



# Programme

## Thursday 6 February 2020

09:00 - 10:00 Registration

10:00 - 11:15 **Session 1: "Question Time"**

### Question Time

A panel discussion featuring senior local authority leadership figures on building and maintaining better, safer and sustainable communities. Topics will include climate change emergency, meeting the affordable homes target and how Council services will be delivered and developed in the future.

- Cllr Graham Leadbitter, Leader, Moray Council
- Cllr Archie Dryburgh, Dumfries & Galloway Council
- John Mundell, Chief Executive, Orkney Islands Council
- Elaine Melrose, Group Director of Resources, Wheatley Group

11:15 - 11:45 Refreshments and exhibition viewing

11:45 - 12:45 **Session 2: Safeguarding our workforce and communities**

### Here to listen: suicide prevention and helping to keep people safe

- The importance of raising awareness
- Providing staff with the correct support and skills
- Working in our communities to help tackle this important issue

**Speaker: David Doran, Health & Safety Advisor, East Ayrshire Council**

### How can we do more for our communities

- Changing the nature of our business
- Helping to meet the challenges of changing community risk
- Partnership and collaborations

**Speakers: Dr Kirsty Darwent, Chair of the SFRS Board and Area Commander Stephen Wood, Prevention and Protection, Scottish Fire and Rescue Service**

### Audience question and answer session

12:45 - 13:45 Lunch and exhibition viewing

13:45 - 15:15 **Session 3: Helping to meet the ambitious affordable homes targets**

### Implementation of our Housing Asset Management Framework

- Impact on delivery of SHIP and HIP
- Strategic Partnership with CCG
- Homes for the future

**Speaker: Blair Millar, Housing Services Manager, East Ayrshire Council**

### Challenges and innovations for Scotland's Housing Market

- Housing beyond 2021
- The future goals, challenges and alternatives
- Case studies

**Speaker: Paul O'Brien, Chief Executive, APSE**

# Programme

## Deep retrofit: How can we make homes fit for the future

- Why Social Housing Providers should look at their existing stock
- Why a whole house approach?
- The barriers and benefits to a deep retrofit

**Speaker: Chris Morgan, Director / Architect, John Gilbert Architects Ltd**

### *Audience question and answer session*

15:15 - 15:45 Refreshments and exhibition viewing

15:45 - 16:30 **Session 4: New innovations and methods of working**

### Face-fit testing

- Identification and testing of those most at risk
- Our procedures for employee maintenance and care of masks
- Review and monitoring of employees and sub-contractors

**Speakers: Dougie McMillan, Planning & Resource Manager and John Walsh, Plant & Transport Officer, South Lanarkshire Council**

### Advantages of inhouse training

- Types of training and qualifications for our trainers and frontline staff
- The importance of tailoring bespoke training to suit your business needs
- Costs and savings

**Speaker: Neil MacGregor, Team Manager, Fife Council**

### *Audience question and answer session*

19:00 Drinks reception

19:30 Annual dinner and Apprentice Awards (sponsored by Jordan Electrics)

**Jordan Electrics Limited**

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## Friday 7 February 2020

09:30 - 11:30 **Session 5: Building Maintenance & Housing Clinic**

### Discussion Forum

Topics including:

- Virtual Reality Health & Safety demonstration from Jacobs
- Developments in Performance Networks data collection for 2020

**Chaired by: Colin McInnes, Associate, APSE**



# Speakers



**Graham Leadbitter**  
**Council Leader**  
**Moray Council**

Graham is 44 and lives in Elgin. Originally from Lanarkshire he also spent time in Oban and Galloway. He studied Chemical Engineering at Strathclyde University and Computing with the OU. He worked as a retail supervisor, a Parliamentary Office Manager and in Press and PR. Elected as Councillor for Elgin City South in 2007 and now Leader of Moray Council, Graham Chairs the Economic Development & Infrastructure Services Committee, Moray Community Planning Partnership, Moray Economic Partnership and Grampian Valuation Joint Board. Away from work he enjoys watching Elgin City, walking and playing the accordion.



**Councillor Archie Dryburgh**  
**Strategic Housing Forum Chairman**  
**Dumfries and Galloway Council**

Elected in 2007, Archie is APSE Scotland Regional Vice Chair. Archie is the Vice Chairman of Economy and Resources Committee and Chair of the Strategic Housing Forum in D&G Council. He is also Vice Chair of the Climate Emergency Sub Committee on the council which was formed after D&G Council declared a Climate Emergency in 2019. Working for 27 years in the Nuclear Industry Archie has an insight into the Energy Industry. He has delivered presentations to the APSE Energy Seminars in the last three years and was National Chairman APSE 2017-18. Recently Archie was awarded an MBE for services to the Local Authority and Armed Forces.



**John Mundell OBE**  
**Interim Chief Executive**  
**Orkney Islands Council**

Mr Mundell's career in local government began in 1974 and he was Chief Executive of Inverclyde Council for more than 10 years until September 2016. John has also previously held senior positions at East Dunbartonshire Council, Central Regional Council and Lothian Regional Council.

He was awarded an OBE in June 2016 for services to Local Government.

# Speakers



**Elaine Melrose**  
**Group Director of Resources**  
**Wheatley Group**

Elaine is one of Scotland's most experienced public sector executives, having undertaken a range of senior roles since beginning her local authority career in 1984. She joined Wheatley in 2013, having previously been Executive Director for Housing, Environmental and Economic Development at West Dunbartonshire Council and continues to serve on the UK National Council of the Association for Public Sector Excellence. Through the Wheatley Solutions subsidiary, she is responsible for providing a range of business-critical support services, including ICT, legal, procurement, business solutions and the customer service centre, that create a solid platform for the group to deliver outstanding customer service.



**David Doran**  
**Health and Safety Manager**  
**East Ayrshire Council**

Prior to working with the Council I had a varied career in the private sector, leaving school in 1985 at 16 immediately into a plumbing and heating apprenticeship. Unfortunately I didn't finish my time as the company folded. After that I had a number of jobs, including Care Assistant, Tyre Fitter and HGV Mechanical Sweeper Driver. I started work with East Ayrshire Council in May 1992 as a Street Sweeper before moving to be a Refuse Collector, then RCV driver, which I held until 2000 when I was elected as Trade Union Convener. In 1996 I gained my degree in H&S management and worked as a Safety Adviser until January 2012 when I became Health and Safety Manager.



**Dr Kirsty Darwent**  
**Chair of the SFRS Board**  
**Scottish Fire and Rescue Service**

Dr Kirsty Darwent took up office as Chair on 11 December 2017. She has wide ranging leadership experience within the charitable and public sector and a professional background as a Chartered Psychologist and Systemic Psychotherapist. She has a substantive governance experience and is Chair of Relationships Scotland, a Director within the Family Therapy Training Network and the former Vice-Chair of the Board of NHS Ayrshire and Arran Director. She is committed to widening board diversity and is a coach and mentor with Changing the Chemistry.

# Speakers



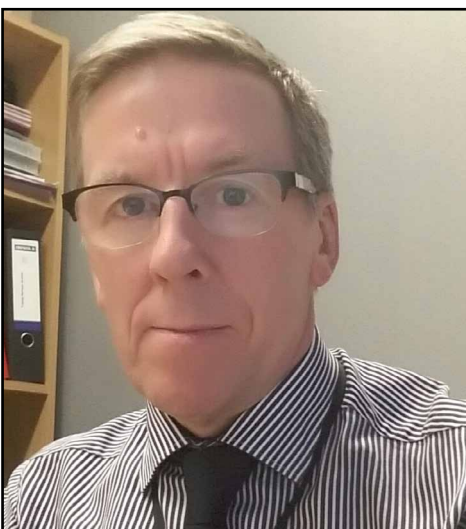
**Blair Millar**  
**Housing Services Manager**  
**East Ayrshire Council**

With a local government career spanning 20 years he is passionate about community planning services and their vital role in serving local communities. Blair's vision to put people at the heart of everything East Ayrshire Council do has led to the development and implementation of bold plans to deliver an asset management strategy, strategic housing investment and improvement programme which is positively changing the lives of the people he serves in East Ayrshire while importantly regenerating communities.



**Chris Morgan**  
**Director**  
**John Gilbert Architects**

Chris is an architect and a Director at John Gilbert Architects with over 25 years' experience in ecological design and sustainable development. He has maintained a range of experience from masterplanning and energy infrastructure, through to award-winning and innovative architecture, research and teaching. Previously a Chair of the Scottish Ecological Design, Chris is one of only four architects with advanced sustainable architecture accreditation from the RIAS. He is a design review panellist for Architecture + Design Scotland and has certification in Passivhaus design, building biology and permaculture.



**Dougie McMillan**  
**Planning & Resource Manager**  
**South Lanarkshire Council**

Currently responsible for our Plant & Transport Team within South Lanarkshire's Property Services, based in East Kilbride. I have been in this post since late 2018 having been with SLC's Property Services since Local Government Reorganisation in 1996. I joined Local Government in 1981, and worked in Strathclyde Regional Council's Building & Works. I will be joined by one of my team John Walsh, Plant & Transport Officer, who has been our required Face-Fit Mask testing and he will assist me in providing those attending, with how we at South Lanarkshire Council, within Housing & Technical Resources, have tackled the HSE's directive to ensure that all employees coming into contact with dust, are wearing and maintaining suitable masks, in conjunction with any other control methods.

# Speakers



**Neil MacGregor**  
**Team Manager**  
**Fife Council**

Neil is presently a Team Manager with Building Services and his duties and responsibilities include – Delivery and management of Apprentice scheme, Construction related training both delivery and assessing, Vocational qualifications and Building Services Construction Fleet management. Prior to working for Fife Council, he worked in the private sector and was responsible for day to day operations and management for a Heating/Ventilation and Asbestos abatement company. He is also an accredited trainer for UKATA asbestos awareness which he has developed for Fife Council.



**Colin McInnes**  
**Associate**  
**APSE Solutions**

Colin is an APSE Associate with APSE Solutions and is currently the Interim Head of Facilities & Building Services at Nottingham City Council and has previously held a number of positions at East Dunbartonshire Council, including Property Maintenance Manager, Commercial Manager and Contracts Manager.



## Exhibitors



AC Gold Electrical Services Ltd

AC Gold Electrical Services is a commercial and industrial electrical contractor based in Central Scotland. As an NICEIC Approved Contractor with extensive public and private sector experience, we are fully equipped to offer the services you require.

AC Gold Electrical Services Ltd carry out a range of commercial electrical contractor services, fully inspected and tested with Electrical Installation Conditioning Reports (EICR) or Minor Work Certificates provided to the client as required to comply with BS 7671 Wiring Regulations.

AC Gold Electrical Services Ltd has over a decade's experience in the commercial electrical & engineering sector – working with clients who required the highest levels of accreditation, safety certification (Falkirk Council, Clackmannanshire Council, North Lanarkshire Council, Highland Council and a number of housing associations).

We have a strong and well trained workforce of qualified and experienced electricians, electrical engineers and tradesmen who undergo regular training and personal development to keep them engaged and working safely and efficiently.

AC Gold Electrical Services Ltd  
11 Back O'Hill Industrial Estate,  
Stirling,  
FK8 1SH

FreePhone: 08000 355 779  
Telephone: 01786 849 099  
Email: [info@acgoldelectrical.co.uk](mailto:info@acgoldelectrical.co.uk)



## Exhibitors



Bekaert develops, produces and sells high quality, steel wire building materials. We offer designers and contractors innovative reinforcement products that meet the needs of the present day construction industry, in which speed, total cost of ownership, safety and durability are of crucial importance. For the UK construction industry, Bekaert supplies leading brands such as the innovative Murfor Compact® the next generation Bed Joint Reinforcement as well as the traditional Brickforce® masonry reinforcement and Stucanet® plaster laths.

In recent years, Bekaert worked hard on developing sustainable technologies to support low-impact housing. A successful example is Polylath. This 'single fix' insulated render system is designed specifically to increase the thermal performance of 'hard to treat' social housing. Moreover, Polylath is very user-friendly. You can easily secure the panels to the external wall using mechanical fixings. No glue or specialist background preparation such as fungal removal is required.

Bekaert continues to develop successful partnerships with major social housing providers across the UK, pursuing best value solutions together for the construction and maintenance of social housing stock. Our customer support team based in Bradford offers comprehensive technical services including free on-site surveys and pull out tests.

### About Bekaert

Bekaert is a world market and technology leader in steel wire transformation and coating technologies. To be the preferred supplier of steel wire products and solutions, we consistently deliver superior value to our customers worldwide. Bekaert (Euronext Brussels: BEKB) was established in 1880 and is a global company with approximately 30 000 employees worldwide.

## Exhibitors



At CMS Window Systems environmental, economic and social sustainability has underpinned our success and we are proud holders of the Queen's Award for Enterprise: Sustainable Development. From humble beginnings in 2006, we are now one of the largest UK companies designing, manufacturing and installing PVCu and aluminium windows, doors and curtain walling systems. We produce thousands of windows and doors each week and thousands of square metres of curtain walling every year from our factories in Cumbernauld, Kirkcaldy and East Kilbride and are committed to manufacturing the highest quality, energy efficient, low carbon products.

We work directly and on a subcontracted basis with many local authorities, housing associations and house builders on refurbishment and new build housing contracts, and in the commercial development sector we work with some of the biggest names in UK construction.

All waste, including all extracted window and door material, passes through our dedicated recycling facilities in Cumbernauld, Kirkcaldy and East Kilbride and we aim to reintroduce as much of this waste as possible back into the manufacturing cycle. Our unique environmental credentials have helped us gain significant contracts and been instrumental in making the recycling of extracted materials a prerequisite for window and door replacement tenders. We are delighted to have recently won the Best of VIBES award for our outstanding commitment to sustainability.

## Exhibitors

# FRASER FRASER

## GENEALOGISTS AND INTERNATIONAL PROBATE RESEARCHERS

Fraser and Fraser - Over 50 years of expertise in probate research

Over the course of 50 years Fraser and Fraser has built up an international network, an extensive public sector business and a wide-ranging portfolio of services. Not only do we work closely with legal professionals in areas such as asset search and property management, we are also frequently appointed by councils to search for family members of deceased individuals and bring empty homes back into use.

In recent times the probate research market has seen considerable change. Whereas 20 or 30 years ago researchers might be tracking down distant relatives, such as cousins once or twice removed, today they increasingly find themselves looking for near kin, such as brothers, sisters and children.

Harnessing the expertise of Fraser and Fraser means eliminating possible oversights and mistakes in identifying and locating people. We have industry-leading research tools and world-class researchers in-house and around the world so you can be sure that the results of our work will be correct, complete and, where necessary, backed up by rock-solid insurance.

Fraser and Fraser has also been a key player in calling for regulation of the probate research sector. The firm was instrumental in the establishment of the Association of Probate Researchers (APR), a voluntary, self-regulatory organisation established to protect both beneficiaries and solicitors from the activities of hobby genealogists and amateurs with little or no legal experience or expertise.

In 2019, we were crowned Paralegal Business of the Year in the National Paralegal Awards 2019, which is organised by the PPR (Professional Paralegal Register).

For more information about Fraser and Fraser, please visit [www.fraserandfraser.co.uk](http://www.fraserandfraser.co.uk) or call 020 7832 1400.

## Exhibitors



# JEWSON PARTNERSHIP SOLUTIONS

### Contacts

- Jennifer Millar  
Contract Account Manager Public Sector Scotland East  
Tel; 07912 541 348  
e-mail; Jennifer.millar@saint-gobain.com

- Jamie Cuthbertson  
Contract Account Manager Public Sector Scotland West  
Tel; 07702 722 473  
e-mail; Jamie.cuthbertson@sghd.co.uk

- Andy Rafferty  
Sales Manager Stores  
Tel; 07525 672 222  
e-mail; andy.rafferty@sghd.co.uk

Jewson Partnership Solutions provides bespoke supply chain solutions for customers within the Public Sector, operating on behalf of the SGBD UK Merchant brands.

We partner with housing providers to create a bespoke, one-stop supply chain solution, which allows them to efficiently maintain and develop their property network.

We have the flexibility to offer a range of solutions from a fully managed store through to benefiting from our Scottish network of over 100 locations for customers of any size and complexity.

Our capabilities allow us to provide highly efficient methods of getting product to operatives where you want and when you want.



## Exhibitors

# Jordan Electrics Limited

[www.jordanelectrics.com](http://www.jordanelectrics.com)

Jordan Electrics Limited is a family owned medium sized business with extensive experience in Domestic, Commercial, Industrial and Retail fields since 1975 and is currently under the control of Managing Director Brian Jordan and Technical Director Stephen Jordan.

Jordan Electrics Limited undertakes a full range of works which include office installations, new build housing, renovations, full rewires and upgrades, electrical heating installations, public and private lighting installation, video and audio access systems, warden call systems, CCTV, fire alarm and smoke ventilation systems, security systems, design and inspection and testing services.

At present the company employs over 100 employees including approved electricians, supervisors, apprentices and head office staff.

We have an annual turnover in excess of £7 million handling contracts up to £1 million in value.

We are an NICEIC approved contractor and are members of Constructionline. All our Managers are IOSH managing certified. In addition to this, we are CHAS accredited.

We have vast experience in many fields in our industry which has been gained through successfully completing projects over many years.







# service awards 2020

**Celebrating outstanding achievement and innovation**

These prestigious awards are for all local authorities and their public sector partners across the United Kingdom recognising your frontline services teams as well as your special initiatives.

Choose from 21 categories including:

Best Housing, Regeneration or New Build Initiative

Best Service Team: Construction & Building Service

For more information on entering please e-mail Laura at [Lmcnab@apse.org.uk](mailto:Lmcnab@apse.org.uk) or call the Scotland Office at 01698 459051.



# training

Upcoming APSE Training dates in Glasgow include:

- Developing and Delivering a Commercial Strategy - 19 February 2020
- Project Management in Local Government - 24 February 2020
- Health and Safety in Waste and Environmental Services - 4 March 2020
- Supervisory Skills for Team Leaders in Frontline Services - 19 March 2020
- Improving Customer Service at the Frontline - 25 March 2020
- Improving Your Written Communication Skills - 21 April 2020

For more information on APSE Training please e-mail [training@apse.org.uk](mailto:training@apse.org.uk) or call the Manchester Office at 0161 772 1810.