

The big picture.....



What will be expected from a national perspective?

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Reforms

- Compulsory competitive tendering
- Best value
- Best value performance plans
- Comprehensive performance assessment
- Reform of 'Best Value'
- The LGPIHA 2007
- Comprehensive area assessment
- New national indicator set

Citizens shall go to the ball!



From white hall to



'Bringing Government closer to people, passing power from Whitehall to the town hall and direct to local communities, isn't just the right thing to do it's the best way to revitalise the local roots of our democracy. It's the surest way of making local services reflect people's needs'.

Hazel Blears, MP, Secretary of State for Communities and Local Government
17 September 2007

What's the difference?



CPA	CAA
Local government focus	All sectors and partners
Institution based	Area based
One size fits all	Focus on local priorities
Performance	Outcomes and perceptions
Collaboration between regulators	Joint assessment
Cyclical inspection	Continuous assessment, proportionate inspection
More backward looking	More forward looking

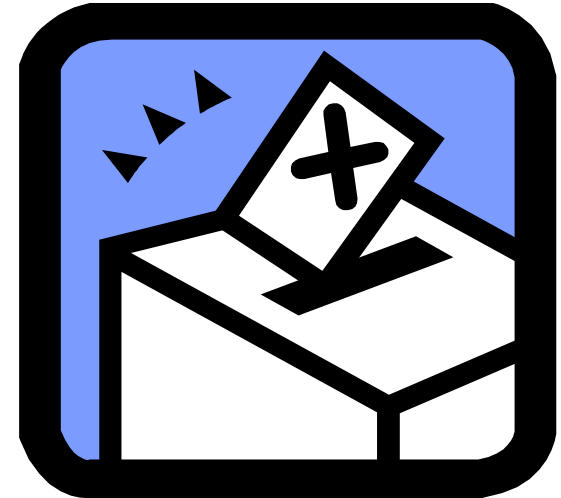
Source: Government office north west

Communities in control



Real people: Real power

- Further reforms of governance and government
- Unitary developments
- Asset transfers
- Duty to engage and involve
- Neighbourhoods still a priority



CAA will lead to



- Better more efficient service delivery
- Better engagement of the public
- Delivering what citizens want
- Increasing participation in local services
- Partnership working across the public sector as a whole

What does it all mean?



Ministerial commitment to 'localism' and public sector delivering as 'a whole'

Fundamental changes:-

- Comprehensive area assessments
- New National indicators – changes for local services – can local priorities really be **local** priorities?
- Answerable to partners who may be less inclined to work on a joint basis.....will you inherit their budget or ratings problems? Joint inspection still an uncertainty?
- Moves away from silo based working but are your council budgets ready for that?

Commissioning agenda



- Moves towards 'commissioning services' with focus on outcomes
- Has created some problems of terminology – should not be about crude market testing
- Local government different to health sector but
- Could CAA could provide route to commissioning based outcomes for service delivery?

Pre-Budget Report 2008



- Increase of £5billion in operational efficiency target
- Total of £35billion for public sector
- £775 m housing and regeneration projects
- £800 m in schools estate
- £100 m in healthy communities
- £700 m in transport

What are the key challenges?



- Data sources and data quality for ‘immature’ indicators
- Who will own the new indicators that impact across partners
- Local public services held collectively to account but what if one partner is ‘failing’?
- You take the risk not just the glory
- Citizen, user and community satisfaction still a key driver

Neighbourhoods at the heart?



- Strands for improvement include
- Community asset management or ownership
- Cleaner safer greener still top priority
- Fiscal stimulus under Pre-Budget Report 2008 provides for 'brought forward' investment in housing, regeneration, climate change initiatives, carbon reduction challenges
- Location strategy

Still all about 'place'



But may be a more familiar place?



LOCAL SERVICES

LOCAL SOLUTIONS



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