



Principles of Managing Abandoned and Nuisance Vehicles for Councils

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Course Brochure

Principles of Managing Abandoned and Nuisance Vehicles for Councils

Course Overview

Do you know the difference between an abandoned vehicle and a nuisance one? Are you tired of seeing abandoned vehicles cluttering your streets?

This one-day masterclass will provide learners with the essential knowledge and practical skills required to effectively manage abandoned and nuisance vehicles in their communities. This comprehensive four-unit course covers the legal responsibility and how to identify, report and investigate an abandoned vehicle in their local area. As well as enforcement & removal protocols and how to manage residents' expectations when dealing with complaints.

Through a series of practical exercises and facilitated group discussion, learners will gain confidence in applying relevant legislation to real world scenarios and gain an understanding of how to engage effectively with contractors to ensure cleaner, safer streets.

Learning Outcomes

1. Understand and apply relevant legislation to the management of abandoned vehicles
2. Analyse and apply understanding of how to identify, report and investigate an abandoned or nuisance vehicle
3. Consider appropriate enforcement and removal procedures in your relevant authority
4. Evaluate how to effectively manage residents' expectations when responding to complaints about abandoned or nuisance vehicles

Who should attend?

This course caters to a range of disciplines from street scene and neighbourhood services to housing officers, customer services & contact centre staff and waste & recycling officers.








Principles of Managing Abandoned and Nuisance Vehicles for Councils Course Programme

For further information, please contact training@apse.org.uk

| | |
|---------------|---|
| 09:45 - 10:00 | REGISTRATION (and Tech Check) |
| 10:00 - 11:15 | UNIT 1: The Legal Framework <ul style="list-style-type: none"><input type="checkbox"/> Key legislation<input type="checkbox"/> The difference between abandoned versus nuisance vehicles<input type="checkbox"/> Local authority responsibilities versus police responsibilities |
| 11:15 - 11:30 | COMFORT BREAK |
| 11:30 - 12:45 | UNIT 2: Identifying, Reporting & Investigating <ul style="list-style-type: none"><input type="checkbox"/> Indicators of abandonment<input type="checkbox"/> Data Protection & GDPR<input type="checkbox"/> Data logging and evidence collection |
| 12:45 - 13:15 | LUNCH |
| 13:15 - 14:30 | UNIT 3: Enforcement and Removal Procedures <ul style="list-style-type: none"><input type="checkbox"/> Understanding the extent and limitations of legislation<input type="checkbox"/> Working with contractors for removal<input type="checkbox"/> Health & Safety |
| 14:30 - 14:45 | COMFORT BREAK |
| 14:45 - 15:45 | UNIT 4: Embedding Good Practice <ul style="list-style-type: none"><input type="checkbox"/> Community Safety<input type="checkbox"/> Managing expectations when dealing with complaints<input type="checkbox"/> Case studies - group work<input type="checkbox"/> Action planning and next steps |
| 15:45 - 16:00 | PLENARY, FEEDBACK AND CLOSE |

In-house - tailored training to meet your needs.

The package includes:

-  A pre-course consultation so we can tailor the course to meet your needs.
-  Trainee Needs Analysis.
-  Customisation of the slide pack.
-  Delivery of the course on a mutually convenient date and time to meet your authority's needs and working patterns.
-  Analysis of trainee feedback, which we share with you.
-  Trainer feedback, if required.
-  Post-course materials on password-protected hidden webpage.

If delivered online, the course is suitable for up to 15 participants and over two half-days or one full day, via Microsoft Teams

If delivered onsite, it is suitable for up to 20 participants. Trainer travel, subsistence and accommodation is charged at cost.

What do participants have to say about APSE's training?

"Well explained and easy to understand."

"It enhances your understanding and removes assumption."

"It's very engaging and interesting. And all questions are encouraged and answered."

"Very informative, delivered in an engaging way."

"Attention was engaged throughout the course. Relative and informative."

"It is a very knowledgeable course and every point explained thoroughly and the slides were very well presented and didn't include too much information."

About APSE Training

APSE (Association for Public Service Excellence) is a not-for-profit local government think tank, working with over 300 councils throughout the UK, promoting excellence in public services.

APSE is the foremost specialist in local authority front line services, hosting a network for front line service providers in areas such as waste and refuse collection, parks and environmental services, leisure, school meals, cleaning, housing, and building maintenance.

APSE Training aims to provide inspiring and impactful lifelong learning and development opportunities, nurturing talent and enabling growth. A broad range of courses are available via the APSE website and as bespoke in-house courses.

APSE Training is compliant with APSE's Quality Assurance processes under ISO 9001, ISO 14001, ISO 27001 and GDPR. We are also a Platinum Carbon Literate Organisation, which demonstrates our commitment to raising awareness of the climate crisis.

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Contact us

The team is ready to help.

Please direct enquiries to: training@apse.org.uk | 0161 772 1810

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