

apse seminars

APSE Housing and Building Maintenance Seminar 2021

Delivering affordable and sustainable homes in a
changing world



7 – 8 October

DoubleTree by Hilton – Stoke on Trent, Etruria Hall,
Festival Way, Stoke-on-Trent, ST1 5BQ

Programme

Day One: 7 October 2021

09:30 Registration and exhibition viewing

Welcome by the chair

Councillor Judy Hamilton, Fife Council

Opening Address

Councillor Abi Brown

Leader of City of Stoke-on-Trent Council

10:15 Session One – Strategic Insight

APSE State of the Market

- The policy context
- Overview of the key findings and trends from the APSE State of the Market
- The role of councils in ensuring sustainable homes for the future

Paul O'Brien, Chief Executive, APSE

Building performance evaluation: Monitoring techniques

- Building as a system: variables and interactions
- Monitoring tools to evaluate building fabric, services, occupancy, and comfort, long and short-term measurements
- Monitoring energy consumption, generation, and storage
- Examples of data visualisation and lessons learnt

Emmanouil Perisoglou, Project Monitoring Lead, Welsh School of Architecture, Cardiff University

Retrofit and local authorities

- Making buildings and the environment better through retrofit
- The role local authorities can play
- Case study examples.

Gwyn Roberts, Homes and Communities Leader, BRE Global

Audience question and answer session

11:15 Refreshments and exhibition viewing

11:45 Session Two – Tenant Focus

Chaired by Councillor Judy Hamilton, Fife Council

Delivering adapted specialist homes within a Private Rented Sector portfolio and promoting independent living for all through a Virtual House

- Outline of Telford Councils Wholly Owned PRS Housing company NuPlace
- The introduction of adapted specialist homes within the portfolio
- Virtual House – Promoting independent living within the Borough

James Dunn, Director – Prosperity & Investment, Telford and Wrekin Council

Better homes for all – Protecting tenants from rogue landlords and unlawful eviction in Wolverhampton

- Seeking an alternative approach
- Using anti-social behaviour injunctions and the Enterprise Act
- How it looks in practice

Chris Simmonds and Paul Dosanjh, City of Wolverhampton Council

Audience question and answer session

13:00 Lunch and exhibition viewing

14:00 Session Three – Innovation Case Studies

Chaired by Councillor Judy Hamilton, Fife Council

Centrepoint – Independent Living project

- Who are Centrepoint?
- Introduction to the independent living project?
- Aims and objectives for the future

Robin McGrenary, Independent Living Programme's Development Director, Centrepoint

An innovative transformation from derelict school to affordable housing

- Unlocking the Homes England funding
- Managing the risks and partnering with a small developer
- Achieving great outcome for the tenants, council and wider community

Russ Shortland, Property Services Manager, North Kesteven District Council

Pioneering a park homes insulation programme

- Overview of Warm and Well
- Harnessing the benefits of partnership working
- Outcomes of the programme and future aspirations

Neil Penny, Joint Commissioner, NHS Gloucestershire

South Ayrshire's building maintenance service improvement journey

- The background and context to the service
- Using data to identify areas for improvement
- The changes adopted and the impact on performance

John Tomkinson and Shaun Taylor, South Ayrshire Council, APSE Performance Networks, Most Improved Performer – Building Maintenance

Audience question and answer session

Closing remarks and close of day one

Evening Programme

19:00 Pre-dinner reception

19:30 Charity dinner and Apprentice Awards 2021

Day Two: 8 October 2021

10:00 Morning Briefing

Chaired by Councillor Judy Hamilton, Fife Council

North Tyneside Working Roots project

- The project origins
- Aims and aspirations
- What opportunities have been provided for disadvantaged young people
- Where to next

Steve Lowther, Service Manager, North Tyneside Council

Innovation in building inspections – Using Drone Technology

- Take to the Air Qualified and Competent

Jonathan Shelbourne and Liam McGrath, Directors, Professional Drone Training Ltd, APSE Approved Partners

Discussion Forum

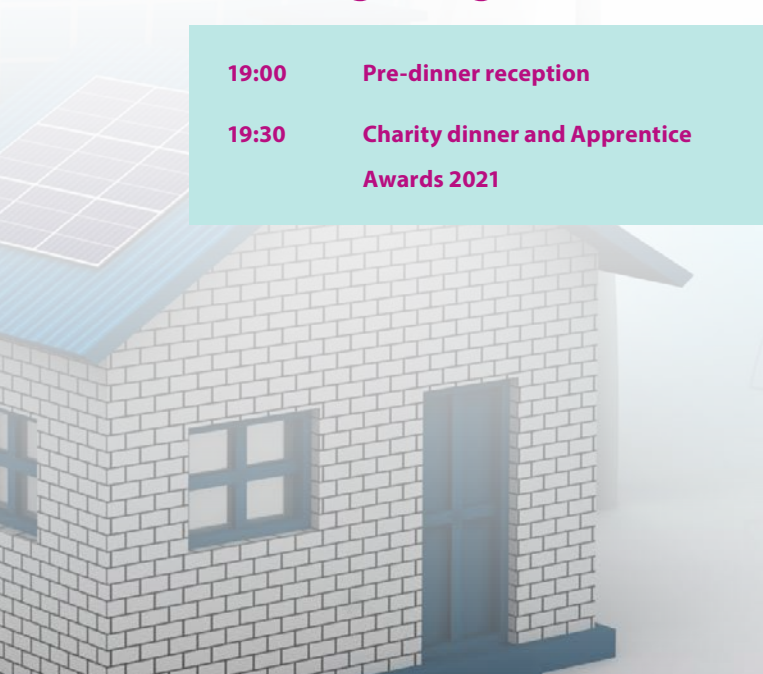
Facilitated by Vickie Hacking, Principal Advisor, APSE

This interactive session provides the opportunity for attendees to discuss the current topics impacting the building maintenance service.

Topics including:

- Recruitment and retention
- Succession planning
- Supply chains and procurement
- Post COVID-19 Recovery

11:30 Seminar close



Seminar Objectives

About the Seminar

The events of the Grenfell Tower tragedy, the COVID-19 pandemic, political agenda and the climate declarations have brought into sharp focus the need for councils to provide good quality, sustainable housing. This combined with the challenging financial position councils are facing is leading local authorities to review and adapt the way that they deliver and carry out their housing, building repairs and maintenance services.

This seminar brings together a range of expert speakers that will explore how local authorities have adapted strategies and are adopting innovative approaches to supporting tenants and the wider community.

The event also presents an excellent opportunity for delegates to network face to face, share best practice and gain an overview of how other authorities from across the UK are meeting the challenges head on.

The Apprentice Awards are a platform to recognise the work that Apprentices and councils have demonstrated over the last year and to celebrate their success.

Who should attend?

- Elected Members
- Service Directors
- Housing Managers
- Building Maintenance and Operations Managers
- Property Managers
- Health and Safety Officers
- Human Resource Managers
- Heads of Service
- Procurement officers
- Trade Union Representatives
- Contractors and Suppliers

Venue

**DoubleTree by Hilton – Stoke on Trent,
Etruria Hall,
Festival Way,
Stoke-on-Trent,
ST1 5BQ**

The hotel has historic links to the city's heritage. Etruria Hall was built in 1769 as the home of Josiah Wedgwood, the father of English pottery.

The venue is excellently located close to several transport links, with free parking onsite.

- 8 miles from J15 or 16 of the M6
- 2 miles from Stoke-on-Trent train station
- 45 minutes from Manchester Airport, 75 minutes from East Midlands Airport and 90 minutes from Birmingham Airport.

Booking information

Delegate Packages Exclusive of VAT

What's included?

The delegate fee covers attendance, delegates' documentation, lunches and light refreshments and dinner on the evening of 7 October.

APSE member delegate fee:	£249 + VAT
Non member delegates fee:	£390 + VAT
Commercial delegates:	£459 + VAT

Accommodation Available on a 'first-come, first-served' basis

Option A:	1 night accommodation
Date:	6 October 2021 Cost(B&B) £85*
Option B:	1 night accommodation
Date:	7 October 2021 Cost(B&B) £85*
Option C:	2 nights accommodation
Dates:	6 and 7 October 2021 Cost(B&B) £170*

**APSE will invoice delegates for the accommodation cost at the appropriate rate. All the above rates are exclusive of VAT. All extras must be paid directly to the hotel on departure.*

Click [here](#) to reserve your place on this event

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by email to CKing@apse.org.uk. Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for nonattendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or mode of delivery should this become necessary. If due to emergency action by UK Governments/Administrations or Public Agencies this event is postponed, for example for reasons of public health and safety, the organisers will transfer your booking to the replacement event or provide a credit voucher against a future event booking.