

# Introduction to Parks Management

## Course programme

For further information, please contact [training@apse.org.uk](mailto:training@apse.org.uk)

08:45 - 09:00	REGISTRATION
09:00 - 10:15	<b>UNIT 1: Introduction to Parks Management Pressures</b> <ul style="list-style-type: none"><li>• Overview - Professional development and Skills</li><li>• Leadership and management</li><li>• Health and safety-risk assessment</li></ul>
10:15 - 10:30	COMFORT BREAK
10:30 - 12:00	<b>UNIT 2: Resource Management</b> <ul style="list-style-type: none"><li>• Finance</li><li>• Staff, the supply chain and contractors.</li><li>• Managing operations in parks and open spaces.</li></ul>
12:00 - 12:45	LUNCH
12:45 - 14:15	<b>UNIT 3: Customer Care/Partnerships</b> <ul style="list-style-type: none"><li>• Customer care</li><li>• Engaging partners</li><li>• Engaging the community</li></ul>
14:15 - 14:30	COMFORT BREAK
14:30 - 15:45	<b>UNIT 4: Action planning</b> <ul style="list-style-type: none"><li>• Professional development - management skills</li><li>• Planning for effective parks management and next steps.</li></ul>
15:45 - 16:00	PLENARY, FEEDBACK AND CLOSE