



The future is Knowsley

Ken Harrison, Area
Relationship Director

Julie Mallon, Head of Street
Scene Services





Purpose

1. To explore some of the opportunities and challenges the CAA presents
2. To share with you how Knowsley has organised its self to meet the challenges and maximise the opportunities the CAA presents.
3. To provide some practical example of how we have changed mainstream service delivery





Aim of the CAA

1. Better value and better **Results** for local people.
2. Increase the **Accountability** of service providers.
3. Ensure that councils and partners are **Responsive** to local needs.





How local can meet national objectives?

Key Drivers for change;

- New central-local relationship; National Indicator Set, Local Area Agreements, Sustainable Community Strategy
- New Comprehensive Area Assessment
- Cross-cutting links; Health, Community Safety, Deprivation v Investment
- Financial constraints

Knowsley's approach;

- The borough choice; Sustainable Community Strategy 2008-2023
- Intelligence-led use of resources
- Cleaner, Safer, Greener Partnership Charter 2009
- New Environmental Inspection Framework 2009





Key Opportunities

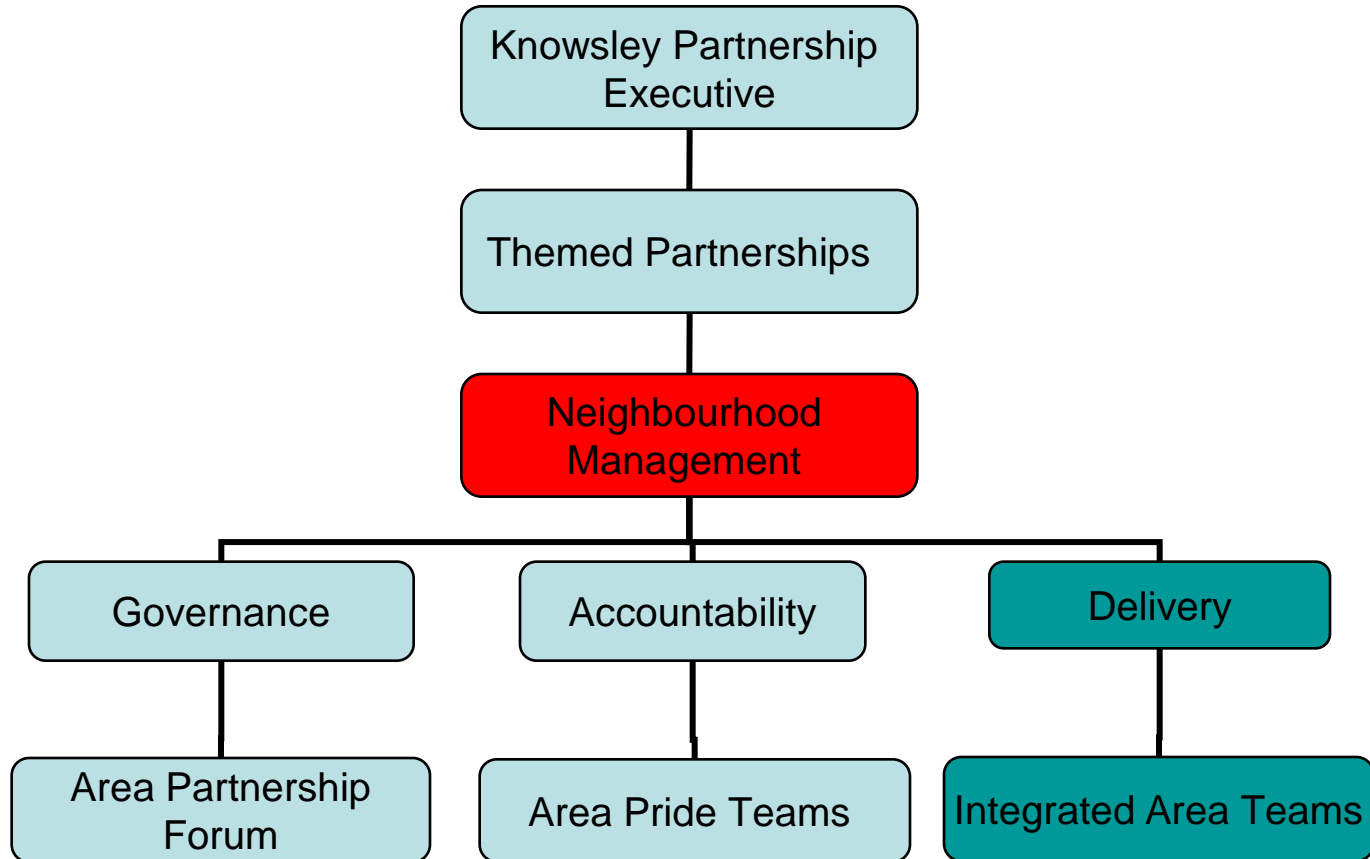




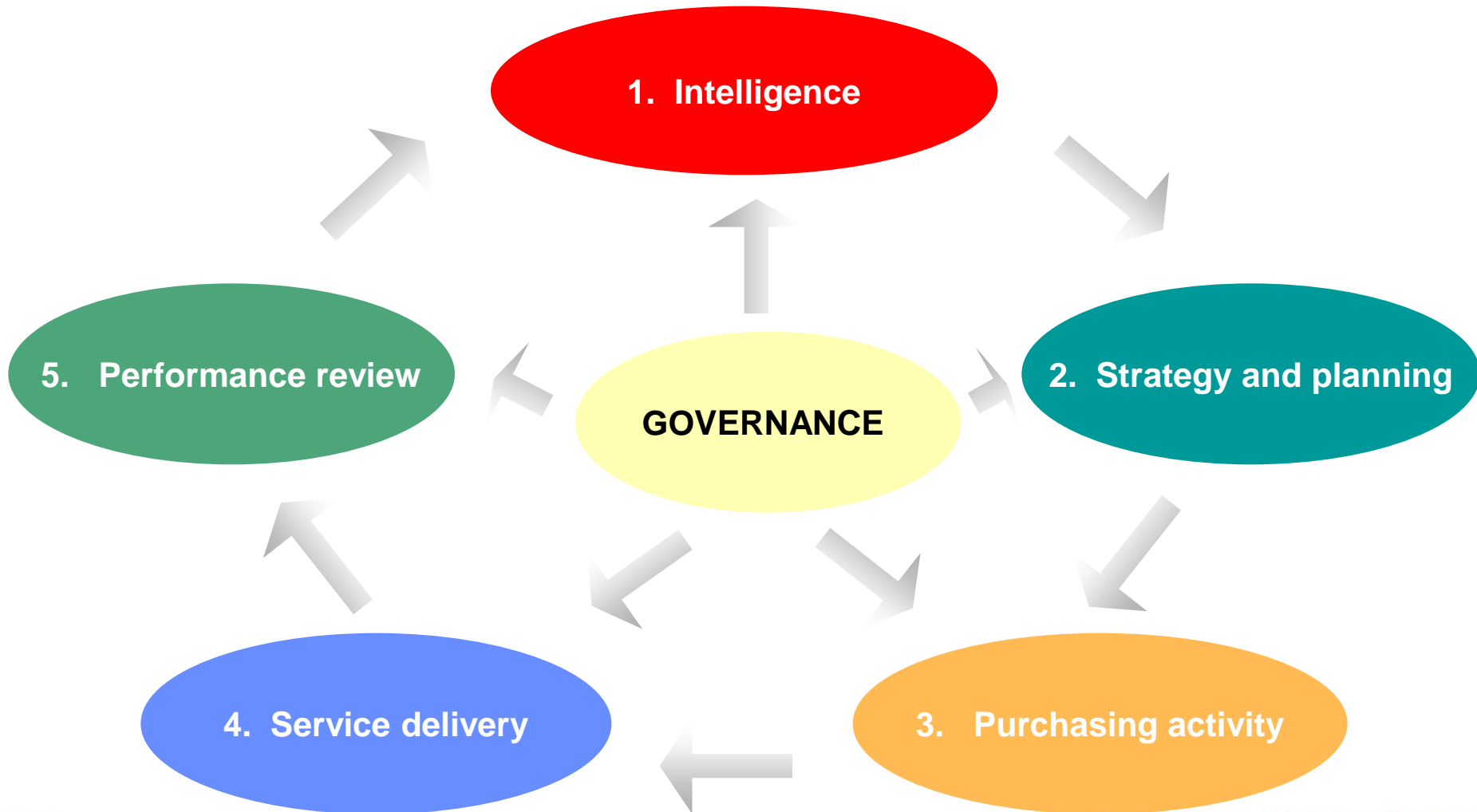
What are the key Challenges?



The Knowsley Neighbourhood Management model



Strategic Commissioning Approach



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Key Principles; Cleaner, Safer, Greener Charter

- Local leadership
 - Flexibility of service delivery by all partners, to avoid duplication of resources or services, to provide a streamlined, seamless service to the community
- Accountability and responsibility shared by all
- Focussed local service delivery based
- Partnership-working
- Resident involvement
- Good practice from neighbourhood management
- Clarity of Service and obligations
- Community priorities and needs identified by the APB, unique to the local area



Working with Communities

- How safe is the area?
- How healthy and well supported are people?
- How well kept is the area?

Understand and work together to address the gap between assessed performance and citizen experience/perceptions





Delivering Continuous Service Improvements – with an ever moving target

- Transformational change > involvement of local communities
- LAA > three year outcomes and performance targets
- Knowsley Partnership > new ways of working within governance framework (LSP Board, Executive Team, APBs. Thematic Partnerships)



Delivering Continuous Service Improvements – with an ever moving target

- Duty to co-operate> Think Borough-wide act locally
- Performance Management> robust monitoring framework based on the 35 LAA indicators
- Resources>partners aligning resources and business plans
- SCS Refresh>every three years evidenced based to inform partners future decisions and plans