

## Additional reports and services

APSE Performance Networks has recently expanded the range of standard (free) additional data analysis and comparison available to members.

### **Standard Membership Services 2008**

	<b>Standard Analysis</b>	<b>Report status</b>
1	2 x copies of performance report*	Submit data
2	2 x copies of summary report	Registered member
3	Set of PI's as Excel data tables*	On request
4	3 x copy of PI standings report*	Submit data
5	Participation in customer satisfaction survey*	On request
6	Participation in Sports & Leisure CPA user profile/satisfaction survey**	On request

\*Performance Networks processes up to 15 facilities/venues at no additional charge for Sports & Leisure Facility Management; Civic, Cultural & Community Venues and Other (Civic & Commercial) Catering.

### **Free Additional Analysis 2008**

	<b>Additional copies of a standard analysis</b>	<b>Report status</b>	<b>Free copies</b>	<b>Additional fee thereafter</b>
7	Additional copy of FG performance report***	On request	2 per service	£34 per report
8	Additional copy of summary report	On request	2 per service	£34 per report
9	Additional copy of PI standing report	On request	Unlimited	
	<b>Bespoke analysis</b>			
10	Non-standard comparator grouping (first copy)***	On request/other comparator data submitted	1 per service	£82 per report (new/backdated data)
11	Each additional report copy thereafter	On request	£34 per report	£34 per report
12	Non-standard data set as Excel data tables***	On request	1 per service	
13	Year-on-year trend analysis (selected PI's)	On request	1 per service/facility	£82 per service/facility £34 per additional copy

<b>Prospex GIS analysis</b>				
14	Secondary driver outputs****	On request		
15	Average HH income by drive time catchment*****	On request	1 complete set per authority/facility	£34 per additional set

\*\*\* All service areas except Transport Operations & Vehicle Maintenance.

\*\*\*\* Standard secondary driver calculation outputs are for Refuse Collection; Street Cleansing and Parks, Open Spaces & Horticultural Services only.

\*\*\*\*\* Average household income by drive time catchment calculation outputs are for Sports & Leisure Facility Management and Civic, Cultural & Community Venues only.

All Prospex analysis can be tailored to individual requirements. Please contact Joe Furniss for further information.

### **Chargeable Additional Analysis 2008**

	<b>Transport operations &amp; vehicle maintenance analysis</b>	<b>Administrative fee</b>	<b>Copy restriction</b>	<b>Additional copy fee</b>
15	Additional copy of personalised Transport performance report (includes data tables)	£108		£82 per report
16	Non-standard comparator grouping (Transport), first copy (excludes data tables printed on the back)	£82	1 per service	£57 per report
	<b>Non-timetable/backdated data processing</b>			
17	New data/backdated data/non timetable data processing (first copy report)	£82		£34 per report
18	Backdated copy of PI standings report (where not previously produced)	£82		Free

Note:

We reserve the right to make an administrative charge, at our own discretion to cover basic production costs.

APSE will prioritise work produced as part of the standard performance networks production timetable. You will be kept informed if this creates a delay in the production of free/chargeable additional reports and services.