

## Action plan for 2009/10

### Workshop: Refuse collection

#### Demonstrating value for money and efficiency

Action	By who	By when
Develop a specific suite of indicators from across existing PIs	APSE	2010
Where available strip out CEC elements from cost indicators to reflect true cost of service / unit of work	APSE	2010

#### Service issues

Action	By who	By when
Suite of 'information' rather than data on issues relating to disposal i.e. cost of MRF gate prices, household waste recycling sites, bring sites.	Working group	2010

#### Other data collection – balanced scorecard, reduce burden, robust comparisons

Actions	By who	By when
Service profile data to reflect collection type and frequency specifications	Working group	2010
Review the cost indicators as household costs are distorted for those retaining weekly collection (group by service type)	Working group	2010
Development of fleet/transport performance indicators such as litres of fuel consumptions	Working group	2010

#### Regional and service process benchmarking

Action	By who	By when
Benchmarking fleet/transport performance such as average miles to transfer stations , costs / fuel purchasing, etc	Working group	2010

#### Membership benefits – new services, research, website

Action	By who	By when
Explore differentials on food waste i.e. maintenance within the residual stream for end treatment purposes v collection as organic waste	APSE	2010
New data on diverting waste from stream /calorific value requirements/ industrial specifications.	Working group	2010

#### Campaigning & lobbying

Action	By who	By when
Lobby for efficiency savings to be recycled into service investment – spend to save investment and harnessing opportunity costs.	APSE	2010

#### Other

Action	By who	By when
Cross cutting scorecard on waste collection and disposal to feed into economy, efficiency and effectiveness new suite	APSE	2010