

Neighbourhoods, Partnership Working & Community Engagement

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Neighbourhoods, Partnership Working & Community Engagement

- Blackburn with Darwen Neighbourhood Voices scheme
- Partnership working across neighbourhoods
- Making sure citizens and stakeholders have an effective voice

Content

Part I

Structures and Partnership Working

Part II

Community Engagement

Part I

Structures and Partnership Working



- Local Government White Paper October 2006
- Lyons Inquiry 2007
- The Empowerment White Paper 2007
- Flanagan Policing Review Feb. 08
- Neighbourhood Management - evidence of impact survey
- Local Government and Public Involvement in Health Act

Blackburn with Darwen

- 140k Population
- 77% White
- 20% Asian Heritage
(19.4% Muslim)
 - 10.7% Indian
 - 8.7% Pakistani
 - Of those, 57% live in three neighbouring wards
- Deprivation Factors
- IMD
- Community Cohesion
- PVE

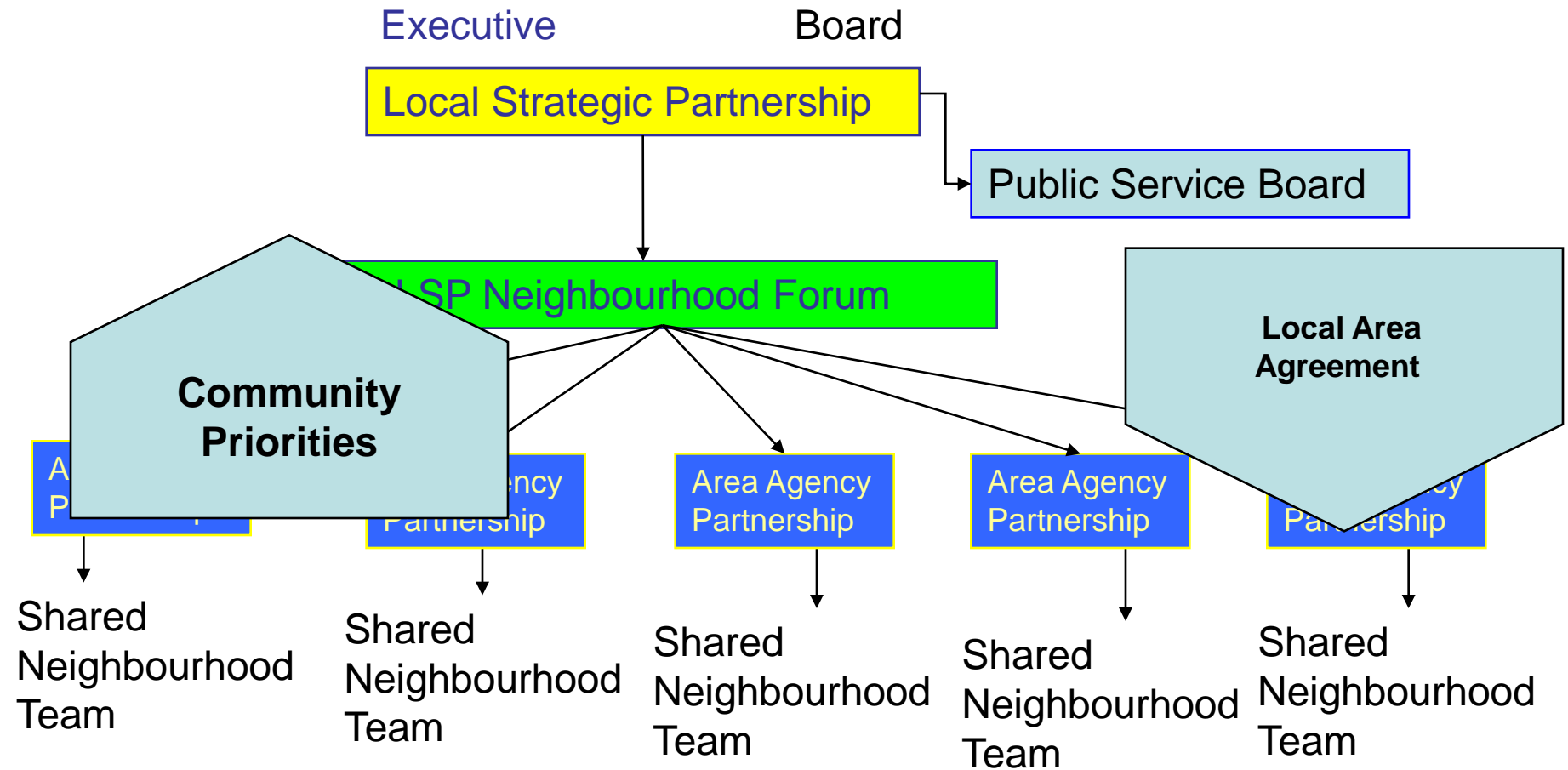
200 km

Current position

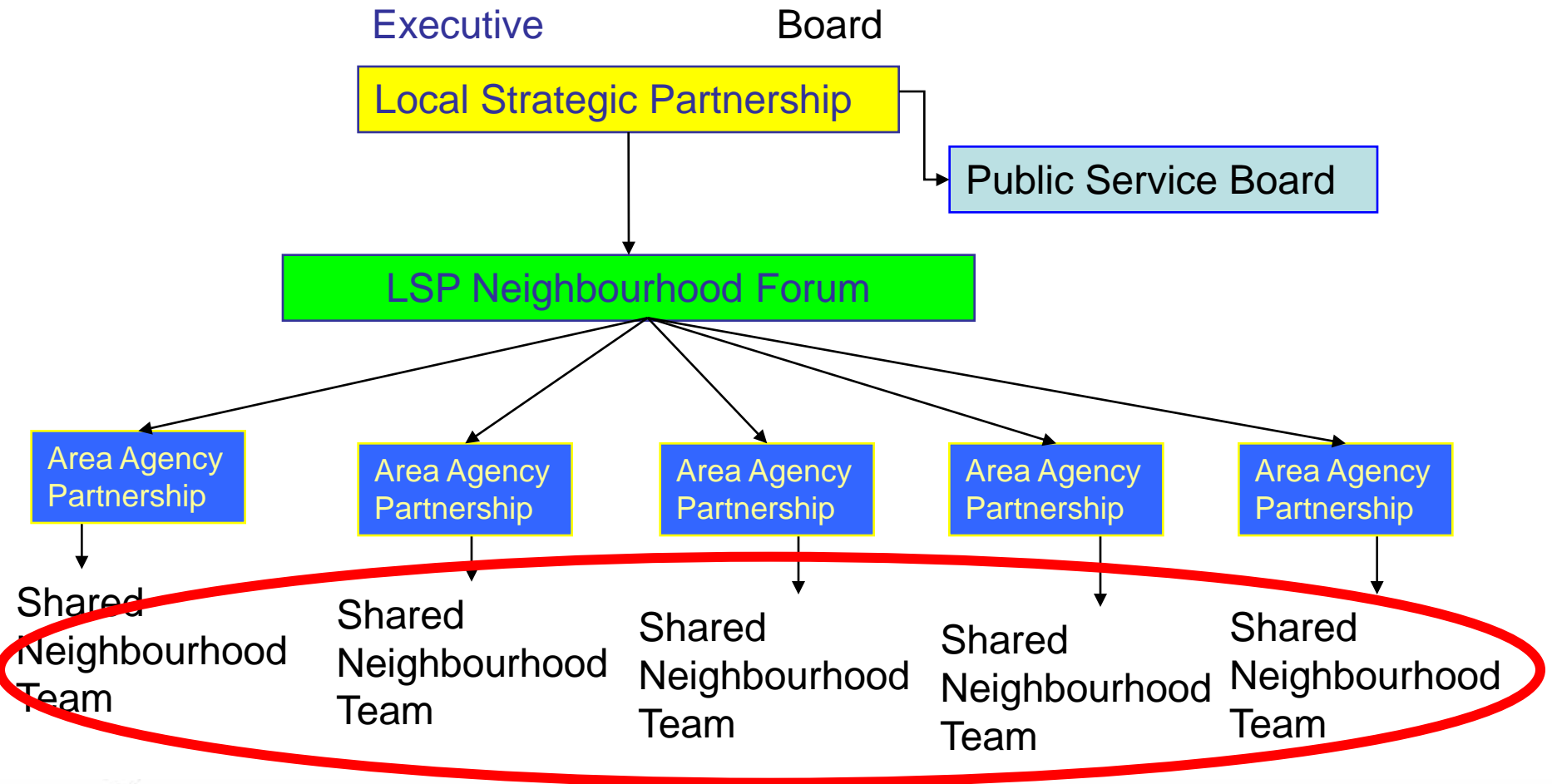
- 98 Natural Neighbourhoods identified in Blackburn with Darwen
- Neighbourhoods clustered in line with 5 Neighbourhood Coordination areas – mainly aligned to Wards
- In BwD Neighbourhood Teams located within the community
- Common Ways of Working (SARA, POP including joint training)



Structure



Structure



Shared Neighbourhood Teams

- Neighbourhood Co-ordinator
- Neighbourhood Engagement Officer
- Neighbourhood Capacity Officers
- Community Police Sergeant
- Community Beat Managers (P.C.s)
- Police Community Support Officers
 - (LA Part Funded)
- Registered Social Landlord
 - Accredited Anti-Social Behaviour Officers
- Life Long Learning
- Health
- Fire & Rescue



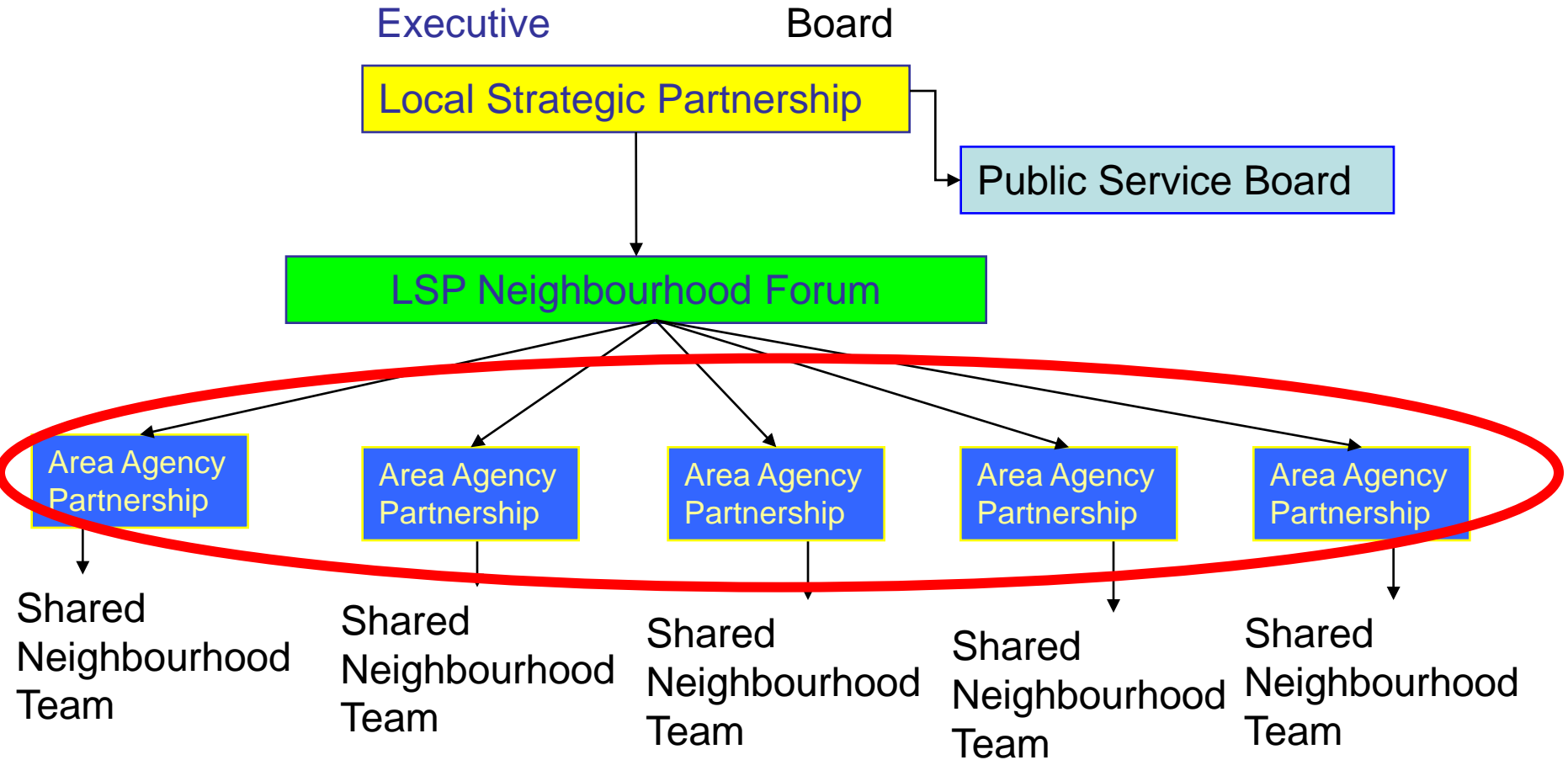
Opportunity

- Highway inspectors could contribute more to the neighbourhoods agenda
- Proposal to second over to neighbourhoods and create Neighbourhood inspectors
- Inspectors would work as part of Shared Neighbourhood Teams
- Main priority of creating robust defence for the council against claims
- Also respond to community issues
 - ü Street signs and lighting etc
 - ü General complaints
 - ü Bus stops
 - ü Link through to Capita Symonds
- Result in closer working between Neighbourhoods and Capita
- Capita will have high level attendance at Forums / AAPs – aim to be proactive

Tasking and Coordinating

- Neighbourhood Co-ordinator Lead
- Co-ordinate multi agency response.
- Cross Cutting agendas
- SARA model followed.
- Shared Data and Systems
- LAA outcomes integrated.
- Heavily Influenced by PACT
- Citizen accountability (CVS etc)
- Feedback to Communities

Structure



Area Agency Partnerships

- § Chaired by an LSP Senior Member
- § All Agencies, Community, CVS, Business represented
- § Requirement to breakdown the delivery and achievement of LAA outcomes into neighbourhoods
- § Integral to the accreditation of the LSP
- § Improves the ability of LSP Partners (Public/Private/Community & Voluntary Sector) to work together to tackle neighbourhood issues.
- § Annual Plan, Priorities, Oversight & Governance
- § **About to change**

Delivery in Context & Next Steps

- Significant further 'devolvment'
- NOT just a devolvment debate; service delivery, citizen focus, cost, efficiency, effectiveness,
- Importantly – *The Context for Delivery*



- *Sub – Regional?*
- *Borough wide?*
- *Area Based?*
 - *Ward?*
 - *Street?*
 - *Personal?*

Part II

Community Engagement

A Vision for Neighbourhoods & Community Engagement

Our Vision is that our neighbourhoods are safe, clean, attractive and cohesive places to live, work and be healthy. That Authority, community and partner services are delivered at the most appropriate level and wherever sensible our structures, processes and people are working directly in and through neighbourhoods.

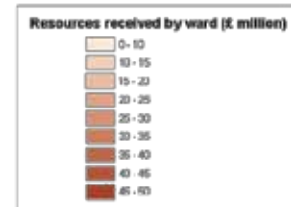
For **Our Department** this means facilitating, influencing and directing the appropriate devolvement or delivery of services and community & partnership working. We must build on the significant successes already delivered through our neighbourhood approaches and ensure powerful democratic arrangements which give local people:

A Vision for Neighbourhoods & Community Engagement

- **ACCESS** – to services, people and technology in a way that is best for them
- **INFLUENCE** – to determine local priorities and action as well as how those services are delivered
- **OWNERSHIP** – of their neighbourhood and sharing responsibility for what needs doing for the benefit of all the community
- **ANSWERS** – knowing what is happening and when things are going well and when not

High Level, Personal Accountability

- “Executive Accountability Public Meetings”
 - Member of Parliament
 - Leader of the Council
 - Chief Executive / Deputy
 - Police Commander
 - RSL
 - PCT
- Resource Allocation Exercise (LSP)



Map Key	Wards	Ranking according to Deprivation (1 = most deprived)
A	Pedley	1
B	Blensall	7
C	Bardwood with Larnsack	23
D	Corporation Park	12
F	Furzeft	16
F	East Rural	17
G	Good & Fernhurst	13
H	Higher Croft	3
I	Little Harwood	6
J	Linsay with Fleasington	21
K	Marsh House	15
L	Madonhead	11
M	Mil Hill	5
N	North Turton with Todhalls	22
O	Queen's Park	8
P	Roe Lea	10
Q	Shaloeath with Whitebirk	2
R	Shear Bone	4
S	Sindal	13
T	Smythurst	15
U	Wensley Field	4
V	Whitwell	19

100 Voices

100 Voices



100 Voices (Borough wide level)



- *"To facilitate discussion with local people regarding the issues relating to community cohesion"...(race & faith)*

NEIGHBOURHOOD VOICES

- 8 Neighbourhood Voices in total (Neighbourhood Areas – Including Town Centres).
- Over 1000 citizens participated
- Discussions at Neighbourhood Level
- litter, traffic, jobs, education, anti social behaviour, health & crime, cohesion, trade etc.



Outcome?

- Massive Community Support
- Enhanced Problem Solving
- Increased Community Engagement
- Seamless Service Delivery
- Hits Everyone's Agenda
- Citizen Focused
- Enhances Quality of Service
- **Trust**

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