

## Action plan for 2009/10

### Workshop: Civic, cultural and community venues

#### Demonstrating value for money and efficiency

Action	By who	By when
Identification of Efficiency (Cashable and non-cashable) in collection template	Working group	2010
Analysis of approaches to efficiency throughout the service	Working group	2010

#### Service issues

Action	By who	By when
Fees and Charges - analysis of approaches and benchmarks	Working group	2010
Examples of good practice in pricing / discounts	Working group	2010
Ideas / Innovations for pricing	Working group	2010
Demonstration / links between CCCV's and their contribution to LAA outputs / outcomes	APSE/Working group	2010
Possible analysis of budget targets as compared to actual outturns	Working group	2010

#### Membership benefits – new services, research, website

Action	By who	By when
Network Queries - integration with Advisory groups (both in terms of asking the question and distributing the results)	APSE	2010

#### Campaigning & lobbying

Action	By who	By when
Identify which Department in EVERY Local Authority deals with all aspects of CCCV and target individuals	APSE	2010