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# Digital innovations for Northern Ireland local councils



**FREE**

for APSE and  
Socitm members in  
Northern Ireland

**Wednesday 29 March**

Online Seminar, 10:00 - 12:30

# Programme / Booking

## About the Seminar

As new technologies and digital innovations are advanced in many areas of business and society, there is scope to extract further value from applying these approaches in local council service delivery, from a corporate digital transformation plan to the practical application of technological innovations in frontline services. This FREE event for APSE and Socitm members in Northern Ireland will explore the challenges and opportunities of digital transformation.

9:45 Online joining and housekeeping

**10.00 Opening Remarks: Mo Baines, APSE Chief Executive**

### 10:00 Session one

#### Using emerging technologies to improve local government services – timings?

- What are the digital trends telling us?
- What can councils learn from other tech users?
- Barriers and opportunities for new developments and service innovation

**Martin Ferguson, Socitm Policy & Research Director**

*Audience question and answer session*

#### Developing a corporate level digital transformation plan

- Ensuring officer and elected member buy-in
- Demystifying the role of tech for non-tech people
- Reassurance that more vulnerable citizens will not be left behind in a tech revolution

**Sharon Sanders Programme Manager – Digital Inclusion, Paul Wilson, Digital Lead, Bradford Council**

*Audience question and answer session*

11:15 Comfort Break

### 11:30 Session two

#### Cyber security: The risks and mitigating factors

- Keeping council systems safe and secure
- Where are cyber threats most prevalent and what can you do about it?
- System resilience and recovery plans – what if it goes wrong?

**Paul Knee, Security Specialist, Jisc**

*Audience question and answer session*

#### Applying digital transformation to frontline services

- Integrating corporate digital approaches to service delivery
- Gaining acceptance of the role of new technologies
- Using technologies to support not replace the human workforce

**Samantha Kelly, Streetpride Service Manager – Street cleansing, and Lee Wheatley, Service Manager for Grounds Maintenance and Arboriculture, Derby City Council**

*Audience question and answer session*

#### 12.20 Closing remarks and next steps:

**Nadira Hussain, Chief Executive Officer, Socitm**

**Ellen Cavanagh, APSE National Secretary**

### 12:30 Seminar close

Click [here](#) to reserve your place on this event

For information on how to join a Microsoft Teams meeting please [click here](#)

