



SmartLINK

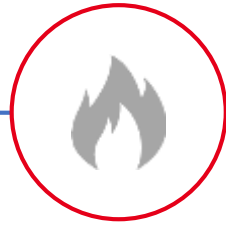
~~Technical~~

Update





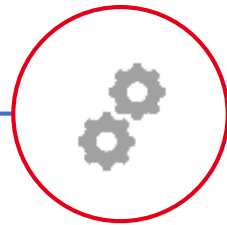
Overview



Fire & CO
Alarms



Case
Studies



Process
Mapping

Overview



Overview



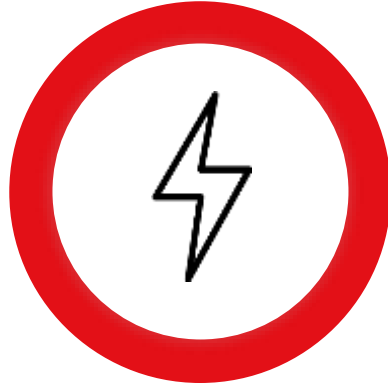
Overview



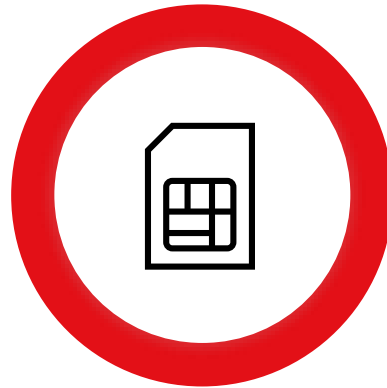
Links the alarms and sensors in the property to the landlord



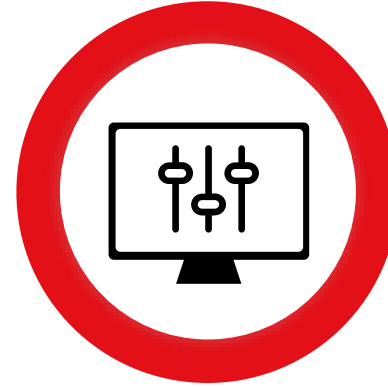
Cloud based data transfer



Mains Powered (Fixed Installation)



Roaming SIM
Nationwide coverage



Managed on a desktop dashboard



Set up using a Smartphone

Overview



4,500+
Systems Installed



26,500+
Devices Connected



100+
RSL Users

aico[®]



Fire & CO Alarms



Compatible Alarms



3000 Series



600 Series



Accessories



2110e/160e



208 Series



Events Reporting



Fire Alarm	•	•
CO Alarm (High, Medium, Low)	•	•
Head Removed	•	•
Button Test	•	•
Power Up	•	•
Event Stopped	•	
Sensor Fault	•	•
Low Battery	•	*
End of Life	•	
Mains Absent		



Gateway Mains Absent	•
Gateway Low Battery	•
Gateway Check-In	

* 600/208 Series
Battery Alarms Only

Events Reporting - Totals



1	Mains Absent	66,000	5.6%
2	Fire Alarm	7,900	0.67%
3	Remote Test	3,950	
	0.33%		
4	Button Test	2,730	
	0.23%		
5	Alarm Head Removed	2,400	0.2%
	CO Low Level Alarm	218	0.02%
CO	CO High Level Alarm	111	0.01%
	CO Medium Level Alarm	101	0.01%

Total System Messages

1,186,000

Platform – Portal



- Designed with social landlords
- KPI based
- Detailed property / portfolio view
- Designed for multiple user roles
- Direct integration into IT systems (APIs)

Platform – Installer App

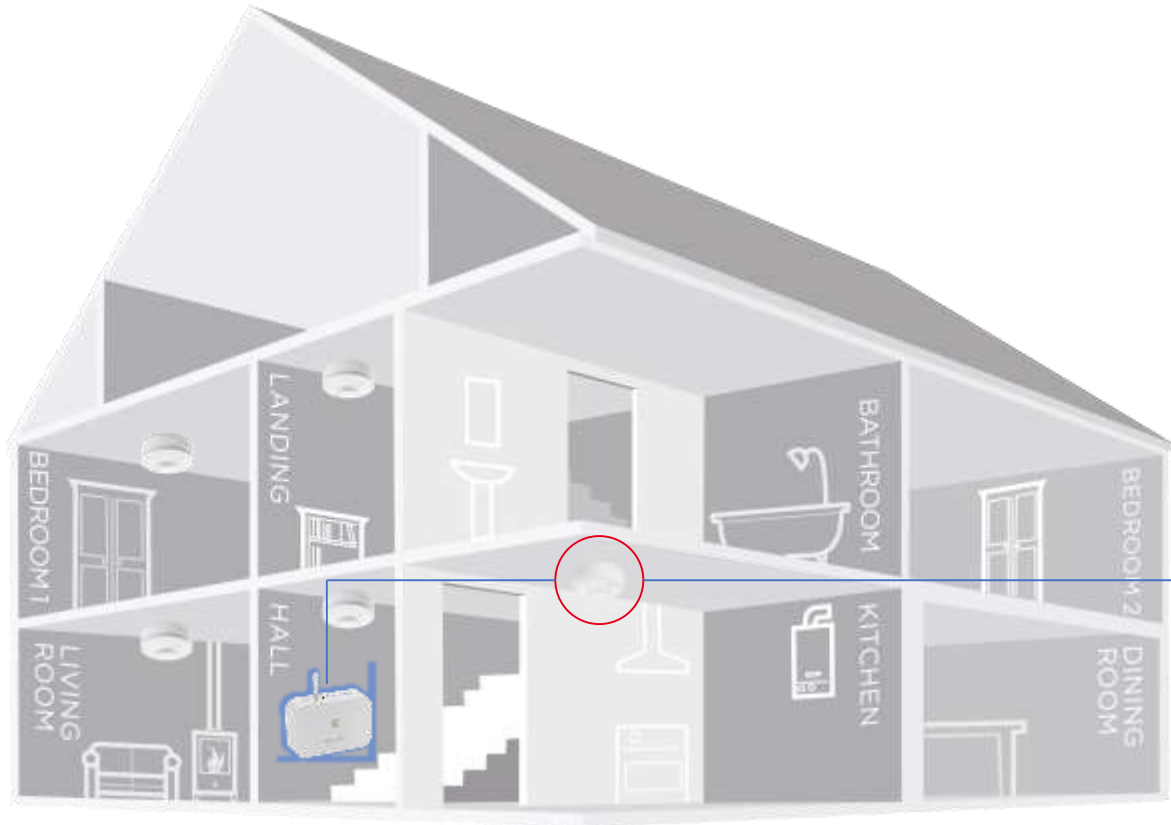


- Installation of systems – QR code scanning
- View status of devices in a property
- View device event history
- Add and remove devices from a system

Case Studies



Case Study – CO Alarms



- Gateway added to existing installation
- CO alarm installed in kitchen to cover boiler and cooker
- High level of CO detected, leading to activation notification being sent
- Movements later a head removal notification was received by client
- Client attended site and discovered high risk appliance
- High Risk Tenant identified and potentially a life saved!



"We see the Gateway providing benefits around compliance, increased safety for tenants and audit traceability.

We also see potential for reduced operational costs"



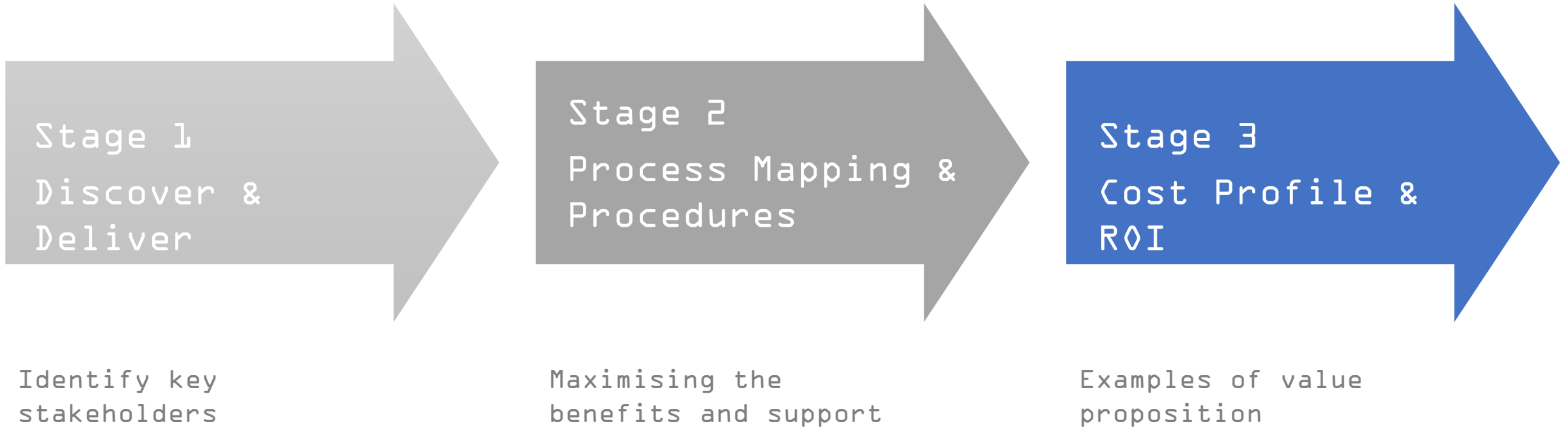
"The main driver for us is having visibility of the alarm age and when replacements are due.

Also the notifications to site wardens via text and email. We were impressed with the speed of these notifications"

Process Mapping



Process Mapping



Process Mapping



Step by step guide and templates, including:

- Tenant engagement
- Account log-ins – setup and structure
- Mapping of notifications and responses

Crucial to maximise ROI





The leader in home life safety, promoting best
practice, engaging with our communities and
delivering safer homes

an  Company