

# Action plan for 2010/11

## Workshop: Refuse collection

### Unit costs

Action	By who	By when

### Evidencing the value of your service (demonstrating value for money)

Action	By who	By when
Links to waste to energy schemes. Recycling saving cost of landfill Economic value of green services	APSE / Working Group	End of spring 2011

### Developing performance measures for reducing carbon footprint

Action	By who	By when
As above		

### Other data collection issues

Action	By who	By when
Second drilling of waste data flow data – analysis of impact of weather on service including recycling rates and contamination issues	Working group	Summer 2011
Is there a fundamental review of all PIs needed to focus harder on customer satisfaction issues / outcomes	APSE / working group	March 2011 to feed into national changes to benchmark data
Transport cost analysis – use of split receptacle vehicles and reduction in runs to waste sites and maintenance costs of vehicles – e.g. does investment in new vehicles provide a cost benefit on repairs		

### Process benchmarking projects

Action	By who	By when
Four day working		

## Membership benefits – new services, research, website

Action	By who	By when
National indicators to go but support on going benchmarking	Mo Baines / APSE principal staff	On going

## Campaigning & lobbying

Action	By who	By when
Feed-in to the House of Commons Select Committee on reporting performance	All contacts completing survey	December 2010

## Other issues

Action	By who	By when
Joint cross boundary working on waste issues and viability	PA with responsibility for refuse and waste	On-going in 2011