many years, and is now Vice President and Ambassador for Girl Guiding Scotland in

Speakers

Ayrshire having also served as a County Commissioner.

In 2018, Joyce received an OBE for her services to local government, further education and Girl Guiding.



Andrew Kerr
Chief Executive
City of Edinburgh Council

Andrew is the Chief Executive Officer the City of Edinburgh Council. He began his local government career with Falkirk District Council. His 38-year Public Sector Career has since included a career in Leisure where he became the Director of Leisure and Culture at Birmingham City Council and President of The Institute of Leisure Management, he has been CEO at four major local authorities in North Tyneside, Wiltshire, Cornwall and his current job in Edinburgh since July 2015. Andrew is also the Scottish Trustee on the UK board of the National Society for the Prevention of Cruelty to Children.



Paul O'Brien
Chief Executive
APSE

Paul O'Brien is the Chief Executive of the Association for Public Service Excellence (APSE). Based in Manchester APSE has 250 local authorities in membership. He was appointed to the MHCLG Parks Action Group. He was the independent facilitator of the Northern Ireland Local Government Reform Joint Forum and has represented APSE on the Scottish Executive Health and Physical Activity Council, the Office of the Deputy Prime Ministers, Strategic Partnership Taskforce, Trading and Charging working party and the Local Government Procurement Forum.

Paul was named in the LGC magazines 100 most influential in local government. He is a columnist with the MJ magazine and regular contributor to numerous local government publications. He was a member of the Guardian's Local Government Network Advisory Board. He was also a board member on the partnership which delivered the ODPM's National Councillor Mentoring Programme. Paul was previously APSE's Principal Advisor (Scotland), and has over 30 years experience in local government. He is a Fellow with the Royal Society of the Arts. He is currently studying for a PHD at De Montfort University having previously completed an MBA at Glasgow Caledonian University.

Speakers



Drew Murphy
Senior Heat Policy Manager
Scottish Government

Drew Murphy is a Senior Policy Manager at the Scottish Government, leading on Local Heat and Energy Efficiency Strategy policy, working in partnership with local authorities across Scotland to enable a place based, locally-led and tailored approach to the heat transition. Drew has an MSc in Carbon Management and over 10 years' experience in the sustainable energy sector, including managing low carbon heat projects at Zero Waste Scotland and delivering fuel poverty, energy efficiency and climate change projects at Changeworks.



Professor Kenneth Gibb
Director
UK Collaborative Centre for Housing Evidence
and University of Glasgow

Ken Gibb is a professor at the University of Glasgow where he directs the ESRC UK Collaborative Centre for Housing Evidence. A housing economist, in recent years Ken has shifted into research relating to housing retrofit and carbon reduction including research on heat pumps for EPSRC and leading the tenement EnerPhit retrofit in Niddrie Road, Glasgow. Ken is also a trustee of the What Works Centre for Homelessness Impact and a board member of Clyde Valley Housing Association. He recently also joined the Shelter Scotland committee.



Tony Mallaghan
Housing Development Manager
North Lanarkshire Council

Tony is the manager of the New Supply team in North Lanarkshire Council's Planning and Regeneration service. He is responsible for the delivery of 5,000 more homes to the Council stock by 2035 with around 1,400 having been delivered to date. This is the largest Council housing programme in Scotland and is being delivered through four main approaches: the new build programme being built by the Council, the open market purchase scheme, off the shelf purchases and land led development.

Speakers



Colin McInnes
Associate
APSE Solutions

Colin is an APSE Associate with APSE Solutions and is currently the Interim Head of Facilities & Building Services at Nottingham City Council and has previously held a number of positions at East Dunbartonshire Council, including Property Maintenance Manager, Commercial Manager and Contracts Manager.



Gary Craig
Housing Asset Services Manager
East Ayrshire Council

As Housing Asset Services Manager within East Ayrshire Council, Gary leads a strong team in the delivery of all housing functions associated with maintenance and improvement.

With extensive experience within both public and private sector, Gary has worked with East Ayrshire Council for the last 11 years.

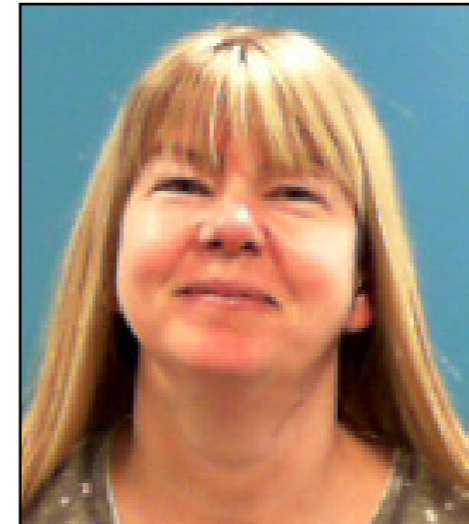
Gary is a passionate and integral member of the council-wide Future Homes Board, delivering innovative strategic housing investment programmes which are positively changing the lives of residents and regenerating communities.



Gregor Morrison
Regional Specification Manager - Scotland West
Aico Ltd

Gregor Morrison is the Regional Specification Manager for Scotland Central, providing a consultative role to advise on home life safety products, legislative and regulatory requirements and delivering Aico's Fire Industry Association accredited Expert Installer training, striving to create safer homes.

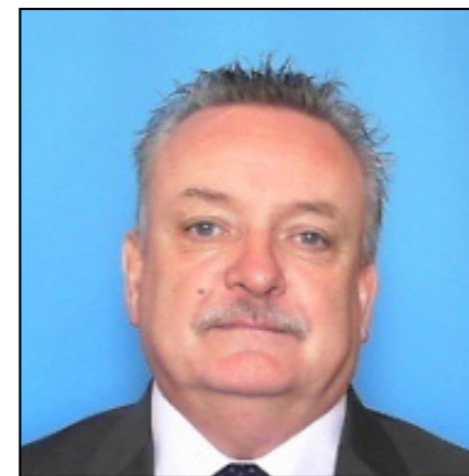
Speakers



Heather Michael
Systems Technician
South Ayrshire Council

Heather Michael is currently the Systems Technician for South Ayrshire Council Property Maintenance. Heather has worked within Property Maintenance for 12 years having held posts of Office Supervisor and Technical Support Officer.

Heather has worked for South Ayrshire Council/Strathclyde Regional Council for over 28 years and held a variety of posts. Before moving to Property Maintenance Heather was the Emergency Planning Officer.



William Andrew
Service Lead - Property Maintenance
South Ayrshire Council

William joined local authority employment in 1981 as a time served tradesman and remaining in this post until 1999, he then took up the post of Chargehand moving onto MTS (Multi Trade Supervisor), Maintenance Officer and then Manager of Operations at West Dunbartonshire Council in charge of all Housing repair works.

William moved to South Ayrshire Council in 2012 as Property Repairs & Maintenance Manager taking on all Housing and Property repairs along with all major upgrade projects in Public buildings, his current job title is Service Lead Property Maintenance.



Liam McGrath
Director
Professional Drone Training Ltd

ACAA approved helicopter and drone pilot with qualifications in both photography and photogrammetry, owner of a commercial drone company and PfCO holder with many years of instructional experience.

Exhibitors



Aico, an Ei Company, are the European market leader in home life safety, pioneering new technologies and offering high quality alarms, developed and manufactured in Ireland. All Aico alarms meet UK standards and offer a variety of sensor types to guarantee protection for every home, the cornerstone of which is delivering education, quality, service and innovation. Aico have expanded their Connected Home offering through HomeLINK. HomeLINK are a multi-award-winning high-tech software team within Aico that leverage cutting edge home integration and analytic technologies to address the needs of social landlords and their residents.

With new innovations in Internet of Things (IoT) technologies, the notion of a connected home could prove a real asset in making our homes not only more sustainable, but also more efficient and ultimately safer – with a focus on wellbeing. Adding another dimension to home life safety, Aico strive to create safer, healthier homes.

Exhibitors



Rhino Products are Europe's leading manufacturers and suppliers of roof racks, roof bars, ladder restraints, rear door steps and other accessories for commercial vehicles.

With almost 20 years' experience in manufacturing high quality, innovative commercial vehicle accessories, Rhino can confidently claim to deliver exactly what van users and fleet managers are looking for to make their job easier, safer and more productive. With health & safety an ever-present concern for van users, Rhino have established themselves as a leading supplier of ladder handling systems, designed to reduce risk to employees. Our SafeStow4 ladder restraint is the perfect tool for transporting and deploying ladder systems safely from the roof of your van, removing any need for your employees to climb onto the vehicle roof. Our step range provides both safer access when stepping in and out of your vehicle and a secure platform for reaching goods stored on the top of a van.

Our products are available right across the UK through our approved suppliers, with bespoke fitting kits for all popular commercial vehicles on the market, including more and more of the latest electric vehicles as we help fleets up and down the country go green. Rhino is headquartered in Cheshire, at our recently built 87,500 sqft manufacturing facility and head office.

Rhino Products van accessories are becoming increasingly popular with transport fleet managers, local authorities and other public sector organisations. Visit Rhino to discuss your van user needs with our experienced and knowledgeable sales team.



service awards 2022

Celebrating outstanding achievement and innovation

These prestigious awards are for all local authorities and their public sector partners across the United Kingdom recognising your frontline services teams as well as your special initiatives.

Choose from 21 categories including:

Best Housing, Regeneration or New Build Initiative

Best Service Team: Construction & Building Service

For more information on entering please e-mail Laura at Lmcnab@apse.org.uk or call the Scotland Office at 01698 459051.



training

APSE has a range of courses available for frontline staff, team leaders, senior managers/executives and Elected Members.

As specialists in the local government sector, an increasing number of our courses include progression routes from introductory to advanced or masterclass level, equipping APSE Training alumni with modern skills.

Bookings can be made through our website, which is packed with courses to cater for:

- Allotments, Parks and Leisure
- Bereavement Services (including Crematoria and Cemeteries)
- Buildings, Housing, Construction and Planning
- Commercialisation (including public entrepreneurship)
- Contracts, Procurement and Commissioning
- Climate Change
- Customer Culture
- Highways and Street Scene
- Health and Safety
- Management and Leadership
- Professional Development
- School Catering and Cleaning
- Waste Management and Refuse Collection