apse membership resources

APSE Webinar

The future of public convenience provision: From research to local delivery

Explore APSE's local authority public convenience provision research findings and Wychavon's approach to operating and managing local provision

Tuesday 24 November 2026 | 10.30am – 12.00noon

>>Reserve your free place today<<

Hear from **Vickie Hacking, Principal Policy Lead, APSE,** followed by **Tim Lewis, Head of Client Services at Wychavon District Council.**

Shaping the future: APSE research on public convenience provision

- Examine key findings from APSE research on local authority public convenience provision.
- Consider the implications for local authority policy, service planning and future provision.
- Explore how research evidence can inform local priorities and service improvement.

Vickie Hacking, Principal Policy Lead, APSE

Public conveniences in practice: Wychavon's approach to operations and management

- Examine Wychavon District Council's approach to the operation and management of public conveniences.

- Explore the practical arrangements underpinning day-to-day service delivery.
- Consider lessons from Wychavon's experience and their relevance to other local authorities.

Tim Lewis, Head of Client Services, Wychavon District Council

Group discussion: Applying the learning to local provision

- What is the biggest challenge facing your council's public convenience provision?
- What is working well locally, and what could other councils learn?
- What one idea from today could you take forward in your council?

Facilitated by Vickie Hacking, Principal Policy Lead, APSE

Free for APSE member councils — join us for expert insight, practical tools, and real-world examples to help strengthen your service delivery

>>Reserve your free place today<<

Kind regards,

Vickie Hacking
Principal Policy Lead, APSE