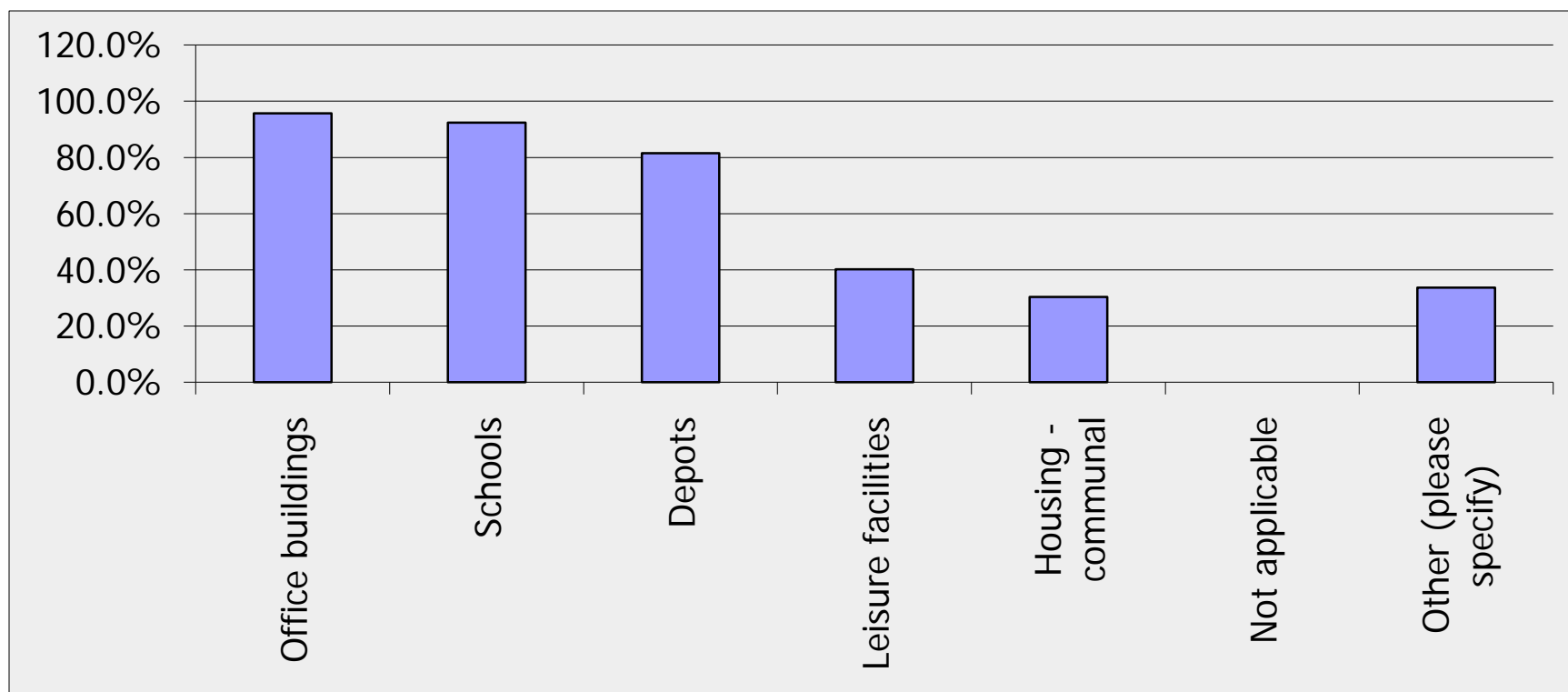


State of the Market 2009

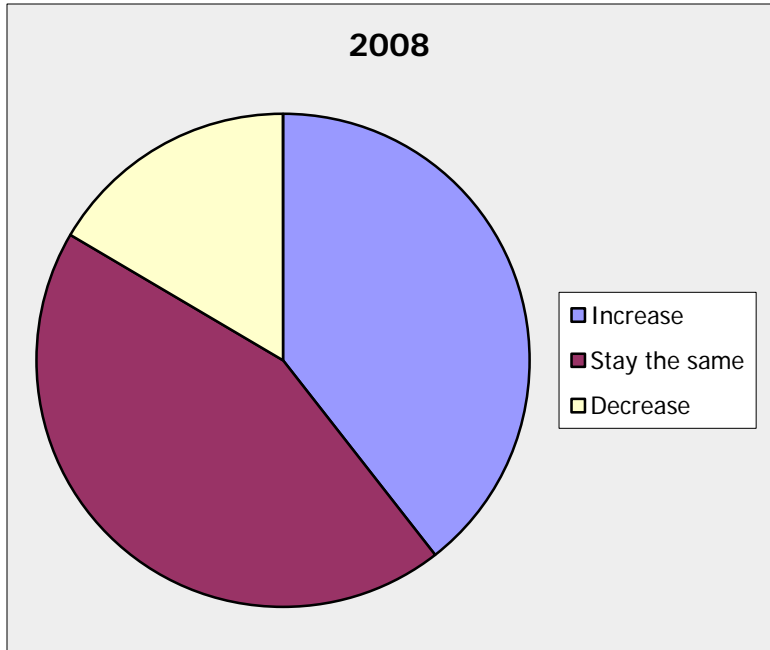
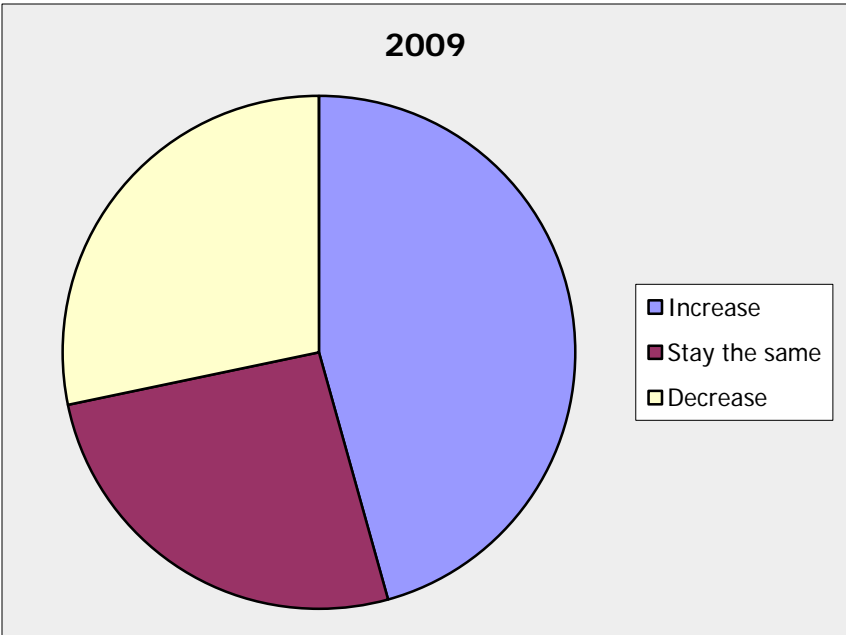
- Building Cleaning

Type of building



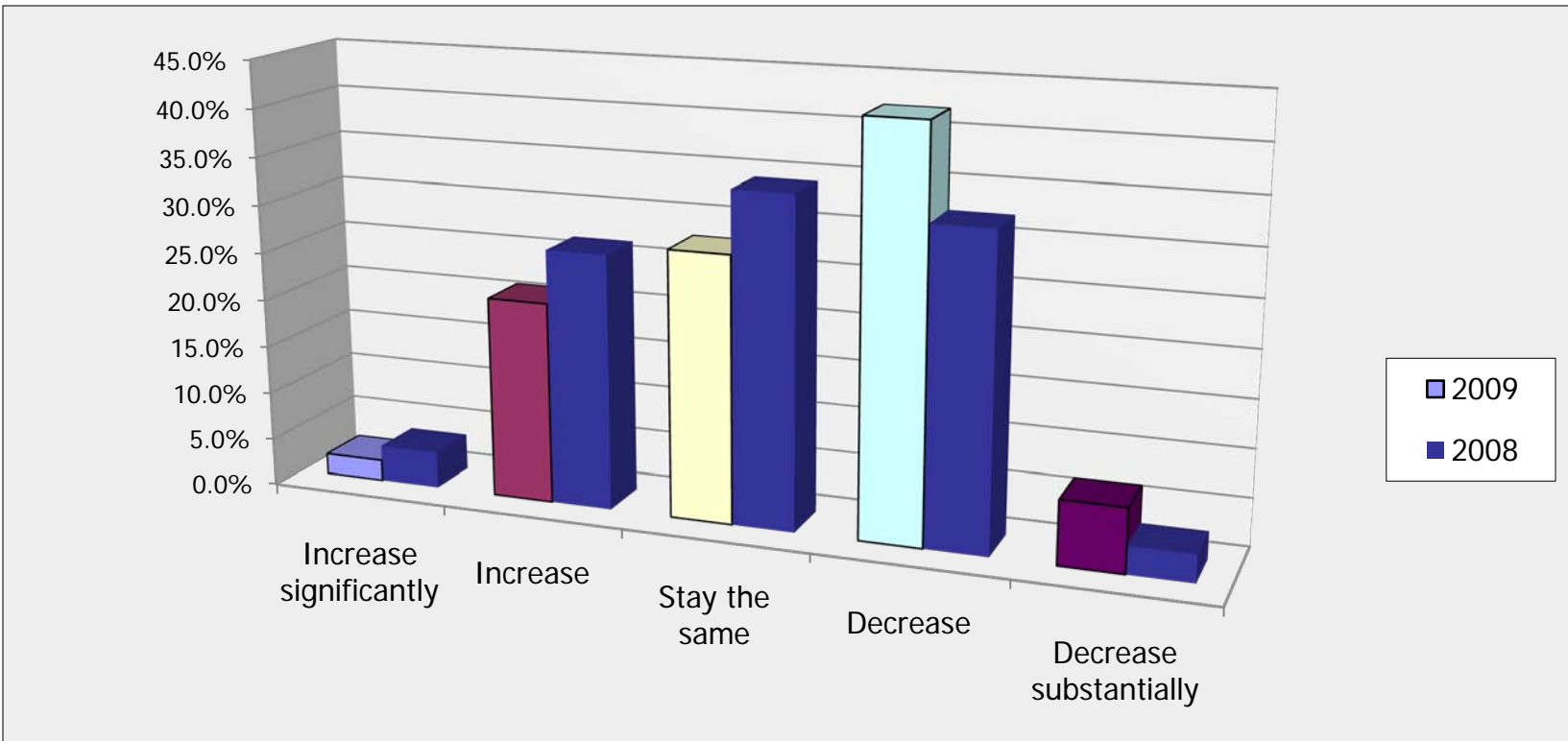


Workload



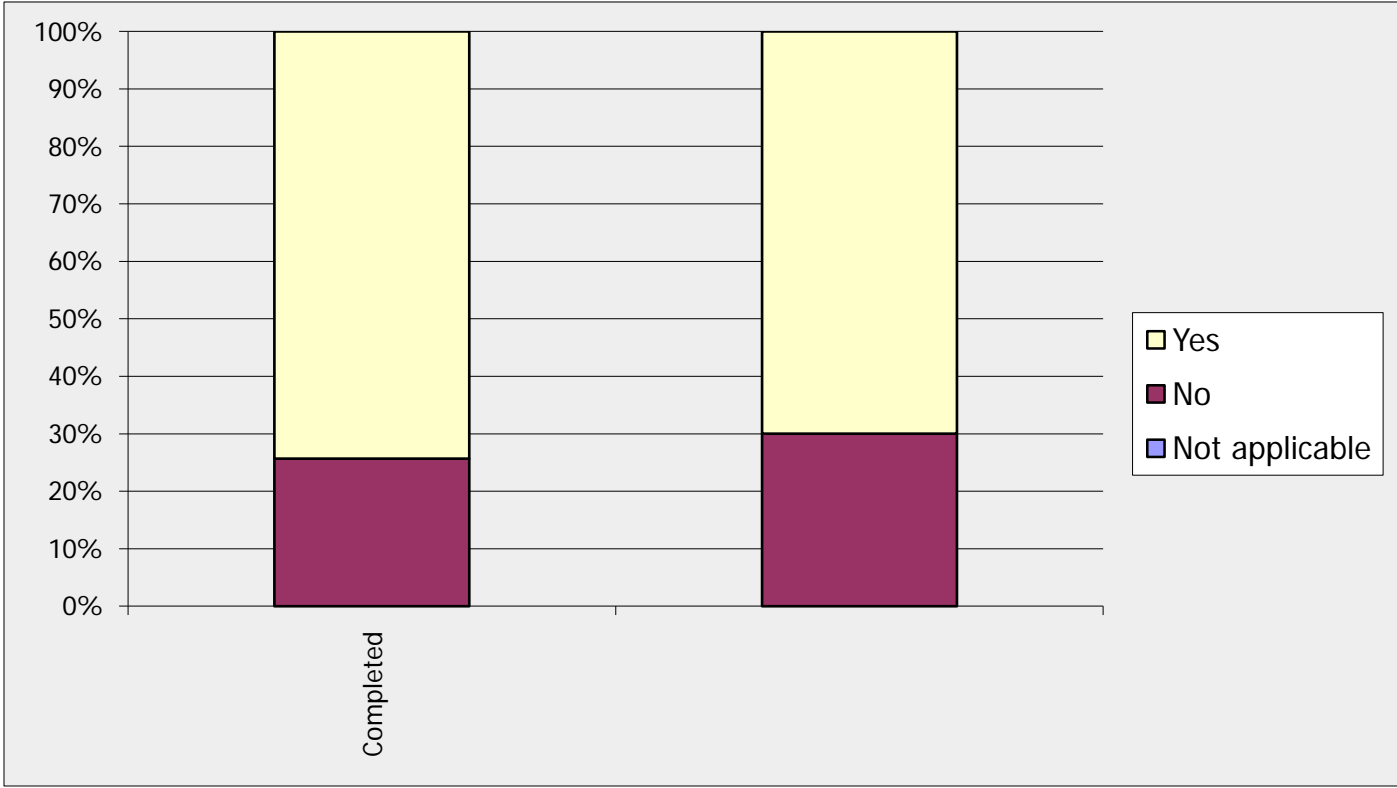


Cleaning budget

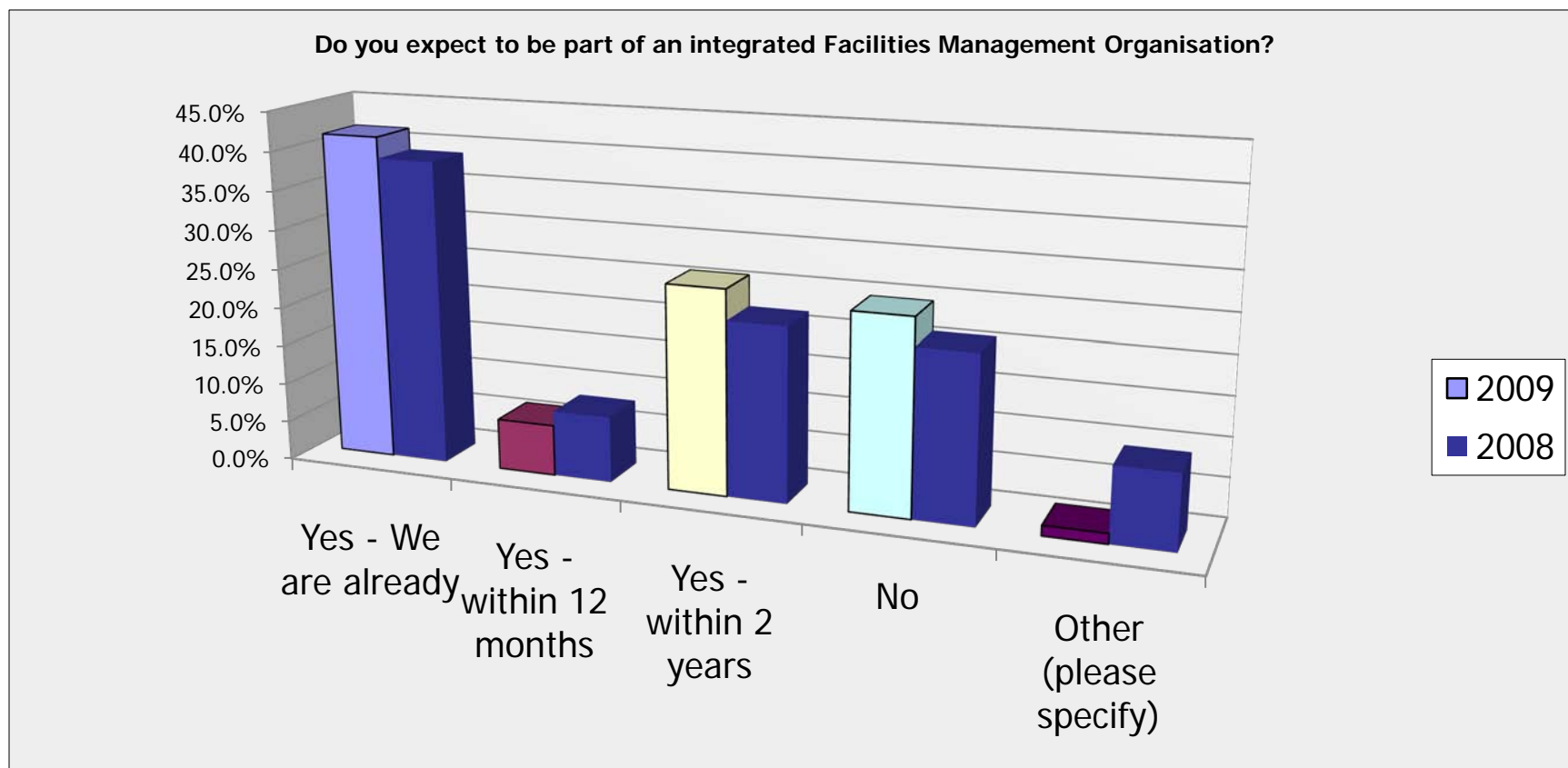




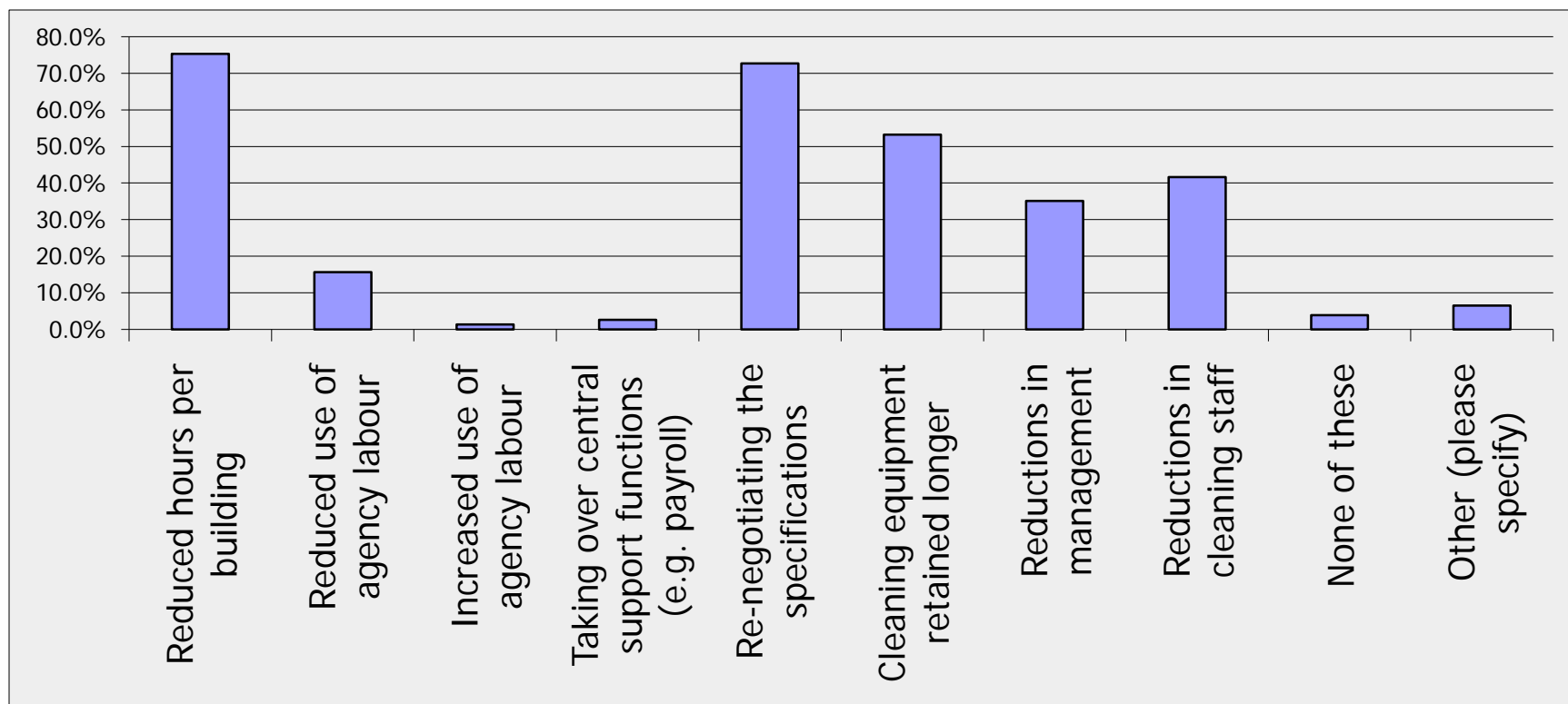
Job Evaluation



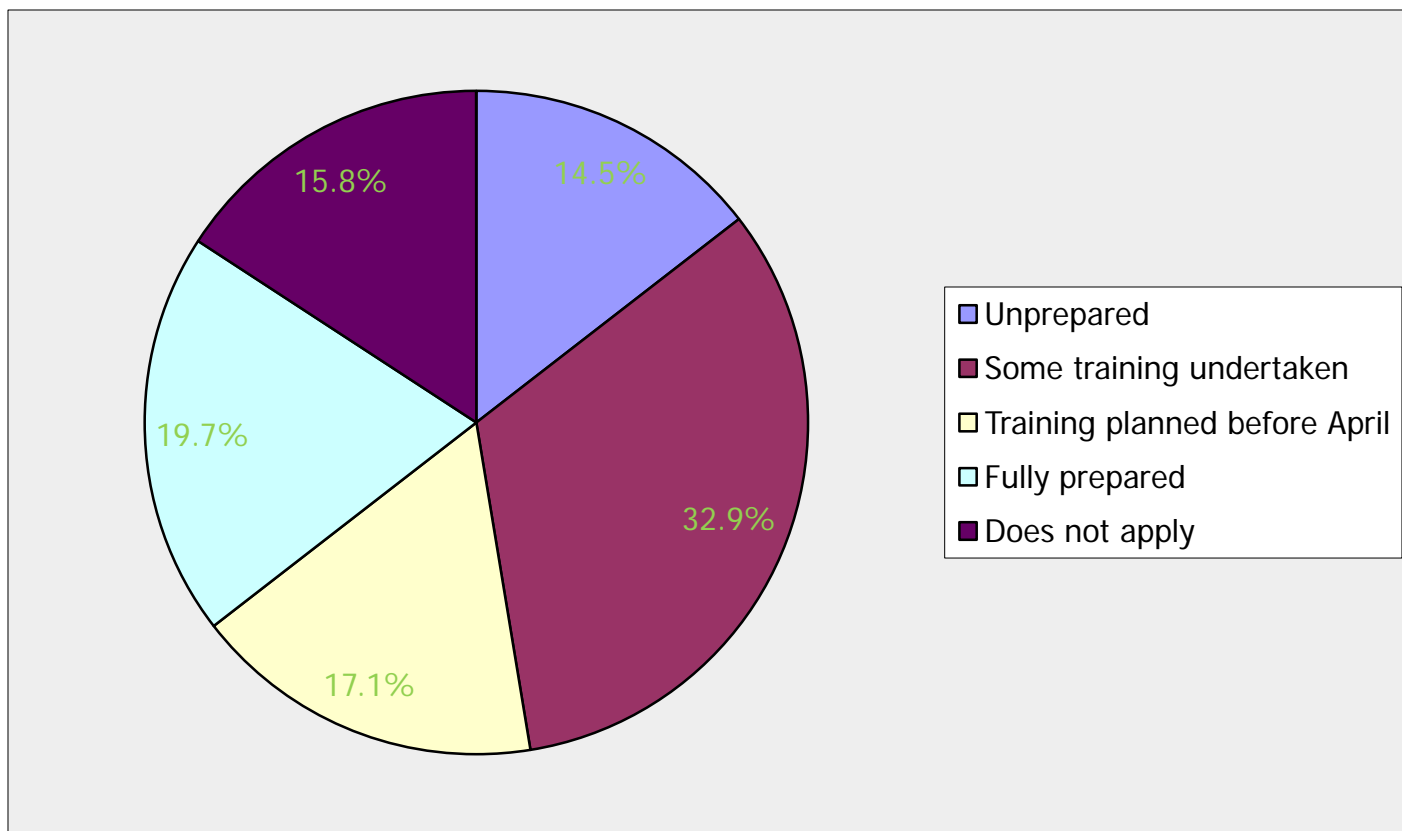
FM organisation



Cost reductions



Prepared for ISA



Growth

- Cross-working
- Handyman services
- Private sector contracts

Decline

- Rationalisation of buildings
- Cuts to hours
- BSF/ Leisure buildings

 apse

performance networks

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