



Will insourcing continue within local authorities?

The answer has to be yes. The current recession has focussed minds on controlling costs, reaping efficiencies and having the flexibility to deal with new situations. Insourcing provides all of these things without the restrictions and inflexibility of an outsourced contract. Insourcing will not of course be the only option but it is certainly one that many will consider in greater depth as the recession starts to grip public service expenditure.

APSE's own research shows local councils have improved services, delivered efficiencies, improved environmental performance and seen customer satisfaction ratings soar.

If you want more bang for your buck than in-house is the place to look.