



SAFER STOCKPORT PARTNERSHIP 4th ANNUAL CONFERENCE

Workshop 4: The changing role of the Rangers and Neighbourhood Co-ordinators

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History of Adswood & Bridgehall Project

- December 1999: Adswood and Bridgehall Community Partnership funded a project to research community safety issues in the area.
- Development of a local community safety strategy
- Central to the strategy was role of Community Safety Co-ordinator



Community Safety Co-ordinator Role

- Provide on-going support and advice to resident, community leaders and partner agencies to help them address crime and disorder in the area.
- Develop further project proposals with relevant agencies
- Monitor and manage the progress of these projects

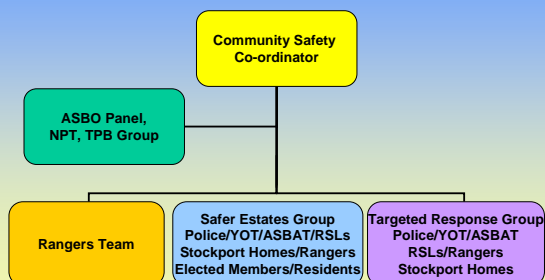


Community Safety Co-ordinator Role

- Work with community organisations to developing community agreements
- Consulting and informing the wider population about the Adswood and Bridgehall Community Partnership work
- Evaluating the effectiveness and impact of the community safety work.

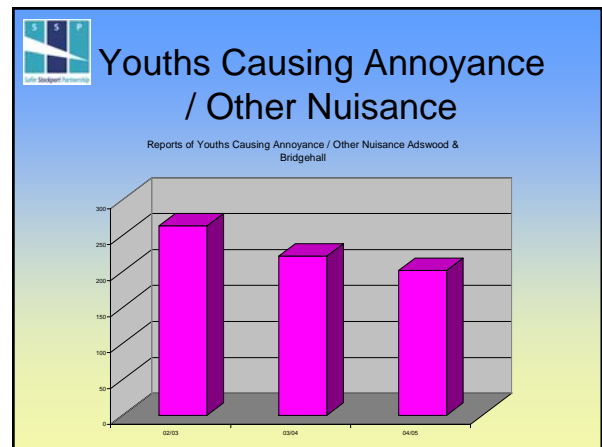
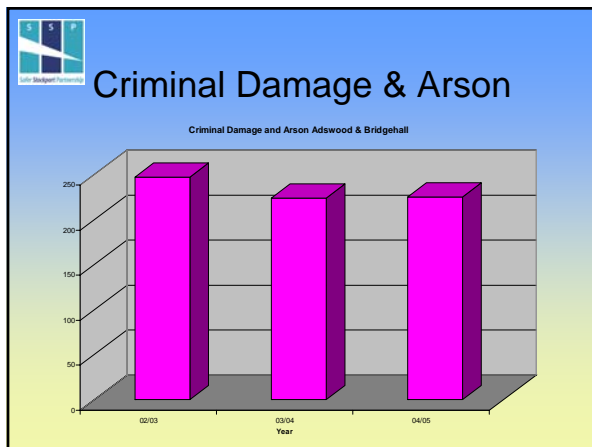
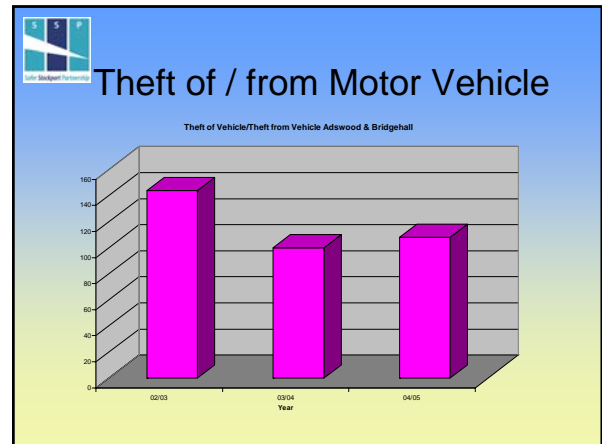


Working Structures



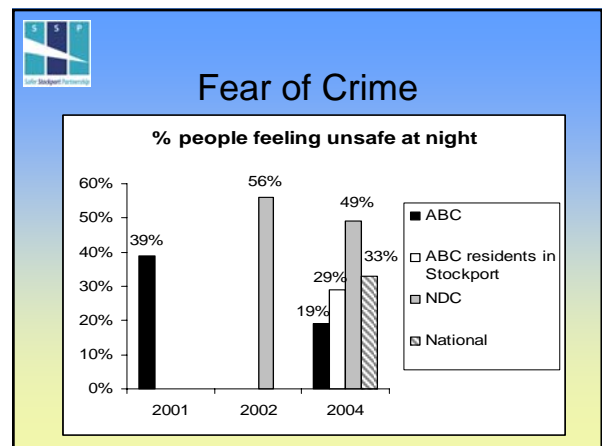
Impact of the Scheme

- Significant falls in a number of key crime areas in Adswood & Bridgehall.
- Additionality in crime reduction has been achieved as a result of work in the area.
- Examples of crime and anti-social behaviour categories showing notable decreases
 - Domestic Burglary
 - Theft of / from Motor Vehicle
 - Criminal Damage
 - Youths causing annoyance / other nuisance



Fear of Crime

- Difference between the 2001 and 2004 surveys suggests people generally feel safer now than in 2001.
- Number of people in the area feeling unsafe at night has halved over the last three years
- Residents feel safer now in Adwood and Bridgehall than they do when they are in other areas of Stockport
- Residents feel safer than the national average
- Significantly more feel safe than the average for residents in areas covered by NDC Schemes (broadly similar to the SRB area in terms of social characteristics)



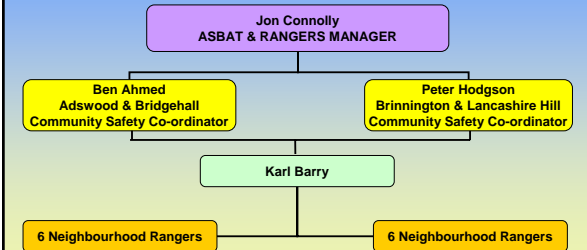


Ranger Service Adswood and Bridgehall 2004-05

- Patrol in hours 2711 Crime Reports 383
- Criminal damage rep. 165 ASB Reports 215
- Harassment Report 7 Noise Reports 25
- Syringes Retrieved 12 Visits to Groups 419
- Environmental Reports 337 Vandalism Reports 92
- Clean Up Op. HRS 14 Void property rep. 21
- Evidential Statements 1 Vulnerable Residents Visits 94
- Visits to new members of communities 4



NRF Area Structure



STOCKPORT NEIGHBOURHOOD RANGERS



HISTORY

Town Warden service established by Stockport Council in 1998,

One of the earliest Warden schemes in England.

Funded by the Single Regeneration Budget and the European Social Fund until 2004.

Started as an Intermediate Labour Market project providing an opportunity of a return to work for over 70 unemployed people from the local area.



NEIGHBOURHOOD RANGERS

Governments 'National Strategy' for Neighbourhood Renewal impacted on Rangers Service

It highlighted the potential for Warden and Ranger Services to support the regeneration of excluded and disadvantaged areas.

2002, Stockport Council successfully secured funding from the ODPM to start a service covering Offerton, Adswood, Bridgehall, Brinnington and Edgeley.

A year later, Stockport Council secured further funding from the ODPM for Street Crime Wardens for the Four Heatons and Reddish areas.



SERVICE DEVELOPMENT

As from April 2006 the Ranger service transferred from the Social Inclusion Unit to Community Safety. The Rangers will now be working within the North & West Neighbourhood Policing Teams alongside other agencies to provide a more.

THESE AGENCIES INCLUDE :-

Police/PCSOs.
Youth Offending Team.
Anti-social Behaviour Team.
Drugs And Alcohol Unit.
Trading Standards.
Stockport Homes.



RANGERS ROLE

The unique feature of the Ranger Service is that they are able to respond to local needs, so that each local Neighbourhood service focuses on very localised area's of work. However, all the Ranger Services in Stockport focus on four key areas.

- Reducing Crime and Fear of Crime
- Providing Cleaner, Safer, Greener, neighbourhoods
 - Building Community Confidence
- Ensuring service providers are more responsive to local needs.



AREA'S AND HOURS OF WORK.

Rangers now only cover Adswold, Bridgehall, & Larkhill in the West, and Brinnington & Lancashire Hill in the North.

Rangers work between 10am & 10pm from Monday to Saturday, covering an eight hour shift pattern.

Hours are flexible in order to cover special events such as Police Initiatives, community events, organised clean ups etc.



MEETING AIMS & OBJECTIVES.

Reducing crime and the fear of crime.

- Vulnerable/reassurance Visits
 - High Visibility Patrols
- Targeting Crime (HOT SPOTS)
 - Providing good intelligence
- Networking with multi agencies
- Joint initiatives with other agencies
 - Youth Intervention & Prevention
- Referrals of ASB to ASBAT Team
 - Monitor ABC's and ASBO's.



PROVIDING CLEANER, GREENER, SAFER, NEIGHBOURHOODS.

- Enforcement around the Clean Neighbourhoods and Environmental Act 2005.
- Reporting Environmental issues to relevant agencies.
- Reporting ASB, vandalism in parks and open spaces.
- Providing patrols for Parks and Recreation.
- Report/Remove graffiti and fly posting.
- Removal of Drugs Paraphernalia.



BUILDING COMMUNITY CONFIDENCE

- High Visibility Patrols.
- Visiting schools and community groups to explain the roles and responsibilities of the Rangers
- Networking Nationally with other Wardens Services, sharing best practice and information.
- Participate in fun days and other community events
- Developing a Junior Rangers scheme to provide an intergenerational initiative.



ENSURING SERVICE PROVIDERS ARE MORE RESPONSIVE TO LOCAL NEEDS.

- Reporting all local issues to relevant agencies
- Providing feedback to residents and the community
- Record & provide evidence of all reports made.
- Street Audits to highlight environmental/community safety problems.



DRUGS PARAPHERNALIA

Report issues pertaining to:

- Retrieval of used syringes & drug paraphernalia.
- Monitor Known Hot Spot Areas.
- Keep accurate records.
- Map area's where paraphernalia is most often found.
- Pass all relevant information to DAT and other agencies.



98% of drugs paraphernalia retrieved in 2005 from the Stockport area was carried out by the rangers.



REPORTING FIGURES 2005

Patrol in Hours 7,640	ASB Reports 426
Crime Reports 957	Noise Reports 45
Harassment Reports 35	Syringes Retrieved 467
Vulnerable Visits 245	Environmental Reports 715
Vandalism Reports 369	Void Property Reports 31
Criminal Damage Reports 348	



RANGERS TRAINING & QUALIFICATIONS

Rangers core training
 N.V.Q s
 Sito (police accreditation)
 Surveillance
 Communication/interpersonal skills
 Mediation/community conferencing
 P.A.C.E
 Emergency first aid
 Personal safety/conflict resolution
 Diversity - plus many other courses...



CONCLUSION

The rangers are the 'eyes and ears' of the community.

They provide a pivotal link acting as facilitators between statutory agencies, service providers and the community.

They help the authority to achieve the aspirations of the community in providing safer, stronger, cleaner, greener neighbourhoods .



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