


Derbyshire
County Council
Inspiring people local people

'In-House Services'

Part of the Solution to Service Transformation

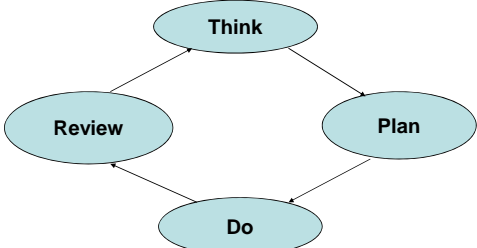
Ian W Stephenson
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Integrated Approach to Service Delivery

- **Strategic Planning**
- **Service Plans**
- **Service Delivery**

Continuous Improvement Approach



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graph TD; Think([Think]) --> Plan([Plan]); Plan --> Do([Do]); Do --> Review([Review]); Review --> Think;
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Strong Performance Systems and Culture

- **Performance Indicators**
- **Values**
- **Behaviours**
- **The 'What' and the 'How'**

In-House Service Provision

- Integrated service approach
- Alignment of vision and values
- Share objectives, culture and behaviours
- Flexible responsive delivery

Derbyshire 3A's

- Acuity
- Alignment
- Agility

Service Transformation Examples

- 3 CAP
 - 3 Counties Alliance Partnership
- MHA
 - Midlands Highway Alliance
- ALLRoads
 - Transformed DLO

Shirebrook Academy

- City Academies Programme
- ALLRoads and County Property Services
 - Sponsors
- Sheffield Hallam University
 - Higher Education Partners

Shirebrook Academy Timeline

- Not for profit company – registered
- Trustees and Directors (Governors) – 2009
- Academy opens September 2010
- New Building September 2011

Shirebrook Academy Added Value

- Science and Construction Specialism
- Work related and academic qualifications
- Community use of facilities
- Contribution to wider regeneration agenda

Future Challenges

- Budget pressures
- Market recession
- Performance improvement
- Citizen satisfaction

Thank you for listening

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