



network news

Year 10 data collection

Ten years after - performance networks

Performance networks is now in its tenth year of data collection and this year we have introduced new format data templates for each service area. Guidance notes are now incorporated into the data templates, allowing you to go straight to the guidance note whilst completing each question. In addition a new priority flag system has been introduced on the templates allowing users to see the importance of each question and what priority should be given to submitting this information. Data templates are available for download from the members only portal.



New 'Direction of travel' report launched

Performance networks is pleased to announce the launch of new performance information in the format of 'Direction of travel' reports. These personalised reports cover all services and show the last 5 years results across selected performance indicators against the overall average for each service. In addition, the

reports will highlight best performers providing the opportunity to network and share best practice with those authorities that have performed particularly well. The main authority contact for performance networks will receive a copy of the full authority wide report, whilst main service contacts will receive the report focusing on their service.

Civic, cultural and community venues model re-launched



The civic, cultural and community venues data model has been re-launched to include a wider variety of venues and to make the data collection easier.

The model now includes benchmarking for major venues, town halls, community centres, multi-use venues including 'super community centres', arts/cultural venues and libraries.

If your authority owns any of the above venues that have public bookable spaces and a combined total seating capacity of at least 40 people, then you can benchmark the facility against other similar venues within the civic, cultural and community venues model.

Other changes to the model includes a reducing the amount of information that needs to be collected annually and simplifying the data collection.

To register to use this service, please contact the APSE office on 0161 772 1810.

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It's time to submit!

Initial deadline 11th July 2008

If you are unable to submit your data by the 11th July 2008 it is not too late! Please ensure your submission is returned in time for the error checking sessions, the deadlines are listed in the table below.

What to do once you have submitted your data

The time between submitting your data and receiving your report allows for full error checking of the data. This stage involves errors being identified and amended and is a crucial part of the benchmarking process.

Draft reports

All authorities submitting their data by the 11th July 2008 will receive a draft PI standings report. This gives you time to amend your data before the final reports are published.

Error checking from IQSS

IQSS, the data processing partner for performance networks send out error checking queries direct to the contacts who completed the data. Please ensure you return all queries raised as soon as possible. If you have any queries, please do not hesitate to contact the APSE office on 0161 772 1810.

Error checking sessions

These sessions involve error checking data submissions and setting acceptable parameters for individual PIs and are attended by the relevant APSE principal advisor. Benefits of attending these sessions include:

- ♦ Improve your error checking skills
- ♦ Networking opportunities
- ♦ Contribute to the development of the model and increase your knowledge of the performance networks process
- ♦ Ensure your authority is included within all relevant PIs
- ♦ Raise any questions with the APSE principal advisor

If you would like to attend a session, please contact the APSE office on 0161 772 1810.

Debbie Johns
Principal advisor
0161 772 1810

Benchmarking service	Deadline	Error checking session
Building cleaning	14th Aug 2008	5th Aug 2008
Building maintenance	4th Aug 2008	5th Aug 2008
Civic, cultural and community venues	12th Aug 2008	13th Aug 2008
Culture, leisure and sport	14th Aug 2008	14th Aug 2008
Education catering	7th Aug 2008	7th Aug 2008
Highways and winter maintenance	15th Aug 2008	18th Aug 2008
Other (civic and commercial) catering	6th Aug 2008	7th Aug 2008
Parks, open spaces and horticultural services	1st Aug 2008	4th Aug 2008
Refuse collection	7th Aug 2008	8th Aug 2008
Sports and leisure facility management	13th Aug 2008	14th Aug 2008
Street cleansing	8th Aug 2008	11th Aug 2008
Street lighting	15th Aug 2008	18th Aug 2008
Transport operations	16th Sep 2008	17th Sep 2008
Welfare catering	6th Aug 2008	7th Aug 2008