

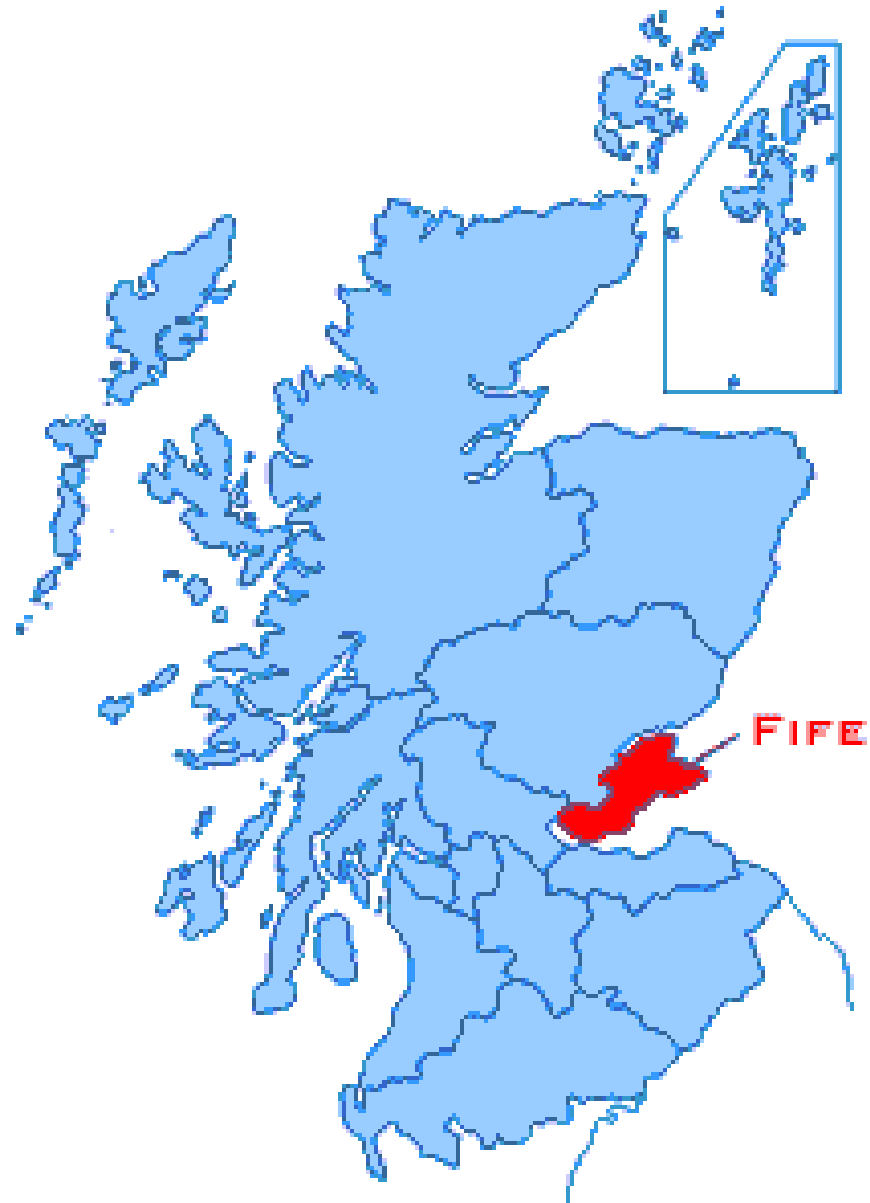


# Promoting safer communities in partnership

# Sharon Turnbull, Policy Officer Gemma Fraser, Senior Community Analyst

## Fife Community Safety Partnership

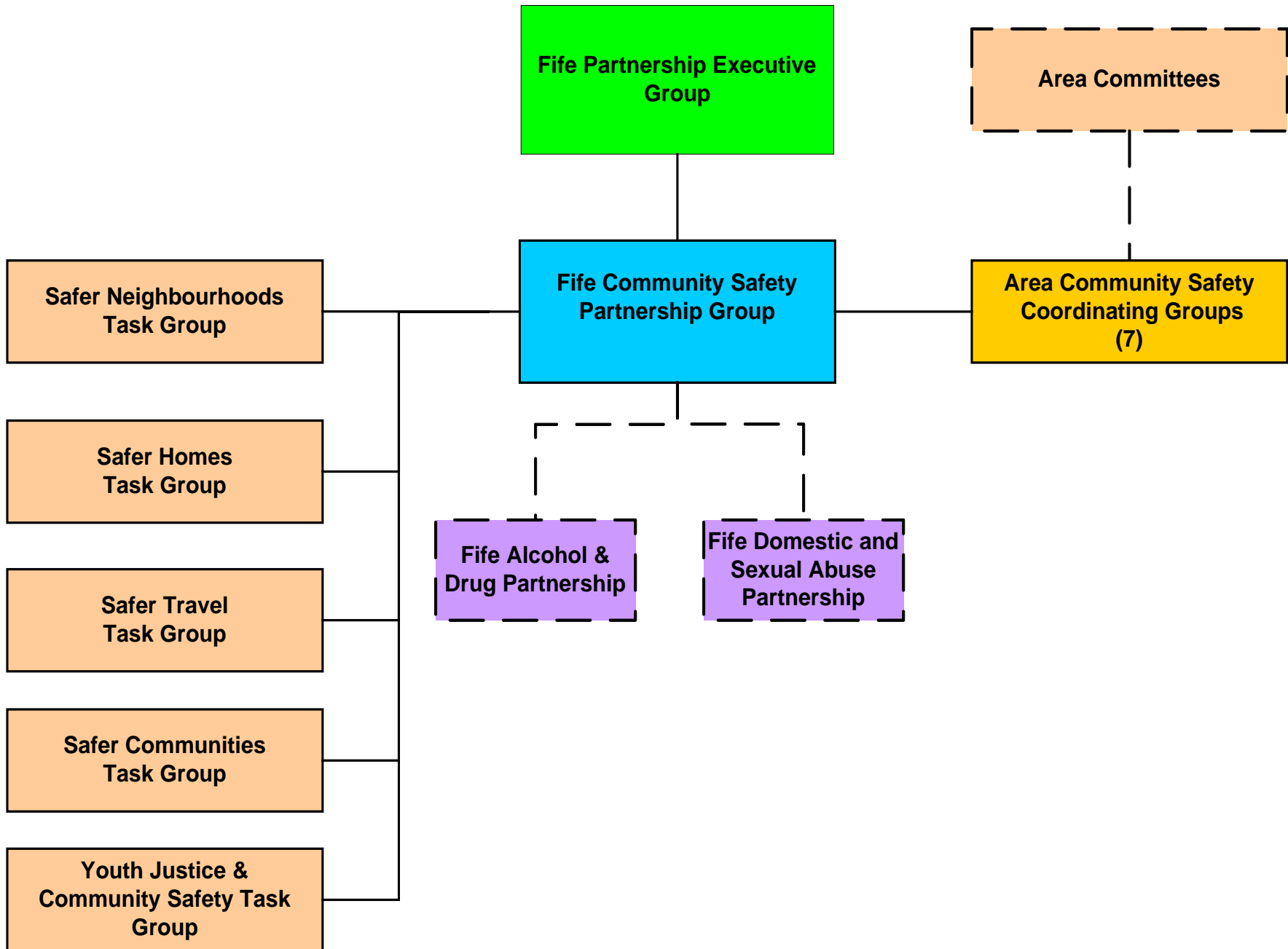




# Single Outcome Agreement and Community Plan Priorities



- Building a stronger, more flexible and diverse economy
- A well educated and skilled Fife
- Improving health and wellbeing
- Sustaining and improving our environment
- *Making Fife's communities safer*



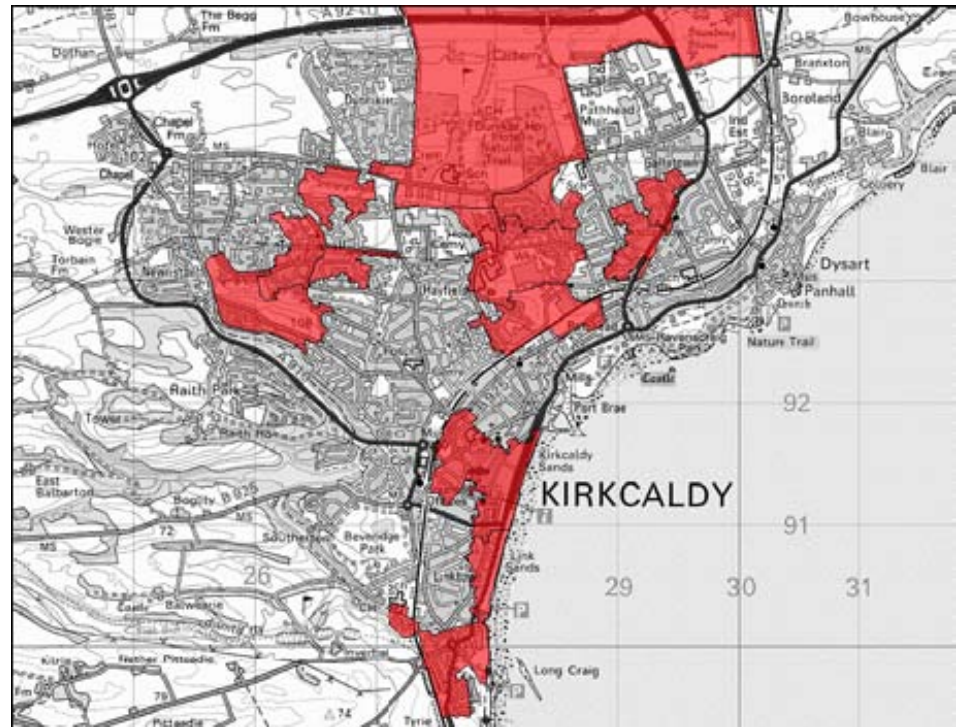
# Partnership Tasking

Briefing to local managers - **March 2007**

Police team deployed - April 2007

Templehall - May 2007

Kirkcaldy Wide - February 2008





# Kirkcaldy Priorities

- Noise Nuisance
- Youth Disorder
- Vandalism
- Drug and Alcohol Misuse
- Public Safety
- Fire Safety
- Community Concerns

# Partnership Tasking



**Information Sharing**



**Youth Engagement**



**Noisy Neighbours**



**Vandalism & Graffiti**



**Reassuring Communities**



**Community Engagement**

Ref	Date Allocated	Category	Brief summary of task.	Service	Feedback Provider	Last Feedback Date	Feedback Summary
129525	03/09/2009	Problem Addresses	14 Any Street - a multi agency meeting was held on 26/08/2009 regarding this address. TASK to provide an update on the outcome of this meeting and what action(s) are intended.	Local Services Network	Gordon Hope	07/09/2009	Completed. Full discussion took place. Agreed that perpetrator is well supported by Richmond Fellowship who do not agree that he is making excessive noise. Colin Whyte LSA is to be the case manager and will explore support issues for complainant .
129599	03/09/2009	Rapid Deployment CCTV	Discussion resulted in a decision to move the rapid deployment CCTV camera presently in Links Street to the enabled lamp standard on Templehall Avenue outside the community centre.	SNT	Frank Gibson	25/09/2009	Camera now moved.
129595	03/09/2009	Problem Addresses	Joe Bloggs , 31 Any Place. This is an Fife Housing Association address and tenancy proceedings are underway. There are known mental health issues with this tenant. TASK to refer Barlow to his GP for the purpose of a mental health assessment.	NHS	Wendy McCartney Sharon Comrie	15/09/2009	Joe Bloggs – now evicted and picked up by Oasis project so support etc is in place

# ALLOCATED TASKS BY CATEGORY

	Apr	May	Jun	Jul	Aug	Sept	Oct	Cumulative
ASBO Breach	0	0	0	0	0	0	0	0
Community Tensions	2	1	0	0	0	0	0	3
Drugs, Alcohol or Other Substance Misuse	5	2	5	3	5	1	1	22
Environmental Issues	1	2	0	0	0	0	0	3
Forthcoming Events	0	0	0	0	3	0	0	3
Intimidation or Harassment	0	0	0	0	0	0	0	0
Litter or Rubbish	0	0	0	0	0	0	0	0
Miscellaneous	2	0	6	3	2	2	5	20
Noise	0	2	5	4	0	0	1	12
Nuisance Behaviour - Fires	0	4	1	1	1	1	3	11
Nuisance Behaviour - Vehicles	0	0	0	0	0	0	0	0
Problem Addresses	8	4	1	3	14	9	5	44
Rapid Deployment CCTV	0	1	1	0	1	1	1	5
Rowdy Behaviour & Street Disorder	0	0	1	0	0	0	0	1
Vandalism	0	0	1	1	1	0	2	5
Youth Disorder	2	5	5	2	3	0	8	25
<b>TOTALS</b>	<b>20</b>	<b>21</b>	<b>26</b>	<b>17</b>	<b>30</b>	<b>14</b>	<b>26</b>	<b>154</b>

# ALLOCATED TASKS BY AGENCY

	Apr	May	Jun	Jul	Aug	Sep	Oct	Total
All Services	4	1	2	1	4	0	1	13
Clued Up	2	1	0	0	2	0	0	5
Community Analysts	0	0	0	0	0	0	2	2
Community Learning & Development	1	0	1	1	0	1	2	6
Community Wardens	2	2	1	0	6	0	1	11
Development Services	0	0	0	0	0	0	0	0
Environmental Services inc NTNT	2	1	1	0	1	0	1	6
Fife Fire & Rescue Service	0	3	1	1	1	1	1	8
Fife Housing Association	1	0	0	0	1	0	1	3
Housing Investigations Team	1	0	0	3	2	0	1	7
Integrated Community Schools	0	0	2	0	0	0	1	3
Kingdom Housing Association	0	0	0	1	1	0	0	2
Kirkcaldy CHP	0	0	0	0	0	1	0	1
Legal	0	0	0	0	0	0	0	0
Local Service Network	0	2	2	1	5	1	4	15
NHS Fife	3	1	1	1	0	4	0	10
Police	3	3	8	5	3	2	5	29
Safer Neighbourhoods Team	0	2	5	1	1	2	3	14
SNT Operational	1	2	1	0	0	1	1	6
Social Work	0	0	1	0	0	0	0	1
Victim Support	0	3	0	2	3	1	2	11
<b>Total</b>	<b>20</b>	<b>21</b>	<b>26</b>	<b>17</b>	<b>30</b>	<b>14</b>	<b>26</b>	<b>154</b>



# Bonfire and Firework Initiative



### Review Process

- Full results analysis
- Statistical info for planning

### Data Analysis

- Figures
- Intelligence
- Community Engagement

### Educational Resources

- Primary/High School joint talks
- Information out and in

### Regulatory Issues

- Registration of premises
- Joint visits to sellers
- Registration of Bonfires
- Removal of illegal bonfires



### Hotspot Targets

- Analysis of previous years.
- Drives prevention/enforcement work

### Community Events

- Open Forum Evening
- Organised Bonfires

### Media/Publicity

- Joint press releases
- Posters and leaflets
- Contact numbers advertised

# Results 2008

- 81 premises registered/licensed for storage of fireworks.
- 96 joint visits by Police/TSO.
- 17 Test Purchases carried out across Fife.
- 62 burnt out bins reported.
- 232 requests for bins allegedly stolen.

# Results

- 36% reduction in Secondary Fires.
- 25% reduction in illegal bonfires.

# The Night Time Noise Team

- 11 members of staff (Fife Wide)
- Domestic Noise only between 1730 and 0330.
- Complaints passed from Police.
- Assessment of noise made by attending NTNT officer.
- Numerous Actions can be taken.
- Benefits to the community.



# NTNT - Statistics

- Complaints Received – 16,000+
- Warning Notices Served – 500+
- Fixed Penalty Notices – 26

Figures to July 2009

# Community Wardens



# Graffiti Removal

- Dedicated Graffiti Removal Team
- Racist/Offensive Graffiti removal policy – removal within 24 – 48 hours
- Reporting system
- Visual Audits



# Tackling Bin Fires



# “What will make Templehall better in the future?”

- What people said



1. Better male role models
2. More police on foot
3. More for young people to do
4. Give Templehall a facelift
5. Fix up the parks



# Media Campaign

## Police secure eviction of anti-social couple

01-09-07

By Claire Warrender

A COUPLE whose anti-social behaviour made their neighbours ill with stress have been evicted from their home.

Fife Police secured a closure order against Karyn Gray and Mark Somerville at Kirkcaldy Sheriff Court yesterday, preventing them from returning to their flat in the town's St Kilda Crescent for three months.

The order followed a string of complaints about the couple's behaviour, which included playing loud music, making threats, intimidation and fighting with weapons.

The trouble got so bad that police in full riot gear called to deal with it were pelted with objects thrown from a balcony.

As Fife Council workmen secured the property, nearby residents spoke of their relief the pair had gone after enduring eight months of hell.

One woman said her daughter had been too frightened to sleep in her own bed because of the couple's behaviour, and told of all-night parties, constant noise and verbal abuse.

The neighbour, who did not want to be named for fear of reprisals, said she suffered high blood pressure and sleepless nights as a result of the stress.

A man, who also asked that his name be withheld, said he had been prescribed anti-depressants to help him cope, adding, "You don't realise how stressful it is till you're in that situation."

He continued, "We've had loud



A policeman places a notice on the house door.

music, shouting late at night, smashed bottles outside, rubbish at the front and back, verbal abuse and kicked doors.

This has been constant since January.

"I'm happy now that they're gone. They must have had countless warnings, and I thought they would have taken heed to be honest.

"I'll be glad to get back to some kind of normality and get a sleep at night finally."

The flat belongs to the council and was leased to Karyn Gray (24) on January 22. The anti-social

behaviour is said to have begun almost immediately, but worsened when Mark Somerville moved in with her.

Sheriff Paul Arthurson heard the couple now live in East Wemyss and do not intend to return to St Kilda Crescent.

Safer Neighbourhoods Team member Constable Ross Laing said, "It was obvious that this woman just didn't care that she was subjecting her neighbours to months of misery because of her behaviour.

"There were regular incidents of loud music, drunken parties,

disorder, including fighting with weapons, and shouting and swearing.

"Just this week, police officers had to attend in protective clothing, complete with riot shields.

"Officers were pelted with abuse and with objects from a balcony."

Council locality manager Mary Siskou added, "It is always a cause for regret that the council and police are forced to bar someone from living at an address.

"But in cases like this, we have to think of the greater good of the majority of people in the neighbourhood.

"Their lives were made totally unbearable, thanks to the extreme behaviour of their neighbour and her visitors.

"People felt intimidated and their quality of life suffered."

Sergeant Kenny Berry, of the Safer Neighbourhoods Team, warned that Fife Constabulary is determined to use every legal avenue available in the drive to make communities safer.

"Closure orders are a useful weapon, and in this instance was helpful in getting a quick resolution," he said.

"By using this legislation we are sending the message that people who behave in a way that threatens, annoys or harms their neighbours can expect to pay the consequences.

"Fife Constabulary is committed to preventing anti-social behaviour and we will continue to work closely with other agencies to give the people of Fife the safe and secure streets they deserve."

By TANYA SCOON

Lafoon@fiftoday.co.uk

FOUR new Community Wardens have been appointed to cover Templehall and the surrounding area.

They will take up their responsibilities from the beginning of March, and news of their arrival has been warmly welcomed by local groups and residents who hope they can help further improve the area's image by promoting, community safety and helping to tackle anti-social behaviour.

The wardens, who will be based in the Council's local office in Beaulieu Place, will carry out regular patrols in the area, reporting any damage to property, litter and environmental problems and vandalism, as well as meeting with community groups to find out what the main concerns are and generally working alongside residents to help reduce crime and improve daily life for local people.

Before they begin their duties, the wardens will undergo a two-week induction period to learn about the area and the key issues, as well as introducing themselves to the people they will be working with.

Kirkcaldy North Councillor David Ross said that everyone he had spoken to had been in favour of the introduction of the wardens.

"We are very pleased to have obtained the wardens for Templehall as they have proved a big success in other parts of Kirkcaldy and we are hoping they will be the same here.

"We are hoping they will complement the community police and the detached youth work which is going on and add another dimension to help address some of the local issues."

Mary Walls (70), a resident of Cawdor Crescent who is on many local committees

including the Templehall Community Centre, Linton Lane Centre and Rabbit Braes Development committees, said: "We have been trying to get Community Wardens in the area for a long time, so this is good news.

"Hopefully they will be able to help with getting people to clean up their dog mess, dispersing groups of anti-social youths and cutting down on the amount of underage drinking which goes on in the area."

Community education worker Sonia McCallie, who works between Templehall Community Centre and the Linton Lane Centre, said: "I think this is a great idea for the area and if they work along with the Safer Neighbourhoods people and the youth workers, it will complement some of the good work already being done here."

Cathy Kirk, manager at the Cottage Family Centre in Cawdor Crescent, added: "Anything that's going to reduce vandalism in this area is a bonus. If the wardens operate between 8 p.m. and midnight, it will prevent an awful lot of damage being done."

Senior warden, James Telford, said: "I am looking forward to establishing the new warden service in Templehall and working closely with the local community. I would urge members of the public to get in touch with myself and my colleagues.

"The role of the wardens is extremely diverse and we are happy to help out with any issues or concerns that are identified. We will be working closely with other services in the area."

From March, the service can be contacted on 08451 555555 ext 471880 or by visiting the office in Beaulieu Place.

## Four will start in March Wardens to patrol in Templehall



**WRITE OF REPLY:**  
What is your view?  
Write to: Fife Press, 23 King Wynd, Kirkcaldy, KY1 1EP. E-mail: fife@fife.co.uk

# Resident perceptions in target areas 2005 -2008

Noisy neighbours

- 14%

Large groups of young people

- 13%

Vandalism and graffiti

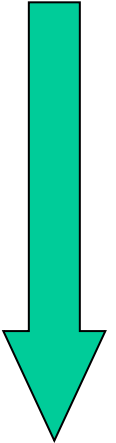
- 23%

Rubbish and litter

- 27%

People drinking/taking drugs

- 14%



e-mail: [fpnews@fifetoday.co.uk](mailto:fpnews@fifetoday.co.uk)

NEWS

THE FIFE FREE PRESS JULY 17, 2008

7

## Figures reveal reduction in anti-social behaviour

BRIEFLY

# Winning the battle for Templehall

COMMUNITY spirit is helping turn around Templehall's troubled image as new figures reveal a reduction in anti-social behaviour including vandalism and secondary fires.

Work done over the last year by the Safer Neighbourhoods Team (SNT), alongside other groups and organisations, has led to a positive 'score card' in several different areas.

Local councillors and Chief Inspector Gary Crawford have admitted achievements have been helped by "community intelligence" and increased confidence in the authorities with everyone working together.

And although work is far from over, the SNT, comprising of staff from Fife Council, Police, Fire and Rescue and Victim Support, have achieved improvements in several areas, including:

- 15 per cent reduction in vandalism
- 10 per cent reduction in secondary fires
- 42 per cent increase in noise complaints received
- 7 per cent increase in detection rates

Chief Inspector Gary Crawford said: "These achievements have been made possible by a partnership between the SNT and local frontline staff, who meet regularly using community intelligence to identify problem areas. They can

By CARA DODSON

[c.dodson@fifetoday.co.uk](mailto:c.dodson@fifetoday.co.uk)

then put actions in place by allocating tasks to the appropriate service.

"The SNT has built on this approach by establishing a problem solving group specifically for alcohol and underage drinking. The team works with local agencies and traders to raise public awareness of these issues, particularly around 'agent' sales, where an adult buys alcohol for people who are underage."

Local councillors Neil Crooks, David Ross and Carol Lindsay highlighted other areas of improvement following on from a community event held in December last year.

Chief Crooks explained: "Several homes are now safer, thanks to advice from the fire service and police, our council houses are improving thanks to massive investment by Fife Council in roofs, heating, windows and doors, kitchens and bathrooms and we will continue to press for more."

"Anti-social behaviour is reducing thanks to people working together, and trust in the police is growing as more and more people give intelligence to them about drugs and alcohol issues."

"Fair Isle school's Big Lottery grant has been used to fund several initiatives



# Evaluation



***An opportunity to discuss problems at a practical level in a face-to-face context”***

(Task group member, March 2008)