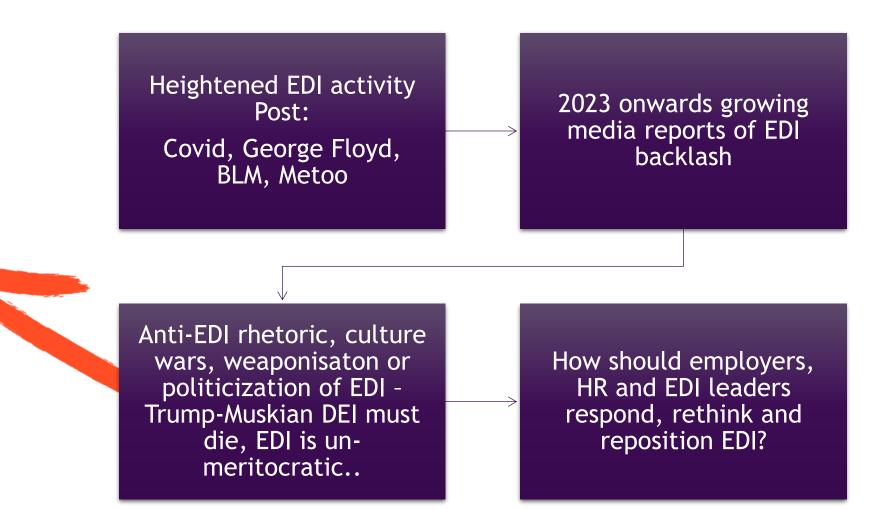


The Future of EDI: Rethinking Impact and Outcomes







#### Research shows



- Most employers (notably in the UK) are not scaling back on EDI efforts (CIPD LMO research)
- Most employees view EDI as positive
- "EDI is an enabler of better performance. It's an unlocker of better culture. It's an unlocker of innovation. There are all these amazing business reasons as to why you should do it. And I think that bit has got a bit lost." CPO and managing director of a HR consulting company.
- "The British public are five times more likely to say that EDI is a good, rather than a bad, thing - and support for EDI extends across Britain. The public are also more likely than not to think that EDI leads to fairer outcomes and that they personally benefit from EDI practice - most people do not see EDI in zero sum terms." Research by Oxford University and UCL finding-a-balance-ucl-policy-lab-university-of-oxford-and-morein-common-report.pdf



#### However, research shows



- Disconnect of EDI with business integration and business outcomes
- Questions around establishing/re-establishing EDI's role causal 'v' correlative in relation to business outcomes e.g. interventions around representational diversity, bias training...
- Weak governance, accountability and measurement
- Complexity and lack of shared understanding of the EDI language and initiatives
- Weaknesses in HR, managerial and leadership competency and confidence in EDI
- Challenges in managing some conflicting areas of EDI
- Understanding and managing the challenges and opportunities of AI



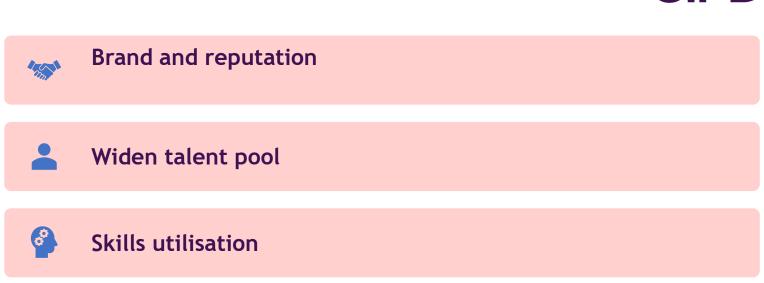
# Business integration and outcomes/success

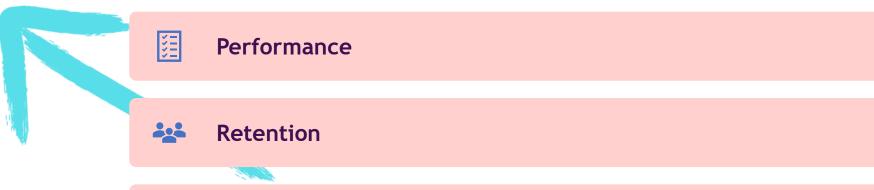
Can we achieve profit without people: staff, customers/ markets and suppliers?

We say our people/staff are our biggest asset, how is that reflected in how we treat them and consequent impact on performance?

What HR and EDI interventions, initiatives (policies and strategies) will maximize delivery of business priorities?

Are these important business outcomes?









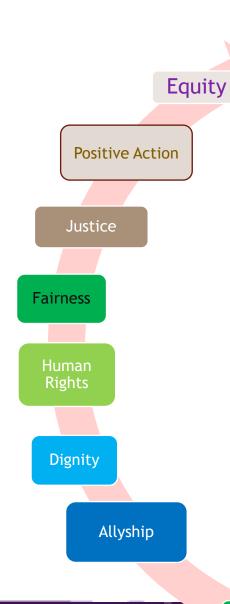
Privilege & Power

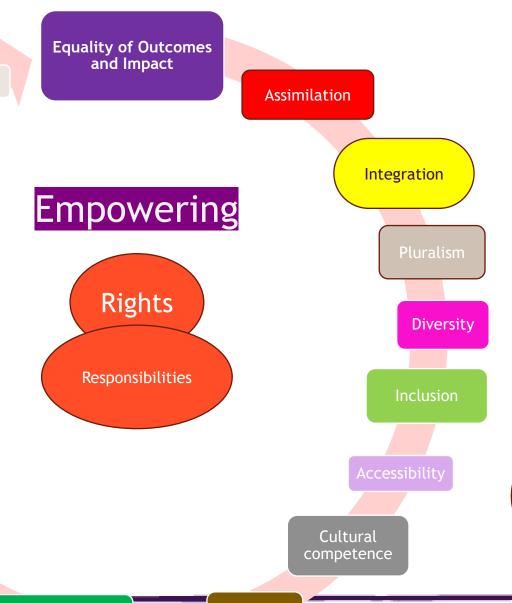
Othering, bias and prejudice

Discrimina tion structural systemic

Isms -Racism, Sexism..

Oppression and Subjugation





Protected
Characteristics
& Class,
Neuroinclusion &
wider personal

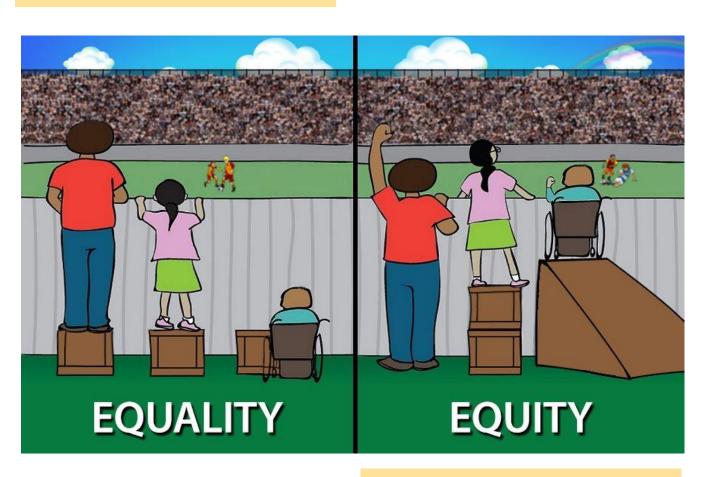
Psychological safety, wellbeing & engagement

Authentic selves & vulnerability



#### This is not equality

Complexity and simplicity



This is equity!

Mostly 'visible' (apparent)

Some visible and others invisible

Mostly invisible

Colour
Race- Ethnicity
Sex
Physical - Mental Health Status
Some Disabilities
Accent

Mixed race - ethnicity

Age
Religion, Language
Gender
Sexual Orientation
Marital/Civil Partnership Status

Experiences (including barriers, discrimination & life experiences)

Disabilities, mental health, carer

Education, Social Mobility, Accent

Values and beliefs

Working style, preferences and perspectives, power, privilege etc..

Neurodiversity
Intersectionality

Copyright: Lutfur Ali | CIPD

## How do we respond/what should we do?



HR are the 'custodians' of EDI Policy. We cannot do 'human resources' without the 'human' part - which is diverse.



Re-affirming EDI's business value -which includes (legal, moral and social imperatives/drivers), not just evidencing causation where we can, but importantly **correlation**.



Focus on championing practical evidence-based approaches tailored to organisational barriers blockages.



Equip business leaders with tools to better align with business goals.



Stay resilient and agile - acknowledging concerns but remaining steadfast with reminders of organisational values reinforcing fundamental principles.