

Ffynnon

Knowledge Management & Business Change Programme

APSE

Performance Networks

Education Catering



Llywodraeth Cynulliad Cymru
Welsh Assembly Government

Ffynnon (objectives)

- The Ffynnon *programme* is an enabler and driver of collaborative working, improving performance and knowledge management, accountability and service standards in public services in Wales
- A unique opportunity to create a performance management community and culture within and across the public sector

“Organisations now have the flexibility to track and drive forward their performance and to share their information for the benefit of all. Working in this way we have the potential to deliver huge gains in the performance of front line public services in Wales.”

Minister for Social Justice and Local Government, Dr Brian Gibbons AM

Ffynnon (services)

The Ffynnon system

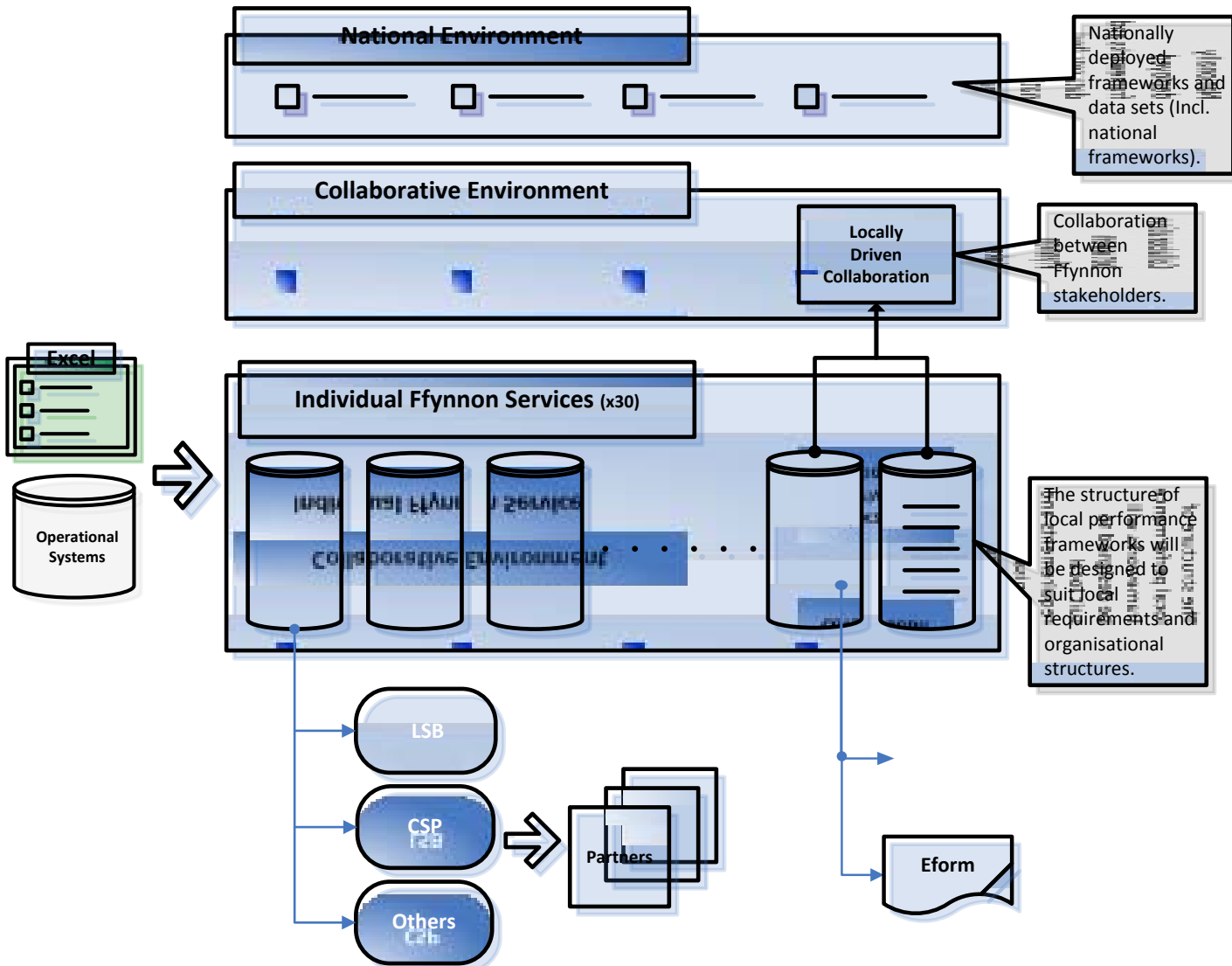
Ffynnon is a fully integrated performance, risk and project management software system that enables information sharing within and across organisational boundaries.

Support and consultancy

Provision of specialist and tailored Ffynnon implementation and consulting support;

- Strategic performance management
- Performance framework development
- Process improvement
- Collaborative working and partnership management
- Sharing best practice

Ffynnon (environment)



- Collaboration
- Facilitation of collaborative working
- Sharing of best practice
- Performance Management
- Performance frameworks
- Dashboard Reporting
- GIS
- Reporting Suite
- Discussion Forum
- Knowledge Base
- Benchmarking
- Consulting Services
- System Support
- Strategic PM
- Performance Framework Development
- Process Improvement

Ffynnon (stakeholders)

- **Current stakeholders**

- 22 Local Authorities
- National Park Authorities
- Fire and Rescue Services
- Local Government Data Unit
- WAG
- Arts Council
- South Wales Police (pilot)
- Anglesey LHB (pilot)

(Guest licences are available for partner access including data input)

- **Potential new stakeholders**

- Police
- Health
- RSLs
- Inspectorates

Ffynnon (management)

- **Programme board**

- Focused on the strategic direction of the programme
- Representation from across the programme partners, including;
Local Authority Chief Exec, Local Authority Heads of Service, FRS Chief Officer, WAO rep, Head of LGP (WAG), WLGA, Sungard CEO

- **Project team**

- Focused on the operational programme delivery
- Representation from across the programme partners, including;
3 Local Authority reps, WLGA, Ffynnon consultancy team, WAG

- **Wales Improvement Network**

- Feedback from the Ffynnon project team on all aspects of programme delivery

- **Regional user group**

- A mechanism for stakeholders to share feedback on all elements of the wider Ffynnon programme

- **User engagement process**

- A mechanism to ensure all development reflects the needs and requirements of stakeholders

Ffynnon (national plan)

- **National programme plan**

- Individual stakeholder support in line with local implementation plans
- National projects identified annually as areas of strategic priority
 - Social services
 - Education
 - Waste management
 - **APSE**
 - Data observatory research study
 - Equalities

many more...

Ffynnon (APSE pilot)

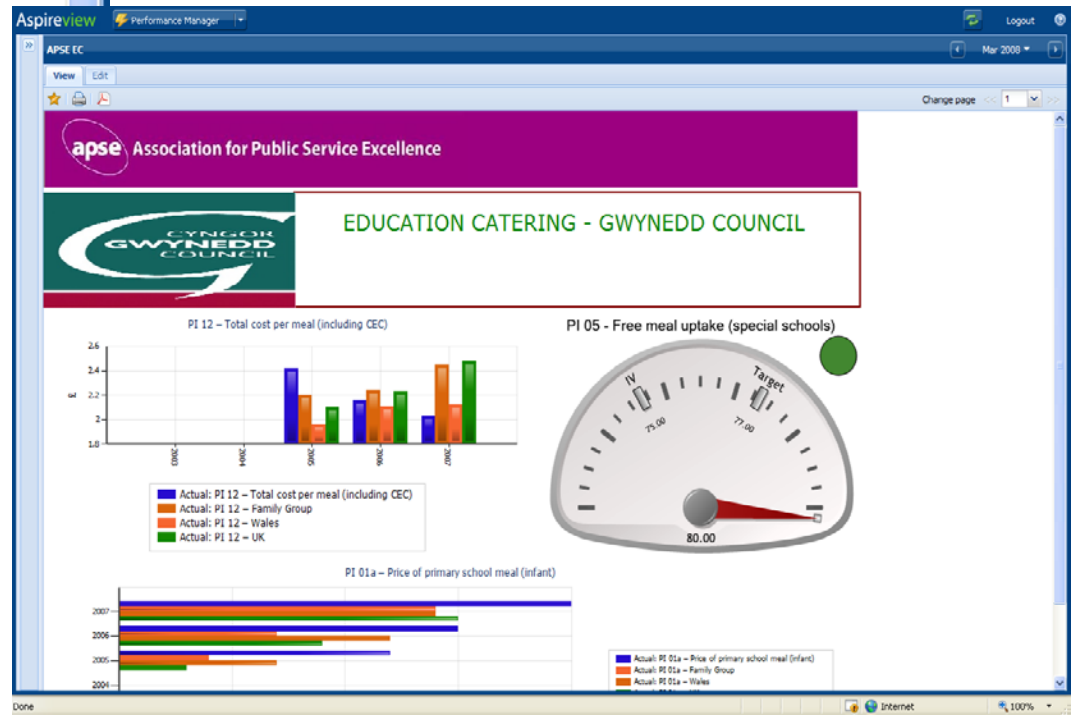
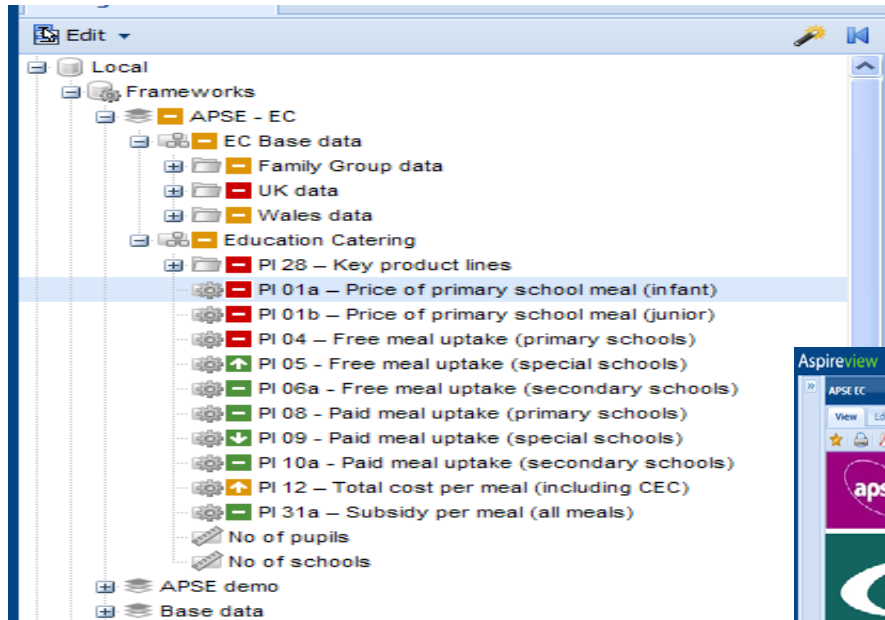
Education Catering

Subset of Performance Network indicators chosen to test the principle:

- PI 01a Price of Primary School Meal (Infant) No of schools
- PI 01b Price of Primary School Meal (junior) No of pupils
- PI 04 Free meal uptake (primary schools)
- PI 05 Free meal uptake (special schools)
- PI 06a Free meal uptake (secondary schools)
- PI 08 Paid meal uptake (primary schools)
- PI 09 Paid meal uptake (special schools)
- PI 10a Paid meal uptake (secondary schools)
- PI 12 Total cost per meal (including CEC)
- PI 31a Subsidy per meal (all meals)
- PI 28 Key product lines

Ffynnon (APSE pilot)

Example framework and dashboards built into a Ffynnon system



Ffynnon (APSE pilot)

Benefits of using Ffynnon

- Ability to compare APSE family group, Wales-only and UK wide averages and targets with other performance information displayed in Ffynnon
- Ability to collect and share APSE information in year (e.g. monthly, quarterly)
- Ability to collect base data, which can be used for a number of other measures and reduce duplication
- APSE data can be reported together with other performance information on a frequent basis
- There is potential to automatically submit the data collected via Ffynnon to APSE electronically each year via E-forms functionality
- Ffynnon is focused on facilitating performance improvement via collaboration and the analysis of relevant & timely data

Ffynnon (contact)

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