

Transport operations and vehicle maintenance

Performance indicators 2018-19

Qualitative performance indicators

PI 66b	No of weighted vehicle units (adjusted for direct maintenance) maintained per fitter per annum
PI 72b	No of weighted vehicle units (adjusted for direct maintenance) maintained per fitter per annum (excluding miscellaneous group)
PI 67a	Percentage staff absence (fitters / tradespeople)
PI 67b	FTE staff absence days (fitters / tradespeople) - Scotland only
PI 68	Number of days hire vehicles' used (per vehicle on fleet) to cover for vehicles in workshop as a result of non fair wear & tear
PI 70	Quality assurance and consultation
PI 71	Human resources and people management
PI 78	Good practice and consultation:

Transport operations performance indicators

PI 73b	Percentage of vehicles passing DVSA test first time (DVSA statistics)
PI 74	Percentage of vehicles serviced within 7 days of schedule
PI 110	Percentage of council vehicles requiring an Operators Licence
PI 111	Number of PG9 notices issued by DVSA per 100 council vehicles
PI 116	Number of motor vehicle accidents/incidents reported per 100 vehicles

Available on request

PI 112	Number of overloading incidents identified per 100 council vehicles monitored
PI 113	Number of overloading prosecutions per 100 council vehicles
PI 114	Number of speeding fines / penalties per 100 council vehicles
PI 115	Number of parking tickets / notices per 100 council vehicles

Group 1 vehicles – cars and car derived vans

PI 14	Contract maintenance hire charge – supply and maintain
PI 27	Annual maintenance cost per weighted vehicle unit
PI 118	Percentage of maintenance cost attributable to non fair wear & tear
PI 128	Labour input hours per weighted vehicle

Group 2 vehicles – vans up to 3,500kg GVW

PI 15	Contract maintenance hire charge – supply and maintain
PI 28	Annual maintenance cost per weighted vehicle unit
PI 119	Percentage of maintenance cost attributable to non fair wear & tear
PI 129	Labour input hours per weighted vehicle

Group 3 vehicles – trucks and tippers up to 3,500kg GVW

PI 16	Contract maintenance hire charge – supply and maintain
PI 29	Annual maintenance cost per weighted vehicle unit
PI 120	Percentage of maintenance cost attributable to non fair wear & tear
PI 130	Labour input hours per weighted vehicle

Group 4 vehicles – vans, trucks and tippers 3,501 to 7,500kg GVW

PI 17	Contract maintenance hire charge – supply and maintain
PI 30	Annual maintenance cost per weighted vehicle unit
PI 121	Percentage of maintenance cost attributable to non fair wear & tear
PI 131	Labour input hours per weighted vehicle

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Group 5 vehicles – vans, trucks and tippers 7,501 to 18,000kg GVW

PI 18	Contract maintenance hire charge – supply and maintain
PI 31	Annual maintenance cost per weighted vehicle unit
PI 122	Percentage of maintenance cost attributable to non fair wear & tear
PI 132	Labour input hours per weighted vehicle

Group 7 vehicles – minibuses up to 17 seater

PI 20	Contract maintenance hire charge – supply and maintain
PI 33	Annual maintenance cost per weighted vehicle unit
PI 123	Percentage of maintenance cost attributable to non fair wear & tear
PI 133	Labour input hours per weighted vehicle

Group 8 vehicles – medium coaches including welfare accessible buses

PI 21	Contract maintenance hire charge – supply and maintain
PI 34	Annual maintenance cost per weighted vehicle unit
PI 124	Percentage of maintenance cost attributable to non fair wear & tear
PI 134	Labour input hours per weighted vehicle

Group 9 vehicles – sweepers over 12,000kg GVW

PI 22	Contract maintenance hire charge – supply and maintain
PI 35	Annual maintenance cost per weighted vehicle unit
PI 125	Percentage of maintenance cost attributable to non fair wear & tear
PI 135	Labour input hours per weighted vehicle

Group 11 vehicles – 3 axle refuse collection vehicles with bin lift

PI 24	Contract maintenance hire charge – supply and maintain
PI 37	Annual maintenance cost per weighted vehicle unit
PI 126	Percentage of maintenance cost attributable to non fair wear & tear
PI 136	Labour input hours per weighted vehicle

Group 16 vehicles – sweepers up to 12,00kg GVW

PI 25	Contract maintenance hire charge – supply and maintain
PI 38	Annual maintenance cost per weighted vehicle unit
PI 127	Percentage of maintenance cost attributable to non fair wear & tear
PI 137	Labour input hours per weighted vehicle

Labour input hours (fair wear and tear) per weighted vehicle (adjusted for direct maintenance)

PI 138	Average labour input hours (fair wear and tear) per weighted vehicle (adjusted for direct maintenance) all groups
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Passenger transport performance indicators

PI 106	Percentage of people who spend less than 1 hour on board day care transport per trip
PI 107	Percentage of journeys to school on time
PI 108	Percentage of fleet capacity used
PI 109	Percentage of referrals for transport that are assessed and with provision of transport within 3 to 5 days of receipt of referral

Transport operations and vehicle maintenance

Pence per mile (contract maintenance) performance indicator tables

PI 80	Group 1 - Cars and car derived vans
PI 81	Group 2 - Vans up to 3,500 kg
PI 82	Group 3 - Trucks and tippers up to 3,500 kg
PI 83	Group 4 - Vans, trucks and tippers between 3,501 and 7,500 kg
PI 84	Group 5 - Vans, trucks and tippers between 7,501 and 18,000 kg
PI 86	Group 7 - Minibuses up to 17 seater
PI 87	Group 8 - Medium coaches including welfare and accessible buses
PI 88	Group 9 - Sweepers over 12,000 kg
PI 90	Group 11 - 3 axle refuse vehicles (with bin lift)
PI 91	Group 16 - Sweepers up to 12,000 kg GVW

Pence per mile (maintenance cost only) performance indicator tables

PI 93	Group 1 - Cars and car derived vans
PI 94	Group 2 - Vans up to 3,500 kg
PI 95	Group 3 - Trucks and tippers up to 3,500 kg
PI 96	Group 4 - Vans, trucks and tippers between 3,501 and 7,500 kg
PI 97	Group 5 - Vans, trucks and tippers between 7,501 and 18,000 kg
PI 99	Group 7 - Minibuses up to 17 seater
PI 100	Group 8 - Medium coaches including welfare and accessible buses
PI 101	Group 9 - Sweepers over 12,000 kg
PI 103	Group 11 - 3 axle refuse vehicles (with bin lift)
PI 104	Group 16 - Sweepers up to 12,000 kg GVW