

Community Safety Services in the Borough of Bury

APSE Workshop Presentation

Manchester Town Hall
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Community Safety Service
"Protecting Council Assets, Promoting Community Safety,
Enhancing Quality of Life and Developing People"



Presentation Objectives:-

The concept and background to the establishment of the Community Safety Service as part of a Best Value Business Plan and sustainability strategy
Structure, Operational Duties and Objectives
Achievements and Performance to date and examples of new initiatives

Demonstrating the benefits of the wider CS Service:-

Protect Council Assets, Promote Community Safety, enhance Quality of Life and Develop People;
Be beneficial to existing and future partner organisations as a result of operational activities and strategic policy coordination.
Tackle a range of Policy Objectives – Innovative and sexy!
Provide opportunities for further business development
Provide a positive response to the expectations of the community and partners



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Bury – Facts and Figures

- 183,000 population, 73,000 households (8,000 Council)
- 2% unemployment, significant out commuting, limited long term.
- Limited pockets of deprivation (92 on index 88 cut off)
- 6% ethnic minority groups
- Quality environment and good housing
- 4th best Education authority
- Relatively low crime and good CDRP performance
- Low tolerance and high expectations
- Extremely limited resources – how do we do it? Forced Creativity.
- Outside influences



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Background and Drivers

- National Policy Developments and Drivers
- Crime and Disorder Act - Section 17
- National Pilots and extended police family
- Fragmented Operational Services - EDS, Housing
- Local Best Value Review of Community Safety (2*)
- Council Restructure - Operational Service
- Sustainability after external funding ends - Innovation
- Provide a platform for future development and a first class service for the Borough
- Generate Income? Changing Climate



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CS Service - The Main Elements

Strategic Community Safety policy coordination and development

- Community Safety Team

Operational Services 24/7/365

- Security and Emergency Officers (Community Response Officers?) 24hour vehicle based patrols
- Static and Special Project Guarding (e.g. Depots, Colleges, receptions)
- Emergency Control Officers - Central multi functional Control Room, CCTV/Alarm monitoring (opportunities and out of hours)
- Mobile Alarm Deployment and Technical Advice
- Contribution to Carelink, Risk Management and Health & Safety
 - Streetcare Operatives
 - Community Safety Wardens and Techno Team
 - Neighbourhood Wardens



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Running a combined 24hr Operational and Strategic Policy Service - It's a Massive Subject Area

- Budgets and Funding (new income and external)
- Personnel and Management
- Assets, equipment and technical issues
- Accommodation
- Recruitment and Training (ILMs, SIA the new challenge)
- Image and marketing
- Monitoring and Evaluation
- Partnership Development – making it work
- Politics and new demands – NCSP, Respect
- Operational Activities and Implications
- Powers and Environmental Duties
- Dissemination and Network Building etc



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The Advantages of a Combined Service

- Establishes a local Resource that can tackle locally identified problems and priorities
- Seamless link between policy/ strategy and operational response
- Centralised resources and improved efficiency and accountability
- Business opportunities to support further Community Safety work
- Focus for Section 17 and the wider community safety agenda
- Improve local communications and enhances partnership working @ a tactical and local level
- Extra "eyes and ears" and local ambassadors
- Reduce crime? and improve overall Community Safety



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Current Challenges

- Funding
- Best Value Review, CPA, BVPI's, ticking boxes
- Cessation of external funding and sustainability
- Expectations and fear
- Reorganisation and ALMO
- Section 17
- Partnership development and turnover
- SIA and regulation
- Fitting it all within a working week!



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Innovation and Opportunities - A glimpse of something Different?

- Strategic, Tactical and Area working
- BURYSAFE – Reassurance and signal crime
- Target hardening 43% reduction
- Techno – Cando – Cleaner, Safer, Greener
- Communication Strategy
- Total budget spend review
- Speculate to accumulate "a business approach and recycling"
- E-Community Safety – IP technology opportunities
- EyesandEars@bury.gov.uk
- Arms length company / registered charity



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Conclusions and Progress

- Constant funding dilemma
- Community engagement e.g. business sector
- You need "Ownership" and champions
- Service Development & Performance Plans
- Good progress against 5 Year Strategy (2003-2008)
- Member and Senior Officer discussions (Politics!)
- Partnership harmony
- Dual reporting line (corporatism)
- Meeting expectations
- Call centre/control room(s) options



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