Network news

Welcome to the August 24 edition of Network News. Delivered to your inbox every quarter, bringing you information on the latest developments in performance networks.

Year 26 (2023-24) data collection

All of the data collection templates are ready to complete and the deadlines are as follows:

Service	Deadline to be included in the data checking	Deadline to receive a draft (exclusion) report
Building cleaning	08-Sep	29-Sep
Building maintenance	08-Sep	29-Sep
Catering	08-Sep	29-Sep
Cemetery and crematorium services	08-Sep	07-Oct
Environmental health	08-Sep	29-Sep
Roads / Highways	08-Sep	27-Sep
SCOTS	23-Aug	23-Aug
Core highways	30-Aug	30-Aug
Parks	08-Sep	04-Oct
Refuse collection	08-Sep	30-Sep
Sports and leisure	08-Sep	30-Sep
Street cleansing	08-Sep	04-Oct
Street lighting	08-Sep	27-Sep
Trading standards	08-Sep	07-Oct
Transport	08-Sep	27-Sep

New report types: Power BI reports

We have successfully piloted Power BI reports for building cleaning inspection data which allows members to access interactive online reports. This is part of our commitment to reduce printed materials, which members have requested from the consultation, and to replace this with more interactive on-line reports.

Draft Power BI reports for the main benchmarking services have been consulted at the working groups and will be fully developed this year. These will supplement the current report set which will be predominantly produced in PDF. Power BI reports are also being developed for the other inspection apps: LAMS, PIMS and MIST.

One-2-one online support

We are now offering 1-2-1 online data support sessions. This is where a subject matter expert will join you on MS Teams and help complete your data template with you in real time. These sessions are useful if you are mid-way through populating your templates and need some additional guidance, or are only just starting and need support in the initial stages. The link to request a support session is here

New climate change module!

APSE have launched a new module to enable local authorities to accurately monitor how emissions are changing over time and consider them in the context of the local government sector. The data templates have now been created and we have received 80 registrations to the new module. The timeline for the data collection for this coming year is as follows:

Timetable

Data templates issued: **August 2024**
Data collection training: **16 September 2024**
Deadline for data capture: **18 October 2024**
Follow-up workshop: **5 December 2024**
(part of the APSE performance networks seminar at Blackpool)

If you would like to register for this then please click on the following link: CLICK HERE

The module is free of charge for this year to APSE members, APSE energy members and APSE performance networks all service members.

Measures captured

The new climate change module collects and compares easy-to-obtain data on the following aspects although local authorities don't have to complete every section:

- Climate emergency
- Carbon budget
- Emissions
- Buildings
- Energy efficiency (in building stock)
- Vehicles
- Energy usage
- Renewable energy generated
- Energy purchased
- Climate adaptation
- Ecological emergency
- Renewable generation
- Ecological/carbon sequestration
- Carbon Offsetting
- Water
- Single use plastics
- Climate awareness and education

New online library of training sessions

This year we have recorded all the service-specific training sessions, so if you weren't able to make the training session, then you can view the video at any time which is suitable for you. All that you need to do is to log onto the web portal and navigate to the training section. We expect all videos to be available by early September. Service-specific recordings will be available for the following service areas:

- Building Cleaning
- Building Maintenance
- Catering
- Cemetery and crematorium services
- Environmental health England/Wales
- Environmental health Scotland
- Parks
- Refuse collection
- Roads and street lighting Eng/Wales
- Roads and street lighting Scotland
- Sport and leisure
- Street Cleansing
- Trading Standards England/Wales
- Trading Standards Scotland

These service specific videos are part of our growing online Training Library, which already includes the PN induction and introduction to data completion

Collaborations to make data collection even easier!

Sport England

Since 2022, APSE have been working with Sport England to reduce data input times for benchmarking leisure centres and provide a level of synergy between the APSE and Sport England Moving Communities data systems. We have now strengthened this collaboration for 2024 to now include financial data in addition to participation, facility usage, and facility management data. To expedite the process for APSE performance networks members, we have created an agreement which allows you to authorise Moving Communities to release this leisure centre data directly to APSE, therefore eliminating the need to input this data in the annual data collection templates.

Emma Bernstein, Strategic Projects Lead at Sport England, said: *"The collaboration with APSE is an important milestone in supporting a journey of performance monitoring and continuous improvement across the public leisure sector. The work that we can do together will drive quality and increase confidence and we are thrilled to work in partnership to minimise duplication across the sector. It will help and support facilities to demonstrate the positive impact they have on their local communities."*

To find out more information on this collaboration or to find out how to get involved in benchmarking your leisure centres, please contact performance.networks@apse.org.uk

Power Data Associates (PDA)

Since 22/23 APSE has been collaborating with PDA to reduce data input times for benchmarking streetlighting and provide a level of synergy between the APSE and the PDA data systems. There is an opportunity for APSE performance networks members who use PDA for their lighting stock and energy consumption to opt in to collaborate with PDA to support with the completion of the lighting benchmarking data.

To expedite the process for APSE performance networks members, we have created an agreement which allows you to authorise PDA to release this data directly to APSE, therefore eliminating the need to input this data in the annual data collection templates.

David Lewis, Account Manager for PDA said *"PDA is delighted to collaborate with APSE in the provision of our customers performance network data. In today's busy world it's not easy for you to find the time to retrieve, review and validate the data required for benchmarking, so why not let PDA take the strain and provide your relevant data direct to APSE."*

To find out more information on this collaboration or to find out how to get involved in benchmarking your roads, highways and street lighting services, please contact performance.networks@apse.org.uk

Updates

Customer satisfaction surveys

We have moved the customer satisfaction surveys to online surveys which we create for you, send you the link and you can promote through various channels including social media. You can get real time access to these results and they feed into the comparative reports. The advantage of doing this through APSE is we do all the work for you including all the processing, analysis and reporting and as the questions are set, you can compare your results with other councils. This service is free of charge to members of APSE performance networks.

Click here for more information

Data insights roundtable

Following the general election on the 4 July 2024 and the change in government, a roundtable session was convened for APSE Members with responsibility for data insights and analytics, to examine the proposals set out in the King's Speech and the potential impact on performance management in local government. A briefing has been produced which provides a summary of the current position, and overview of the roundtable discussion, and outlines the key asks of the new government.
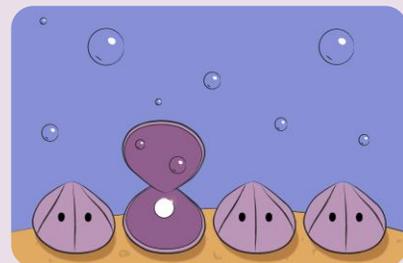
Click here to access the briefing paper

Inspection apps

We now offer inspection apps in the following areas:

Land Audit Management System

Cleaning Audit Management System

Play Inspection Management System

Memorial Inspection Safety Tool

To find out more about these, please CLICK HERE or contact

performance.networks@apse.org.uk

Updates

Performance Networks Seminar 2024

The APSE performance networks seminar will be held on Thu 5 Dec 2024 to Fri 6 Dec 2024 at the Village Hotel, Blackpool.

The seminar will also feature the best and most improved performer awards.

Further seminar information and booking information will be sent to all PN contacts in September.

New awards for 2024

The following new best performer awards will be introduced this year:

- Streetscene
- Environmental health

To qualify to be included in these awards, your council needs to do the following:

Streetscene
Be part of a streetscene service (either partially or totally Integrated) and complete the parks and street cleansing data templates

Environmental health
Complete the environmental health data template