



network news

Recognise your achievements in the performance awards

Thank you to all those authorities who have already submitted their data submissions for this year, we are on course to have our highest participation levels to date.

It is not too late to participate!

Authorities that submit data for the first set of reports are eligible for inclusion in the annual performance awards. The awards recognise the best performers and most improved performers for each service area and are a great motivation tool in rewarding staff who have contributed to the improvement process.

Final deadlines for inclusion in the first set of reports

Service area	Deadline
Building cleaning	10 Oct
Building maintenance	30 Sep
Civic, cultural and community venues	01 Oct
Culture, leisure and sport	07 Oct
Education catering	21 Oct
Highways & winter maintenance	03 Oct
Other (CCCV) catering	22 Oct
Parks, open spaces & horticultural services	08 Oct
Refuse collection	14 Oct
Security	24 Oct
Sports & leisure facility management	16 Oct
Street cleansing	15 Oct
Street lighting	04 Oct
Transport operations	09 Nov
Welfare catering	21 Oct

For inclusion in the neighbourhood management report, an authority needs to participate in 2 or more of the neighbourhood management services, one of which being street cleansing.

Completing your submission

If you have any queries or would like any guidance in completing your data template, there are an abundance of resources available.

- ◆Guidance notes
- ◆Peer support
- ◆On site training

Please do not hesitate to contact a member of the performance networks team who will be happy to answer any queries or assist with any guidance you require.

Once you have completed your data template(s), please use the upload facility on the website to submit your data or email your data to enquiries@iqss.co.uk

Share best practice and celebrate at the APSE performance networks seminar 2007

The annual APSE performance networks seminar will be held on the 6-7 December 2007 at The Hilton Hotel, Blackpool. The seminar is a hugely popular event with workshops for each service area, key speakers and the performance awards ceremony. The event is a great opportunity for networking with your peers and the sharing of best practice.

Early booking has commenced!

If you would like to reserve your place for this years seminar, please complete the attached registration form and fax back to Emma Nolan on 0161 772 1811. Further details and a full programme of events will be announced soon.

Debbie Johns
Principal advisor
0161 772 1810