

Introduction to Parks Management

Unit 1: Introduction to Parks Management Pressures

- Overview - Professional development and skills
- Leadership and management
- Health and safety-risk assessment

Unit 2: Resource Management

- Finance
- Staff, the supply chain and contractors
- Managing operations in parks and open spaces

Unit 3: Customer Care/Partnerships

- Customer care
- Engaging partners
- Engaging the community

Unit 4: Action Planning

- Professional development – management skills
- Planning for effective parks management and next steps