

Edinburgh - the Neighbourhood Approach

David Lyon, Services for Communities
City of Edinburgh Council



EDINBURGH

1

Neighbourhood Approach

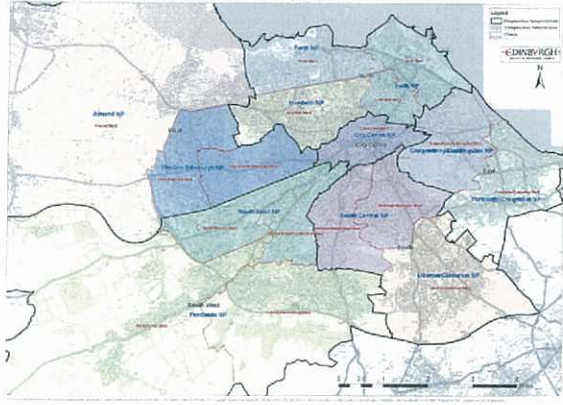
- **Neighbourhood Management (6 NM areas)**
 - Led by Services for Communities
 - devolved management of services & budgets
 - street cleansing;
 - parks & grounds/open space maintenance;
 - roads & street-lighting
 - libraries;
 - housing;
 - community safety
- **Neighbourhood Partnerships (12)**
 - local service providers
 - L&B Police (Inspector)
 - NHS Lothian (Local Health Partnership)
 - Voluntary Sector (reps form local forums or networks)
 - Council (local elected members)
 - Community reps (Community Councils)
 - local community plans

www.edinburghnp.org.uk

EDINBURGH

2

Neighbourhood Management Areas, Neighbourhood Partnerships and Wards




3

Aim of the Neighbourhood Approach

- Services are more responsive to local needs and priorities as a result of service providers engaging with local people
- Local people feel that services are improving because they are being listened to

4



Neighbourhood Partnership Role

- Provide strategic direction for partnership activity
 - Agree local priorities
 - Develop & deliver local community plans
 - Co-ordinate effective partnership activity
- Accountability & Scrutiny of local services
- Ability to influence locally managed services and resources
- Influence over specific locally ring-fenced budgets


5



NPs and Devolved Budgets

- Budgets allocated against NPs
 - Fairer Scotland Fund **£5.3m** - commissioning of services in support of 3 key priorities
 - Tackling health inequalities
 - Early intervention
 - Employability
 - Community Grants **£635k**– small grants of up to £5k
 - Neighbourhood Environmental Programme **£3.2m** capital– for environmental improvement works
- Neighbourhood Manager has delegated authority but expected to act on advice/recommendations of the NP

6



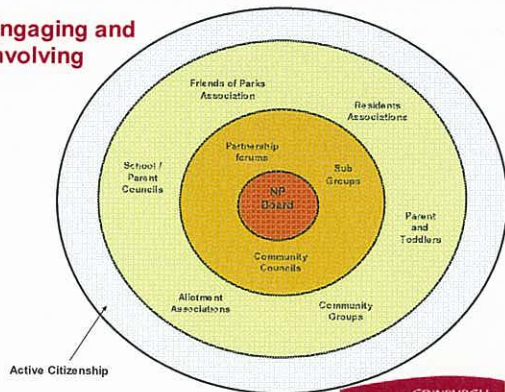
Engaging & Involving

- Thematic Sub Groups e.g. Health Inequalities, Transport, Physical & Built Environment.
- Themed public meetings & consultative events.
- Meetings with community councils and community groups e.g. tenants & residents associations.
- Walkabouts & estate inspections.
- Resident & Customer Surveys .
- Projects & Activities
 - e.g. Action Weeks, Clean Ups etc...

7

EDINBURGH

Engaging and Involving



8

EDINBURGH

Partnership Working in Practice

- Community Safety & Policing
 - Neighbourhood Tasking and Co-ordinating Groups
 - Monthly meetings
 - Used for operational decision making based on local priorities, intelligence and information
 - directing resources of police, council and other partners
- Health
 - Liberton & Gilmerton
 - LCP identified issue of poor dental health in children
 - NP influence has lead to a new dental surgery
 - Support (using FSF) for mobile dental unit to visit schools, community centre, shopping centre etc...
- Employability
 - Get on Mobile Unit

9

EDINBURGH

Is it working?

- Annual Neighbourhood Survey 2009 – satisfaction with:
 - Management of Neighbourhood - 81% (63% 2007)
 - Street Cleaning - 83% (67% 2007)
 - Vandalism/Graffiti - 86% (same 2007)
 - Antisocial Behaviour - 75% (53% 2007)
 - The way the Council manages their neighbourhood – 81% (63% 2007)
 - Neighbourhood as a place to live 92% (86% 2007)
- Sustained improvement on SPIs (31 for SfC)
 - in top 3 amongst peer urban Scottish LAs on 17 indicators
 - improved by >15% over last 3 years on 14 indicators

10



Next Steps

- Commitment & active engagement of partners
 - further devolvement of council services
- Less formality & simplified agendas
 - more participation from all partners
 - more delegation
 - better focus on core business and outcomes
 - Local performance reporting
- More support & development programmes for individual NPs
- Communications Strategy
 - raising awareness of NPs

11