

Managing Change Course Programme

For further information, please contact training@apse.org.uk

09:15 – 09:30	REGISTRATION (and Tech Check)
09:30 – 11:00	UNIT 1: Introduction to Change Management <ul style="list-style-type: none"><input type="checkbox"/> What is Change Management?<input type="checkbox"/> Background to change theory<input type="checkbox"/> Local government context – a climate of reform
11:00 – 11:15	COMFORT BREAK
11:15 – 12:30	UNIT 2: Organisational Change <ul style="list-style-type: none"><input type="checkbox"/> Reasons for change<input type="checkbox"/> Designing the transformation<input type="checkbox"/> Building understanding and alignment
12:30 – 13:15	LUNCH
13:15 – 14:30	UNIT 3: The Human factor <ul style="list-style-type: none"><input type="checkbox"/> Responses to change<input type="checkbox"/> Stages of change<input type="checkbox"/> Stakeholder engagement
14:30 – 14:45	COMFORT BREAK
14:45 – 15:45	UNIT 4: Successful Implementation <ul style="list-style-type: none"><input type="checkbox"/> Managing transformation<input type="checkbox"/> Communicating and celebrating success<input type="checkbox"/> Action planning and next steps
15:45 – 16:00	PLENARY, FEEDBACK AND CLOSE