



National Building Services Seminar 2010

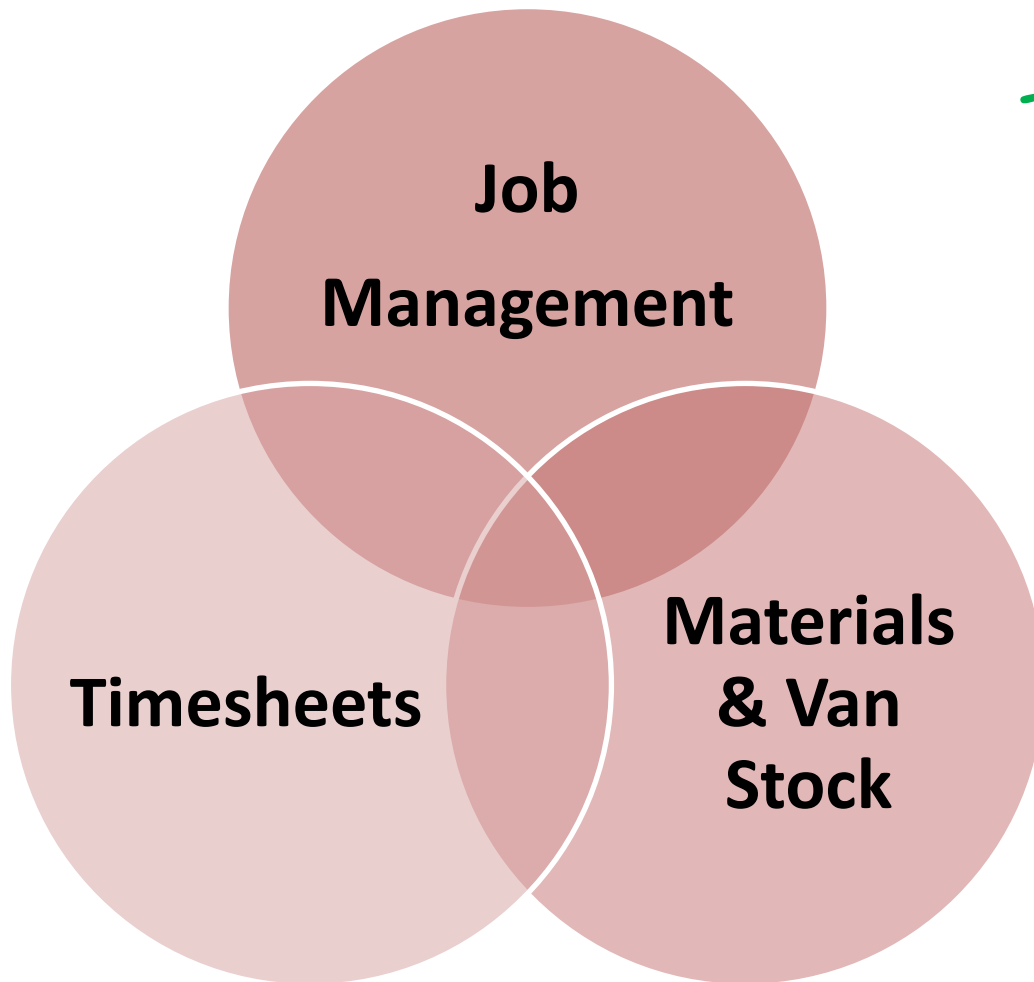
Developments in ICT: Case Studies from Consilium Technologies

Tom Arnold - **Business Manager**

“...the need to provide quality services and to make efficiency savings whilst working within tight budgetary constraints remains the context within which housing and building services are operating...”

“...It’s the best way to deliver significant savings within your organisation whilst improving service delivery and ensuring the compliance of safety standards towards your workforce...”





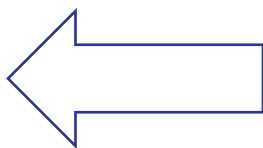
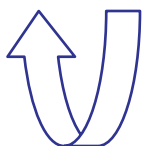
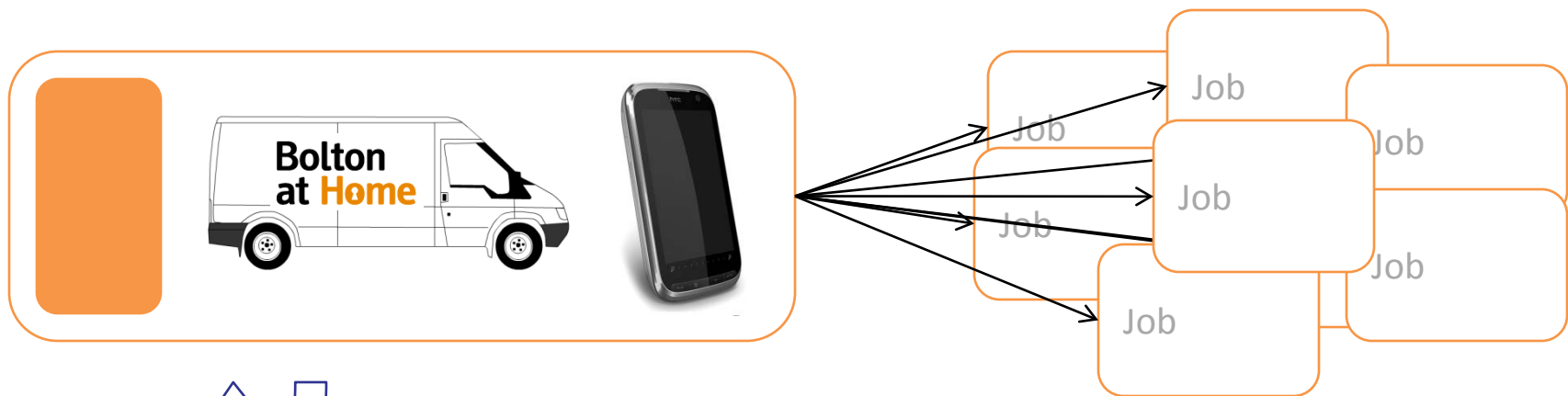
The Sweet Spot

- Remove all paper work
- Remove all duplication
- Reduce potential mistakes
- Lower admin cost

Miss a piece and your team...

- *Isn't as efficient*
- *Delivers a slower service*
- *Delivers an expensive service*





Pick list generated in the store
Pick list generated in the store
Pick list generated in the store
Pick list generated in the store
Pick list generated in the store
Pick list generated in the store



The Input....

	<u>Staff</u>	<u>Salary</u>		<u>Stats</u>
Operatives	50	£21,000	Visits a week per GI	13
Admin Assistant	4	£17,000	Total Visits per year	30550
			Miles Travelled Per Week	250
			Cost per mile	40p

The Output....

		<u>Hrs Saved</u>	<u>£ Saved</u>	<u>Extra Jobs</u>
Field Efficiency	6%	4935	£64,155	or 1833
Back Office Efficiency	52%	3422	£34,220	£34,220
			<u>£98,375</u>	<u>£34,220</u>

The Outcomes....

1. Immediate back office and fuel savings
2. Lower outsourced contracts and bring more visits in house
3. Bid for more contracts with your surplus
4. Do 1,2 and 3 at the same time





The Input....

	<u>Staff</u>	<u>Salary</u>		<u>Stats</u>
Gas Inspector	10	£26,000	Visits a week per GI	18
Admin Assistant	2	£17,000	Total Visits per year	8460
			Miles Travelled Per Week	250
			Cost per mile	40p

The Output....

		<u>Hrs Saved</u>	<u>£ Saved</u>	<u>Extra Jobs</u>
Field Efficiency	19%	3126	£50,016	or 1608
Back Office Efficiency	34%	1119	£11,990	£11,990
Fuel Saving	23%		£10,810	£10,810
			<u>£72,816</u>	<u>£22,800</u>

The Outcomes....

1. Immediate back office and fuel savings
2. Lower outsourced contracts and bring more visits in house
3. Bid for more contracts with your surplus
4. Do 1,2 and 3 at the same time



Bulletins



Compliance



Folio



Forms



Gas



Incidents



JobBuilder



Job
Management



Material



TeamTime

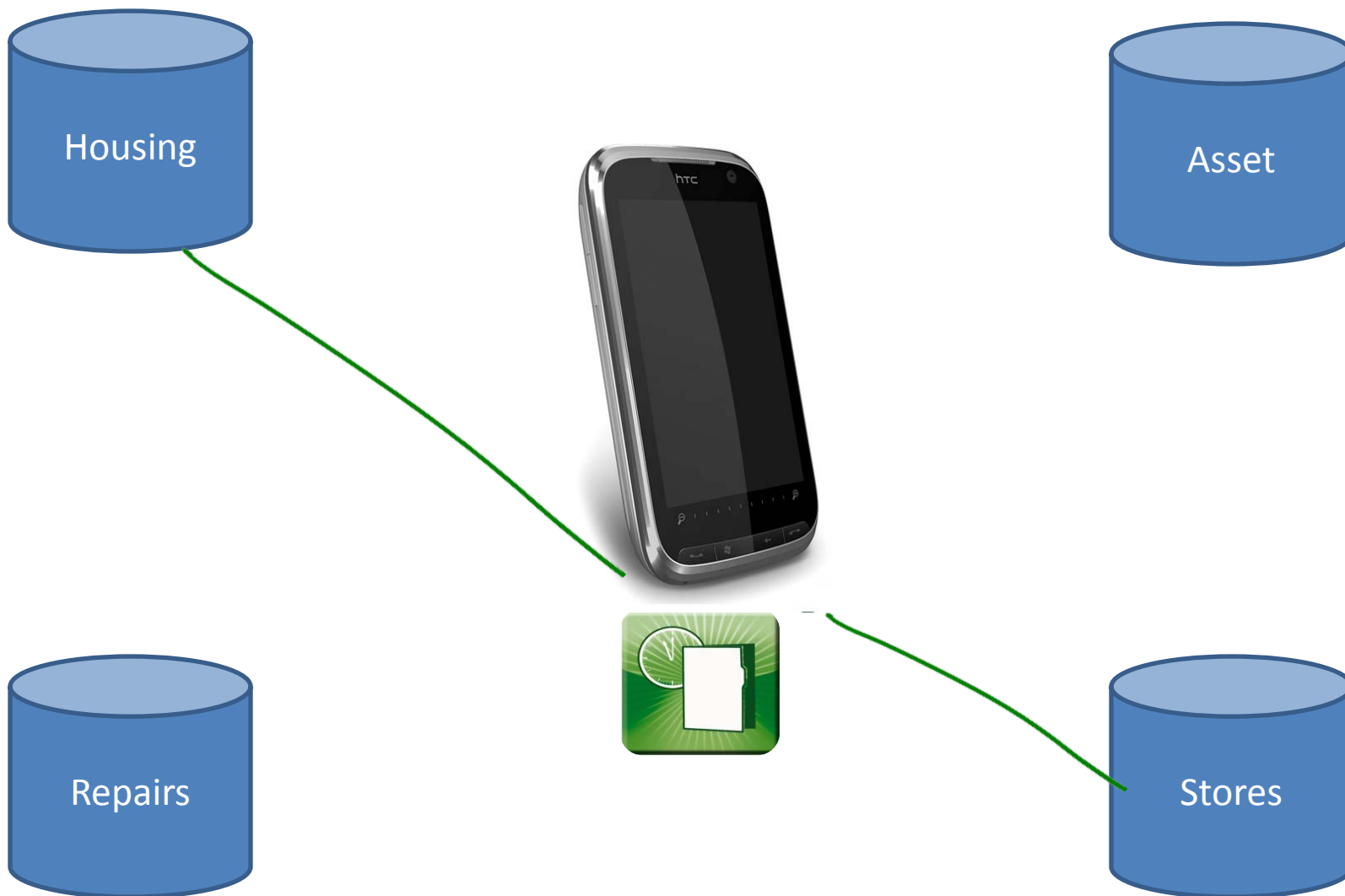


Time-sheets



Visit

Giving Information To The Operative



The Application Approach for Councils



Bulletins



Compliance



Folio



Forms



Gas



Incidents



JobBuilder



Job
Management



Material



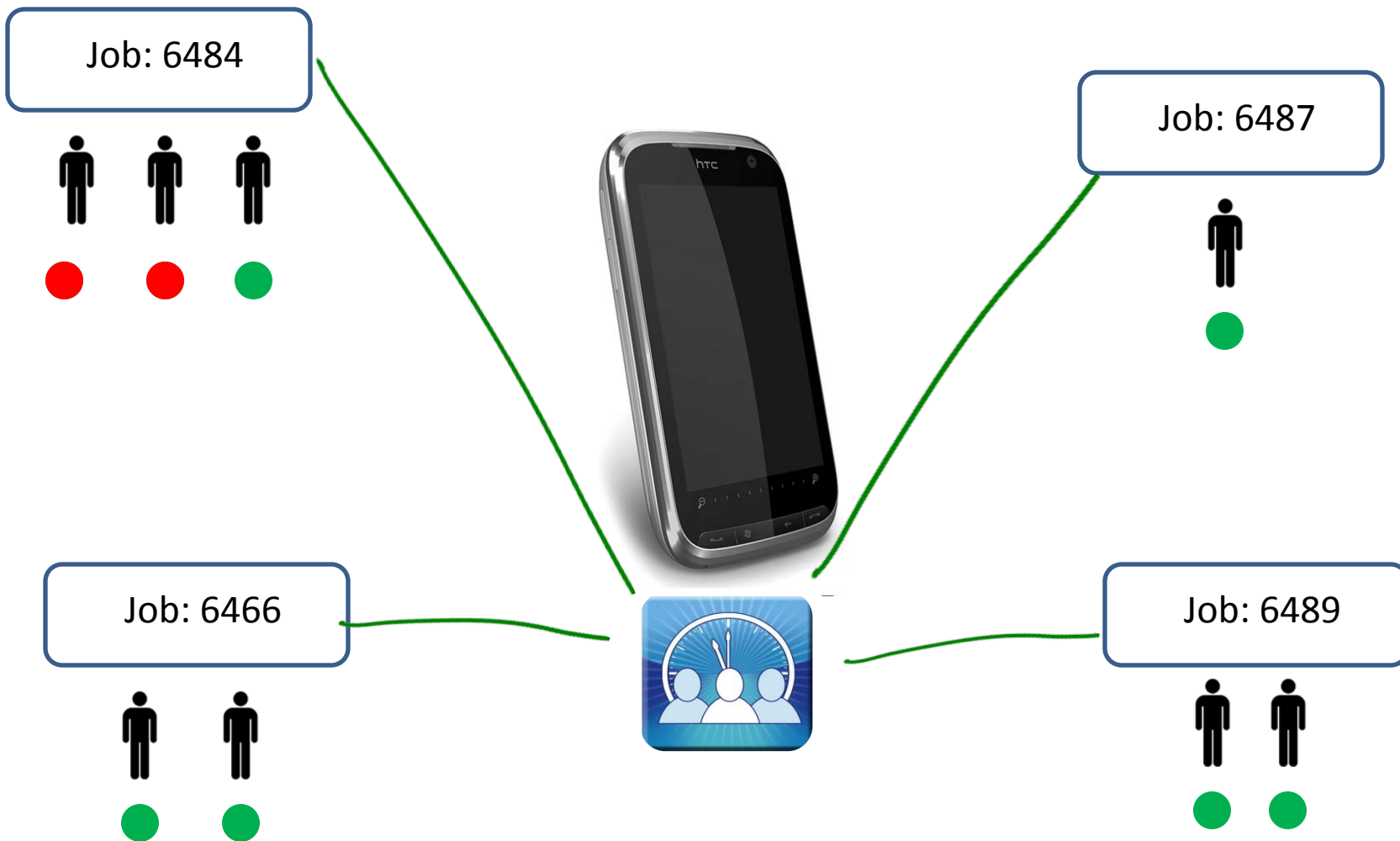
TeamTime



Time-sheets



Visit



Living Room

SOR - 1234/BDH

SOR - 7BDY/889

SOR - 96TF/4321

Kitchen

SOR- /1334/BDH

SOR - 7BDY/859

Bathroom

SOR- /1334/BDH

SOR - 7BDY/859

SOR- /1336345

SOR - 7B3749-2

SOR- /1334/B7635

SOR - 7444099

Living Room

SOR - 1DD6TT0

SOR - 7BJ89991

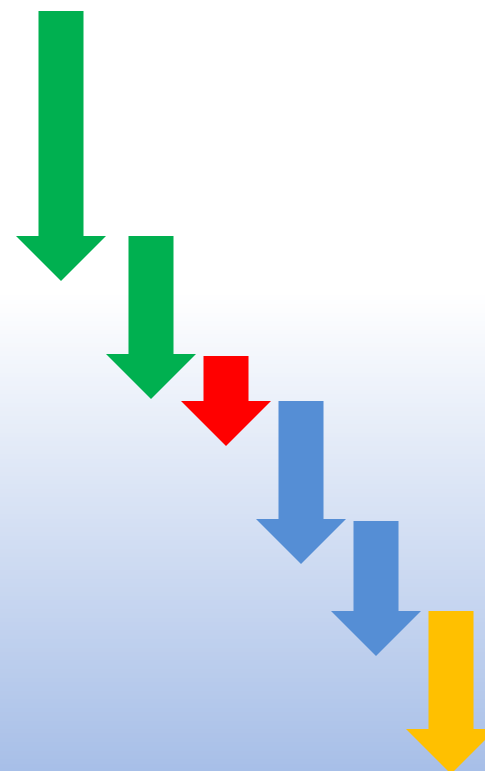
SOR - 96DD761

£2,541.45



 OPTI-TIME

Start



Finish