



ASSOCIATION OF PUBLIC SERVICE EXCELLENCE

Parks, Grounds and Street Services

4th March 2011

APSE UPDATE



- **National Issue**

- Local government Financial Settlement
- Christie Commission review of public sector services

- **Briefings in relation to advisory group**

- Efficiencies in street cleaning 10/64
- Efficiencies in parks and green spaces

- **Forthcoming Events/Training**

- National Awards
- National Conference

NATIONAL ISSUES



- Scottish local government – local government finance settlement
- Local government Hobson's choice offer of 2.6% or 6.4% reduction
- All Councils accepted Scottish Government offer of 2.6% with the conditions attached (21/12/10)
- Individual Council Settlements vary – 1.5% in East Lothian 4.5% in Edinburgh
- No discretion on Council Tax...
- Only discretion raise income....fees/charges

NATIONAL ISSUES cont'd



- Inflation 4% +
- Scottish local government settlement one year only 2011/12
- An estimated £450 Million saved/cut across local government sector
- Outlook for 2012/13 further downward pressures
- How you shape your responses as service managers.....Choices retrench/re-develop?

CHRISTIE COMMISSION ON PUBLIC SECTOR REFORM



- Financial outlook facing Scotland not positive
- Service demand pressures significant
- Scottish government established Commission in November 2010 in response
- Chaired by Campbell Christie
- Remit sustainability of Scottish public sector
- Currently gathering evidence – APSE response
- Report in June 2011

EFFICIENCIES IN STREET CLEANSING



APSE briefing 10/64 highlights areas for cost reduction

- 66% of Councils operate an integrated model street scene model in vogue
- Cost Profile
 - Front line staff costs 57%
 - All staff costs 66%
 - Vehicles and plant 19%
 - Premises/services 3%
 - Operational supplies 4%
 - Departmental/C.E.C 3% each

WHAT IS THE FOCUS/TARGET?



- **Employee costs**
- **Productivity indicators – standard of cleanliness**
 - Workforce flexibility
 - Planned overtime
 - Sickness Absence



- **Transport costs**

- Utilisation of vehicles
- Procurement of vehicles

- **Approaches**

- Competitiveness Continuum model
- Lean/system thinking



FORTHCOMING EVENTS

- **Street Cleansing – Street Scene**
 - Supervisory skills for team leaders 08/04/2011 Glasgow
 - APSE national seminar – Aviemore 23 – 26th May 2011

- **Awards**
 - APSE National Service Awards – Deadline for submission –
8th April 2011



AREAS BEING TARGETED

- Employee costs/seasonal labour/hours
- Productivity indicators... Improvements in cost per hectare
- Vehicle utilisation/availability
- Sickness absence
- Income generation

EFFICIENCIES IN PARKS AND GREEN SPACES



- 40% of parks services integrated with other services....A further 26% of parks services planning integration
- Service demand pressures significant
- Typical cost profile of parks
 - Front line employment 44%
 - All employees 56%
 - Premises 16%
 - Vehicles 12.5%
 - Sub Contractors 4.2%
 - Departmental Admin 2.3%
 - C.E.C 5.8%



THANK YOU FOR LISTENING

OVER TO YOU

LOCAL SERVICES

LOCAL SOLUTIONS



Contact details

Andrew Spowart, Principal Advisor

Email: Aspowart@apse.org.uk

Tel: 01698 459 051

Mob: 07734287026

Association for Public Service Excellence

Brandon House Business Centre

Units 18-20

23-25 Brandon Street

Hamilton

MI3 6DA

T: 01698 459 051

F: 01698 200 316

