APSE Facilities, Catering and Cleaning Management Seminar 2018

We mean business - surviving and thriving in local authority FM, catering and cleaning

Thursday 25 and Friday 26 January 2018
Radisson Blu Hotel Durham
Programme
Thursday 25 January

09:00    Registration

10:00    **Session 1 - The Big Picture**

_Welcome from the Chair_

Challenges in Local Authority Facilities, Catering and Cleaning Management

- Local Government finance
- Findings of APSE State of the Market
- Stepping up to a commercial platform

_Speaker: Paul O’Brien, Chief Executive, APSE_

Universal Infant School Meals - Meeting the challenges

- The current policy position
- The role of Local Authority Caterers
- Meeting the challenges of the future

_Speaker: Tim Blowers, Chair of LACA and Head of County Catering Service at Derbyshire County Council_

Different Standards? Cleaning in Care and Health Settings

- Setting the scene
- How to clean effectively in the care and health setting
- Benefits to the service

_Speaker: Delia Cannings, Director, Environmental Excellence Training and Development Ltd_

11:30    Refreshments and Exhibition Viewing

12:00    **Session 2 - Future Service Delivery**

Thematic Ofsted Review

- New approach to the inspecting regime
- Research and evaluation
- The forward plan

_Speaker: Amelia Walker, Deputy Director, Research and Evaluations, OFSTED_

Selecting Best Value

- European Federation of Cleaning Industries view on Best Value
- Selecting Best Value. The levelling of the playing field
- EU updates

_Speaker: Simon Hollingbery, Chairman ABCD, BCC Director on the EFCI Main Board_

13:00    Lunch and Exhibition Viewing

14:00    **Session 3 - Innovation**

The Future of Catering is Automation - Greener, More Profitable School Kitchens

- Understanding the need (business and customer)
- Implementing the project and overcoming the challenges
- The quick wins and sustainable gains

_Speaker: Philip Valentine, Environment Strategic Business Manager, Trafford Council_

Cityserve – Creating a recipe for a sustainable future

- Developing a winning and sustainable service
- Building on success
- Innovation and embracing new opportunities

_Speaker: Dale Wild, Head of Service, CityServe, APSE Service Award Winner 2016 and 2017_

15:00    Refreshments and Exhibition Viewing

15:30    **Session 4 - Expert Panel**

Focus on Environmental Health in FM and Cleaning

- What is Environmental Health
- Rubbish, Rodents and Pest Control
- Working together to achieve better outcomes

_Speaker: Alex Dawson, Assistant Environmental Health Manager, Sevenoaks District Council_

Expert panel debate on the issues impacting Facilities, Catering and Cleaning Management

16:30    Close of seminar day one
Evening Programme

Thursday 25 January

19:00 Pre dinner drinks in the exhibition area
19:30 Annual Dinner 2018
10:00 Evening entertainment

Programme

Friday 26 January

09:30 Registration
10:00 Session 5 - Rising to the challenge

Parliamentary Briefing

- Championing School Food through the All Party Parliamentary Group on School Food
- An outline of the challenges for Public Health
- What steps must Government take in the future

Speaker: Sharon Hodgson MP, Shadow Minister for Public Health

Joining up to meet the needs of the changing market

- The changing market
- Joined up services
- Benefits and challenges

Speaker: Andy Mudd, Head of APSE Solutions

Friends and Family Service

- South Tyneside building cleaning service
- Developing friends and family offering
- Where to next?

Speaker: Phil Dixon and Stephanie Warne, South Tyneside Council

13:00 Lunch and close of seminar

Seminar objectives

Change within local authority FM, catering and cleaning services is a constant and organisations have to constantly adapt and innovate to remain competitive and commercially successful in a fragmented marketplace. Whilst the wholesale move to Academy schools is no longer Government policy, the relationship with schools will necessarily move to a contractual one and in-house teams must ensure that their commercial and tendering skills meet the challenge. At the same time, Councils continue to seek budget savings and FM is increasingly the beneficiary of this strategy as ever more services are bundled within the FM umbrella.

School food policy across UK is increasingly divergent, reflecting the priorities of the devolved governments and funding for Universal Infant Free School Meals and Breakfasts is not protected and therefore uncertain into the future. Opportunities to add value to the core service, thorough links to the curriculum and public health should be seized and built into the package of services offered.

This seminar brings together speakers from facilities management, catering and cleaning and the organisations that impact on them to chart the future and highlight some of the many challenges facing service providers. The 2 days are crafted to give delegates the opportunity to refresh their knowledge, learn new skills and give practical advice on implementing some exciting new ideas back in the workplace.

Who should attend?

This unique seminar is designed to give service directors, managers, elected members and trade union representatives in the service areas of catering, cleaning, facilities management and care taking an opportunity to discuss strategic and policy issues.

The venue

Radisson Blu Hotel
Frankland Lane
Durham
DH1 5TA
APSE Facilities Management Seminar, 25 and 26 January 2018, Durham Radisson Blu

APSE issues a written confirmation for all delegates bookings received. If you have not received your confirmation letter within 5 working days of sending your booking form, then please contact APSE on 0161 772 1810.

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by post, email to cpetersensnell@apse.org.uk or fax to 0161 772 1811. Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for non-attendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or venue should this become necessary.

Please detail any special dietary or access requirements for the delegates listed below (including vegetarian/vegan)

Delegate name  Position  Delegate email

PAYMENT INFORMATION:
What’s included: The delegate fee covers attendance on both days, delegates’ documentation, lunches and light refreshments, and dinner on the evening of 25 January. Accommodation is not included - please see below:

APSE members £255 + VAT
Non member LAs: £390 + VAT
Commercial organisations: £459 + VAT

ACCOMMODATION RATES
Option A  Thursday 25 January (1 night B&B)  £75 + VAT
Option B  Wednesday 24 January (1 night B&B)  £99 + VAT
Option C  Wednesday 24 & Thursday 25 January  £174 + VAT

Please note that all hotel bookings at this event must be reserved via APSE as the hotel will not accept any direct bookings at the above special rate.

Please indicate preferred method of payment (tick): VAT registration number 519 286 915
☐ Please find enclosed cheque (made payable to APSE)  ☐ Please invoice me, my purchase order number is: _______________________________

Please return completed form to 2nd Floor Washbrook House, Lancastrian Office Centre, Talbot Road, Old Trafford, M32 0FP
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