



BIFM
ADVANCING OUR PROFESSION

National Facilities Management Services Seminar

Ian R Fielder

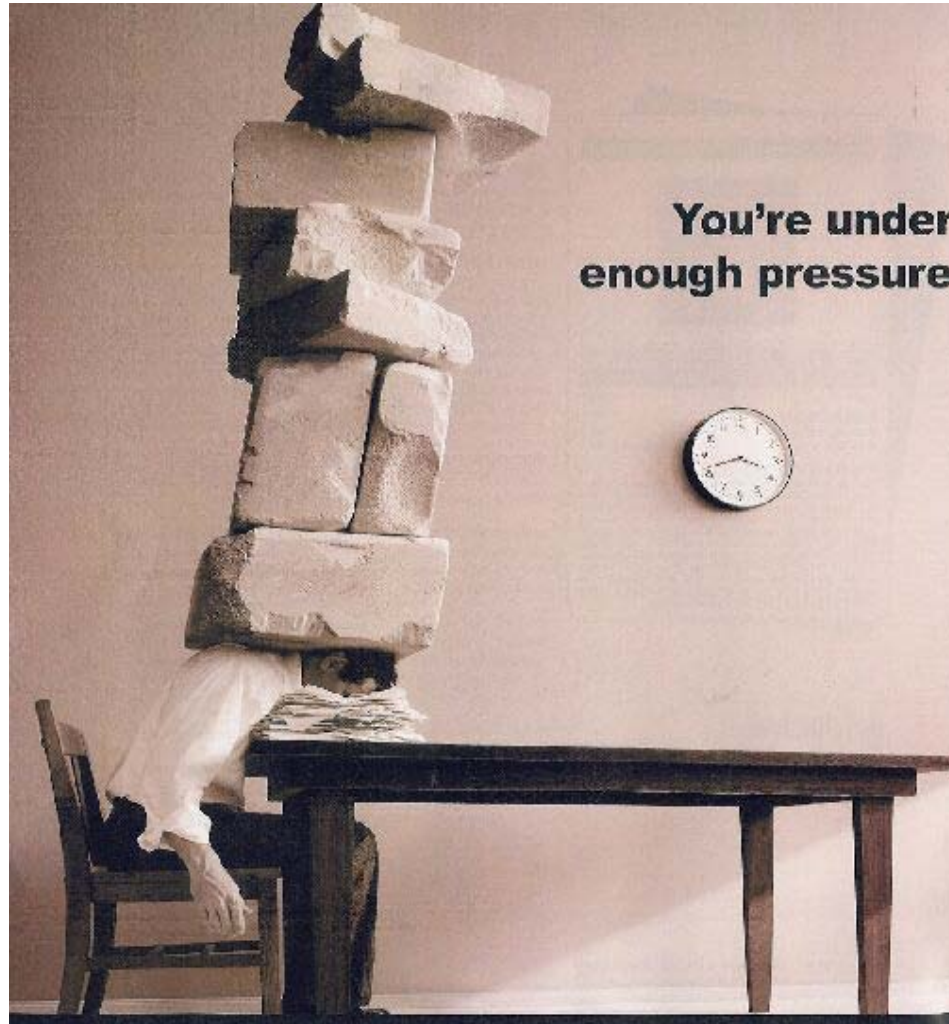


Association for Public Service Excellence

Agenda

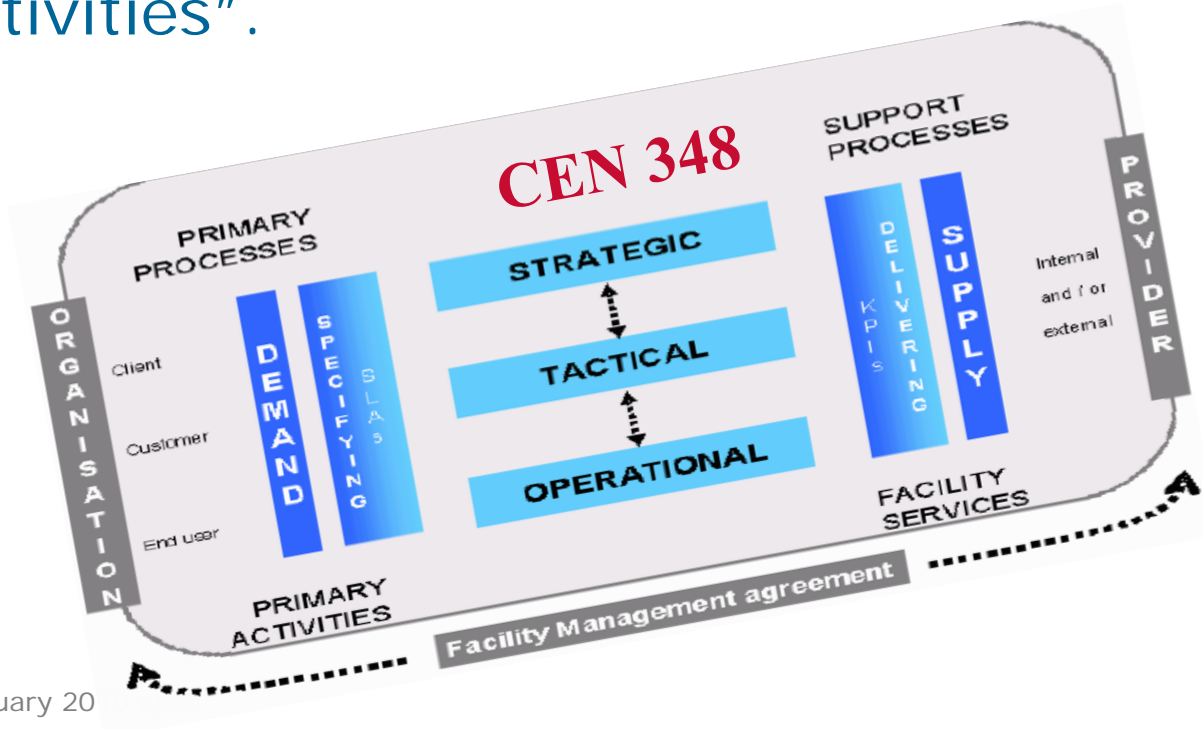
- > Defining Facilities Management
- > Opportunities & Threats
- > State of the FM Market

➤ Defining Facilities Management



Definition CEN 348

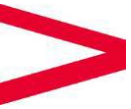
- > “Facilities management is the integration of processes within an organisation to maintain and develop the agreed services which support and improve the effectiveness of its primary activities”.



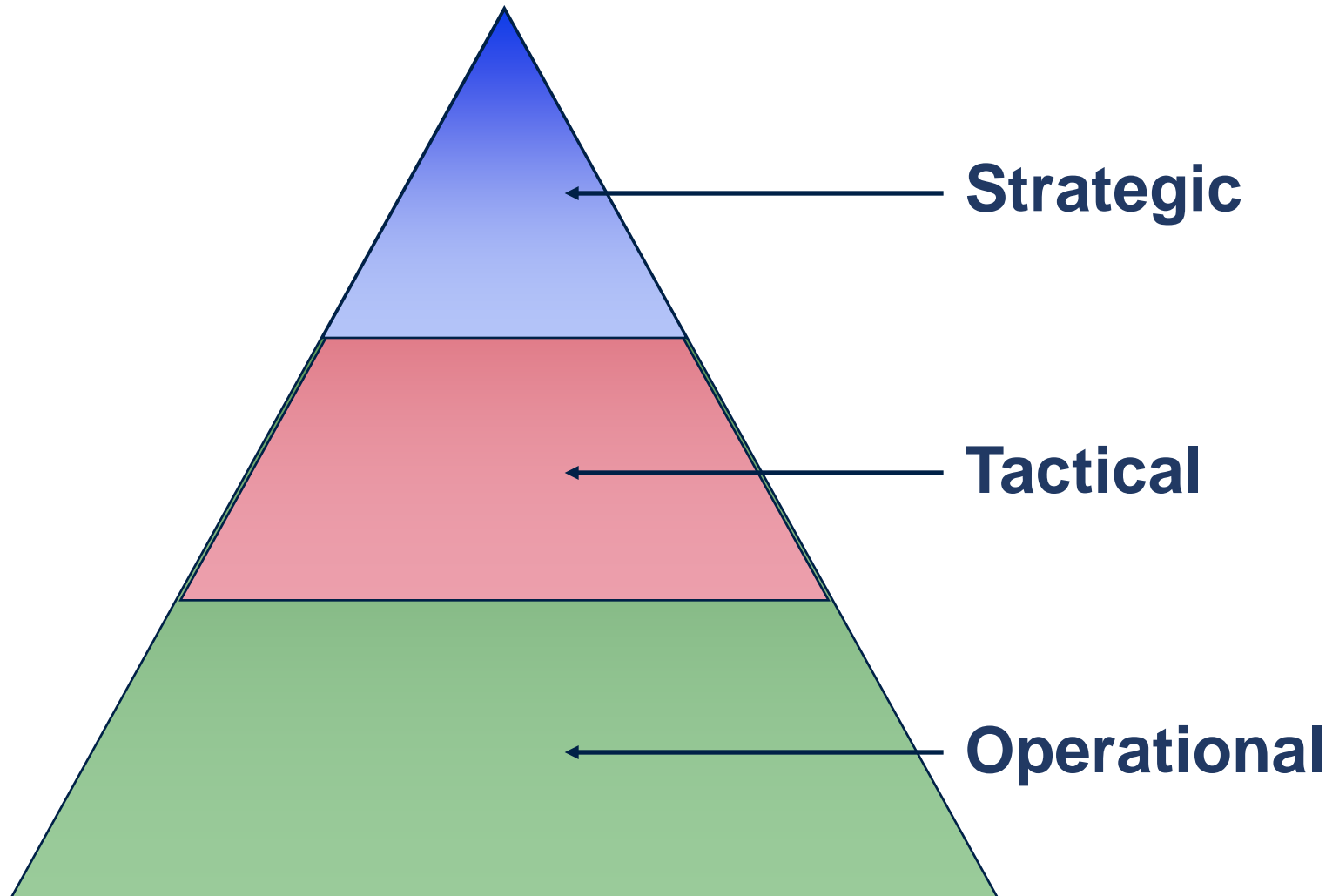


Business Advantage through FM

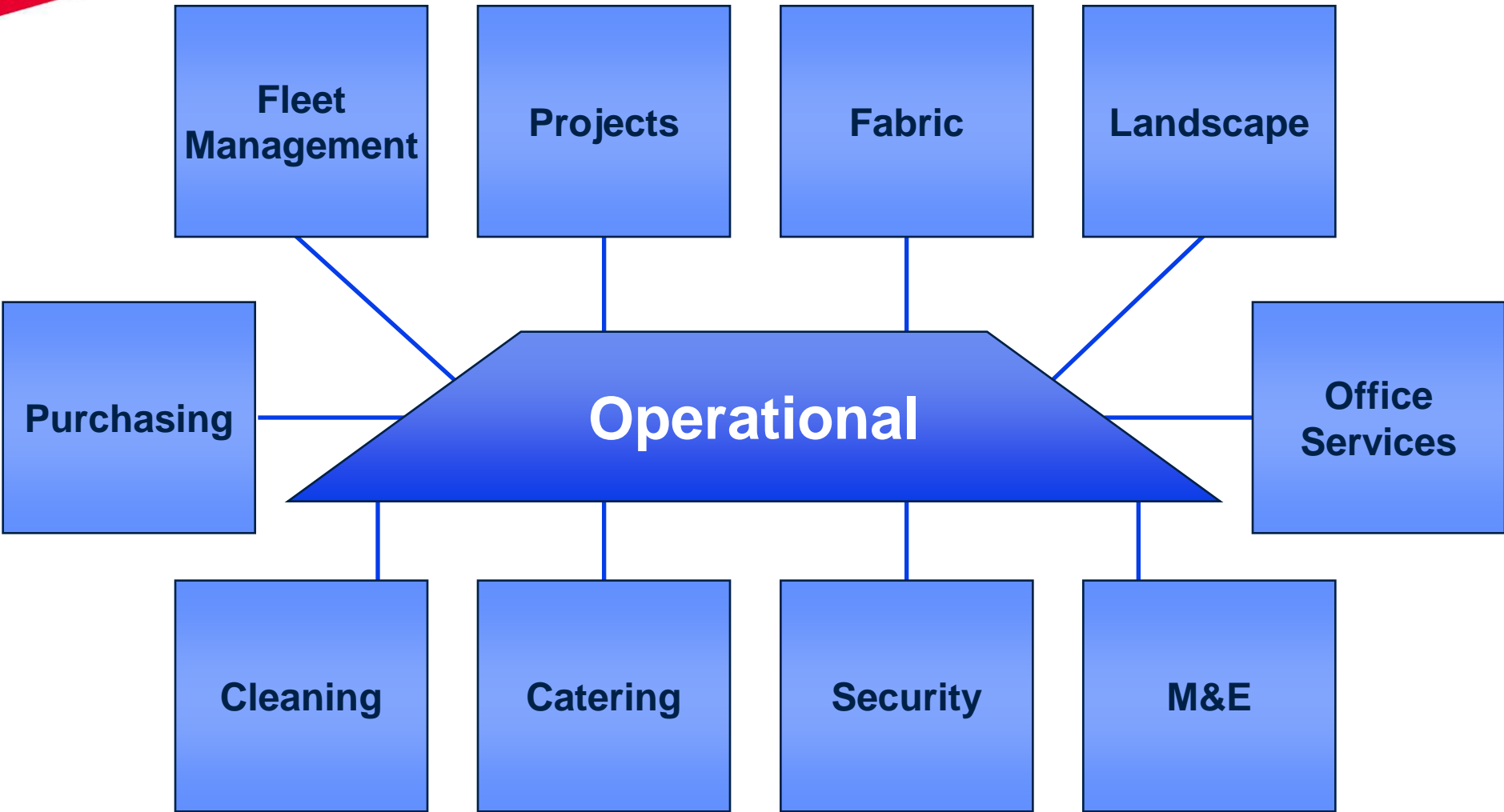




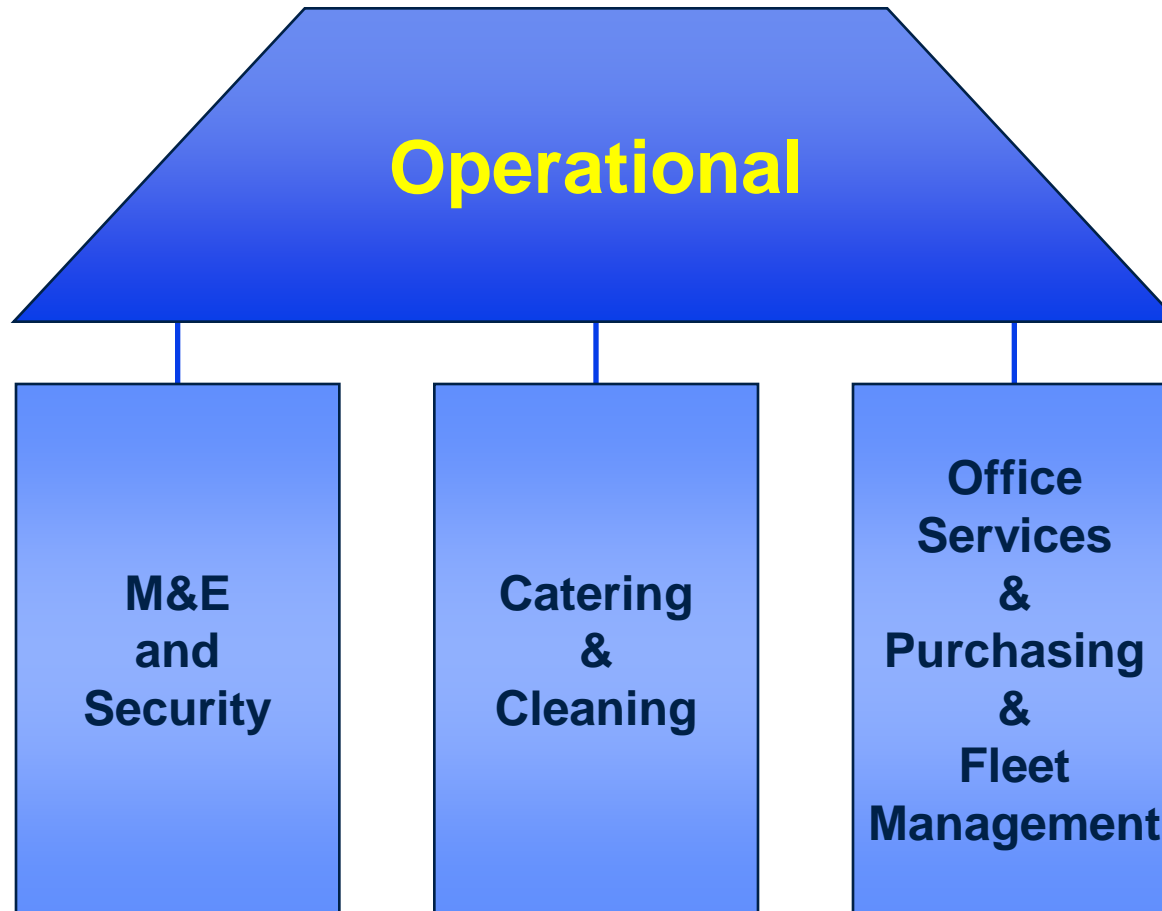
Typical Corporate Structure



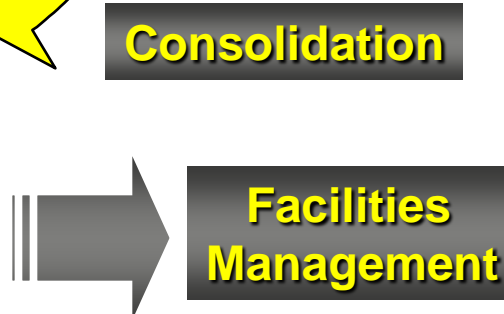
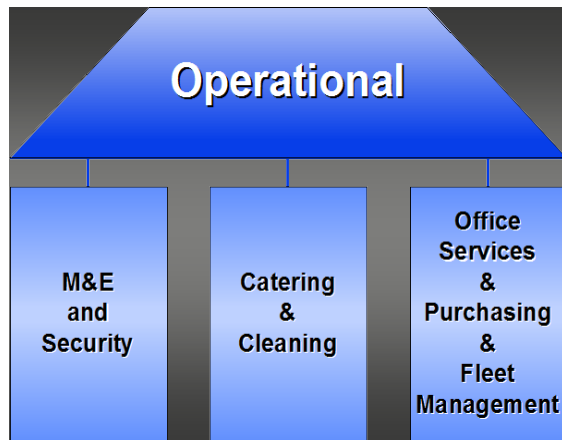
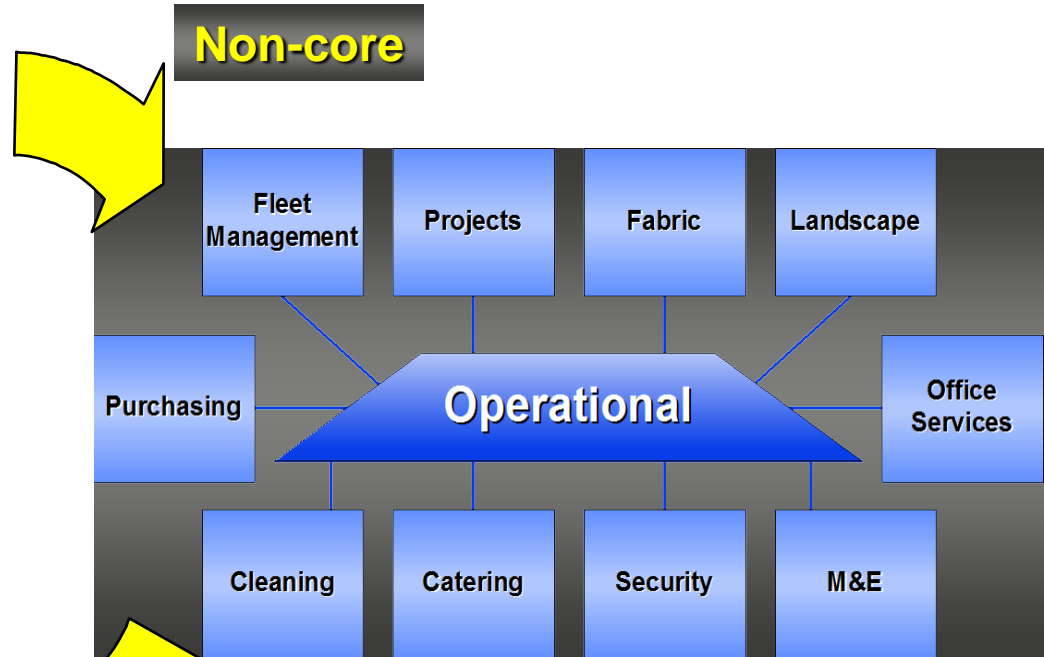
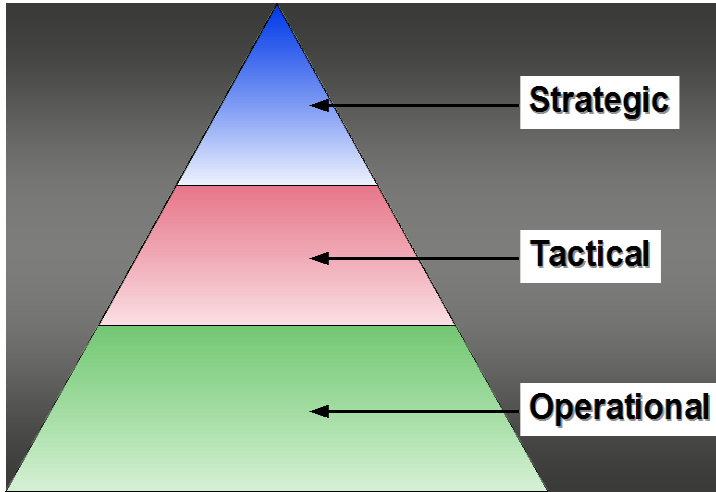
Typical Corporate Structure



Typical Corporate Structure



Typical Corporate Structure



Provide & Manage the Working Environment



➤ Opportunities & Threats



Opportunities & Threats

Facilities Management is vital to the safety, security and well-being of people, environmental sustainability and the prosperity of business & society in general.



Challenges

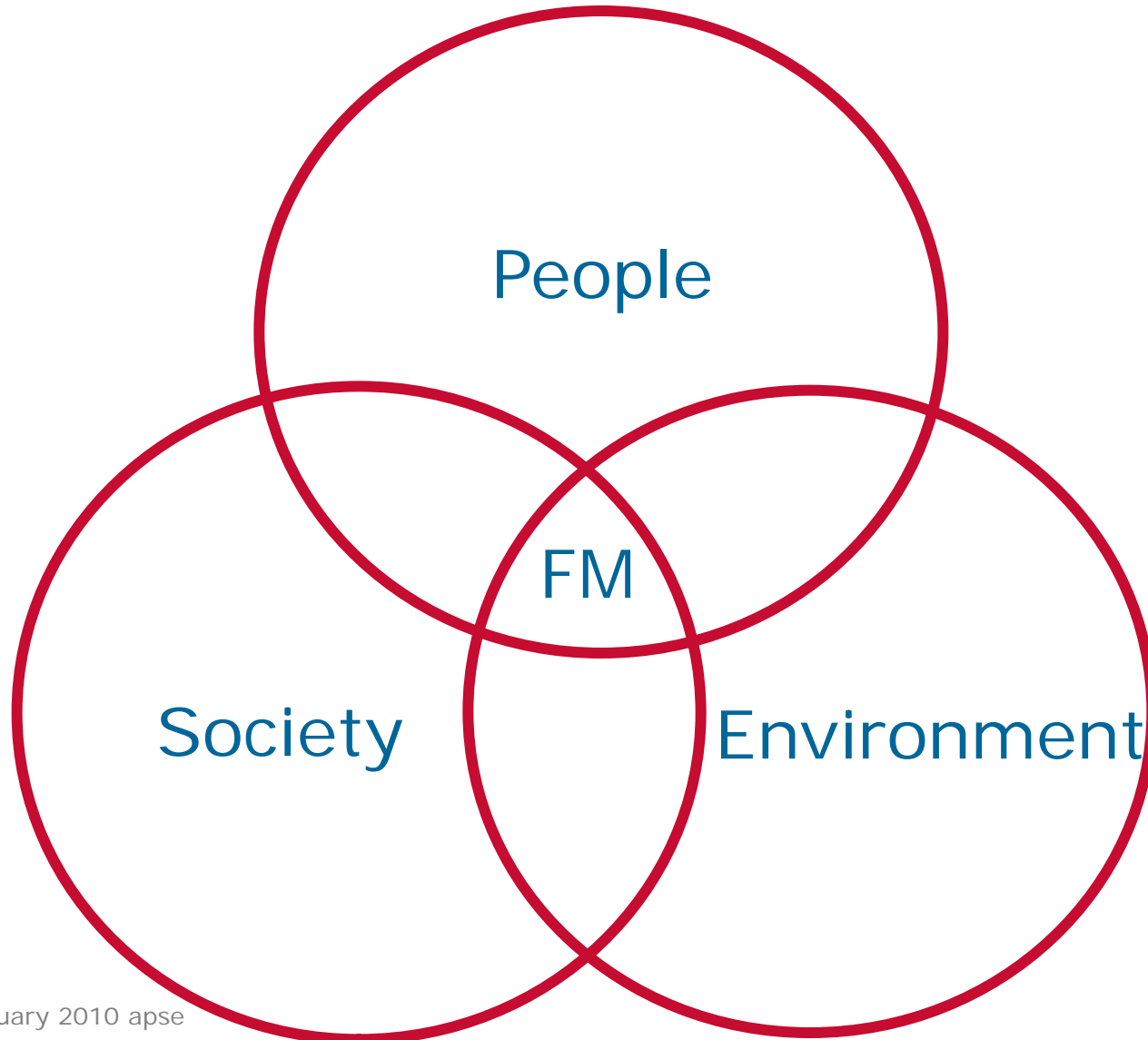
- Demographic change – ageing populations
- Impact of Climate Change
- World Economic uncertainty
- Rising demand for scarce resources
- Rapid economic growth and demand from emerging countries – China, Russia, India & Brazil - sustainability
- Threats to national security - terrorism
- Natural disasters
- Pandemics – Avian Influenza



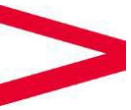
Opportunities

- Advances in Technology
- Virtualisation of the workplace
- Corporate Social Responsibility
- Business Continuity
- Innovation & Creativity
- Global Communications
- Sustainability
- International co-operation & collaboration as a result of “Globalisation”

FM – People, Society & Environment



State of the FM Market



What is 'Facilities Management' Today?

Non-core Contracted Services

Technical Maintenance
Refuse Collection
Carpark Management
Public Infrastructure Maintenance
Other

Workplace Related

Asset Ownership
Asset Management
Property Management
Facilities Management
Technical Services
Commodity Services

Corporate Support Infrastructure

IT
Payroll
Fleet
Temp Staff
Legal

State of the FM Market



Questions?



For more information about BIFM please visit www.bifm.org.uk

 For further information

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