

**Using LANA
to shape more inclusive neighbourhoods
and places**

**APSE PN Conference
4 December 2008**

Our Local Area and Neighbourhood (LANA) Approach

- Wolverhampton Community Plan sets out our commitment to improving the quality of life of Wolverhampton's neighbourhoods and communities
- LANA provides the principle means through which service providers will work at the neighbourhood level to improve the quality of life of our neighbourhoods and communities
- Wolverhampton is recognised as a national model of good practice for neighbourhood management (SQW 2006) and continues to receive national recognition

Wolverhampton Partnership Commitment



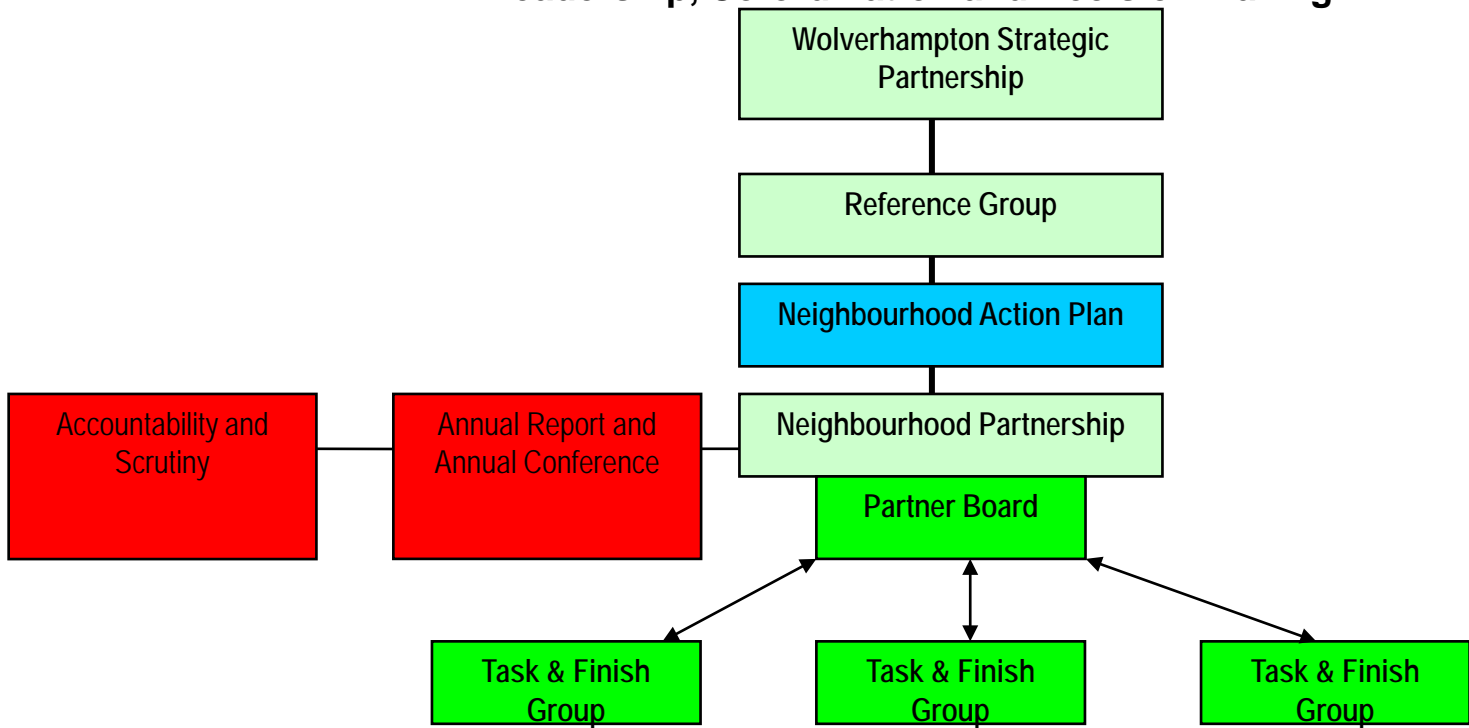
- Ensure that service and business planning for 2008-09 reflects Neighbourhood Action Planning
- To provide front line staff with the support and flexibility to deliver Action Plans
- To ensure that the LAA and other key strategic policies reflect, and respond to, the key community issues identified through Action Planning

The LANA Structure

- Initial 7 neighbourhood management pilots now 15 LANA areas – full City coverage/local Action Plans
- Local Neighbourhood Partnerships (LNP's) operational across City to drive service improvement
- Strengthen our engagement with local residents and place their needs at the heart of service planning and delivery

Governance Framework

Leadership, Co-ordination and Decision Making



Ensuring Delivery and Performance Management

The Opportunities: Action Planning and Neighbourhood Working (1)

- Neighbourhood Action Plans now in place across City
- Balance City-wide (LAA and Community Plan) and local priorities
- Clear outcomes, measures and targets and Performance Management Framework for measuring impact

The Opportunities: Action Planning and Neighbourhood Working (2)

- Reflect community priorities within partners service planning – align services to community needs
- Opportunity for open dialogue between service providers and communities
- Target joint resources effectively
- Role of elected Members

Community Priorities – City wide identified by Action Planning

- Crime, ASB, Community Safety
85%
- Youth provision/activities
85%
- Traffic, parking and public transport
71%
- Environmental
64%
- Housing (private rented) 50%
- Learning, skills and employment
50%

Service Planning for 2008-09: Building on NAP's

- July 2007 – key issues from Neighbourhood Action Planning considered and endorsed by LSP
- Summer 2007 – Corporate Management Team agreement to inclusion of key issues within City Council service planning
- August/October 2007 – Consideration of detailed (neighbourhood specific) issues from NAP's by individual service areas

Service Planning for 2008-09: Building on NAP's (2)

- October/November 2007 – Service planning workshops across the City Council working with LANA staff input
- November onwards – Refinement of Service Plans and budget consultation to reflect NAP key issues
- Ongoing dialogue of service providers with LNP's to ensure a locally relevant response in terms of service delivery

LAA 2008-09

- Resident priorities integrated as foundation in LAA and SCS
- 5 resident outcomes in LAA informed by neighbourhood action planning
 - *We have more job opportunities*
 - *We like where we live*
 - *We feel safer and more involved*
 - *We'll live longer and healthier lives*
 - *We have access to the skills and knowledge we need*